

# BEHAVIORAL HEALTH DASHBOARD INDICATORS

County of San Diego Behavioral Health Services

Report Date: November 2015

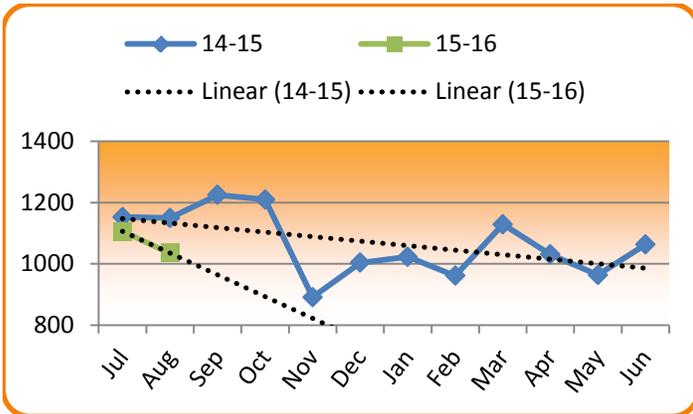


## ALCOHOL AND DRUG SERVICES INDICATORS



LIVE WELL SAN DIEGO

### TOTAL ADMISSIONS



#### Current Trends:

August'15 vs August'14 .....-10.00% (1,035 vs 1,150 clients)  
 August'15 vs July '15..... -6.42% (1,035 vs 1,106 clients)  
 August'15 Admissions:

Adolescent: 72      Adult: 963

#### Annual Trends:

YTD 15-16 Total..... 2,141      YTD 15-16 Mean..... 1,070  
 FY 14-15 Total ..... 12,804      FY 14-15 Mean ..... 1,067  
 FY 13-14 Total.....14,085  
 FY 12-13 Total.....13,637

### RESIDENTIAL VS. OUTPATIENT ADMISSIONS



#### Current Trends:

July '15..... 537 Outpatient (46.57%), 616 Residential (53.43%)  
 August'15..... 551 Outpatient (47.91%), 599 Residential (52.09%)

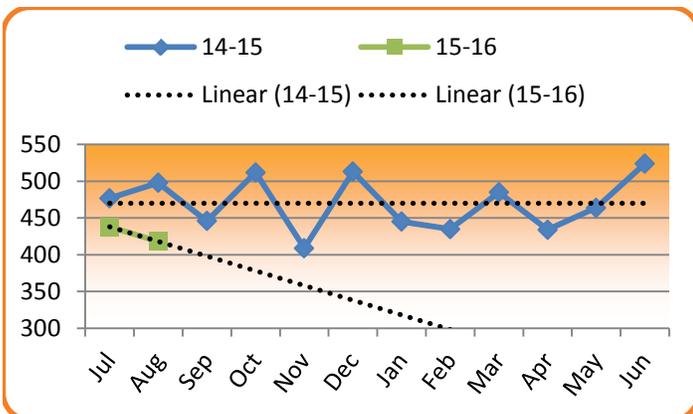
August'15 Outpatient Admissions:  
 Adolescent: 50      Adult: 371

August'15 Residential Admissions:  
 Adolescent: 22      Adult: 592

#### Annual Trends:

YTD 15-16..... 891 Outpatient (41.62%), 1250 Residential (58.38%)  
 FY 14-15 ..... 5,817 Outpatient (45.43%), 6,987 Residential (54.57%)  
 FY 13-14 Total.....6,359 Outpatient (45.15%), 7,726 Residential (54.85%)  
 FY 12-13 Total.....6,139 Outpatient (45.02%), 7,498 Residential (54.80%)

### NUMBER OF CLIENTS WHO COMPLETED TREATMENT



#### Current Trends:

August'15 vs August'14 .....-16.06% (418 vs 498)  
 August'15 vs July '15.....-4.57% (418 vs 438)

