



# IMPROVING HEALTH THROUGH COMMUNITY PARTNERSHIPS

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Aging & Independence Services*

SOCIAL SERVICES ADVISORY BOARD | MAY 2015





*Independence*

*Dependence*

**Call Center/ADRC**

RSVP, Veterans  
Health Promotion  
Info & Assistance  
Outreach & Education

Senior  
Dining &  
Home-  
Delivery

Care Mgmt  
Adult Day Care  
Caregiver Support  
Care Transitions

IHSS

APS  
Ombudsman  
Project Care  
PA/PG/PC  
Senior Team

Intergenerational



## WHO

- Dual Eligibles – 55,798
- Medi-Cal Only (SPDs) – 64,000

## WHAT

- Mandatory Medi-Cal Managed Care
- LTSS Integration
- Medicare Integration

## WHERE

- 7 Counties: Los Angeles, Orange\*, Riverside, San Bernardino, San Diego, San Mateo, Santa Clara

## WHEN

- Began April 1, 2014 in San Diego County

## WHY

- Coordinate Care – Person Centered Care
- Reduce Costs – Right Care, Right Time, Right Place

# CAL MEDICONNECT ENROLLMENT DASHBOARD

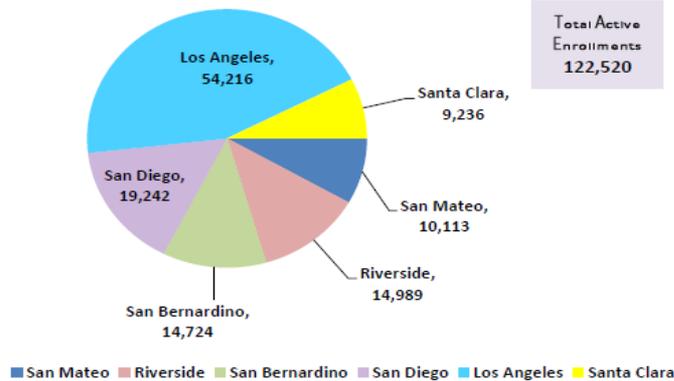
## APRIL 2015



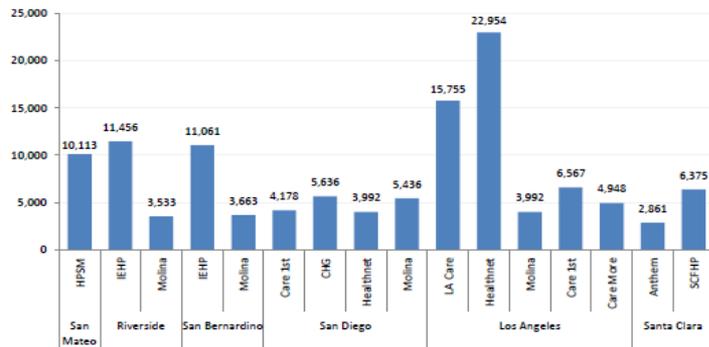
### Cal MediConnect Monthly Enrollment Dashboard As of April 1, 2015

Creation Date: 4/15/15

Total Active Enrollments Effective April 1, 2015  
by County



Total Active Enrollments Effective April 1, 2015  
By Plan

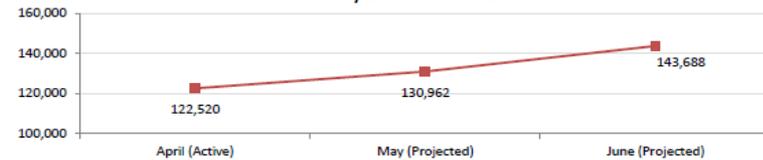


Projected Enrollments - Two Month Look Ahead

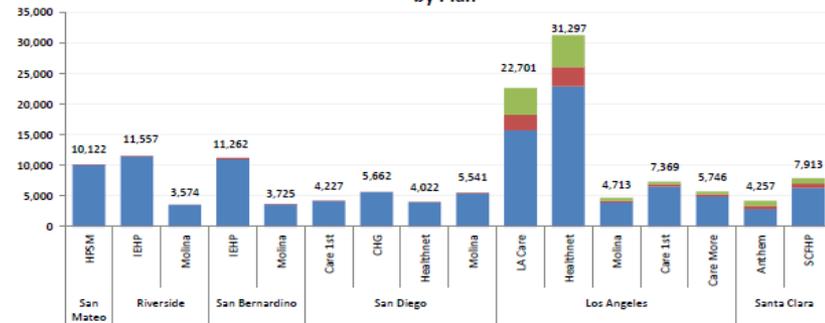
County	Active Enrollments as of 4/1/15	May Pending Enrollments	June Pending Enrollments	Total Projected Enrollments for June Month of Eligibility <sup>1</sup>
San Mateo	10,113	9	0	10,122
Riverside	14,989	142	0	15,131
San Bernardino	14,724	263	0	14,987
San Diego	19,242	210	0	19,452
Los Angeles	54,216	6,602	11,008	71,826
Santa Clara	9,236	1,216	1,718	12,170
<b>Total</b>	<b>122,520</b>	<b>8,442</b>	<b>12,726</b>	<b>143,688</b>

