

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – August 13, 2015**

Members/Alternates Present: Sandra Boelter, Michelle Darnelle, Kimberly Fritz, Eileen Haley, Greg Knoll (**Co-Chair**), Leonard Kornreich, M.D. (**Co-Chair**), Rogelio Lopez, Christine Lazott, Sabra Matovsky, Liz Miles, Robert Prath, Brenda Schmitthenner, George Scolari, Harriet Seldin, D.D.S., Dean Sidelinger, M.D., Ann Thompson, Janet Vadakkumcherry, Judith Yates

HSD Staff Present: Brittany Bedoe, Angela Galba-Davis, Shannon Okimoto, Peter Shih

Guests: Mike Easterly

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions		
	<ul style="list-style-type: none"> • Meeting called to order at 3:03 p.m. by Greg Knoll • Introductions were made 	
II. Public Comment		
	<ul style="list-style-type: none"> • None 	
III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report		
<i>(Ann Thompson, QI Chair)</i>	<ul style="list-style-type: none"> • The State has renewed its contract with Health Services Advisory Group (HSAG). The State has announced that it is moving away from ‘Quality Improvement Projects’ to a performance measurement improvement process using a PDSA cycle (Plan, Do, Study, Act). Details are posted on the DHCS website. • The MSSP (multipurpose senior services program) contract amendment is complete and the MSSP Program will have it back to the plans by the end of the week • Targeted Case Management (TCM) MOU is being reviewed by the County • Consumer Center received the grant renewal with Scripps Health, while funding from Covered CA was reduced and expanded their services to SSI recipients • Save the date flyer is being distributed for the September 24th, Disparities in Perinatal Care at the Al Bahr Shrine Center • There is a 2nd training scheduled for November, that will be focused on the aging population 	
IV. Presentation – Telemedicine and Other New Technologies – Dr. Friedman		
	<ul style="list-style-type: none"> • Dr. Friedman started a telemedicine program several years ago with a grant that was initially a training program and turned into a clinical program • Five Core Competencies <ul style="list-style-type: none"> - Provide Patient-Centered Care - Work in Interdisciplinary Teams - Employ Evidence-based Practice 	

	<ul style="list-style-type: none"> - Apply Quality Improvement - Utilize Informatics • How Do Electronic Records and Telemedicine Fit In <ul style="list-style-type: none"> - Doing the Right Thing At the Right Time - Connectivity to Providers and Patients - Allow Improved Team Work <ul style="list-style-type: none"> • Within an Organization and With Specialists - Embedded Clinical Decision Support - Without Measurement, No Improvement <ul style="list-style-type: none"> • If you can't measure it, you can't manage it • New Electronic Opportunities <ul style="list-style-type: none"> - eConsults - Home Telemedicine Imbedded in Electronic Records - Sorting Through "Big DATA" - Genomics and Gene Mapping - Personalized Medicine - Remote Robotic Surgery • Defining a Great Patient Experience <ul style="list-style-type: none"> - Patients Assume Doctors Make the Right Decisions - Access <ul style="list-style-type: none"> • Right Time and Right Place - Information <ul style="list-style-type: none"> • Involvement in Care By Providers • Internet Learning - Convenience <ul style="list-style-type: none"> • "One-Stop" Shopping - Choice <ul style="list-style-type: none"> • Offered Options and Participation in Care • Decision-Making Metrics <ul style="list-style-type: none"> - How Will It Integrate With Your Practice <ul style="list-style-type: none"> • How Does It Affect Work Flow • How Will You Assess Satisfaction • How Will You Decide and Negotiate Contracts - Is It Value-Added <ul style="list-style-type: none"> • Will Your Patients Use It • How Does It Compare to the Alternatives - Who Will Do the Work <ul style="list-style-type: none"> • Telemedicine Work Flow • E-Health Work Flow • Home Monitoring Work Flow - What Are the Potential Revenues - What Are the Potential Expenses • Key Success Factors <ul style="list-style-type: none"> - Physician and Administrative Leader need to "own" the program - IT Capability and IT Leader <ul style="list-style-type: none"> • Fiber Optics is preferred because it's more stable 	
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	<ul style="list-style-type: none"> • Satellite - Understanding All Billing and Legal Issues • Practical Mobile Health Monitoring - Advantages <ul style="list-style-type: none"> • Patients Participate in their Own HealthCare • Can Interface With Electronic Health Records • Adds to Clinical Information for Decision-Making - Challenges <ul style="list-style-type: none"> • Potential Flood of Clinical Data: Who Will Monitor • Not Clear Who Will Pay If Doctors Monitor 	
V. Action Items		
Approval of minutes	<ul style="list-style-type: none"> • June 11, 2015 meeting minutes approved as written 	
VI. Chairs' Reports		
A. Health Services Advisory Board (HSAB) <i>(James Beaubeaux)</i>	<ul style="list-style-type: none"> • Nothing to report at this time 	
B. CCI Cal MediConnect Advisory Committee Update <i>(Greg Knoll)</i>	<ul style="list-style-type: none"> • On September 2nd at 3:30 p.m., there will be a tele-town hall for IHSS recipients and their caregivers • The San Diego Advisory Committee has been sending concerns to the Department of Health Care Services (DHCS). The Committee requested the denominators for the opt out disenrollment for the ethnic areas in the county • Health plans have submitted data to DHCS, but 50 percent of the health plan members identified by the State are unreachable • Enrollment assistance now can be provided by an authorized representative on the patients' behalf 	
C. Consumer Member Recruitment <i>(Greg Knoll)</i>	<ul style="list-style-type: none"> • We need Medi-Cal managed care consumer members and would like assistance from the health plans for suggestions. The consumer members can receive a stipend and reimbursement for transportation. 	
D. Behavioral Health Workgroup (BHWG) <i>(George Scolari)</i>	<ul style="list-style-type: none"> • Voluntary Inpatient Detox (VID) Update <ul style="list-style-type: none"> - Contact phone numbers have been added to the back of the detox guide in addition to the fax numbers - More guidance is necessary concerning the timeframe for processing Voluntary Detox TARs - The State field office recommended using their eTAR system for quicker processing • Safe Drug Prescribing <ul style="list-style-type: none"> - There is a statewide conference that will be held in San Diego during the first week of November. One of the program tracks is on safe drug prescribing. - There will be a Safe Drug Prescribing presentation at the Integration Summit on December 2nd. A webinar on the topic will be available on September 1st. 	Judith Yates will send information to George

