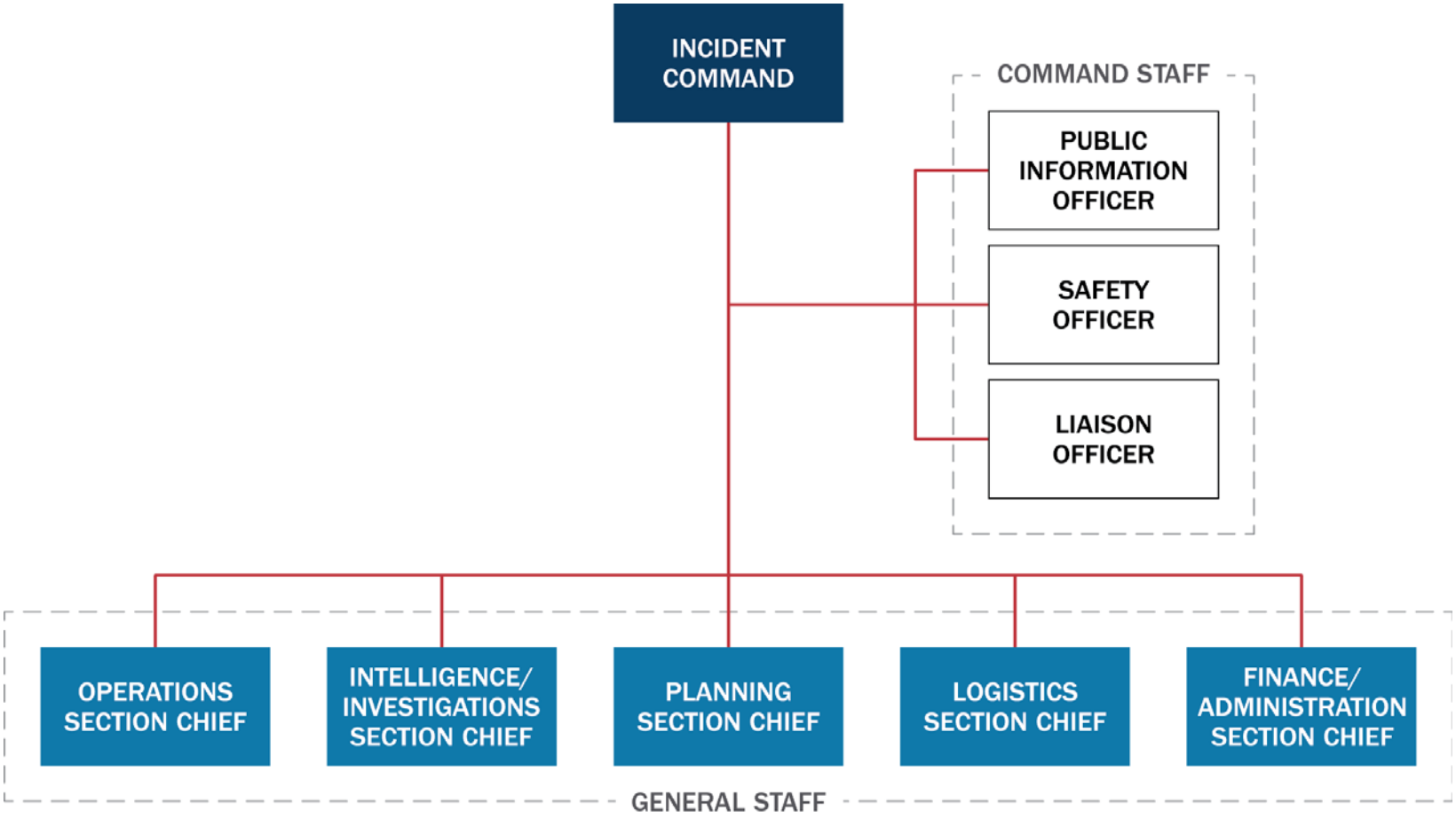
Incident Command System Structure



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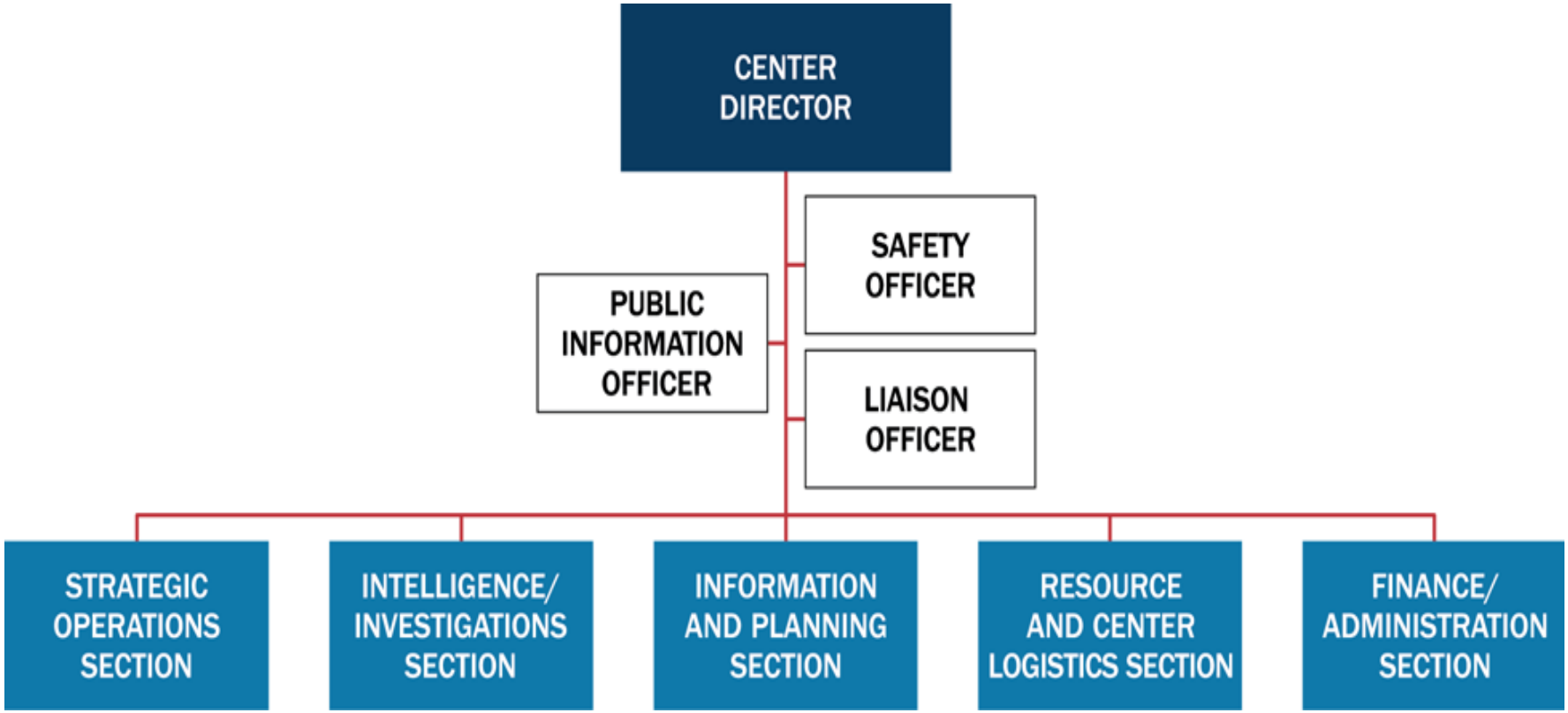
Center Management System (CMS)

- Describes common functions, organizational structure and terminology for staff in operation/coordination centers, including Emergency Operations Centers (EOC).
- Enables the integration and sharing of personnel among operations and coordination centers nationwide, at all levels of government.
- Enables overwhelmed EOCs across the nation to ask for the support they need through mutual aid, and have confidence that the personnel they receive will be experienced, and qualified to work in, an EOC environment.
- Developed with input from EOC leaders across the nation.

