



County of San Diego

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CSA-69 Advisory Committee
Warren Savage, Chair/James Bingham, Vice-Chair
c/o Emergency Medical Services
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CSA-69 ADVISORY COMMITTEE MEETING **Minutes** **Thursday, November 12, 2015**

IN ATTENDANCE

Members

Bingham, James – Lakeside Fire Protection District
Hall, Ronn – City of Santee
Robeson, Robert – Lakeside Chamber of Commerce

Agency Representatives

Kirkpatrick, Jim – Lakeside Fire Protection District
Molloy, Bernard – Lakeside Fire Protection District
Parr, Andy – Lakeside Fire Agency
Peterson, Brad – Santee Fire Department

County Staff

Cavanaugh, Adria
Haynes, MD, Bruce E.
Leverson, Jim
Metz, R.N., Marcy
Shahri, Sheri
Wolchko, Janet (Recorder)

I. CALL TO ORDER/INTRODUCTIONS/ANNOUNCEMENTS

James Bingham, CSA-69 Vice-Chair called the meeting to order at 4:07 pm. Introductions were made.

II. APPROVAL OF MINUTES

A quorum of members was not present. September 10, 2015 CSA-69 minutes will be approved at the next CSA-69 Advisory Committee meeting.

III. PUBLIC COMMENTS/PETITIONS

Jim Kirkpatrick stated that he was retiring and this was his last CSA-69 meeting. Bernie Molloy will take his place representing Lakeside Fire Protection District.

Jim Kirkpatrick speaking as a resident of Santee mentioned that he has had 40 years of service, 30 years with Lakeside Fire under the preceptor of Fire Chief Andy Parr. He thanked Chief Parr and the Fire District for helping him grow from street medic to administrator in the CSA-69 program. The citizen lead effort to start and run the top notch EMS system should be commended. Jim Kirkpatrick commended County EMS, EMTs and Paramedics for meeting the needs of the community they serve and rising to the standard that the CSA has set.

IV. CSA-69 ADVISORY COMMITTEE SUNSET REVIEW

Board of Supervisors Policy A-74 requires a *Sunset Review* for Advisory Committees every four (4) years to report the committee purpose, describe the committee's level of involvement and responsibilities, and to recommend the Advisory Committees' establishing authority to be continued.

CSA-69 Advisory Committee Chairperson, Warren Savage knowing he wasn't able to attend the meeting signed the *Sunset Review* Report prior to the CSA-69 Advisory Board Committee meeting. Recommendation from the Advisory Board to continue CSA-69 Advisory meetings is necessary, deadline is tomorrow. Clerk of the Board office will be contacted to confirm that the Advisory Board has been advised of the content and requirements of the *Sunset Review report* but a quorum of members was not present to take a vote. There was no opposition to submit the report as presented.

With the Chairpersons signature approval and present Advisory Committee member's agreement, the *Sunset Review* Report will be forwarded to the Clerk of the Board Office.

V. BUDGET REPORT

A. Financial Review – Sheri Shahri

CSA-69 financial review for the first quarter of FY 2015/16 was presented.

1. Revenue Growth by Source

Ambulance Transports		\$1,167,000
Resident transports	\$ 911,000	
Non-resident transports	<u>256,000</u>	
Benefit Fee		0
Property tax		15,000
Interest, Penalties & Other		<u>0</u>
Total Revenue		\$1,182,000

- \$1,190 million in revenue was collected which is up 5% from the same time period FY 2014/15.
- Benefit fee collections do not show at this time. The quarterly benefit fee collections are typically in November and will be seen next quarter.

2. FY 2015/16 Expense Growth by Category

Ambulance	\$ 748,000
Billing & Collection Services	25,000
County-Admin Services	6,000
Mutual Aid	<u>0</u>
Total Expenses	\$ 779,000

- Expenses are lower than first quarter last fiscal year.

3. Monthly Transports:

Year-to-Date (YTD) through September transports: there were 1,749 resident transports and 653 non-residents transports. There was an 11% increase in resident transports from FY 2014/15 and 31% increase for non-residents transports.