1. Projected enrollments are based on passive enrollment transactions submitted 60-days prior to the enrollment effective month. Voluntary (Opt-in) enrollment projections are not included in these statistics.

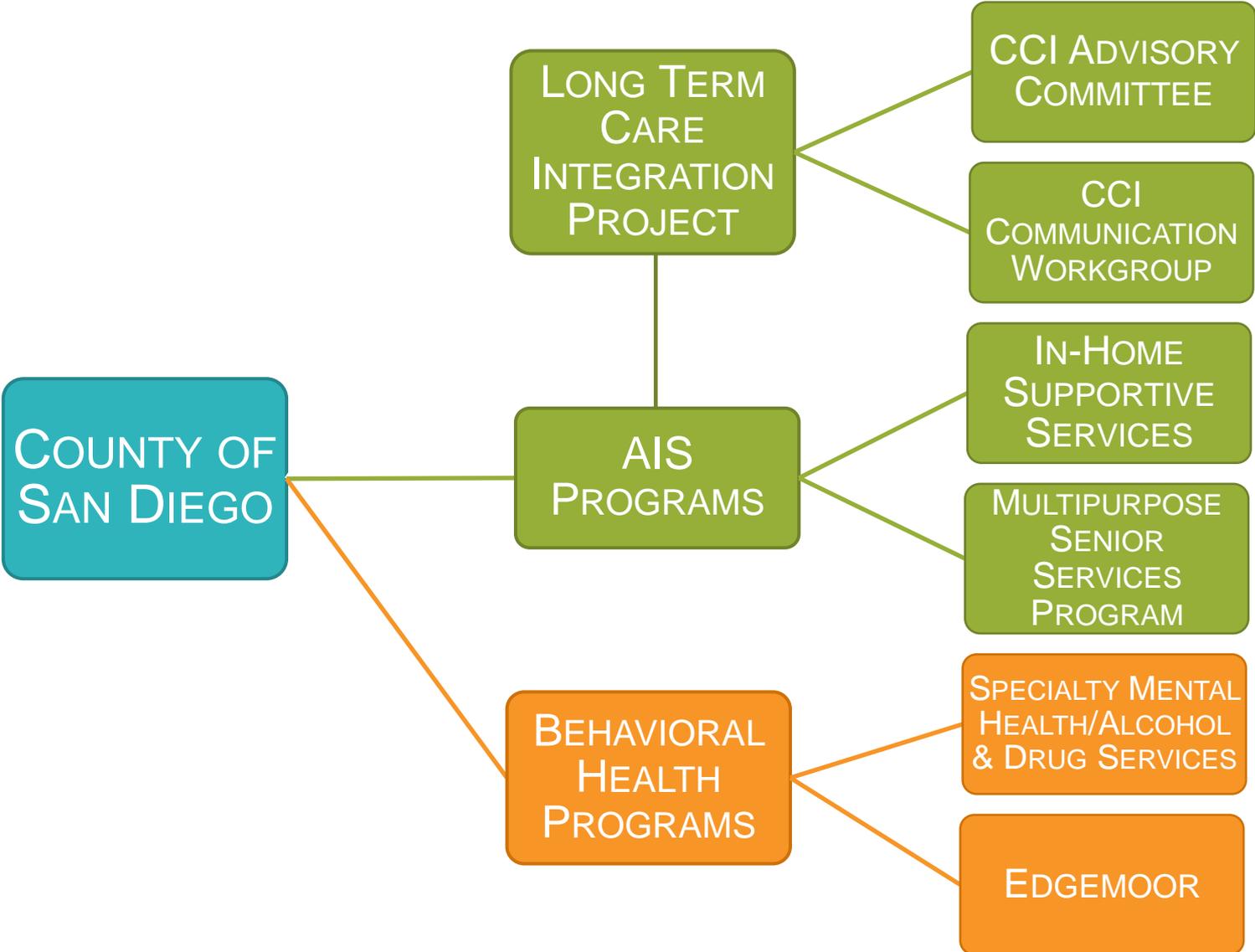
Monthly Enrollment Trend



Projected Enrollment Estimates for June 2015 Month of Eligibility  
by Plan



# COUNTY ROLE IN CCI



# So....HOW IS IT GOING?



- High opt-out rate for Cal MediConnect
- Health Plans have a network of Home and Community Based Services (HCBS) vendors but are rarely using the services
- Health Plans are struggling to understand:
  - HCBS population
  - How to work with HCBS providers
- Health Plans cannot find or are unable to complete around 60% of HRAs
- Transition of LTSS to managed care has not gone as smoothly as hoped





- Statute requires the Department of Finance to *annually* determine if CCI produces a net General Fund savings