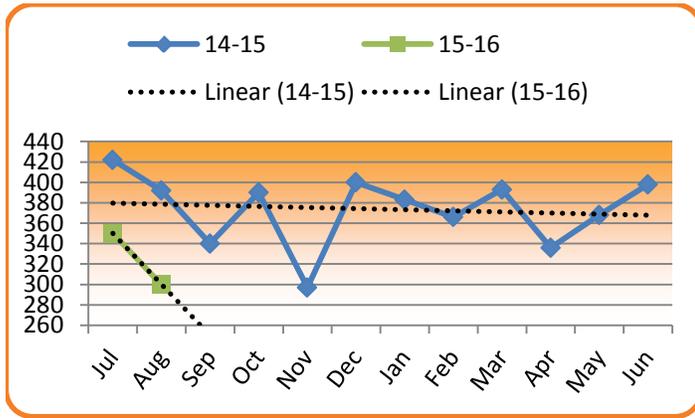
August'15 Clients Who Completed Treatment:  
 Adolescent: 41      Adult: 377

#### Annual Trends:

YTD 15-16.....43.32% discharges completed treatment (856 of 1,976)  
 FY 14-15.....43.71% discharges completed treatment (5,642 of 12,909)  
 FY 13-14 Total.....42.25% discharges completed treatment (5,973 of 14,138)  
 FY 12-13 Total.....43.08% discharges completed treatment (5,818 of 13,326)

BHS QI PIT: EC|KL|11/24/2015|Data: SanWITS

## NUMBER OF CLIENTS WHO HAVE A LENGTH OF STAY > 90 DAYS



### Current Trends:

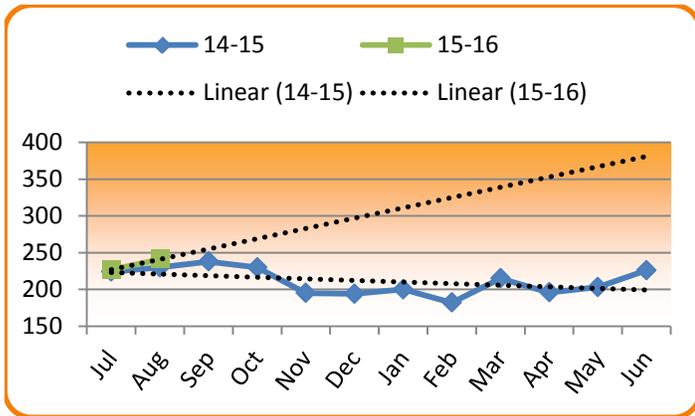
August '15 vs August '14 .....-23.47% (300 vs 392)  
 August '15 vs July '15.....-14.29% (300 vs 350)

August '15 – Clients with Length of Stay > 90 Days:  
 Adolescent: 18      Adult: 282

### Annual Trends:

YTD 15-16..... 650 of 1,976 (32.89%) had stays > 90 days  
 FY 14-15 ..... 4,485 of 12,909 discharges (34.74%) had stays > 90 days  
 FY 13-14 Total.....4,712 of 14,138 discharges (33.33%) had stays > 90 days  
 FY 12-13 Total.....4,328 of 13,504 discharges (32.05%) had stays > 90 days

## CLIENTS WITH MEDICAL PROBLEMS IN LAST 30 DAYS AT ADMISSION



### Current Trends:

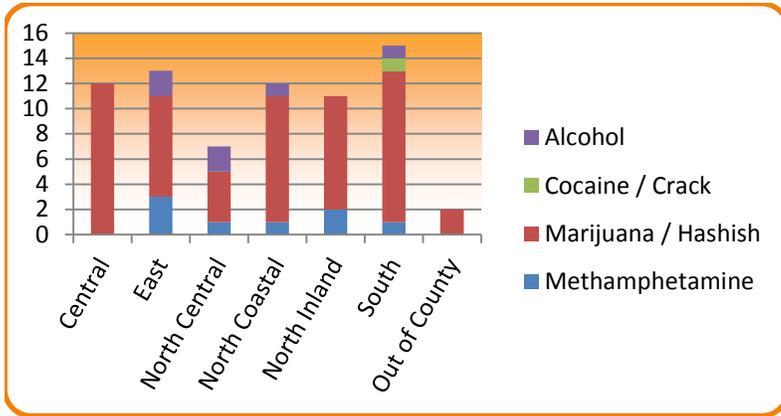
August '15 vs August '14 ..... 4.78% (241 vs 230)  
 August '15 vs July '15.....6.17% (241 vs 227)