4. Monthly Transport Fee Collections:

Total resident and non-resident collections are up 4% from the same period FY 2014/15.

5. Revenue and Expense History and Projection

FY 2014/15 actuals, FY 2015/16 budgeted YTD revenue and expenses and fiscal 2015/16 projection was presented. Projections are estimates as some of the data is not available yet.

6. Actual and Projected Reserve Balances

Reserve balances are currently projected at \$2.7K.

B. Budget Subcommittee

No report. The Budget Subcommittee will meet in February just before the Advisory Committee meeting.

VI. STAFF/AGENCY REPORTS

A. Administrative Report – Marcy Metz

1. CSA-69 agencies acknowledged response to the Chemical Spill that occurred in Santee at the YMCA. This impacted neighboring Rio Seco Elementary School.
2. Next week is the City Readiness Initiative (CRI) disaster drill, scenario being an anthrax attack.
 - Day 1 – Anthrax detection and confirmation. The Public Health Officer (PHO) issues prophylaxis to be administered to the entire County.

- Day 2 – Communications with the Public Information Officer (PIO), hospitals working with County Communications and sending out same messaging so there is no confusion in the public.
 - Day 3 – Warehouse logistics, receiving the Strategic National Stockpile.
 - Day 4 – EMS Departmental Operations Center (DOC) will be activated. There will be two (2) Mega PODS, hospitals, businesses and tribal communities will practice dispensing prophylaxis.
 - Day 5 – Demobilization
3. Health Services Capacity Taskforce met on October 9th to review the Health Services Capacity Plan for the upcoming flu season, the plan is also used for surge. Ambulance transport offload delays were discussed. The taskforce agreed that there was a need for early activation of the plan. Communication was sent to the hospital CEOs.
 - There has been a 7% increase in prehospital volume.
 - Hospitals have difficulty moving patients, part of that is the increase in Behavior Health/Mental Health patients and 5150 patients being held in the emergency department and lack of services and beds to place Behavioral Health patients.
 - System issues with access and movement of patients are being reviewed. Off load delays are a symptom of the system wide problem throughout the state and nationwide.
 4. A prehospital assessment was done last FY looking at the Computer System/QCS System
 - 16 focus groups gave input on what the new system would look like.
 - Data collection needed for the new system.
 - A request for information was issued for IT Software Company that would be NEMESIS 3.0 compliant. The national EMS information compliance with EMS State Authority and the Federal Government will want the same platform. There were more submittals than expected for the computer system.
 5. Community Paramedicine (CP) – both pilot projects went live in October.
 - City of Carlsbad pilot project is transport to alternative locations working with Kaiser Clinics.
 - City of San Diego is expansion of their Resource Access Program (RAP).
 - Considering system wide offload delays and patients in the emergency department (ED), the CP pilot projects will not have full impact until a year. In the City of San Diego the pilot project can help with the impact and amount of psychiatric patients in the ED by referring them to their family physician or clinic.
 6. EMS has had a surge of EMTs, Paramedics and MICNs coming in for certification and recertification. For the first time EMS certification staff has asked people to leave their information and have the cards mailed to them. EMS is encouraging people not to wait until the last minute to receive their certification as some come in the day before they are to expire.

