

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Adult Case Management System	District Attorney ITD	Version 18.1.1	Track and manage adult criminal prosecutions.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Accela Automation	Accela Inc.	Civic Data Platform	Accela Automation is the County's permitting system.	Public, Sensitive, Confidential	LUEG	Daily	Daily
ACST/TC Auditor Secured Tax Billing	Mainframe	Mainframe	Auditor system used to calculate Fixed Charged Special Assessment for current and immediate PY. Current reflects assessment to date. PY is frozen at year end.	Open to Public	A&C	Annually	Annually
ACTI Tax Rate Area Index	Midrange	Midrange	Tax Rate Area management system	Open to Public	A&C	Annually	Annually
ACUS Auditor Unsecured Prpty Tax Billing	Mainframe	Mainframe	Auditor system for creating tax bills for unsecured properties	Public, Sensitive	A&C	Annually	Annually

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Adobe Acrobat (Reader, Std, Pro)	Adobe	Adobe Acrobat (Reader, Std, Pro)	View, create, manipulate, print and manage files in portable document format Creation/editing of internal and public facing informational documents and forms Multi purpose View, Edit, and Fill-in PDF Documents Document Creation or Viewing Software Create forms, manipulate print and flyers, and manage PDF files General Reports Processing of internal documents; creation of forms and documents, some for public use Used by Document Processing Center (DPC) staff to Edit some PDF documents before uploading them into our Documents Repository View a file in portable document format Creation/editing of internal and public facing informational documents and forms multipurpose (CCS) To view closed cases. (MCFHS) Read PDF documents View and Fill-in PDF documents Document Viewing Software Read PDF files To Open PDF documents. All staff utilizes this application for files that contain Personal Identifiable Information (PII) for our customers at HHS File view/reading/printing CERMS. These records contain Personal Identifiable Information 1 File reading;2 Create/edit documents;3 Sign documents;4 Qmatic Receipts;5 System access acknowledgement & request forms;6 Customer Correspondence via CalWIN/CERMS;7 Employee Disclosure Statements & personal information Varies	Varies	Behavioral Health Services HHS Group Office Public Health Services Self Sufficiency Programs	Varies	Varies