August '15 – Clients with Medical Problems at Admission:  
 Adolescent: 2      Adult: 239

### Annual Trends:

YTD 15-16..... 468 of 2,141 (21.86%)  
 FY 14-15 ..... 2,533 of 12,804 admissions (19.78%)  
 FY 13-14 Total.....2,739 of 14,085 admissions (19.45%)  
 FY 12-13 Total.....2,799 of 13,637 admissions (20.53%)

## DRUG OF CHOICE BY REGION – ADOLESCENTS ADMITTED AUGUST 2015



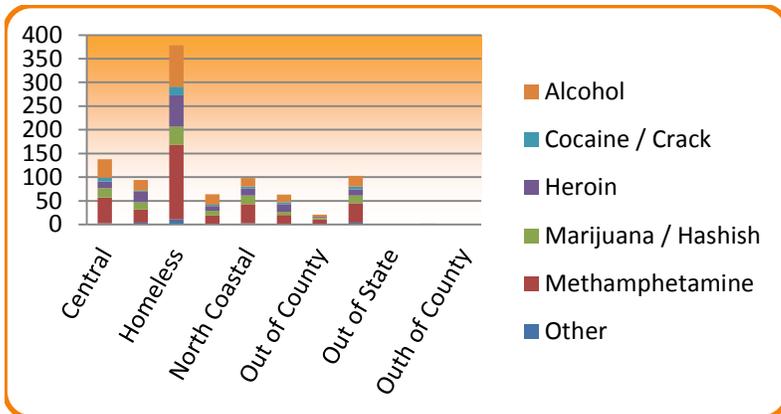
### Trend Analysis:

The majority of adolescent clients admitted August '15 had a primary drug of choice listed as Marijuana/Hashish (57 clients out of 72 admissions).

Please Note: Region is determined by the zip code of reported client residence.

"Other" includes Ecstasy, Inhalants, Other Hallucinogens, Other Opiates or Synthetics, Other Sedatives or Hypnotics, oxycodone/Oxycontin, PCP, Tranquilizers, & Unknown.

## DRUG OF CHOICE BY REGION – ADULTS ADMITTED AUGUST 2015



### Trend Analysis:

The largest portion of adult clients admitted August '15 had a primary drug of choice listed as Methamphetamine (369 clients out of 963 admissions). Alcohol was the next largest portion (234 clients out of 963 admissions).

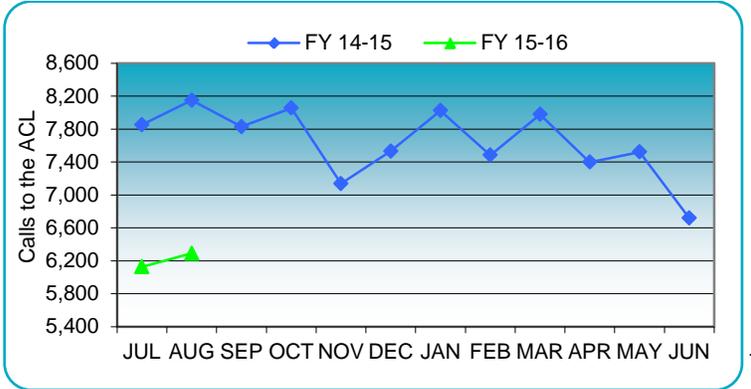
Please Note: Region is determined by the zip code of reported client residence.

"Other" includes Ecstasy, Inhalants, Other Hallucinogens, Other Opiates or Synthetics, Other Sedatives or Hypnotics, Oxycodone/Oxycontin, PCP, Tranquilizers, & Unknown.