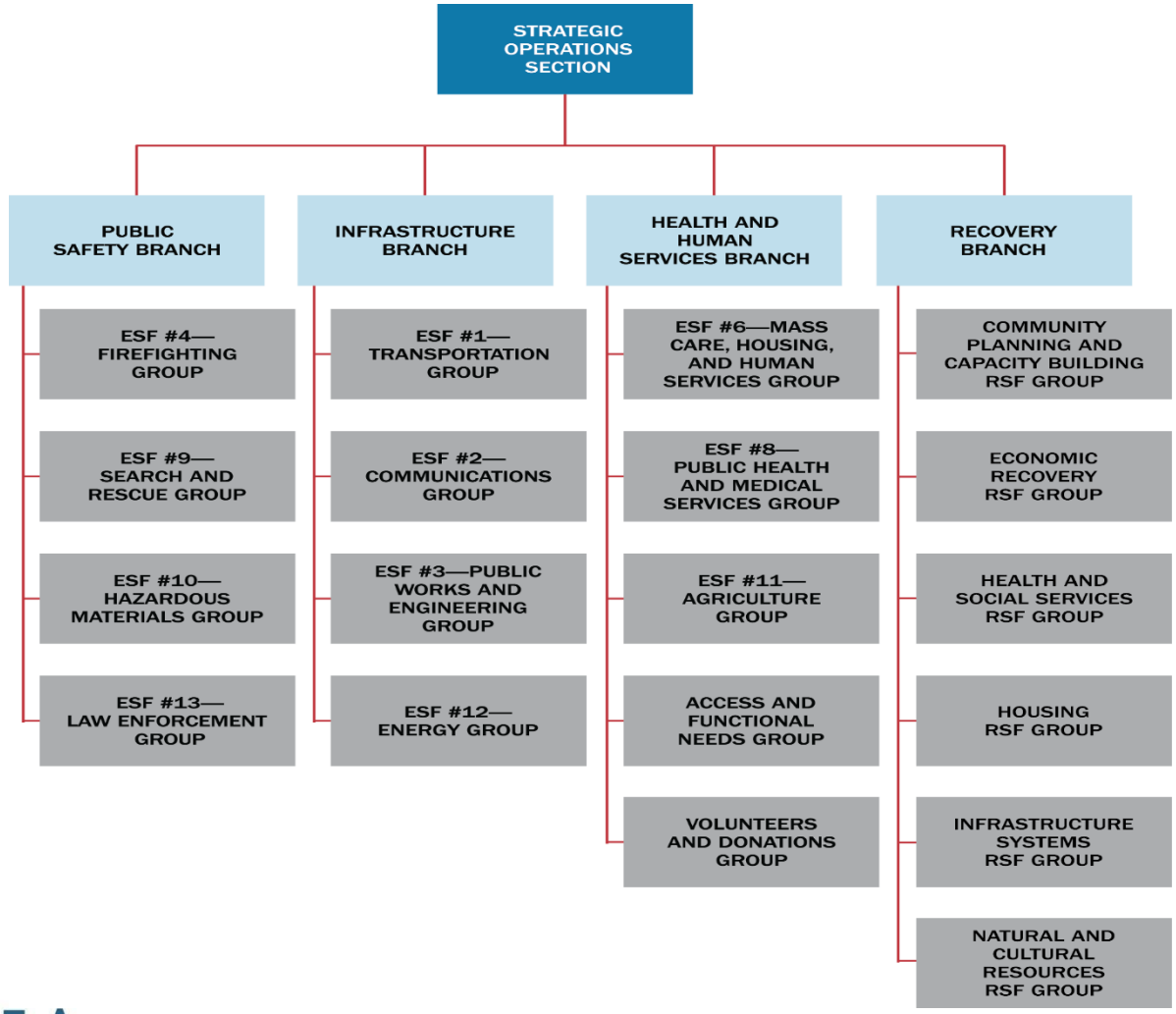
CMS Top-Level Management Structure



CMS Section Responsibilities

- Strategic Operations
  - Coordinates with personnel at the incident to identify and address unmet resource needs
- Intelligence/Investigations
  - Provides a framework to integrate intelligence and information collection, analysis and sharing, as well as investigations
- Information and Planning
  - Manages situational awareness efforts and develops incident-related plans
- Resource and Center Logistics
  - Sources and procures resources, including for center staff
- Finance/Administration
  - Manages all financial, administrative and cost analysis aspects