B. Medical Director Report – Bruce E. Haynes, MD

1. Offload delays occur when the paramedic crew transports a patient to the hospital emergency department and the hospital is so impacted with patients they cannot immediately accept and assume care for the patient as they do not have hospital beds available. Comments:
 - The High Capacity Plan has been reviewed with EMS constituents to try to review and resolve the issue.
 - There is a strain on the 9-1-1 system when units are tied up outside of the hospital. Minor injury patients can wait in the waiting room after triage evaluation by the hospital and found it is safe. Patients that need a bed may take more time to place.
 - An overload situation is where there are three (3) or more ambulances waiting at a hospital more than 30 minutes.
 - Once the medics have made the emergency department charge nurse aware of the situation with no result, they can contact the Duty Officer who will contact hospital administration.
 - The High Capacity Plan and what needs to be done will be discussed with agencies and hospitals.
2. Dr. Haynes thanked the agencies for submitting ambulance response time data for Quality Improvement (QI).
3. Reported shortages of morphine are not severe right now but the field may have to start using intramuscular (IM) administration. The FDA website shows that sometimes there may be a production shortage, contamination or licensing issue. Shortages are monitored to ensure medics in the field have pain medication for patients.
4. Protocol changes and treatment guidelines included spinal immobilization procedures for patients who might have a broken neck or back. Interpretation may be reviewed.
5. The first influenza death was reported two (2) weeks ago. That person had a coexisting illness. The vaccine seems to be helping and is close to the influenza isolates they have seen so far. Health care workers are asked to either receive vaccination or wear a surgical mask when they are working with patients.
6. The first five (5) year study of the Stroke System will be released soon. It shows that clot dissolving drugs that improve the outcome of a stroke were given in higher quantity and given more quickly during the last four (4) or five (5) years seems to be working.

C. Agency Reports

1. Lakeside Fire Department
 - a. There was a tragic death of a CSA-69 firefighter paramedic in Lakeside. Medic Cory Power passed away last week while off duty. There will be a sunrise

memorial service for him next Monday. He was a three (3) year employee of the district and also a reserve. His dad is a Captain in the department.

- b. Hands only CPR training was given at one of the local Churches. A class was given for 15 people.
 - c. The Fire Department had an open house during the last week of September.
 - d. In October, two (2) paramedics attended the EMS World Conference to pick up training topics and look into the Community Paramedic (CP) model.
 - e. October was the Mass Casualty Incident (MCI) drill. One (1) Lakeside and CSA-69 unit was sent to the MCI training. The training was put on by San Diego simulating an aircraft crash into the harbor. Four (4) paramedics attended the training.
 - f. Lakeside has been on scene since July 1st with NEMSIS 3 compliant software. There has been a decrease in request for more information from Wittman regarding billing errors.
2. Santee Fire Department – Brad Peterson
- a. Condolences were expressed for the loss of the Lakeside Fire Fighter Paramedic.
 - b. There will be new hire recruitment and testing the beginning of the year.
 - c. Santee received delivery of a new ambulance last week. It should be operational in one (1) or to (2) weeks.
 - d. An open house was held in October during fire safety month. CPR demonstrations and ambulance tours were given. There were 300 plus people that attended. Two (2) people were sent to EMS World. In addition to CP there was also Cadaver Lab information.
 - e. Chlorine spill at Santee YMCA. Vapors moved into the Rio Seco Elementary School ventilation system. Multiple agencies cooperated in the incident.
 - Medical Component: some odor inhalation, dizziness and nausea complaints from the heat.
 - There were no immediate patients, most had minor complaints. Patient tracking was done during the incident.
 - Lakeside, Santee and El Cajon paramedic collaboration. Buses were used to transport patients. There were a total of 91 patients, three (3) transported prior to the incident being deemed an MCI. Remaining patients who were mostly children were identified 100% using their names, where they went and who took them.
 - The School Board thanked the Agencies for their collaboration, response and communication during the incident. Confidentiality is crucial in tracking children by their names.
3. San Miguel Fire Department - No report.

VII. NEW BUSINESS/FUTURE AGENDA ITEMS

Budget Subcommittee members include: Dave Rickards, San Miguel; Warren Savage, City of Santee; Lakeside Community Planning District which is currently vacant; Jim Bingham, Lakeside Fire Protection District; Kevin Howe, Lakeside Union School District; Pat

Chambers, Santee Chamber of Commerce. Agencies also attend the CSA-69 Budget Subcommittee meeting. A reminder will be sent to the subcommittee members.

VIII. SET NEXT MEETING/ADJOURNMENT

The next CSA-69 Advisory Committee will meet on Thursday, February 11, 2016, 4:00 pm at the Lakeside Fire Department Administrative Office, 12216 Lakeside Avenue, Lakeside, CA 92040.

The meeting was adjourned at 4:56 pm.