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Adobe Analytics	Adobe Systems Inc.	Adobe Analytics	Adobe Analytics analyzes and reports statistical information about web traffic on our Internet websites.	Open to Public	CTO	Daily	Daily
Adobe Creative Suite (Photoshop, Lightroom, Illustrator, InDesign, Dreamweaver, Flash, Captivate)	Adobe	Adobe Creative Suite (Photoshop, Lightroom, Illustrator, InDesign, Dreamweaver, Flash, Captivate)	Creation of public facing information materials Document Creation or Viewing Software Create forms, flyers, brochures, and manage documents.	Varies	HHS Group Office Public Health Services	Varies	Varies
Adoptions Assistance Program	None (No Vendor)	MS Access	Application to track Adoption aid payments for Child Welfare Services. This database is used to document new and on-going Adoptions Assistance Program (AAP)-eligible clients. Queries and Reports are used to create lists for sending out letters for bi-annual AAP Contract Renewals. Timelines for renewals are to be in compliance with State and Federal law. At any given time, there are over 6, 000 active AAP cases maintained by San Diego County.	Confidential	CWS	Daily	Daily
Adoptions Matching Program	None (No Vendor)	MS Access	End-user maintained application to match adoption applicants to available children for Children's Services - ****Access, PC platform****	Confidential	CWS	Daily	Daily
Adult Rep (formerly SubPayeePro)	Panoramic Software Inc.	Adult Rep	Manages the money for clients that cannot do this for themselves. Funds are deposited into the bank electronically or manually. Bills are paid for clients out of the funds deposited in their "accounts" Includes a sub-module called PA2377 Checks Cleared Import	Confidential	Support - FSSD	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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AIS - IHSS Documentum/Webtop	Wave Technology Solutions Group	Kofax	This application is an Imaging and content management solution for their AIS In-Home Supportive Services (IHSS) Program with Kofax for the Imaging and Documentum for the Content management system. This implementation will allow Scanning to provide case, client and provider related digital content to be stored into Documentum for the stakeholders	Confidential	AIS	Daily	Daily
AIS Case Management	Wave Imaging Corp. (WIC)	Wave Imaging Corp. (WIC)	an electronic content management solution for Aging and Independence Services Adult Case management program.	Confidential	AIS	Daily	Daily
AIS Master Mailing List	None (No Vendor)	MS Access	Mailing List for Aging and Independent Services program distribution.	Sensitive	AIS	Daily	Daily
AIS Ombudsman	Wave Imaging Corp. (WIC)	Ombudsman Imaging	Provides an electronic content management solution for AIS Ombudsman Program with Documentum content management system to provide volunteer, complaint and facility related digital content stored in Documentum to stakeholders.	Confidential	AIS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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ALEX	County ITO Contractor	Dynamic CRM	AIS provides services to older adults, people with disabilities and their family members, to help keep clients safely in their homes, promote healthy and vital living, and publicize positive contributions made by older adults and persons with disabilities. AIS has more than 30 programs and provides a wide range of services, including information and assistance, advocacy, coordination, assessment, and authorization of direct services.	Confidential	AIS	Daily	Daily
Anasazi Mental Health Management Information System	Cerner Corporation	Cerner Community Behavioral Health System	Mental Health Practice Management & Electronic Health Record Application	Confidential	MHA	Daily	Daily
Appeals Case Search DB (Case Tracking System)	None (No Vendor)	MS Access	Used to Search for Appeals cases by name, number, etc. Used to track Appeals cases not entered into the MainFrame ATS system. Use to track cases ordered by Appeals.	Confidential	Eligibility Operations - Fraud & Integrity	Daily	Daily
APS Imaging	CoSD IT Vendor	APS Imaging	A Documentum electronic content management systems for the Aging and Independence Service's Adult Protective Services program..	Confidential	AIS	Daily	Daily
ARCC Document Management System	Wave Technology Solutions Group	App Extender	Special Awareness Application Script	Public, Sensitive, Confidential	ARCC	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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ARCC Recording System	CourtView	SDRP	Special Awareness Application Script - Fictitious Business Names (FBN), Marriage Licenses, and ARCC Cashiering	Public, Sensitive, Confidential	ARCC	Daily	Daily
AT&T Connection Manager software		AT&T Connection Manager software	To manage VPN connections for employees using Laptops and tablets that connect remotely to the County Network via WiFi or VERIZON Cellular signal. There is no customer PII information entered directly into this application, but it manages all confidential data accessed while connectec via VPN	Confidential	Self Sufficiency Programs	Daily	Daily
AuctionPro web	Panoramic Software Inc.	AUCTIONPRO WEB	Public Administrator/Public Guardian application to manage personal property from decedent and conservator estates.	Public, Sensitive, Confidential	AIS - PA/PG	Daily	Daily
AV Capture All	AV Capture All	AV Capture All	This system streams planning commission hearings live.	Public	PDS	Monthly	Monthly
Buynet II	None (No Vendor)-custom developed	Buynet II	Web based purchasing tool. providers can register to receive information about ongoing procurements. Ongoing procurements and final contracts are posted.	Public, Sensitive, Confidential	P&C	Daily	Daily
CAIRS	CAIRS Solutions LLC	My Adoption Portal (MAP)	Adoption Information & Reporting System tracks client data, generates adoption reports and retrieves archival data. MyAdoptionPortal.com.	Sensitive	CWS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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CalWIN ERMS	County ITO Contractor	Documentum/Captiva/Adobe LiveCycle	This is a Documentum Application, used by County Eligibility Staff to retrieve, view, store and modify eligibility forms and client documents. This application replaced the PA2443 DoRES application and is hosted on the new EDPP/ Greenbuild Platform.	Confidential	Eligibility Operations - DPC	Daily	Daily
CalWORKS Information Network	HP Enterprise Systems	CalWIN	The entire integrated system comprised of and connecting all CalWIN System Software, Local Office Hardware, Project Facilities Hardware, and Third Party Software licensed by COUNTIES or licensed by VENDOR	Confidential	Eligibility Operations	Daily	Daily
CampaignDocs .net with online filing option	SouthTech Systems	CampaignDocs	Keeps track of candidate filing information/disclosure statements. Allows candidates to file for office on line. Data in this system is open to the public, and most data is available to the public via web browser, however there are specific additional regulations governing the release of some of the data	Open to Public	ROV	As needed	As needed
Camtasia Studio	TechSmith	Camtasia Studio	Video Capture and Editing Software	Sensitive	Public Health Services	Varies	Varies
CAS	Sirron Software, Inc.	Civil Administration System	Civil Processing System	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
Case Folder Tracking	Electronic Data Systems Corp.	Case Folder Tracking	Application integrated with CalWIN (PA2241) to provide case folder tracking via bar code labels and scanners.	Confidential	Eligibility Operations	Daily	Daily
CATS Customer Dashboard	DCSS developed	CAT	Application for Department of Child Support Service Case Management System	Confidential	DCSS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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CDS Batch	EDS	Welfare Case Data System	Batch back up and restore jobs to for the legacy Welfare Case Data System..	Confidential	Eligibility Operations	Read only - Data	Read only - Data
CDS Online	EDS	Welfare Case Data System	Legacy Welfare Case Data System for read-only historical research.	Confidential	Eligibility Operations	Read only	Read only
Cerner CareTracker	Cerner	CareTracker	CareTracker application uses wall-mounted touch screen devices placed strategically throughout Edgemoor Hospital to allow staff members to record supportive documentation of all types. Information for all departments is retrieved in a variety of formats for MDS completion, care planning, and staff management.	Confidential	Edgemoor Hospital	Daily	Daily
Cerner Millennium	Cerner	Millennium	Cerner Millennium electronic health record system used at the County Psychiatric Hospital and Inpatient Pharmacy . It is accessed by hospital clerical staff, doctors, nurses and pharmacists to track patient information, chart patient data, and dispense medication.	Confidential	BHS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Chameleon	Chameleon Beach (HLP, Inc.)	Chameleon	Animal Management: Chameleon is an integrated shelter software case management system for the entire Animal Services agency. It helps to track all the data for shelter, law enforcement, licensing and dispatch programs within the department. Finding Rover. Finding Rover is a Third Party Mobile App that uses Animal Facial Recognition against the Picture data provide from the Animal Database.	Confidential	DAS	Daily	Daily
Chargeback System	HP	Chargeback	Client/Server Application used by COSD staff to view HP invoice details - LEGACY	Sensitive	CTO	Monthly	Monthly
Chart Vault	Hyland	OnBase	Medical Records Imaging - The application, OnBase, is an Electronic Content Management for medical records. It consists of the following modules: Scanning, Coding, Completion, Analysis, along with an HL7 interface for Admission, Discharge, Transfer report from Cerner, that is patient names and Medical Record numbers that were seen the previous day. The users are typically Health Information Management (AKA Medical Record Staff) users, along with physician users. It replaced the legacy ChartVault system. User access is via the web. The database is hosted, by Hyland Software, in our datacenter in Ashburn, Virginia, along with backup in Bluebridge Ohio Anasazi application schedules a nightly job that creates the data file and then automatically sends via Secure FTP direct to OnBase (formerly Chart One) Vendor Server.	Confidential	BHS-AMH	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Checks Cleared Import web	Panoramic Software Inc.	Checks Cleared Import	Module of PA2383 Adult Rep (formerly SubPayeePro).	Confidential	Support - FSSD	Daily	Daily
Child abduction Investigative system	District Attorney ITD	Version 1.5.0	Track and manage child abduction investigations.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Child Welfare Services Case Management System (CWS/CMS)	State of California	Statewide California Child Welfare Services Case Management System (CWS/CMS)	The Child Welfare Services Case Management System (CWS/CMS) is the statewide database utilized by California's County Child Protective Services agencies. The CWS/CMS Division of the Office of Systems Integration is the State agency responsible for the operation and maintenance of the database.	Confidential	Child Welfare Services	Daily	Daily
Citizen Advisory Boards Application	HPE	Citizen Advisory Boards Application	Clerk of the Board Commissions and Boards Application. Tracks applicants and members of county boards and commissions.	Public, Sensitive, Confidential	COB	varies	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Citrix Web Client		Citrix Web Client	End user client software to access applications on any device To access hosted applications Local utility to access Citrix servers – no data collection Access County System(s) Community Unit - Used to submit a quarterly report to the First 5 Commission OMVA - For staff to access VA Veterans Files	Varies	Behavioral Health Services Public Health Services Self Sufficiency Programs Aging and Independence Services	Daily	Daily
CLEAR Online Legal Research	Thompson Reuters	(blank)	Online service that the Public Defender subscribed to. Owned by Thompson Reuters. The Public Defender Investigators used it to locate people and business.	Public, Sensitive, Confidential	Public Defender	(blank)	(blank)
Closed Cases Repayment Accting System	CoSD ITO Contractor	CCRAS	Repayments on Closed Cases from CDS legacy system	Confidential	Support - FSSD	Periodic	Periodic
CMIPS Adhoc Tool	HP-Sacramento	MS Access	CALIFORNIA MGMT & INFO PAYROLL SYS (CMIPS) - Monthly reporting & loading of CMIPS data to the loal CMIPS Adhoc tool.	Confidential	AIS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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CMIPS II - State Hosted	State of California	CMIPS II	Case Management Information and Payrolling System (CMIPS) is an information computer system that tracks more than 300,000 cases and processes over \$2,000,000,000 annually for state-wide services provided to elderly, disabled, or blind individuals so that they can remain safely in their own homes under the In-Home Supportive Services (IHSS) Program. CMIPS II is a State hosted Application and is accessed through a Web Portal that provides a single log-on location for HHS IHSS Program users to access the various components and functionality associated with CMIPS II. These components and functionality include Case Management, Reporting, Advantage Financial and Advantage Human Resource Management (HRM). CMIPS II is an upgrade/enhanced Application from the Legacy CMIPS Application.	Confidential	IHSS	Daily	Daily
CMS Patient Eligibility System	NetChemistry	Authmed	This is a patient eligibility system for County Medical Services. The application has been hosted at vendor's data center since 6/30/14.	Confidential	Eligibility Operations - CMS	Daily	Daily
CoCasa		CoCasa 10.0.9	HHS Does not enter data into this system				