# MENTAL HEALTH SERVICES INDICATORS

Report Date: November 2015

## TOTAL CALLS TO THE ACCESS AND CRISIS LINE



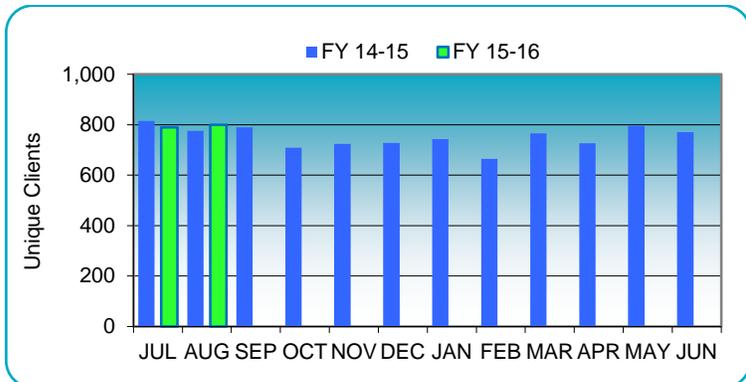
### Current Trends:

Aug '15 vs Aug '14.....-22.81% (6,291 vs 8,150 calls)  
 Aug '15 vs Jul '15.....+2.68% (6,291 vs 6,127 calls)

### Annual Trends:

YTD15-16 Total.....12,418	YTD15-16 Mean...6,209
FY14-15 Total.....91,682	FY14-15 Mean....7,640
FY13-14 Total.....86,636	
FY12-13 Total.....90,715	
FY11-12 Total.....81,814	
FY10-11 Total.....77,644	

## (ADULT/OLDER ADULT) – MONTHLY UNIQUE VISITS @ EMERGENCY PSYCHIATRIC UNIT



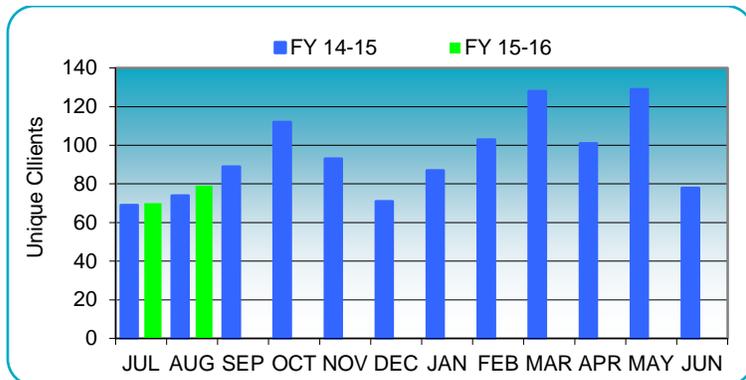
### Current Trends:

Aug '15 vs Aug '14.....+3.09% (800 vs 776 visits)  
 Aug '15 vs Jul '15.....+1.39% (800 vs 789 visits)

### Annual Trends:

YTD15-16 Total.....1589	YTD15-16 Mean.....795
FY14-15 Total.....9,005	FY 14-15 Mean.....750
FY13-14 Total.....10,273	
FY12-13 Total.....10,091	
FY11-12 Total.....8,308	
FY10-11 Total.....8,968	

## (CHILDREN YOUTH & FAMILIES) – MONTHLY UNIQUE CLIENTS @ EMERGENCY SCREENING UNIT



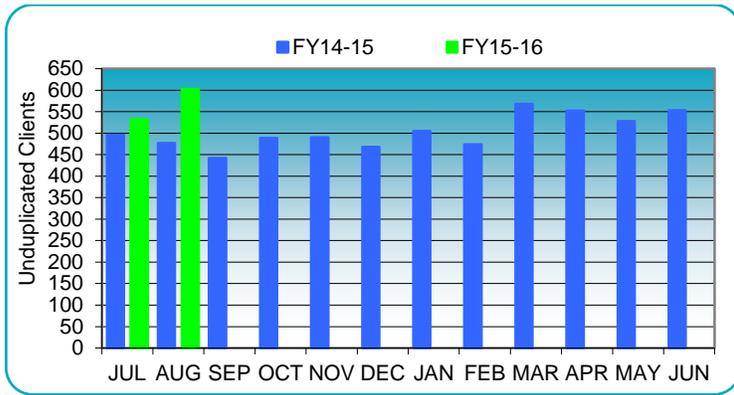
### Current Trends:

Aug '15 vs Aug '14.....+6.76% (79 vs 74 clients)  
 Aug '15 vs Jul '15.....+12.86% (79 vs 70 clients)

