

How to Search for an Anthem Blue Cross Primary Care Physician Online

To search for a Primary Care Physician (PCP) within one of the Anthem Blue Cross HMO plans or PPO plans, go to the Anthem Blue Cross website by typing in the website address: www.anthem.com/ca

- In the **Useful Tools** section of the Anthem Blue Cross website, click on the blue arrow next to **“Find a Doctor.”** This will open the “Find a Doctor” search page.
- Complete the 4 search selections with the appropriate information:
 - 1) **“What are you looking for?”** Make sure the “Doctors/Medical Professionals” category is selected.
 - 2) **“About the Provider.”**
 - ✓ If you are an existing patient confirming whether or not your physician accepts your plan, type your Primary Care Physician’s last name in the “Name” field.
 - ✓ If you are a new patient trying to find providers in your area, select the “More options” arrow and select the following checkboxes: Accepting New Patients and Able to serve as “Primary Care Physician”
 - 3) **“Where are you Looking?”** Enter your zip code and the appropriate mile range.
 - 4) **“What Insurance Plan Would You Like to Use?”** Use the “I’d like to search by selecting a plan” option and enter:
 - ✓ **State:** Select “California” from the drop-down list.
 - ✓ **Plan Type:** Select either **“HMO”** or **“PPO”** from the drop-down list (PPO applies to the High Deductible Health Plan).
 - ✓ **Plan Name:** Select the appropriate Plan Name/Network from the drop-down list.
 - **Select HMO** - Note: this plan is restricted to the Select HMO Network, which has a smaller network of available Medical Groups and Physicians.
 - **Blue Cross HMO (California Care) – Large Group .**
 - **Blue Cross PPO (Prudent Buyer) – Large Group.**
 - **Blue Cross High Deductible Health Plan – Large Group under the title “Lumenos Plans”**
 - ✓ **Click on the “Search” button and wait for the results.**
- From the Search Results, you can compare a list of doctors and you can view additional information about a physician by clicking on the physician’s name.
- **IMPORTANT:** If you are newly enrolling in an HMO Plan or changing from a different HMO Plan, you must **complete and return an Open Enrollment/Change Form and include your Primary Care Physician’s ID Number after you submit your online open enrollment elections.** Otherwise, you will be auto-assigned a primary care physician by Anthem Blue Cross.
 - ✓ To find the **PCP ID/Enrollment ID** code: click on the primary care physician’s name from the search list. Scroll down and click on the **“Affiliations”** section. The ID number will be listed in the **“Medical Group Affiliation”** section.
 - ✓ Write the **PCP ID/Enrollment ID** code in the **“Physician ID#”** section of the Open Enrollment/Change Form to identify the Primary Care Physician for you and for your dependents.
 - ✓ You will not be able to designate a new Physician as your PCP if the Office Status indicates **“Closed/Not Accepting New Patients”**. You will be able to select them only if you are a current patient of that particular Physician.

For more information contact the Department of Human Resources,
Employee Benefits Division at 888-550-2203 or DHRBenefits.FGG@sdcounty.ca.gov