- Governor's budget includes a net General Fund savings of \$173.8 million in 2015-16 as a result of the CCI
- General Fund savings includes sales tax on managed care organizations
- Without MCO tax, CCI would have a General Fund **COST** of \$399 million in 2015-16
- If the CCI is not cost-effective, all components would cease operation

# COMMUNITY-BASED CARE TRANSITIONS PROGRAM (CCTP)

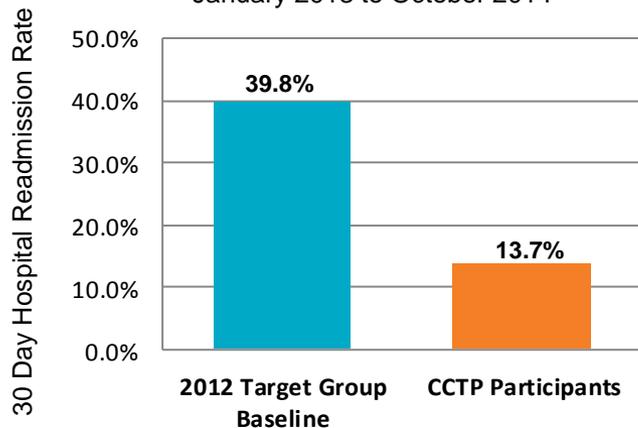


The Health and Human Services Agency, Aging & Independence Services (AIS) partnered with Scripps Health, Sharp HealthCare, Palomar Health, and University of California San Diego (UCSD) Health System (11 hospitals with a total of 13 campuses) to form the San Diego Care Transitions Partnership (SDCTP) and was awarded the largest Community-based Care Transitions Program (CCTP) in the country by the Centers for Medicare and Medicaid Services (CMS) to provide comprehensive patient centered, hospital and community-based services.

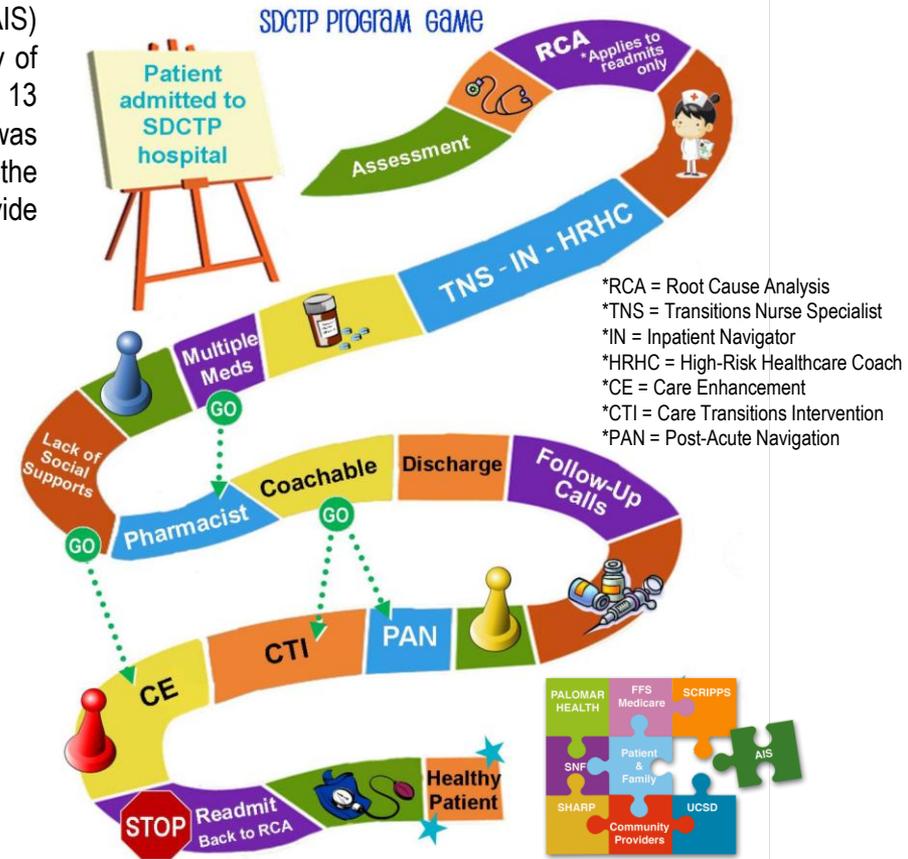
## Goals of the CCTP:

- Improve transitions from the inpatient hospital setting to community
- Improve quality of care
- Reduce readmissions for high risk beneficiaries
- Document measurable savings to the Medicare program

Community-based Care Transitions Program (CCTP)  
Reduction in 30-Day Hospital Readmission Rates  
January 2013 to October 2014



❖ Target Group baseline: CCTP participants 30 day readmission rate from 2012  
❖ CCTP Participants: Those who completed services (CCTP Completers) and those who did not complete all aspects of the program



The estimated readmission rate for patients who received CCTP services was 13.7%, 65.6% less than the SDCTP's 2012 Target Group baseline.

Between January 2013 and October 2014, the SDCTP **prevented 744 readmissions**. The average readmission cost in San Diego County is \$12,922 per readmission. Conservatively, the overall Medicare savings for just one year was \$2,747,777.

\*Based on SDCTP estimates

# OLDER AMERICANS ACT (OAA)

## Nutrition Programs – More On the Menu (MOM)



1965

## Older Americans Act

- Provides essential services to people aged 60+
  - Congregate meals – 45 meal sites throughout county
  - Home-delivered meals – 14 county programs



2012

## More On the Menu (MOM)

NEW

- 1995 – *Meals On the Move* redesigned in 2011
- Current MOM program:
  - Provides weekly delivery of 7-10 fresh fruits and vegetables to the *most vulnerable* home-delivered meal recipients
  - Delivered to those with chronic health conditions and obesity
  - Nutrition education handout also included with delivery
  - Cultivates social connections
- Funded strictly by community donations and partnerships
- Launched countywide in 2012
- Award winning