### Annual Trends:

YTD15-16 Total.....149	YTD15-16 Mean..... 75
FY14-15 Total.....1,134	FY 14-15 Mean.....95
FY13-14 Total.....1,517	
FY12-13 Total.....1,040	
FY11-12 Total.....1,039	
FY10-11 Total.....886	

## (ADULT/OLDER ADULT) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS



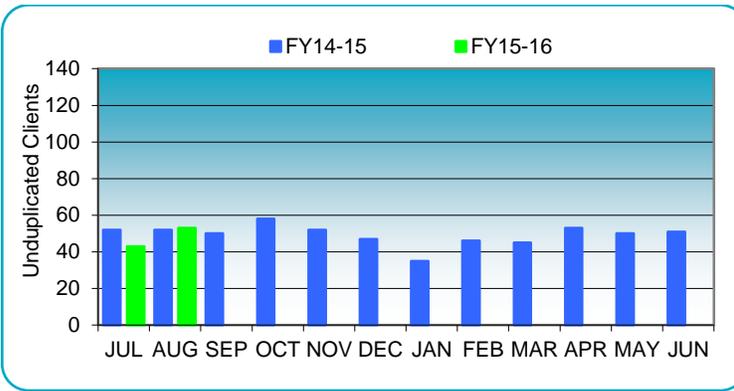
### Current Trends:

Aug '15 vs Aug '14.....+26.42% (603 vs 477 clients)  
 Aug '15 vs Jul '15.....+13.35% (603 vs 532 clients)

### Annual Trends:

YTD15-16 Total....1,135	YTD15-16 Mean.....568
FY14-15 Total.....6,042	FY 14-15 Mean.....504
FY13-14 Total.....4,206	
FY12-13 Total.....3,546	
FY11-12 Total.....3,327	
FY10-11 Total.....3,282	

## (CHILDREN YOUTH & FAMILIES) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS



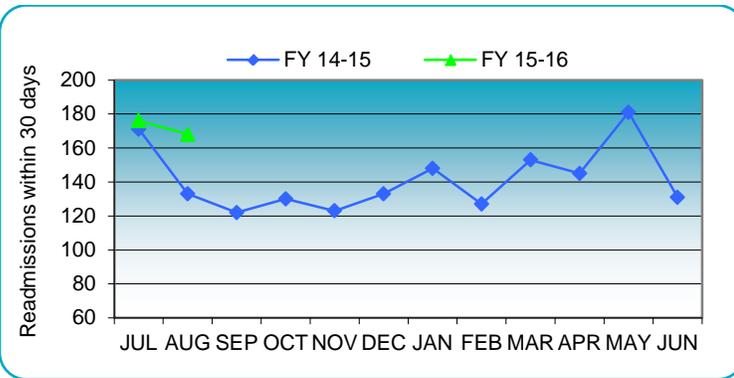
### Current Trends:

Aug '15 vs Aug '14.....+1.92% (53 vs 52 clients)  
 Aug '15 vs Jul '15.....+23.26% (53 vs 43 clients)

### Annual Trends:

YTD15-16 Total....96	YTD15-16 Mean.....48
FY14-15 Total.....591	FY 14-15 Mean.....49
FY13-14 Total.....708	
FY12-13 Total.....594	
FY11-12 Total.....527	
FY10-11 Total.....508	

## (ADULT/OLDER ADULT) – READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS



### Current Trends:

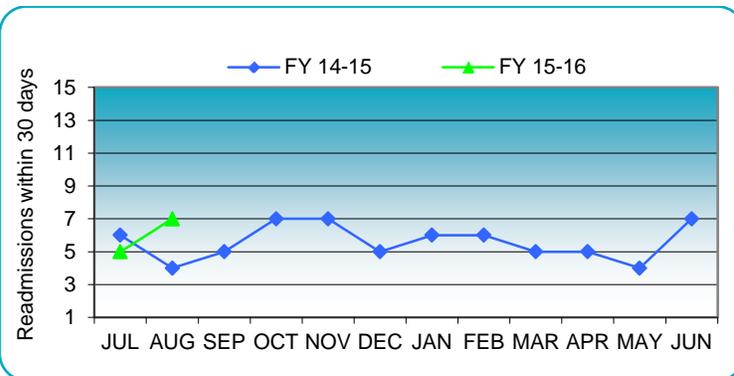
Aug '15 vs Aug '14.....+26.32% (168 vs 133 clients)  
 Aug '15 vs Jul '15.....-4.55% (168 vs 176 clients)