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Community Enhancement / Neighborhood Reinvestment Program (AC Grant)	HP - Internally Developed	HP - Internally Developed	The CE/NRP application is used throughout the year by the Office of Financial Planning (OFP), Clerk of the Board (COB) and the Board of Supervisors (BOS) to manage the lifecycle of financial grants awarded to public entities by the BOS. Specifically, CE/NRP accepts grant applications via provided Adobe forms, then awards, tracks, closes and stores successful award data in its database over multiple years. This application is built upon the Enterprise Document Processing Platform (EDPP). EDPP is PA2563. The ACGrant system is comprised of a database, a web front end and a web service. The database runs on Microsoft SQL Server 2012 and the web components run on Internet Information Server (IIS) 7.5. Both the database and web servers run on the Windows 2008 R2 Server operating system. In addition, a component called Documentum processes grant applications submitted electronically (via PDF files) and submits the applications to ACGrant.	Public, Sensitive	A&C	Annually	Annually
Confidential Ethics Line and Website - The Network	The Network	Online Subscription	Allows reporting of precieved ethical breaches	Confidential	Office of Ethics and Compliance	On going	On going
Contact Tracking	District Attorney ITD	Version 2.0.2	Track letters and phone calls directed to the District Attorney.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Convey 1099	Convey	1099 Convey Advantage	This application is used by Fiscal to enter and manage CY 1099 database to be sent to IRS. Use to prepare the TIN Matching file to IRS and print the 1099Misc . Application is updated yearly in January for prior tax reporting year.	Confidential	Support - FSSD	Annually	Annually
Copware		Copware (California Peace Officer Legal Solution - CPOLS) Rel 174	HHS Does not enter data into this system				
Corel Graphics Suite	Corel	Corel Graphics Suite	For CCS use (Corel Video Studio Plus Pro) to record clients during evaluations	Confidential	Public Health Services	Varies	None
Management System (CIMS)	SDSD	CIMS	Manage Correspondence to the Sheriff	Confidential	SD Sheriff	including Real-	including Real-
County Constituent Relationship Management	Lockheed Martin	IQ	Constituent Relationship Management for tracking constituents and public referrals	Public, Sensitive	CTO	Daily	Daily
County Law	Cycom	CountyLaw	Case tracking, calendaring, and timekeeping system for County Counsel cases	Sensitive	County Counsel	Daily	Daily
County Web Referrals	HP Enterprise Systems	County Web	Web portal for County Aging and Independence Referral submission.	Public, Sensitive, Confidential	AIS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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CRM Framework	Microsoft	Dynamics Customer Relationship Management (CRM)	The Customer Relationship Management (CRM) architectural framework is an enterprise collaboration tool implemented in 2011 per request by the County of San Diego (CoSD). The enterprise CRM was designed for the County of San Diego to: 1) Provide a CRM framework designed for intranet web sites and applications 2) Provide an out-of-the-box CRM search experience 3) Implement a role-based security model to authorize users for accessing content and features in CRM 4) Provide a standardized Enterprise Collaboration Service, based on CRM Framework that includes features such as templates, workflows and workspaces. 5) Provide an Intranet Content Portal, based on out-of-the-box CRM Framework publishing sites, to facilitate publication of enterprise-controlled information.	Confidential	GITM	Daily	Daily
Crossroads Software Collision Database System	CrossRoads	CrossRoads	The program provides the end users with the ability to data-enter their collision report data, edit and maintain this data, and to execute a variety of analysis on the data. This system is in use by over 400 city and county agencies in California.	Public, Sensitive	DPW	Daily	Daily
Crystal Reports		Crystal Reports	Data filtering Creating reports from Starlims Application Reporting Software Used to create reports OMVA - For staff access to Vetpro Database Reports PA/PG/PC - For staff to generate daily reports for court purposes; in Panosoft application, but is being phased out because not working well	Varies	Aging and Independence Services Public Health Services	Varies	Varies

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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CWS Mandated Reporter	None (No Vendor)	CWS Mandated Reporter	The Child Welfare Services (CWS) Mandated Reporter Application (MRA Web) is a web site used by CWS social workers and community Mandated Reporters to submit/receive the follow up Suspected Child Abuse Report (SS8572).	Confidential	Child Welfare Services	Daily	Daily
CWS Revolving Fund	Panoramic Software Inc.	CWS Revolving Fund	Application to manage claims check for CWS program	Confidential	Support - FSSD	Daily	Daily
DIMS-NET	Election Systems & Software	DIMS-NET	ROV Core Application. Manages process of preparing for election, ballot creation, voter verification, etc.	Public	ROV	Daily	Daily
DocVault	Microsoft; EMC	SharePoint; Documentum	Repository for all project/work request documentation	Confidential	A2400-County Technology Office	Daily	Daily
Donor Perfect	Softerware	VISUAL FOXPRO	Donor management software used for Aging and Independence program fund raising.	Confidential	AIS	Daily	Daily
DPW Referrals System	Microsoft	Access	The Referrals database system tracks referrals from the CAO and the Board of Supervisors and provides man/agement status reports.	Public, Sensitive, Confidential	DPW	Daily	Daily
Dragon Naturally Speaking		Dragon Naturally Speaking	Speak to write software Speech to text Use for dictation Dictation/Data entry	Varies	Public Health Services Self Sufficiency Programs	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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EBT EPPIC Website	Xerox	EPPIC	EPPIC (Electronic Payment Processing and Information Control) is used for Electronic Benefit Transfer (EBT) card and benefit issuances. The system is maintained by the California State EBT vendor, Xerox. Counties use the system to issue EBT cards, Cash benefits (CalWORKs, GR, CAPI) and CalFresh (Food Stamp) benefits. The system maintains a history of benefit issuances, ongoing usage and balances for both Cash benefits (CalWORKs, GR, CAPI) and CalFresh (Food Stamp) benefits. It is a state contracted CSP application.	Confidential	Eligibility Operations	Daily	Daily
Economic crimes investigative system	District Attorney ITD	Version 2.1.9	Track and manage economic crimes investigations.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Edgemore Nurse Staffing program	Intime	SPEEDSHIFT	Program to assist in the scheduling of health care personnel at Edgemore facility.	Confidential	Edgemore	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Efforts To Outcomes	Social Solutions Global Inc.	Efforts To Outcomes	ETO Software allows users to quantify and qualify the efforts that create and foster the client and inter/intra-agency relationships that drive the human services industry. ETO provides a structure and a common language for relationship management, analysis and decision-making at every level of an organization. It has been determined that ETO meets the requirement for CWS. In addition, other counties within California use ETO to meet the same requirements in a cloud hosted environment.	Confidential	CWS	Daily	Daily
eForms Repository	n/a	n/a	The eForms Repository provides a shared repository that can be used by any departments to store their eForms, if they don't have a repository of their own.	Sensitive	CTO	Daily	Daily
Electronic Approval Workflow	n/a	n/a	Provides an approval workflow capability that can be used for any type of document.	Sensitive	CTO	Daily	Daily
Electronic Campaign Filing System	South Tech Systems	CampaignDocs	This record is a duplicate See CeapaignDocs.net	Open to Public	ROV	NA	NA
Elite	Emphasys Computer Solutions (ECS)	Elite	This is the Case Management system for HCD/Housing. The Application contains data used to determine initial and ongoing eligibility for rental assistance for qualified residents of San Diego County. It also generates rental assistance payment to landlords. Data included the database is personal information and financial record. Data is to be treated as highly confidential.	Confidential	HCD	Daily	Daily
e-mail	Microsoft	Microsoft Exhcange	Electronic Mail	Public, Sensitive, Confidential	SD Sheriff	Real-Time	Real time