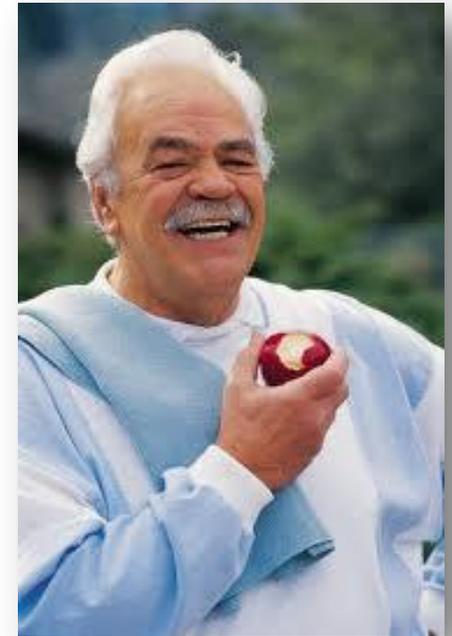


# MOM - CURRENT STATUS



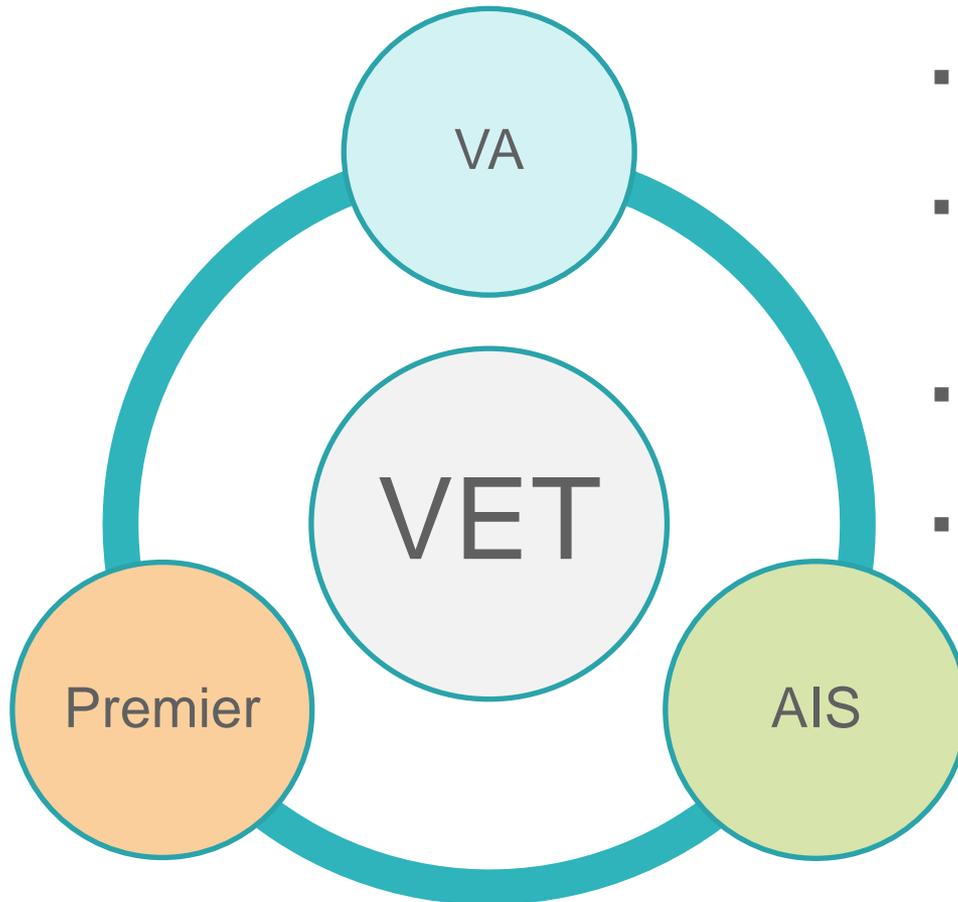
Serving nearly 250 homebound seniors countywide

Non-Profit Nutrition Provider	Areas Served	Current #'s Served
Carlsbad Senior Center	North Coastal	10
Fallbrook Senior Center	North Inland	55
Oceanside Senior Citizens Association	North Coastal	55
Salvation Army	Central, East, South	60
Serving Seniors	Central, East, North Central, South	65
<b>Total</b>		<b>245</b>



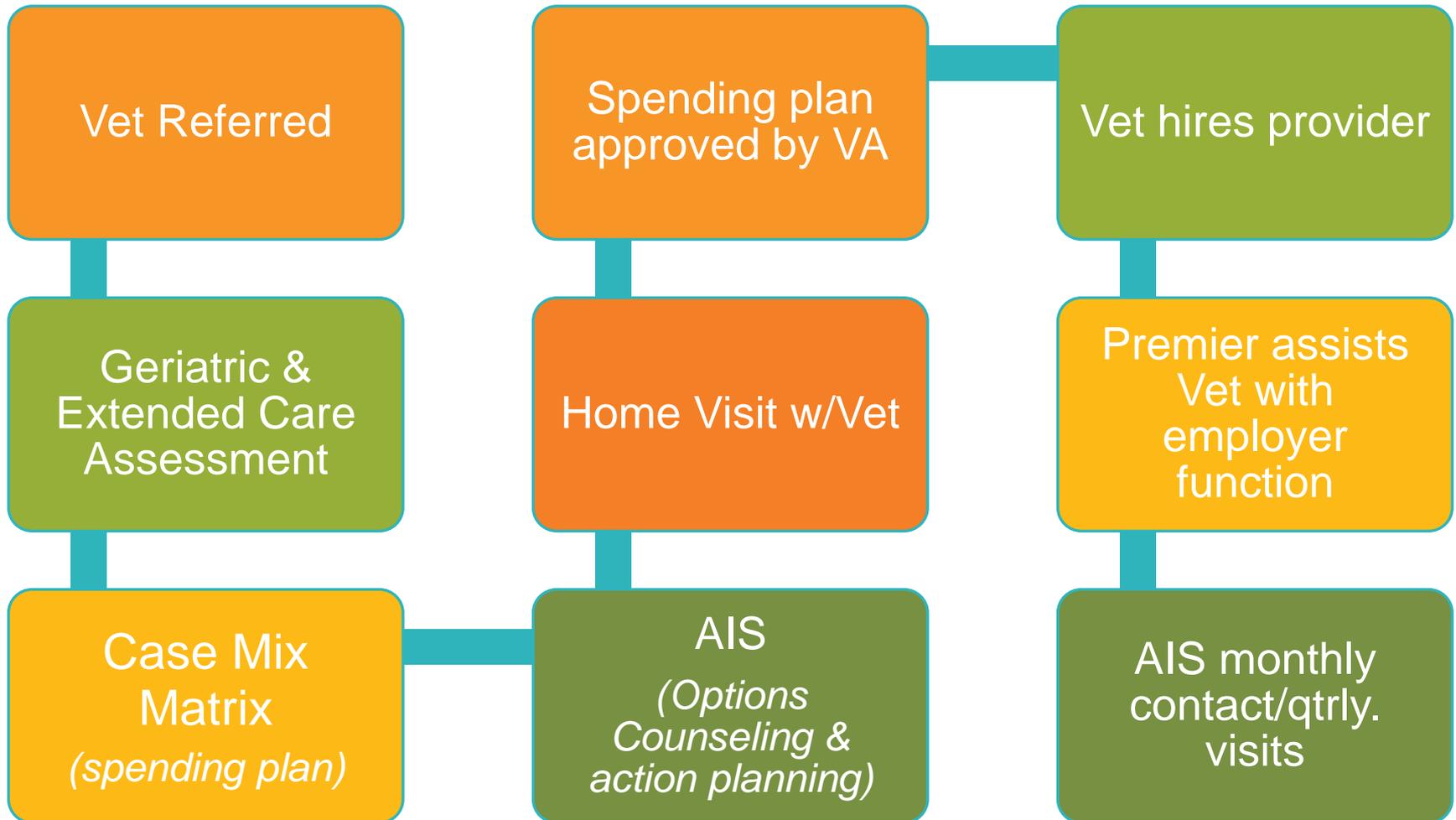
90% very satisfied/satisfied with the program!

