



“Under the program, incomplete referral forms have dropped from 98 percent to zero, and the county expects to save about \$2 million annually when all public health nurses begin using the new system.”- www.countynews.org

“The pilot program was so successful that the county plans to roll it out to all six of its centers by the fall of this year, anticipating even greater success on a larger scale.” - www.nursezone.com

“...several nurses and social workers praised the new system.” - *San Diego Union Tribune*

“It has saved me a phenomenal amount of time,’ said Rachel Asman of the Escondido Union School District, who refers teen moms to the county health department.” - www.countynews.org

“In addition to the increase in number of patients nurses were able to see, the waiting time between referral and visit also dropped dramatically.” - *San Diego Union Tribune*

“When fully implemented, the county’s public health nurses will be able to serve an additional 2,400 families - a feat that would have required hiring 23 new nurses at a cost of \$2 million, according to Macchione.” - www.countynews.org

“County nurses will soon be able to reach many more people in need of health care, thanks to a highly successful pilot program. What the county Health and Human Services Agency did was to simplify things by using computers instead of paper.” - *San Diego Union-Tribune*

“The results were remarkable. ‘The time of referral from the referral agencies went from three hours to three minutes,’ Macchione said. ‘Our referral-to-patient-visit time was improved by 75 percent, and we went from 98 percent inaccuracy in our referrals to 100 percent accuracy, because the automated system gave prompts for all the information it needed. And we were able to demonstrate a 25 percent increase in productivity - that’s 25 percent more patients seen - without diminishing any of our quality indicators.’” - www.nursezone.com

“During the 10-month experiment, nurses saw an average of 122 patients a month, 25 percent more than before, Macchione said. Clients include teenage mothers, premature babies and others who are at some kind of health risk and need free health care and in-home nursing visits.” - *San Diego Union-Tribune*