### Annual Trends:

YTD15-16 Total ..... 344	YTD15-16 Mean ....172
FY14-15 Total.....1,697	FY14-15 Mean .....141
FY13-14 Total.....1,235	
FY12-13 Total.....1,465	
FY11-12 Total.....1,326	
FY10-11 Total.....1,119	

*\*Note: Jul. 2015 forward reflect a standardized calculation methodology across all programs*

## (CHILDREN YOUTH & FAMILIES) - READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS



### Current Trends:

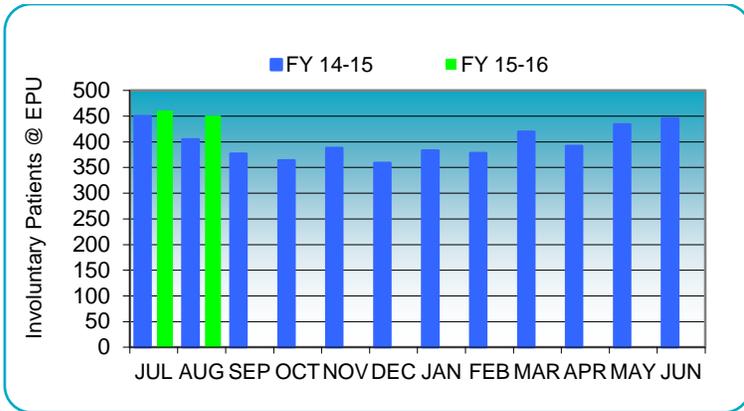
Aug '15 vs Aug '14.....+75% (7 vs 4 clients)  
 Aug '15 vs Jul '15.....+40% (7 vs 5 clients)

### Annual Trends

YTD15-16 Total ..... 12	YTD15-16 Mean..... 6
FY14-15 Total.....67	FY14-15 Mean ..... 6
FY13-14 Total.....108	
FY12-13 Total.....88	
FY11-12 Total.....82	
FY10-11 Total.....83	

*\*Note: Jul. 2015 forward reflect a standardized calculation methodology across all programs*

**(ADULT/OLDER ADULT) – INVOLUNTARY PATIENTS @ EMERGENCY PSYCHIATRIC UNIT**



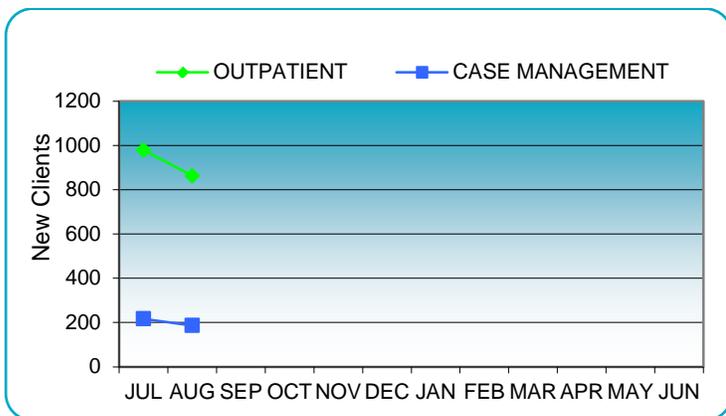
**Current Trends:**

Aug '15 vs Aug '14.....+11.36% (451 vs 405 clients)  
 Aug '15 vs Jul '15.....-2.17% (451 vs 461 clients)

**Annual Trends**

YTD15-16 Total.....912      YTD15-16 Mean ..... 456  
 FY14-15 Total.....4,795      FY14-15 Mean ..... 400  
 FY13-14 Total.....4,807  
 FY12-13 Total.....4,755  
 FY11-12 Total.....4,309  
 FY10-11 Total.....4,223

