



Problem Resolution Report

CoSD Contract no. 537863

VoteCast Resource Unit

HP/CoSD-158


Hewlett Packard
Enterprise

Date: July 12, 2016

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and HP Enterprise Services, LLC ("HP" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Clerk of the Board of Supervisors is seeking to replace the current Board of Supervisors (BOS) voting system with the Granicus VoteCast solution. VoteCast facilitates more productive public meetings through use of touch-screen devices and automation of meeting actions such as motions, votes, and speaker management.

The Clerk of the Board of Supervisors is in the process of replacing the current BOS agenda management system with the Granicus Legistar solution, which integrates with VoteCast. Leveraged together, these tools will improve and bring efficiencies to BOS meetings.

Resolution:

1. The parties agree to replace the current Board of Supervisors voting system with the Granicus VoteCast solution.
2. Granicus VoteCast will provide following functionality:
 - a. Real-time meeting voting and recording via touch-screen device such as the VoteCast Classic and an iPad or Android voting machine.
 - b. Viewing of full agendas and supporting materials via touch-screen.
 - c. Elected officials can make or second a motion, cast a vote, review previously cast votes, and request to speak on items using touch-screen devices.
3. Contractor, through Granicus, will provide hosting services sufficient to enable use of, and access to, the application. Contractor will also provide maintenance and support of all hardware, firmware, software, and telecommunications equipment and facilities necessary for the delivery of the services.
4. The one-time cost of implementing VoteCast will be charged to the County through a work request (SD-WR-024612). The monthly recurring cost for support and maintenance in the amount of \$2,365, which includes a 10% Contractor's fee, will be charged through a newly established Resource Unit Fee.



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- 5. Schedule 16.1 Fee, Exhibit 16.1-5 is amended with the addition of the VoteCast Resource Unit Fee of \$2,365, as per Attachment 1 to this PRR.

 The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

HP ENTERPRISE SERVICES, LLC

By: *John M. Pellegrino*

By: *Cathy Varner*

Name: John M. Pellegrino

Name: Cathy Varner

Title: Director Department of Purchasing
and Contracting

Title: Director, SLED

Date: _____

Date: July 11, 2016

ATTACHMENT 2 TO PRR 158 - VoteCast

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Pricing	Decomposition (specific cost detail breakdowns)	Resource Unit Fee	
VoteCast	Desktop Services, Video Streaming and Archiving Services - Section 4.5	Fixed monthly fee per unit		\$ 2,365.00	
			Hardware		
			Hardware Maintenance/Break-Fix		
			Software License		\$ 1,182.50
			Software Maintenance		\$ 1,182.50
			DMARs		

ATTACHMENT 1 TO PRR 158 - VoiceCast

Resource Unit	Schedule 4.3 Credit-Reference/Service Framework Component	Unit of Measure	Fixed monthly fee per unit	Resource Unit Fee (99% to 110% band)	Baseline Volume (per Contract Year)	Resource Unit Fee (Baseline Volume)	Amalgamated Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to 130% band)	Resource Unit Fee (130% to 150% band)	Resource Unit Fee (150% to 200% band)	Resource Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
VoiceCast	Desktop Services, Video Streaming and Archiving Services - Section 4.5	Months	Fixed monthly fee per unit	\$2,565.60	12	\$28,390	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Specific	N/A