



COUNTY OF SAN DIEGO

AGENDA ITEM

BOARD OF SUPERVISORS

GREG COX
First District

DIANNE JACOB
Second District

DAVE ROBERTS
Third District

RON ROBERTS
Fourth District

BILL HORN
Fifth District

DATE: July 19, 2016

XX

TO: Board of Supervisors

SUBJECT: HEALTHY SAN DIEGO: APPROVAL OF STATE REVENUE AGREEMENT (DISTRICTS: ALL)

Overview

The State of California's strategic plan for Medi-Cal managed care, adopted in 1993, called for mandatory health plan enrollment of most families receiving Medi-Cal. Healthy San Diego is the County's plan to implement a Medi-Cal managed care system in San Diego. Healthy San Diego was established in 1996 as a public/private partnership to better address issues at the local level related to access to Medi-Cal managed care and the quality of those services for local residents. Through Healthy San Diego, Health and Human Services Agency (HHS) informs and supports new and continuing enrollees as they select the health plan that is right for them and to achieve improved enrollee health outcomes in partnership with local stakeholders.

Since 1996, the County has had a revenue agreement with the Department of Health Care Services (DHCS) to jointly fund Healthy San Diego HHS employees who assist recipients with managed care enrollment in the County's regional Family Resource Centers (FRCs). On May 8, 2012 (5), the Board of Supervisors approved a revenue agreement extension with the State of California and authorized subsequent amendments through June 30, 2014, with the option to invoke a 2-year extension period through June 30, 2016.

DHCS is extending the current revenue agreement with the option for subsequent extension amendments. Today's action will allow continued facilitation of enrollment into the Medi-Cal managed care system and supports the County's Live Well San Diego vision by improving the health and well-being of individuals throughout San Diego county.

Recommendation(s)

CHIEF ADMINISTRATIVE OFFICER

1. Waive Board Policy B-29, Fees, Grant, Revenue Contracts – Department Responsibility for Cost Recovery, which requires prior approval of revenue contracts.
2. Ratify and authorize the Clerk of the Board to execute the revenue agreement with the Department of Health Care Services for the Healthy San Diego program in the annual amount of \$950,000 for the period July 1, 2016 June 30, 2017 and any subsequent

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amendments or changes in funding, subject to the approval of the Director, Health and Human Services Agency.

Fiscal Impact

Funds for this request are included in the Fiscal Year 2016-18 CAO Recommended Operational Plan in the Health and Human Services Agency. If approved, this request will result in costs and revenue of \$950,000 in Fiscal Year 2016-17 and ongoing costs and revenues of \$950,000 per year. The funding source is the Department of Health Care Services. There will be no change in net General Fund costs and no additional staff years.

Business Impact Statement

N/A

Advisory Board Statement

| This item ~~will be as~~ reviewed by the Social Services Advisory Board at its meeting on June 9, 2016.

Background

The State's strategic plan for Medi-Cal managed care, adopted in 1993, necessitated mandatory health plan enrollment for most families receiving Medi-Cal. Healthy San Diego is the County's Medi-Cal managed care system and is in alignment with the County's Live Well San Diego vision by improving the health and overall well-being of families, children, older adults, and persons with disabilities through access to care. The Healthy San Diego program was implemented on April 30, 1996 (1), when the Board approved a State revenue agreement to administer the program.

The success of Healthy San Diego is due largely to local stakeholder involvement, achieved through collaborative workgroup meetings with local community partners and health plans. Healthy San Diego has four primary objectives:

- Include valuable local involvement in assuring quality and access,
- Incorporate community defined local standards for participation of traditional and safety net providers and integration of public health activities,
- Provide for local oversight, problem solving and continuous improvement of the delivery system, and
- Provide patient choice in selection of health plans and physicians for continuity of care.

One critical function performed by Healthy San Diego is providing Medi-Cal recipients with the information necessary to make the best choice in selecting their health plan and health care provider. Research has shown that patients' trust in their provider is related to having a choice in selecting the provider, and that choice leads to higher rates of satisfaction with health care. For nearly 20 years, HHS employees partially funded by State revenue have provided information and assistance to Medi-Cal recipients via group orientations, one-on-one appointments, telephone calls, and call conferencing with recipients and health plan member services.

Linkage to the County of San Diego Strategic Plan

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This item supports the “Healthy Families” initiative in County of San Diego’s 2016-21 Strategic Plan as well as the Live Well San Diego vision by enhancing the health and overall well-being among adults, children, older adults, and persons with disabilities through access to health care for eligible county residents.

Respectfully submitted,

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HELEN N. ROBBINS-MEYER
Chief Administrative Officer

ATTACHMENT(S)

N/A

DRAFT

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AGENDA ITEM INFORMATION SHEET

REQUIRES FOUR VOTES: Yes No

WRITTEN DISCLOSURE PER COUNTY CHARTER SECTION 1000.1 REQUIRED

Yes No

PREVIOUS RELEVANT BOARD ACTIONS:

May 8, 2012 (5), authorized a two-year extension with two option years through June 30, 2016 of the revenue agreement; June 19, 2007 (2), authorized a five-year revenue agreement; June 11, 2002 (16), authorized five-year revenue agreement; September 14, 1999 (7), approved additional three-year period for revenue agreement; April 30, 1996 (1), authorized a new three-year revenue agreement.

BOARD POLICIES APPLICABLE:

N/A

BOARD POLICY STATEMENTS:

N/A

MANDATORY COMPLIANCE:

N/A

ORACLE AWARD NUMBER(S) AND CONTRACT AND/OR REQUISITION NUMBER(S):

Oracle Award Number: 123409

ORIGINATING DEPARTMENT: Health and Human Services Agency

OTHER CONCURRENCES(S): N/A

CONTACT PERSON(S):

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