# SAN DIEGO VETERAN'S INDEPENDENCE SERVICES AT ANY AGE (SD-VISA)

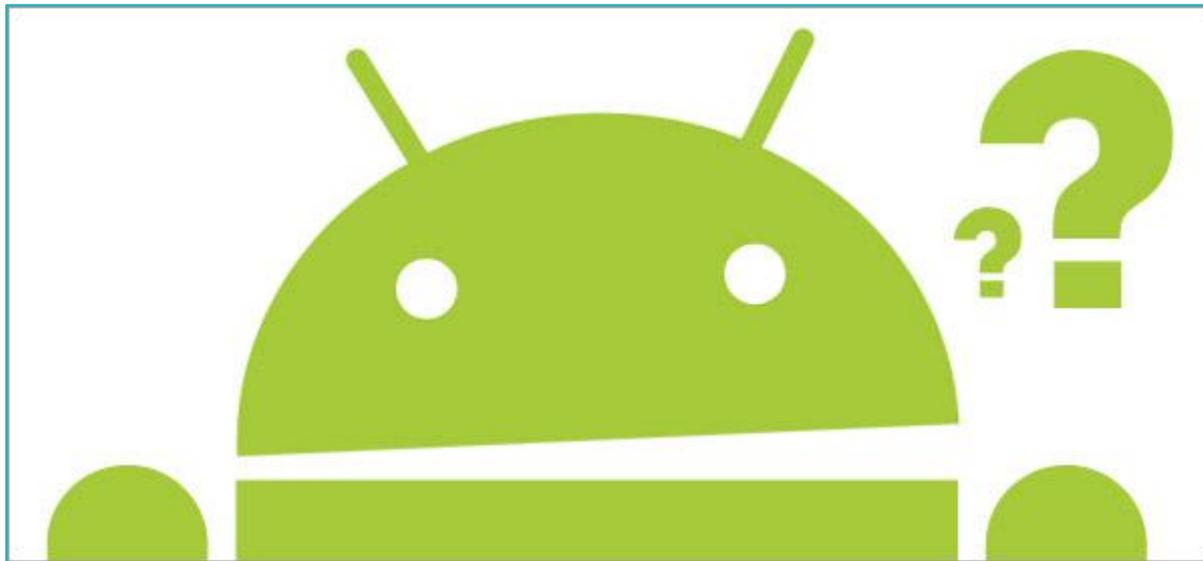


- Veteran population in San Diego County is approx. 226,800
- SD-VISA is a Veteran's Directed Home and Community Based Program
- Serves Veterans of any age who are at risk for nursing home placement
- Has served 34 veterans  
*(August 2014 – March 2015)*

# How SD-VISA WORKS



# QUESTIONS?



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