

# INTERNET ACCESS THEN AND NOW (2009 & 2015)



IN FALL 2009 AND MAY 2015, THE COUNTY OF SAN DIEGO ADULT AND OLDER ADULT BEHAVIORAL HEALTH SERVICES (AOABHS) ASKED CLIENTS HOW FREQUENTLY THEY ACCESSED THE INTERNET AND WHERE THEY ACCESS IT.

RESULTS INDICATED INCREASING USAGE OF THE INTERNET OVER TIME.

- ◆ IN 2009, ONLY 26% OF RESPONDENTS ACCESSED THE INTERNET DAILY. IN 2015, 40% OF RESPONDENTS ACCESSED THE INTERNET DAILY.
- ◆ IN 2015, MOST CLIENTS ACCESSED EMAIL OR THE INTERNET VIA A MOBILE DEVICE (30%) AND/OR THEIR HOME COMPUTER (28%).

## PENETRATION RATES

(NOTE: RATES INCLUDE ALL CLIENTS WITH ANY REPORTED INTERNET USAGE)

### AOABHS CLIENTS

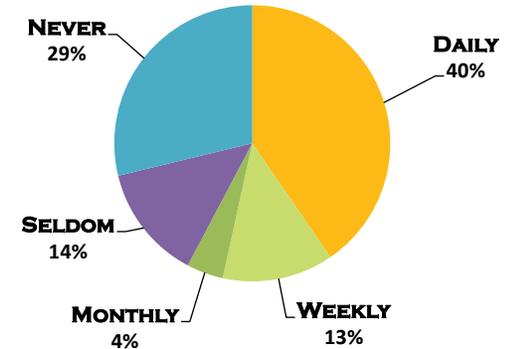
2009 = 64%

2015 = 71%

### U.S. NATIONAL AVERAGES\*

2015 = 87%

## HOW OFTEN DO YOU ACCESS THE INTERNET? (2015)



\*SOURCE: <http://www.internetworldstats.com/stats14.htm#north>

## WHERE DO YOU ACCESS EMAIL OR THE INTERNET? (SELECT ALL THAT APPLY)