	<ul style="list-style-type: none"> • Discussed the 1115 Waiver as it relates to behavioral health. It was recommended that an 1115 Waiver ad hoc workgroup convene under the HSD Behavioral Health Workgroup. 	
VII. Information/Updates (Written or Oral)		
A. Public Health Services (PHS) <i>(Dean Sidelinger)</i>	<ul style="list-style-type: none"> • Flu vaccine is starting to arrive in provider's offices. Public Health does not expect any shortages. • Rady's California Children's Services (CCS) Pilot Project is still progressing. Negotiations are ongoing and the goal is to enroll patients next year. • SB-277, the personal belief exemption bill for California, was signed into law. Starting January 1st 2016, personal belief exemptions for vaccines will not be accepted for children going to private or public school. The full law goes into effect July 1st. • Aging and Independent Services (AIS) hopes to start the Diabetes Prevention Program over the summer 	
B. Healthy San Diego <i>(Debra Fitzgerald)</i>	<i>Peter Shih Reporting</i> <ul style="list-style-type: none"> • Medi-Cal Beneficiaries <ul style="list-style-type: none"> - More than 697,700 individuals are enrolled in San Diego in June 2015 - More than 685,900 individuals are enrolled in San Diego in May 2015 • Health Plan Enrollment/Managed Care – June 2015 <ul style="list-style-type: none"> - 617,345 - 88.5% of all SD Medi-Cal beneficiaries • Default Rate – No default rate available since February 2015 (22% SD/ 21% CA) • Health Care Options (HCO) <ul style="list-style-type: none"> <u>June 2015</u> <ul style="list-style-type: none"> - Attendance – 2,243 (group orientation and 1-on-1) - Enrollment – 2,475 - YTD enrollment – 33,835 - Additional customer contacts – 2,802 <u>May 2015</u> <ul style="list-style-type: none"> - Attendance – 2,074 (group and 1-on-1) - Enrollment – 2,261 - YTD enrollment – 31,360 - Additional customer contacts – 2,517 • Healthy San Diego Information Line – June 2015 <ul style="list-style-type: none"> - More than 1,000 calls 	
C. 1115 Waiver <i>(Peter Shih)</i>	<ul style="list-style-type: none"> • No word from DHCS on feedback from CMS on the 3/27/15 proposal • San Diego requested that local staff be included in the workgroups for Health Homes 	

D. Health Plan RFA <i>(Peter Shih)</i>	<ul style="list-style-type: none"> The Medi-Cal managed care health plan Request for Application (RFA) was scheduled to be released in July, but it has not yet been posted. Presentation meeting(s) for applicant plans will be scheduled once the RFA is released and applicant plans contact HSD to present. 	
VIII. Agenda Items For Next Meeting		
	<ul style="list-style-type: none"> None 	
IX. Adjourn		
	<ul style="list-style-type: none"> Meeting adjourned by Greg Knoll at 4:15 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, September 10, 2015 from 3:00 p.m. to 5:00 p.m.
Health and Human Services Complex
3851 Rosecrans Street, DOC Conference Room, San Diego, CA 92110

Minutes recorded and transcribed by Angela Galba-Davis