

**HEALTHY SAN DIEGO
 JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
 MINUTES – October 9, 2014**

Members/Alternates Present: James Beaubeaux, Sandra Boelter, Jennifer Carter, Kimberly Fritz, Greg Knoll (**Co-Chair**), Leonard Kornreich, M.D. (**Co-Chair**), Rogelio Lopez, Liz Miles, Kristen Miller, Bob Pratt, Brenda Schmitthener, George Scolari, Harriet Seldin, D.D.S., Dean Sidelinger, M.D., Ann Thompson, Janet Vadakkumcherry, Judith Yates

HSD Staff Present: Debra Fitzgerald, Katherine Montano, Peter Shih, Rick Wanne

Guests: Sahra Abdi, Abdi Adbillahi, Bethlehem Degu, Hamadi Jumale, Nao Kabashima, Asha Mohamed, Jama Mohamed, Jahora Musa, Bill Oswald, Anita Secor, Fama Shongolo, Maggie Ta, Ken Turner

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions		
	<ul style="list-style-type: none"> • Meeting called to order at 3:02 p.m. by Gregory Knoll • Introductions were made 	
II. Public Comment		
	<ul style="list-style-type: none"> • None 	
III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report		
<p><i>(Ann Thompson, QI Chair)</i></p>	<ul style="list-style-type: none"> • DHCS Quality Conference took place in Sacramento the second week of September 2014 <ul style="list-style-type: none"> ○ George Scolari (Community Health Group-CHG) made a behavioral health presentation ○ There were breakout sessions for MLTSS (Managed Long Term Services and Supports) and SUDs (Substance Use Disorders) • LTSS (Long Term Services and Supports) Summit took place on September 30, 2014 in Sacramento and discussed the Universal Assessment pilot to combine assessments for CBAS (Community Based Adult Services), IHSS (In-Home Supportive Services), and MSSP (Multipurpose Senior Services Program); it is anticipated to roll out in 2017 • Health Plan Workgroup has devised an action plan for its MOA/MOU renewal process • Facility Site Review (FSR) Workgroup is currently testing the new database, which has improved security and ease of use <ul style="list-style-type: none"> ○ Ken Turner to retire in February 2015; new chair to be elected in January 2015 • Future of HSD bank account to be discussed 	
IV. Access to Healthcare Momentum Team (AHMT), Mid-City CAN	<ul style="list-style-type: none"> • Presentation by Maggie Ta, Access to Healthcare Community Organizer, Mid-City CAN and City Heights community leaders and residents on the need for language access/in-person language interpretation in 	<i>E-mail presentation to Joint members;</i>

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	<p>neighborhood clinics; representation included:</p> <ul style="list-style-type: none"> ○ United Women of East Africa ○ Karen Organization of San Diego ○ Somali Bantu Community of San Diego ● Joint Consumer and Professional Advisory Committee (Joint) and Health Education & Cultural/Linguistics Workgroup to form an Ad Hoc committee to address this issue ○ Debra Fitzgerald will work on developing an initial workgroup to begin the process ○ Greg Knoll, Dr. Kornreich and Debra Fitzgerald to identify additional members to meet outside of regularly scheduled workgroup meeting 	<p><i>committee to convene immediately following next HE/CL meeting</i></p>
<p>V. Action Items</p>		
<p>Approval of minutes from previous meeting</p>	<ul style="list-style-type: none"> ● July 10, 2014 meeting minutes approved as written with one correction: <ul style="list-style-type: none"> ○ James Beaubeaux was present 	
<p>VI. Chairs' Report</p>		
<p>A. Health Services Advisory Board (HSAB) <i>(James Beaubeaux)</i></p>	<ul style="list-style-type: none"> ● HSAB continuing its Strategic Planning process <ul style="list-style-type: none"> ○ Replacing inactive members ○ Generated four subcommittees to focus on key areas: <ul style="list-style-type: none"> ▪ Budget ▪ Legislation ▪ Policies and procedures (P&P) ▪ Annual reporting for Board of Supervisors 	
<p>B. CCI Cal MediConnect Advisory Committee Update <i>(Greg Knoll)</i></p>	<ul style="list-style-type: none"> ● CCI CalMediConnect enrollment: <ul style="list-style-type: none"> ○ As of September 1, 2014: <ul style="list-style-type: none"> ▪ 8,779 enrolled ▪ 58% opt-out rate ○ Pending applications: <ul style="list-style-type: none"> ▪ 1,800 prior to October ▪ Anticipated to drop to 1,300 in November ● Ombudsman program update given (April 1-September 30): <ul style="list-style-type: none"> ○ 13,751 calls to state-wide toll-free number <ul style="list-style-type: none"> ▪ 95% of calls are about CCI CalMediConnect (expedition of disenrollment and continuity of care advocacy) ▪ 5,250 calls received from San Diego, Riverside and San Bernardino counties YTD; 971 in September alone ▪ Submitted memo to DHCS (Department of Health Care Services) regarding under resourced Ombudsman services ▪ Medi-Cal Part D notices interrupting prescription 	