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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EMISSIONS INVENTORY (EASIER)	Microsoft	SQLServer	EASIER system containing emissions and toxics inventory information for S.D. business	Public, Sensitive, Confidential	APCD	Daily	Daily
eMug	DataWorks Plus	Mugshots system	Mugshots application that contains booking photos, registrants (Sex, Arson, Violent, Arson & Gang), employee identification photos. This is a regional system utilized by several agencies within the County.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
Enterprise Document Processing Platform	EMC; Adobe	Documentum; Captiva; Adobe LiveCycle	This platform will be used to host all Documentum applications. The first application to be hosted on this platform is CalWIN ERMS.	Confidential	CTO	Daily	Daily
EPM Live	Upland Software	EPM Live	This application provides online project management functionality for capital improvement projects.	Public, Sensitive	DPW	Daily	Daily
ERP Oracle Financials	Oracle Corp	Oracle E-Business Suite	Comprises General Ledger and Fixed Assets (includes Formscape)	Public, Sensitive, Confidential	A&C	Daily	Daily
ESRI ArcGIS Suite	ESRI	ESRI ArcGIS Suite	Mapping	Varies	HHSA Group Office Public Health Services	Varies	Varies
ESRI ArcPad	ESRI	ERSI ArcPad	HHSA Does not enter data into this system				
ESU Healthy Families	None (No Vendor)	MS Access	Tracks all referrals for SED assessment . Reports on Clerical and Clinical staff for billing submission to UBH for MediCal services, etc.	Confidential	CMH	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Expert Witness Tracking System	District Attorney ITD	Version 2.0	Track and report expenses for expert witnesses used in trials.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Expresit	Expresit	Expresit	Customer Service Feedback Application. Customers can post comments about their visit to ARCC offices via a tablet located on the front counter in the office or on their mobile device.	Sensitive	ARCC	Daily	Daily
Extradition Tracking System	District Attorney ITD	Version 2.1.0	Track and manage extradition requests..	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
EZ Access	EZAccess, Inc.	Midrange	Unsecured Property Assessment For Businesses, Marine vessels, Aircraft, Leasing & Leased land, Agriculture.	Public, Sensitive, Confidential	ARCC	Daily	Daily
Field Survey Notes Index	Microsoft	.NET plus SQL	Database to maintain and research field survey notes	Public	DPW	Daily	Daily
File Tracking System	None (No Vendor)	FTS	The File Tracking System (FTS) is a web-based application designed to track Emergency Assistance for County and State reporting. The FTS application replaced the CDS system when CalWIN was implemented in 2006.	Confidential	CWS	Daily	Daily
Genogram Analytics Software		Genogram Analytics Software	To identify family members and relationships for Child Welfare clients.	Varies	Child Welfare Services Self Sufficiency Programs	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

