



Coordinated Care Initiative (CCI)/ Cal MediConnect Advisory Committee

Wednesday, July 1, 2015

Member Attendance: Joe Diaz, California Association of Health Facilities (CAHF); Debra Fitzgerald, Healthy San Diego; Kim Fritz, Care1st; Lisa Hayes, Molina Healthcare; Pam Hoye, IHSS Consumer; Carol Hubbard, Program of All-inclusive Care for the Elderly (PA CE); Greg Knoll, Legal Aid Society and Consumer Center for Health Education and Advocacy (CCHEA); Jenel Lim, Aging & Independence Services (AIS); Rogelio Lopez, Health Net; Sabra Matovsky, Molina Healthcare; Vickie Molzen, AIS In-Home Support Services; Harvest Pepper (Staff), UnitedHealthcare; Juanita Rettinghaus, Edgemoor; Bud Sayles, In-Home Supportive Services Public Authority (IHSS); Ellen Schmeding, AIS In-Home Supportive Services & MSSP; Brenda Schmitthener, AIS; George Scolari, Community Health Group; Mark Sellers, AIS, IHSS & MSSP; Peter Shih, Healthy San Diego, Health Care Policy Administration; Ann Thompson, Kaiser Permanente; Cheryl Wilson, San Diego Senior Alliance and Judith Yates, Hospital Association of San Diego and Imperial Counties (HASDIC).

Guest Attendance: Haley Erickson, Care1st; Rick Mendlen, Light Bridge Hospice; and Kimberly Williams, IHSS Worker.

Welcome and Introductions

Additions to the Agenda

- California Community Transitions (CCT) Lead Organizations:
 - Elder Help of San Diego (EHSD)
 - Libertana Of San Diego (LOSD)
 - Judith Yates will forward their consumer materials to the committee for review. This topic will be added to the next meeting agenda for discussion.
- Announcements
 - Mark Sellers' presentation on Alzheimer's is posted on the Long Term Care Integration website and there was great feedback. The accompanying report will be posted on the website as well.

Review and Approval of the June 3, 2015 Meeting Minutes

- The June 3, 2015 meeting minutes were approved as written.

CCI Consumer Feedback Updates

- Ombudsman
 - Greg Knoll will send out the June Ombudsman consumer call report to the committee next week.
 - Consumer issues are now much more complicated in terms of continuity of care and accessing medications.
- HICAP
 - No update.
- CCI Advisory Committee Members
 - Health Net is focusing on skill building with the medical groups in order to receive better data, and connecting them to Disability and Long Term Services and Supports (DLTSS).

- Health Net has three medical groups in San Diego that they delegate to (Scripps Coastal, Multicultural, and San Diego Physicians).
- Molina had a large Skilled Nursing Facilities (SNF) meeting yesterday with around 200 attendees. Custodial members are Molina's responsibility. Molina partners with a SNF specialty group (GeriNet Medical Associates).
- Care1st also uses GeriNet and the same process as Molina for custodial members.
- Molina has finished their Multipurpose Senior Services-Like Program (MSSP) contract with AIS and are now identifying members to move into that program.
- CHG does not use a SNF specialty group. They are going to be meeting with Access to Independence to discuss options for those in SNFs who may be able to regain some independence and live outside of a facility.
- The health plans use SNFs as well as Long-Term Acute Care (LTAC) facilities.
 - There are three Long-Term Acute Care facilities in San Diego.
- Lisa Hayes will invite Rebecca Shaw (from the Department of Health Care Services, Long Term Care Alternatives division) to a future committee meeting.

CCI Updates

- CCI Health Plans
 - No update.
- Harbage Consulting (Regional Coordinator)
 - No update.
- Skilled Nursing Facilities (SNF) Workgroup Update
 - The workgroup meetings are now held every other month. They next teleconference will be in September.
 - A meeting will take place to discuss lack of beds and issues with obtaining authorizations.
 - There are 13 Medi-Cal Managed Care members who are in custodial care for psychiatric reasons.
- Healthy San Diego Behavioral Health Workgroup Meeting Update
 - The group has developed a reference card on voluntary detox benefits details.
 - There was a Conservatorship and a Laura's Law presentation.
 - The Workgroup has developed 33 tools over the past few years and is creating an index. All of these tools will be posted on the Long Term Care Services website.
- Community Based Adult Services (CBAS) Update
 - No issues to report.
- Communication Workgroup Update
 - Cal MediConnect Enrollment Dashboard Report
 - The latest dashboard was reviewed at the last meeting.
 - The Opt Out report from the State is attached. The group has asked Joe from Harbage Consulting to request the denominators for this data from the State.
 - Cal MediConnect IHSS Tele Town Hall
 - The final draft script from the communications work group was emailed out to the group this morning for review. Feedback is due by July 10th.
 - The goal is to have all In-Home Supportive Services (IHSS) members on the phone for the Tele Town Hall meeting.
 - An IHSS member enrolled in Cal MediConnect will be included in the Tele Town Hall presentation.
 - The Tele Town Hall target date is the week of July 20th.
 - Updating Cal MediConnect Outreach Materials
 - The focus of the materials will now need to be changed away from passive enrollment.

- They also need a strong consumer voice.
 - A target audience needs to be identified.
- Member Testimonials – Care Coordination Success Stories
 - Molina has identified a member.
 - Lisa Hayes will invite the member to the committee.
- Long Term Services and Supports (LTSS) Update
 - Now focusing on the next steps for Coordination of Care Initiative (CCI) in year two.
 - A central care coordination unit within Aging and Independence Services has been formed. The goal of the unit is to be responsive to the needs of the Plans and their members, partner more closely with the Plans’ Care Coordinators to better coordinate care and engage/support social work staff in being proactive advocates and partners in care coordination.
 - New IHSS training starts today and includes the topic of CCI.
 - The Multipurpose Senior Services Program (MSSP) is now seeing complex point of service issues.
 - Those in the Central Care Coordination Unit will be invited to the next IHSS meeting in August.
 - Final guidance for the MSSP contract has been received by the State. It has been sent out to the Health Plans for review.

Open Discussion

- CCI Counties will be moving collective IHSS bargaining to a statewide authority.

Announcements

- Molly from Community Based Adult Services (CBAS) has had her baby.

Suggested August Meeting Agenda Items

- California Community Transitions (CCT) Lead Organizations Materials

Next Meeting

The next meeting will be held on August 5, 2015 from 9:30am–11:30am at the San Diego County Medical Society.

Meeting minutes transcribed by Harvest Pepper