**(ADULT/OLDER ADULT) – OUTPATIENT\* - CASE MANAGEMENT\* - NEW ADMISSIONS**



**Outpatient:**

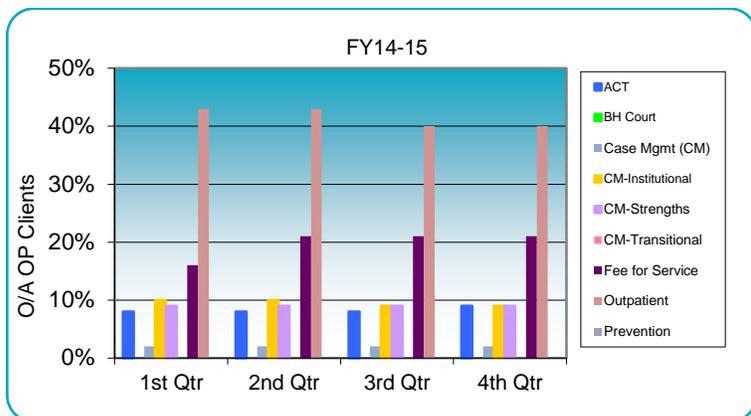
Aug '15 vs Jul '15.....-11.85% (863 vs 979 admissions)  
 YTD15-16 Total.....1,842      YTD15-16 Mean.....921  
 FY14-15 Total.....10,708      FY14-15 Mean.....892  
 FY13-14 Total.....10,147  
 FY12-13 Total.....9,746  
 FY11-12 Total.....9,351  
 FY10-11 Total.....7,786

**Case Management:**

Aug '15 vs Jul '15.....-13.82% (187 vs 217 admissions)  
 YTD15-16 Total.....404      YTD15-16 Mean...202  
 FY14-15 Total.....2,376      FY14-15 Mean..... 198  
 FY13-14 Total.....1,572  
 FY12-13 Total.....1,627  
 FY11-12 Total.....2,059  
 FY10-11 Total.....1,922

\*Organizational Providers only. Case Management figures include ACT Model programs.

**(OLDER ADULT) – OUTPATIENT SERVICE COMPONENTS**



**% of Older Adults using OP:**

Qtr 4 OP vs All OA Svcs 90.60%... (2,959 vs 3,266 clients)

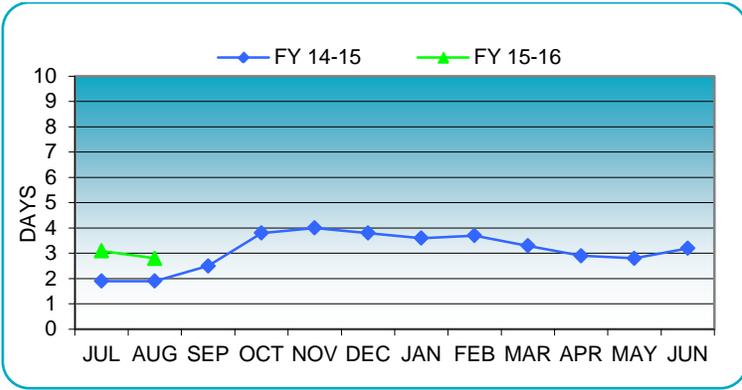
**OP Svcs Received by Clients in Latest Qtr:**

Outpatient service percentages are derived from the total of Older Adult Clients served.

ACT ..... 9%  
 BH Court ..... 0%  
 Case Management ..... 2%  
 Case Management-Institutional... 9%  
 Case Management-Strengths ..... 9%  
 Case Management-Transitional .. 0%  
 Fee for Service ..... 21%  
 Outpatient ..... 40%  
 Prevention..... 0%