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Google Chrome	Google	Google Chrome Browser software	Testing SDIR versions Used with Insight Vision Browser used for CalWIN system Internet Browsing/Research;Required to access;CalWIN & QMatic;Covered CA (CalHEERS) ;JELS	Varies	Public Health Services Self Sufficiency Programs	Varies	Varies
GovDelivery: Email Subscription	GovDelivery, Inc	GovDelivery	E-mail subscription service to notify the public when changes have been made to pages on our website that they have selected.	Sensitive	CTO	Daily	Daily
Hansen Asset Management System	Infor	Hansen	Asset Management System	Public, Sensitive	DPW	Daily	Daily
Hansen for Parks & Rec	Infor	Hansen	The Hansen Parks Module automates the operation and maintenance of thirty-one camping parks, day-use parks, and community centers	Public, Sensitive	DPR	Daily	Daily
Health Outcomes Management System (HOMS)	UCSD Health Services Research Center (HSRC)	Health Outcomes Management System	manages the HOMS web based DB used by Behavioral Health provides to track client outcomes.	Confidential	BHS-QI Perfomance Outcomes Group	Perodic	Periodic
Heartland Payment Systems	Heartland	Heartland Payment Systems	Processor for front-end web and phone payment systems for property taxes	Confidential	TTC	Daily	Daily
HHS AIS Ombudsman Kofax Imaging	Wave Technology Solutions Group	Kofax	A component of the electronic content management solution for AIS ombudsman program. This application provides volunteer, complaint, and related digital content	Confidential	AIS	Daily	Daily
IDX Managed Care Application	United Healthcare (UHC)/GE Healthcare/McKesson	Centricity Business/Code Review	Managed Care Application/Claims Payment System for County Medical Services Program.	Confidential	Eligibility Operations - CMS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Innovative Millennium	Innovative Interfaces Incorporated	Millennium	The Millennium application is used to manage the business processes of San Diego County Library. The library Web site is included within this system. It is a COTS Unix-based system. The Library web-site is included within this system, along with bar-code scanning check-out capabilities. The Millennium system houses the data from the library. The Millennium server authorizes some 3rd Party website access from library and library patrons accessing the library from outside the Library. The Millennium application is available to the library system seven days a week from 0700 to 2000 hours Pacific Monday through Saturday and 1200 to 2000 Pacific on Sunday. The library is availalbe with outsize access via the web on a 24 hour basis. The Millennium system that is currently in use by the County of San Diego Library is shown in the following diagram. the Millennium Servers are currently housed at the Tulsa Data Center.	Sensitive	Lib	Daily	Daily
Insurance Fraud Investigative System	District Attorney ITD	Version 5.1.0	Track and manage insurance fraud investigations.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Integrated Recording & Vital Records System (aka. ACCLAIM)	Harris	Acclaim	The ARCC is replacing their SDRP application an with an this Integrated Recording and Vital Records System which has been developed by Harris Recording Solutions. The system will support the following high-level functions: Recording, Scanning/Archiving, Vital Records, Indexing/Verification, Marriage License Application/Recording, System Administration/Controls, Fictitious Business Name Filing, Customer Search & Services (Kiosk), Integrated Cashiering, Customer Search, Services, & eCommerce (web), Fully Integrated Accounting, Reporting, Transfer Tax Collection/Distribution, Interface with External Data Sources, Auto Indexing, Interface with CoSD Oracle Financials, eRecording, Interface with CoSD Property Tax System, Integrated Redaction.	Public, Sensitive, Confidential	ARCC	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
iQCS	DI Corp.	iQCS	iQCS is the web-based version of the Quality Assurance Network Collector System (PA2191). iQCS is an automated "pre-hospital" system that collects and stores patient information, emergency medical services personnel names, certified records, and quality assurance information. It is used to track and monitor emergency care provided to patients from initial contact, transport and arrival to the hospital, when applicable. A Base Hospital Mobile Intensive Care Nurse (BHMICN) enters the patient information, injuries, vitals, history and treatment provided by the emergency personnel on the scene. iQCS enables the hospitals within the network to track hospital resources and availability, as well as, directs ambulances to the appropriate emergency facility. It also provides the County EMS management the ability to ensure that the personnel providing treatment to the patients have the appropriate certificates and licenses.	Confidential	EMS	Daily	Daily
Java JRE	Oracle	Java JRE	This application interfaces with CalWIN and ADOBE applications and both handle PII	Confidential	Self Sufficiency Programs	Daily	Daily
JIMS	TriTech Software Systems	Jail System	Jail Information Management System. System of record for all the bookings within the San Diego County.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Juvenile Case management system	District Attorney ITD	Version 5.8.1	Track and manage juvenile criminal prosecutions.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Kronos Workforce Central	Kronos	Kronos Workforce Central	Time Collection System	Sensitive	A&C	Daily	Daily
LAFCO ApplicationXtender (AX) Imaging Environment	HPES and WAVE TSG	Documentum ApplicationXtender	Immutable image file repository for San Diego Local Agency Formation Commission (LAFCO) that houses scanned image records from 1964 through 2010 including public documents related to various project proposals as well as internal departmental records related to payroll, personnel, budgets, etc.	Confidential	LAFCO	Quarterly	Quarterly
LegalSolutions Plus		LegalSolutions Plus	Template forms used by Legal Support, County Counsel, and Probate Court	Sensitive	Aging and Independence Services	Daily	Daily
Lobby Central	Lobby Central (Fuhr Software, Inc)	Lobby Central	Public customer check in system.	Public	DCSS	N/A	N/A
LUEG Repository	EMC	Documentum	The departments of Air Pollution Control District, Agriculture Weights and Measures, Environmental Health, Planning and Development Services and Public Works, have implemented an electronic document management solution to automate the business processes for creating, storing, retrieving, routing, and distributing documents associated with parcels, permits, inspections, and other business processes.	Public, Sensitive	LUEG	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Mendoza Daily Diary	Mendoza & Associates	Mendoza Daily Diary	This system is the construction inspection system for capital improvement projects.	Public, Sensitive	DPW	Daily	Daily
Mental Health Conservator/Case Management	Panoramic Software Inc.	Mental Health Conservator/Case Management	The Health & Human Services Agency uses Panoramic Software Inc.'s Windows-based application to record, monitor, and manage fiduciary funds on behalf of clients.	Confidential	AIS-PA/PG/PC	Daily	Daily
MHSA Data Collection & Reporting System	State of California	MHSA Data Collection & Reporting System	Reporting System is a State system that collects client level service utilization data about California's county mental health programs. Data are provided monthly by county mental health programs (MHPs) and summarized at the state level. It is a requirement and is used to provide service utilization data to DHCS management and staff, MHPs, other state agencies, federal agencies, the Legislature, and other interested groups and individuals	Confidential	BHS & Support-FSSD	Daily	Daily
Microsoft Office	Microsoft	Microsoft Office (Word, Excel, Access, Outlook)	Data is collected, analyzed and stored using Microsoft Office for a variety of functions and processes, in support of required business operations of various County Departments.	Public, Sensitive, Confidential	County Departments	Daily	Daily
Microsoft Project (Std, Pro)	Microsoft	MS Project	Project management software designed to assist project managers in developing plans, assigning resources to tasks, tracking progress, managing budgets, and analyzing workload	Varies	Behavioral Health Services HHS Group Office Public Health Services	Varies	Varies