	<p>services are a concern</p> <ul style="list-style-type: none"> ▪ Greg Knoll met in Washington D.C. with CMS and other State Representatives in September to discuss progress and challenges of Cal MediConnect implementation <ul style="list-style-type: none"> ○ Emphasized being under resourced ○ Funding enhanced for next year from \$433,000 to \$795,000 annual award • D-SNPs – Disabled Special Needs Plan; 11,000 will be passively enrolled in Cal MediConnect on 1/1/2015. Total of 15,000+ to be enrolled through 2015 	
<p>C. Behavioral Health Workgroup (BHWG) <i>(George Scolari)</i></p>	<ul style="list-style-type: none"> • Cost issues around new benefit for Applied Behavioral Health Analysis (ABA)/Behavioral Health Therapy (BHT) benefit was discussed; it became an available service through Medi-Cal managed care on 9/15/2014 <ul style="list-style-type: none"> ○ Services will continue to be covered by San Diego Regional Center (SDRC) until health plan provider networks are able to meet the need • FQHCs (Federally Qualified Health Centers) are no longer experiencing billing issues with the State around SMI (Serious Mental Illness) patients <ul style="list-style-type: none"> ○ Health plans to provide script for after-hours calls with questions regarding mental health benefits • Pilot for incarcerated adults – County Behavioral Health Services (BHS) and health plans working together to ensure that inmates continue to receive needed substance abuse treatment medications upon release • Khalifa King presented on Harmonious Solutions, Inc., a mediation services program geared towards the African American community in East County 	
<p>VII. Eligibility Operations – Self Sufficiency Programs Report</p>		
	<p><i>Rick Wanne, Director of Eligibility Operations reporting</i></p> <ul style="list-style-type: none"> • Since the implementation of the Affordable Care Act (ACA) and Expanded Medi-Cal in October 2013: <ul style="list-style-type: none"> ○ 272,000+ applications ○ 200,000+ enrolled ○ 40,000 pending enrollment ○ Backlog is approximately 28,000, waiting more than 45 days (down from 100,000) <ul style="list-style-type: none"> ▪ Plan to eliminate backlog by November 15th when open enrollment begins for Covered CA ▪ Have clarified business processes ▪ Technical problems addressed • HSD Partnership 	

	<ul style="list-style-type: none"> ○ HCO (Health Care Options) under EO (Eligibility Operations) purview ○ Bank account – Legal Aid Society is to take over the management of the HSD bank account 	
VIII. Information/Updates (Written or Oral)		
<p>A. Public Health Services (PHS) <i>(Dr. Dean Sidelinger)</i></p>	<ul style="list-style-type: none"> ● Flu season approaching; flu shots encouraged ● PHS starting two new grants in late September: <ul style="list-style-type: none"> ○ Sodium Reduction in Communities grant will work on nutrition standards and reducing sodium in continuity of care settings, primarily Probation, Child Welfare Services (CWS), and Aging and Independence Services (AIS) ○ Four year Healthy Works Public Actions grant which focuses on adult population to prevent obesity, diabetes, heart disease and stroke; will collaborate with Be There San Diego ● CCS Rady pilot to begin in January 2015 <ul style="list-style-type: none"> ○ Kaiser members excluded (already receive services) ○ 60-day notices will go out to providers and beneficiaries ● First cases of Enterovirus D68 identified in California were in San Diego <ul style="list-style-type: none"> ○ 5 out of 7 from San Diego were children ages 2-13 who had history of respiratory disease; all have been treated in PICU and have been released ● Ebola update <ul style="list-style-type: none"> ○ Regular communications being sent to providers to talk with patients about travel histories 	
<p>B. Healthy San Diego <i>(Debra Fitzgerald)</i></p>	<ul style="list-style-type: none"> ● Statistics and Services <ul style="list-style-type: none"> ○ San Diego Medi-Cal enrollment August 2014 <ul style="list-style-type: none"> ▪ Medi-Cal managed care: 479,563 ▪ Total Medi-Cal: 578,377 ○ Default Summary August 2014 <ul style="list-style-type: none"> ▪ San Diego: 22% ▪ Statewide: 26% ○ Health Care Options (HCO) August 2014 <ul style="list-style-type: none"> ▪ Attendance – 2,433 ▪ Enrollment – 3,478 ▪ YTD Enrollment – 7,297 	
IX. Healthy San Diego Strategic Planning		
	<ul style="list-style-type: none"> ● Presentation by Tana Lorah, Government and Community Relations Manager, Kaiser Permanente ○ Opening remarks by Dr. Michael (“Mike”) Moreno <ul style="list-style-type: none"> ▪ Positive Choice Program focuses health education and promotes pillars of health including exercise, balanced nutrition, stress management and 	

	<p>smoking cessation</p> <ul style="list-style-type: none"> ▪ Proactive Office Encounter (PAOE) – All necessary/outstanding exams, assessments, issues, queued in system at every office visit ○ Prevention is a key part of the Kaiser Model ○ Kaiser in the community <ul style="list-style-type: none"> ▪ “Community Benefit” focuses on promoting Healthy People, Healthy Environments, and Health Knowledge ○ Factors that shape health <ul style="list-style-type: none"> ▪ 40% Personal behaviors ▪ 30% Family history and genetics ▪ 10% Medical Care ▪ 20% Environmental and social factors ○ HEAL: Healthy Eating Active Living <ul style="list-style-type: none"> ▪ Multi-faceted, strategy whose goal is to achieve long-term sustainable reductions in obesity and related chronic illnesses such as Type 2 Diabetes, Heart Disease ▪ Address behavioral, clinical, environmental, and cultural factors that contribute to obesity through community-based partnerships, grant-making, and education ○ Kaiser Positive Choice Program has partnered with County for 12-week Sherriff’s Wellness Academy <ul style="list-style-type: none"> ▪ 110 individuals selected to meet for 90 minutes per week to focus on exercise, nutrition, stress management and smoking cessation; will be re-evaluated at four months and continue with maintenance program 	
<p>X. Agenda Items for Future Meetings</p>		
<p>XI. Adjourn</p>		
	<ul style="list-style-type: none"> • Meeting adjourned by Greg Knoll at 5:01 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, November 14, 2014 from 3:00 p.m. to 5:00 p.m.

Health Services Complex, DOC Conference Room | 3851 Rosecrans Street, San Diego, CA 92110

Minutes recorded and transcribed by Katherine Montano