**Older Adult Outpatient services reported quarterly.**

**(ADULT/OLDER ADULT) – AVERAGE MENTAL HEALTH ASSESSMENT ACCESS TIME**



**Current Trends:**

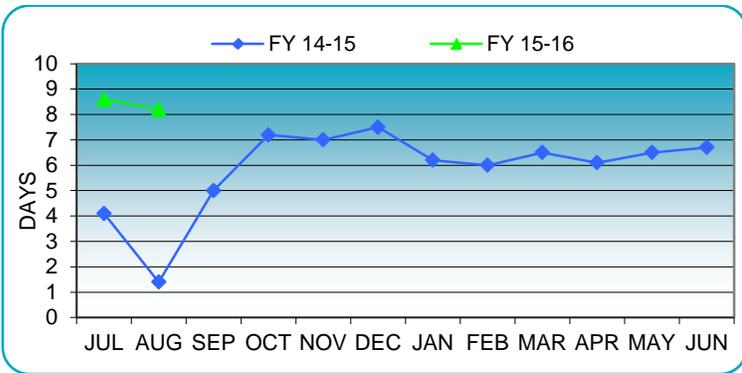
Aug '15 vs Aug '14.....+47.37% (2.80 vs 1.90 days)  
 Aug '15 vs Jul '15.....-9.68% (2.80 vs 3.10 days)

**Annual Trends:**

YTD15-16 Total.....5.90      YTD15-16 Mean.....2.95 days  
 FY14-15 Total.....37.40      FY 14-15 Mean.....3.12 days  
 FY13-14 Total.....28.60  
 FY12-13 Total.....9.80  
 FY11-12 Total.....9.80  
 FY10-11 Total.....9.90

*\*Note: Oct. 2014 forward reflect a standardized calculation methodology across all programs*

**(ADULT/OLDER ADULT) – AVERAGE MENTAL HEALTH PSYCHIATRIC ASSESSMENT ACCESS TIME**



**Current Trends:**

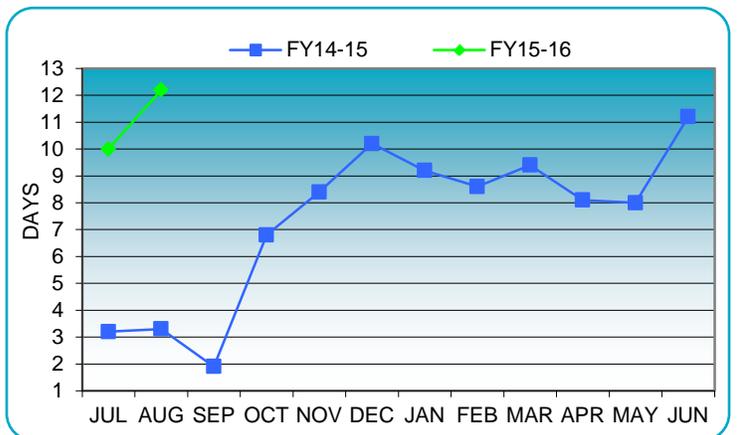
Aug '15 vs Aug '14.....+485.71% (8.20 vs 1.40 days)  
 Aug '15 vs Jul '15.....-4.65% (8.20 vs 8.60 days)

**Annual Trends:**

YTD15-16 Total.....16.80      YTD15-16 Mean.....8.40 days  
 FY14-15 Total.....70.20      FY 14-15 Mean.....5.85 days  
 FY13-14 Total.....71.60  
 FY12-13 Total.....25.90  
 FY11-12 Total.....41.40  
 FY10-11 Total.....19.90

*\*Note: Oct. 2014 forward reflect a standardized calculation methodology across all programs*

**(CHILDREN YOUTH & FAMILIES) – AVERAGE MENTAL HEALTH ASSESSMENT ACCESS TIME**



**Current Trends:**

Aug '15 vs Aug '14.....+269.70% (12.20 vs 3.30 days)  
 Aug '15 vs Jul '15.....+22% (12.20 vs 10 days)

**Annual Trends:**

YTD15-16 Total.... 22.20      YTD15-16 Mean.....11.10 days  
 FY14-15 Total.....88.30      FY 14-15 Mean.....7.36 days  
 FY13-14 Total.....32.90  
 FY12-13 Total.....42.90  
 FY11-12 Total.....58.90  
 FY10-11 Total.....52.10

*\*Note: Oct. 2014 forward reflect a standardized calculation methodology across all programs.*

**KEY:**

FY .....Fiscal Year, e.g., **FY 14-15** represents the period from July 1, 2014 through June 30, 2015.  
 YTD.....Year to Date, e.g., reporting for the month of December 2014, **YTD 15-16** represents the period from July 1, 2015 through present.  
 FFS.....Fee for Service  
 SDCPH.....San Diego County Psychiatric Hospital