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Microsoft Visio (Std, Pro)	Microsoft	MS Visio	To create diagrams and flowcharts documenting current 'as-is' and 'to-be' business processes. Make org Project management Flowchart Program Used for charts	Varies	HHSA Group Office Public Health Services	Varies	Varies
Millennium - Hosted Services	Innovative Interfaces, Inc.	Millennium	This system is currently hosted in the HPE data center. Plans are to move it to the Innovative data center. Check or duplicate record. The Millennium application is used to manage the business processes of San Diego County Library. It is a COTS Unix-based system. The Library web-site is included within this system, along with bar-code scanning / RFID check-out capabilities. The Millennium system houses the data for the library. The Millennium server authorizes some 3rd Party website access from County Library locations and to library patrons/customers accessing the library online resources either internally or externally from the Library. The Millennium application is available to the library system seven days a week from 0700 to 2000 hours Pacific Monday through Saturday and 1200 to 2000 Pacific on Sunday. The library website and on-line catalog are available externally 24 hour a day. System collects patron data to allow issue of library card.	Sensitive	Library	Daily	Daily
MRIS; Jail Jackets scanning; Toxicology;	EMC	ApplicationExtender	Imaging Capture	Public, Sensitive, Confidential	SD Sheriff	Varied including Real-Time	Varied including Real-Time
Multiple Senior Services Program	RTZ & Associates	MSSPCARE	Multiple Senior Services Program - case management, purchase services, & case tracking	Confidential	AIS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
myRequests	n/a	n/a	System for requesting Information Technology products and services.	Sensitive	CTO	Daily	Daily
Nationwide	Nationwide	Nationwide	Deferred Compensation participants' account for plans they are enrolled in. Can administer their accounts online. Nationwide is exempted from public records pursuant to CA Govt Code § 6254(c)	Confidential	TTC	Daily	Daily
NeoGov	Neogov	Neogov Insight	Applicant tracking system used to track the hiring process within the County of San Diego.	Confidential	DHR	Daily	Daily
Nicus M-PWR	Nicus	M-PWR	Nicus M-PWR is an enterprise-wide IT financial management application used for IT chargeback, cost visibility, budgeting, and forecasting. It replaces the legacy COSD Chargeback system.	Public, Sensitive	CTO	Monthly	Monthly
NTTData Netsolutions	NTT Data Long Term Solutions, Inc.	KEANECARE	Primary clinical medical record system including MDS, Resident Trust and medical billing. It includes Physicians Orders, eDocuments, ePrescribing, Progress Notes, Quality Assurance, User Defined Assessment, Tracks resident information, including census, reimbursement, clinical, and contact data. NTT also contains AR / billing software, beginning with complete registration data, continuing to claims paid on first submission Hospital for medical billing to Medicare & Medi-Cal.	Confidential	Edgemoor	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Ombudsman Data Integration Network (ODIN)	State of California Department of Aging	UNK	Ombudsman Data Integration Network (ODIN) is a State hosted web application that replaced the CSP Ombudsmanager in October 2013. The Ombudsman Data Integration Network, or ODIN, is a web-based application developed by the Information Technology Bureau and the Office of the State Long-Term Care Ombudsman of the California Department of Aging. ODIN:Tracks facilities, residents, cases, complainants and activities.Generates reports across many variables.	Confidential	AIS	Daily	Daily
Parent Search db	None (No Vendor)	MS Access	Access database tracks Adoption parent search efforts	Confidential	CWS	Daily	Daily
PARTS - Public Authority Registry Tracking System	County ITO Contractor	Dynamic CRM	The PARTS (Pubic Authotrity Registry Tracking System) application will manage the providers and cosumers for IHSS Public Authority. It resides in the CRM framework.	Confidential	IHSS - Public Authority	Daily	Daily
PCC Staffing Database	None (No Vendor)	MS Access	Access Database used for tracking staff at PCC, including training, assignments and scheduling.	Confidential	CWS-Polinsky	Daily	Daily
PCDs	SDSD	PCDs	Streamline the probable Cause Declaration process for Judicial review	Public, Sensitive, Confidential	SD Sheriff	Varied including Real-Time	Daily
PeopleSoft HCM	Oracle	HCM, Payroll, Benefits Admin	Manage employment data	Confidential	DHR	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
PGPro web	Panoramic Software Inc.	PGPRO WEB	Fiduciary/Trust Accounting application for the County Public Guardian Conservator.	Confidential	AIS - PA/PG/PC	Daily	Daily
Pharmacy Outpatient System (Etreby)	Cerner	Etreby	Clinical Pharmacy System for San Diego Outpatient Pharmacy	Confidential	MHMIS	Daily	Daily
PolicyTech	Navex Global Inc.	PolicyTech	Policy & Procedure Manager (PPM) software to assist organizations with managing policies & procedures. A system to aid in creating, updating, tracking, & storing, as well as making policies & procedures more easily accessible for all end users.	Sensitive	PHS	Daily	Daily
Polinsky Kids Information Data System	Fort and Associates	Polinsky Kids Information Data System	The Polinsky Kids Information Data System tracks and collects information on children who were admitted to Polinsky Childrens Center.	Confidential	CWS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Prodagio	Gimmel	Prodagio Case	<p>The Department Housing and Community Development (HCD) require a document management solution for managing Rental Assistance case file documents. The Department of Housing and Community Development (HCD) manages eight different rental assistance programs. Prodagio Case Management is built on Documentum's Webtop client, and thus Prodagio is the case management centric interface used by users when accessing their data. All users accessing content in Documentum have to authenticate by inputting their user names and passwords Prodagio is used in creating and sending out housing letters including but not limited to income verification, employment verification, asset verification, rental letters, etc to assist in the qualification and communication process for low income housing. The generation of letters and reports thru Prodagio is dependent on the data that populates into Prodagio from HCD's Elite Database system. The Prodagio application will be populated with data from Elite via a nightly batch job. However, there may be a need to look at the most recent data during the day as well. In order to do this, a web service (tcp 443 https) call from the Prodagio Documentum docbase content server to the ustlvucsd113 Elite Application Server will be initiated that will give the users the up-to-date information that they need. This parameter will be used to find the entity within Elite, gather the</p>	Confidential	HCD	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Prop 8	ARCC	Midrange	AS400 database for Tracking prop8 applications, reports and correspondence	Public	ARCC	Daily	Daily
Public Assistance Fraud Investigative system	District Attorney ITD	Version 3.1.2	Track and manage public assistance fraud investigations.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Public Health Information System	Netsmart	MyAvatar	Public Health Services case management/ claiming system	Confidential	PHS	Daily	Daily
Pyxis	Carefusion	Pyxis	The Pyxis Medstations from CareFusion is being used by Health and Human Services Agency (HHSA) San Diego County Psychiatric Hospital (SDCPH) for inpatient services. The CareFusion Pyxis medication cart dispensing system will automate aspects of SDCPH's medication process including dispensing patient medication, provide the ability to monitor medication stock levels thereby ensuring availability of medications, while reducing overstocking (daily inventory reconciliation are accurate). Pyxis will interface with Cerner Millennium and receive patient ADT (Admission, Discharge and Transfer) Orders, and receive medication orders from (Cerner Millennium®) and dispense medications for SDCPH through CareFusion Pyxis, with goal of reducing medication errors. Provide for means to dispense medications outside of normal Pharmacist hours.	Confidential	BHS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Q Continuum System	Care Access	Q Continuum	Q is a HIPAA compliant, Internet-based tool for client centric, data reporting. This application is used by AIS staff in numerous programs. The tool is used for assessments, care plans and logging services. Information about individual consumers is shared within the provider network. This application serves as a "data warehouse" for data that crosses numerous Aging and Independence support programs.	Confidential	AIS	Daily	Daily
QANET Collector System	Digital Innovation	iQCS	An automated pre-hospital system that collects and stores patient information, emergency medical service personnel certification records, and quality assurance information. This is the replacement product for QANet.	Confidential	PHS - EMS	Daily	Daily
Q-Matic Line Queue Management	Qmatic	Orchestra	Customer Flow Management System - used for customer intake, routing customers to the appropriate LUEG permitting counter (e.g. DPLU, DEH, or DPW) and capturing actions conducted by staff for customers.	Public	LUEG	Daily	Daily
RapidText	Aegis USA, Inc.	Rapid Text	(blank)	Confidential	BHS-SD Psych Hospital	(blank)	(blank)
Records Information Management System (RIMS)	SDSD (Oracle)	RIMS	Pre-employment applicant management	Public, Sensitive, Confidential	SD Sheriff	Varied including Real-Time	Varied including Real-Time

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Redemption (Prior Year/Secured/Defaulted) Taxes	Mainframe	Mainframe	Post payments and penalties; make changes/updates, generate reports; provide on-line access; print Tax Bills (both production Enterprise and On-Demand at remote printers); downlaid mini-database to TAPPIS; generate electronic media for Tax Agencies.	Open to Public	A&C	Annually	Annually
Representative Payee (Foster Care)	Panoramic Software Inc.	Rep Payee (Foster Care)	Application to manage claims check for Foster care program	Confidential	Support - FSSD	Daily	Daily
RightFax		RightFax Desktop Client	to send documents containing PII to Fax numbers configured to receive fax documents to a shared generic email. Documents Processing Center (DPC) receives documents this manner	Confidential	Self Sufficiency Programs	Daily	Daily
RMS	Motorola	Records Management System	Records Management System for the Sheriff's Department. It contains information regarding current and past investigations as well as field contacts.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
RSVP Volunteer Reporter	Volunteer Software	FOXPRO	Aging and Independent Services program to track and manage volunteers.	Confidential	AIS	Daily	Daily
San Diego County Park Reservation System	Artstreet Interactive	Camava	Web-based application to facilitate campsite reservations throughout San Diego	Public, Sensitive	DPR	Daily	Daily
SAS		SAS	Data management, storage, and analysis	Varies	Public Health Services	Varies	Varies

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
ServicePoint - BHS	Bowman Systems via RegionalTaskForce forHomeless	ServicePoint	(blank)	Confidential	Behavioral Health Services	Daily	Daily
ServicePoint - HCD	Bowman Systems	ServicePoint	ServicePoint is a web-based approved Homeless Management Information System (HMIS) that is used by staff in the Department of Housing and Community Development (HCD) to track and report out on multiple programs funded by the federal Department of Housing and Urban Development (HUD). By entering data into the ServicePoint program, HCD complies with funding requirements, provides useful aggregate data on homeless programs and outcomes for the region and puts The County of San Diego in a position to apply for and receive additional funding.	Confidential	HCD	Daily	Daily
SharePoint Infrastructure	Microsoft	SharePoint	SharePoint Infrastructure for publication and collaboration.	Confidential	CTO	Daily	Daily
Sharpe IPM	SharpeSoft, Inc.	Sharpe IPM	Capital Improvement Program budgeting	Public	LUEG	Daily	Daily
Sigma Plot		Sigma Plot	HHSA Does not enter data into this system				
Six Sigma		Six Sigma SPC XL	SPC XL is a MS Excel add-in which adds powerful easy to use statistical analysis tools including Control Charts, Cpk analysis, Histograms, Pareto Diagrams and much more.	Sensitive	HHSA Group Office	Varies	Varies
SnagIT	TechSmith	SnagIT	Screenshot program	Confidential	Public Health Services	Varies	As needed

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
SOE Poll worker online training	SOE	SOE Poll worker online training	This is an LMS system used to host ROV specific Pollworker training. The vendor has training specific to the ADA equipment used by ROV, provides on line training and testing for ROV pollworkers. ROV can pull reports showing areas where pollworkers are confused/not answering correctly, etc.	Sensitive	ROV	As needed	As needed
SSRS	County of San Diego	Legacy Social Services Reporting System for Child Welfare Services	Child Welfare Services read only legacy case management system.	Confidential	CWS	Read only - Data	Read only - Data
StarLIMS - Web	Abbott Informatics	Lab Information Managerment System - Starlims	Web based Laboratory Information Management System installed in the San Diego County Public Health Laboratory on Rosecrans.	Confidential	PHS - PH Lab	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Statewide Automated Reconciliation System (SARS)	State Office of Systems Integration - EBT Project	SARS	<p>The SARS – Statewide Automated Reconciliation System provides reports and data related to EBT benefits and EBT Cards issuances and usage. The site is maintained by State Office of Systems Integration – EBT Project.</p> <p>San Diego County utilizes SARS to obtain EBT data related to state mandated reports. Fiscal utilizes SARS data related to monthly reconciliation reports. This is a state mandated site and is maintained by the state.</p> <p>San Diego staff accessing the SARS site are assigned unique User IDs and create their own passwords. See attached County Fiscal Letter 01/02-62 issued by the state on 9/16/2002 for additional details.</p>	Confidential	Support - FSSD	Daily	Daily
StreetSaver	Metropolitan Transportation Commission (Govt)	StreetSaver	A condition management system for County maintained road.	Public, Sensitive	Public Works	Daily	Daily
Survey Records Imaging System	MRF Geo Sytems	Survey Record System	MRF GeoSystems Corporation (third-party Vendor) has developed the Survey Record System (SRS) for the County of San Diego. The system allows County of San Diego personnel and public citizens to access survey records documents.	Public	DPW	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
TMH	DataWorks Plus	Take Me Home	The Take Me Home Registry is a utility to provide important information to law enforcement officials who may come into contact with those having disabilities such as Autism, Dementia, Alzheimer's, Down syndrome, deafness or any other Developmental Disabilities.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
Tririga Facility Center	Tririga	FC9	Facilities space, lease, maintenance & construction project management application. The Department of General Services (DGS) provides a wide range of services to other County Departments. DGS uses the IBM Tririga (formerly known as Tririga Facility Center) application in its support of these services, and hosts its Tririga environment with Gilbane i.management (Gilbane) in an ASP support model.	Public, Sensitive, Confidential	DGS	Daily	Daily
TTC ApplicationXtender & WebXtender	Wave Imaging Corp. (WIC)	ApplicationXtender & WebXtender	EMC Documentum ApplicationXtender Product Suite (DiskXtender, WebXtender, and AppXtender) on SQL Server 2008.	Public, Sensitive, Confidential	TTC	Daily	Daily
TTC CMS	GovDelivery	GovDelivery	Cloud-Based email subscription service for the Treasurer-Tax Collector to notify the public about important property tax information.	Sensitive	TTC	Daily	Daily
TTC CRS (Central Reporting System)	HP Enterprise	CRS	Replaces the PayProc application. The application will interface with 6 legacy systems that collect County of San Diego (CoSD) property tax payments and then reconcile those payments with the tax bill as presented by the mainframe system. The output is a reconciled tax bill sent back to the mainframe, and a number of reports.	Sensitive	TTC	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
TTC EPS Express Manager	Sonant	EPS Express Manager	Transaction Data base and report generation tool for IVR and Web Tax Payments. Interfaces with CoSD WITS system	Sensitive	TTC	Daily	Daily
TTC Interactive Web Response (IWR)	Sonant	Interactive Web Response	This application provides the front-end public website for constituents to pay their property tax bill (http://www.sdtreastax.com). The legacy EBPP Web Payment system was originally developed nine (9) years ago and does not integrate seamlessly with the overall WITS system. By replacing the two existing EBPP web servers with two (2) new web/application servers integrated with WITS, the County will benefit through better business process standardization and realize cost savings by retiring the EBPP Oracle database and server	Sensitive	TTC	Daily	Daily
TTC iPayment Cashiering	Wausau	iPayment Cashiering	Browser based property tax cashiering application.	Sensitive	TTC	Daily	Daily
TTC Mobile Home Tax Clearance Database	HP Enterprsie	TTC Mobile Home Tax Clearance Database	Database is used to process MH Tax Clearance Certificate requests. The database contains the detailed record of all MH Tax Clearance requests issued for manufactured homes located in San Diego, record of unpaid tax bills and estimated taxes collected at the time of the request.	Sensitive	TTC	Daily	Daily
TTC SeeTrans	HP Enterprise	SeeTrans	Application to query historical tax payment transactions	Sensitive	TTC	n/a - now in arc	N/A

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
TTC Sonant IVR, ACD and Phone Payment System	Sonant Corporation	Interactive Voice Response, ClientCall eCenter	IVR system which permits taxpayers, using telephones, to access the Master Tax File on the mainframe to obtain secured property tax information, have a duplicate tax bill mailed to them, or transfer to another IVR which permits them to make property tax payments. IVR system which permits tax payers, using telephones, to access the Mater Tax File on the mainframe to obtain secured property tax information, have a duplicate tax bill mailed to them, or transfer to anotheatr IVR which permits them to make property tax	Sensitive	TTC	Daily	Daily
TTC Tax Sale Database	HP Enterprise	TTC Tax Sale Database	Control, reporting of property eligible for Public Tax Sale; includes a Point-Of-Sale Module.	Sensitive	TTC	Daily	Daily
TTC Tax Sale Maps and Images (Web)	HP Enterprise	TTC Tax Sale Maps and Images (Web)	Defaulted Property Tax Sale -- Web Application	Public	TTC	Data from main	Data from mainf
TTC TRCC Cortac (Mainframe)	HP Enterprise	Mainframe	Generate electronic media for tax agencies	Public, Sensitive	TTC	Daily	Daily
TTC TRDS Defaulted Secured Data Mgmt (Mainframe)	HP Enterprise	Mainframe	Tax Collector system for managing secured tax billing and collections for accounts that are in default	Public, Sensitive	TTC	Daily	Daily
TTC TRRT Unsecured Tax Refund Mgmt System (Mainframe)	HP Enterprise	Mainframe	Tax Collector system for managing refund actions for Unsecured property tax accounts	Public, Sensitive	TTC	Daily	Daily
TTC TRST Tax Collector Secured Tax Collect (Mainframe)	HP Enterprise	Mainframe	Tax Collector system for collecting and managing Secured property tax bill amount for the current year	Public, Sensitive	TTC	Daily	Daily
TTC TRTC Carryover (Mainframe)	HP Enterprise	Mainframe	Secured Property Tax - Carry Over Roll	Public, Sensitive	TTC	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
TTC TRTH Secured Tax History Info System (Mainframe)	HP Enterprise	Mainframe	Tax Collector system used to display 5 most current years of Secured Tax billing and collection history data by parcel	Public, Sensitive	TTC	Daily	Daily
TTC TRUS Unsecured Property Tax System (Mainframe)	HP Enterprise	Mainframe	Post Payments and Penalties; Make changes/updates; Generate reports; provide on-line access; print tax bills (both production/enterprise and on-demand at remote printers); download mini-database to TAPPIS; generate electronic media for tax agencies.	Public, Sensitive	TTC	Daily	Daily
TTC Trustref (TTC Financial Apps)	HP Enterprise	TrustRef	Financial Refund System	Sensitive	TTC	Daily	Daily
TTC WARP (Wire Access Request Portal)	HP Enterprise	WARP	External entities wire request system	Sensitive	TTC	Daily	Daily
TTC Wausau ImageRPS	Wausau Financial Systems	ImageRPS	Image Based Remittance Processing System	Sensitive	TTC	Daily	Daily
USRelay	USRelay	USRelay	This video system monitors low water crossings in the County.	Public	DPW	Daily	Daily
Verizon Connection Manager		Verizon Connection Manager 5.8.6	To manage VPN connections for employees using Laptops and tablets that connect remotely to the County Network via WiFi or VERIZON Cellular signal. There is no customer PII information entered directly into this application, but it manages all confidential data accessed while connectec via VPN	Confidential	Self Sufficiency Programs	Daily	Daily
VETPro Web (ASP)	Panoramic Software Inc.	VETPRO WEB	Veteran Case Management software application, developing and tracking claims and awards for veterans	Confidential	AIS	Daily	Daily

County of San Diego
 2015 CA SB272 The California Public Records Act: Local Agencies: Inventory.
 Report Date: July 1, 2016

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Volunteer Tracking System AIS	Benan Systems LLC	VOLTRACK	Volunteer management software that is used by the Aging and Independence Service's Ombudsman Program	Confidential	AIS	Daily	Daily
Volunteer Tracking System Polinsky	Benan Systems LLC	VOLTRACK	Tracks volunteers, background, clearances, monthly mileage, etc. Uses the VOLTRAK product.	Confidential	CWS	Daily	Daily
Weather Monitoring and Flood Warning System	Multiple	Multiple	Hydstra is a software for managing large amounts of time-series data in the hydro power, water resources and wastewater industries. Hydstra offers a complete solution to environmental data management conducting: Data Acquisition Data Management Data Analysis Modelling and Simulation Automated Task Scheduling	Public	DPW	Daily	Daily
WebEx Productivity Tools		WebEx Productivity Tools for Host	Teleconferencing tool WebEx software is utilized to manage virtual meeting where Customers PII could be shared Training;Meetings	Varies	Public Health Services Self Sufficiency Programs	Varies	Varies
WebTrends	Webtrends	Webtrends	Tracks and analyzes public web site traffic.	Open to Public	CTO	Daily	Daily
Wells Fargo CEO	Wells Fargo	Commercial Electronic Office	Online Merchant Banking System	Confidential	TTC	Daily	Daily

County of San Diego
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Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
WITS	FEI.com, Inc.	SanWITS	Alcohol and Drug Services system that tracks data for CALOMS WITS is a centrally hosted administrator supported data processing system designed for reuse by State substance abuse & mental health services agencies & SAMHSA grantee programs . It supports realtime data processing starting with data collection at treatment clinics This application is hosted by the vendor group SAMHSA (Substance Abuse & Mental Health Services Administration) .	Confidential	BHS-ADS	Daily	Daily

is static

is static

frame applications is imported into database twice each year; all other data is entered manually as received