Strategic Operations Section, by Function



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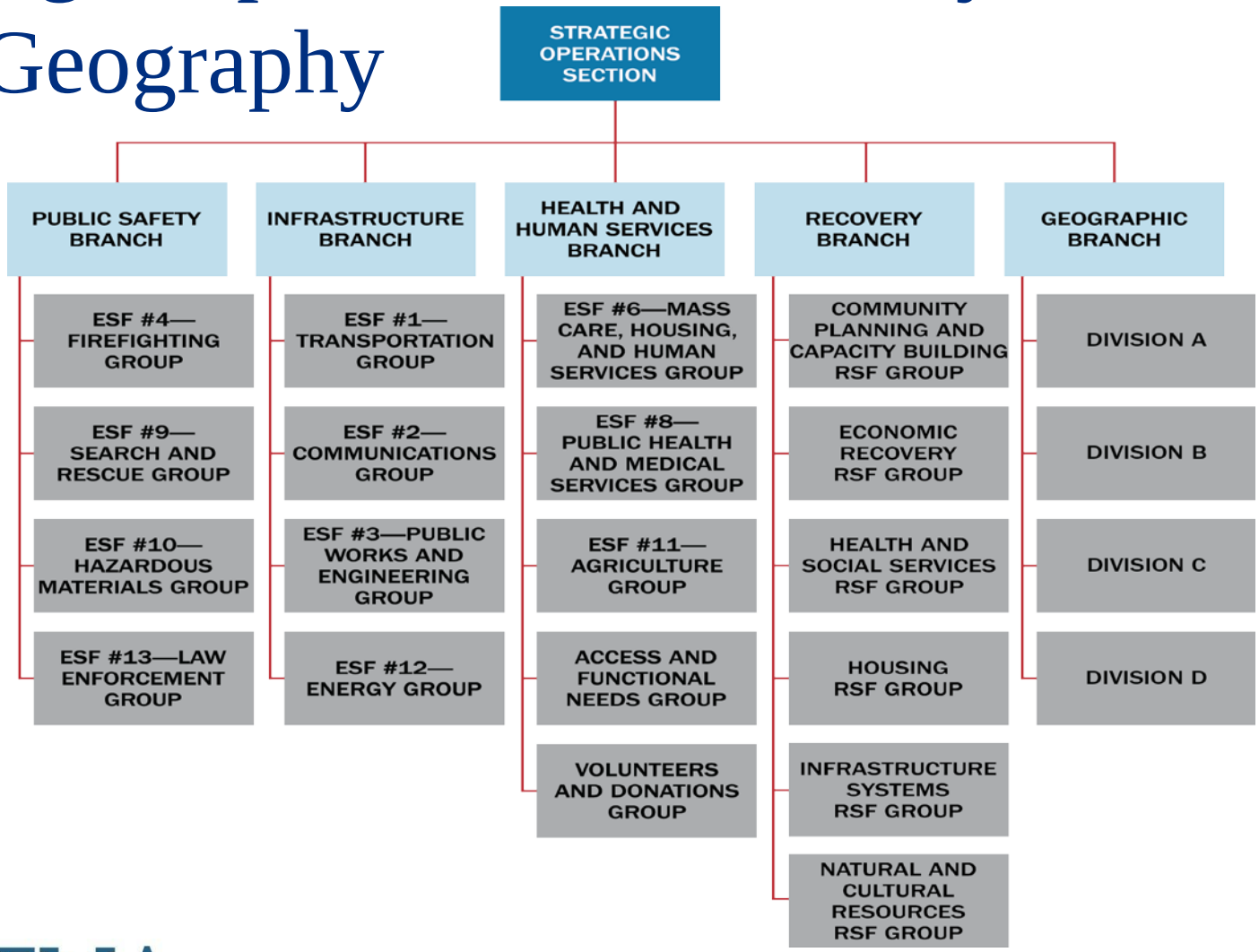
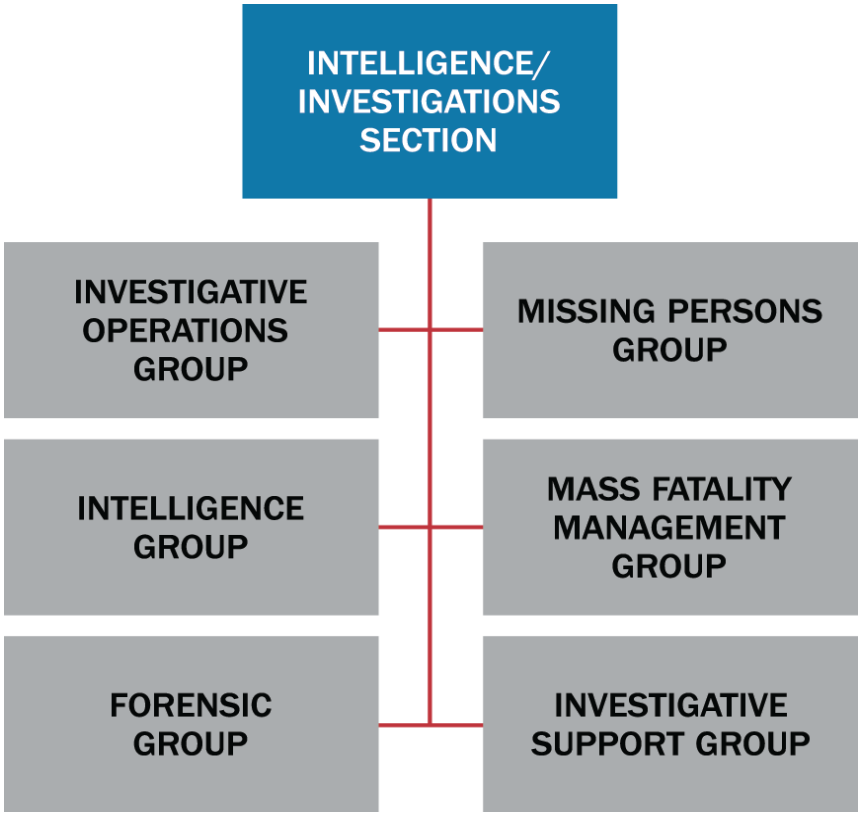
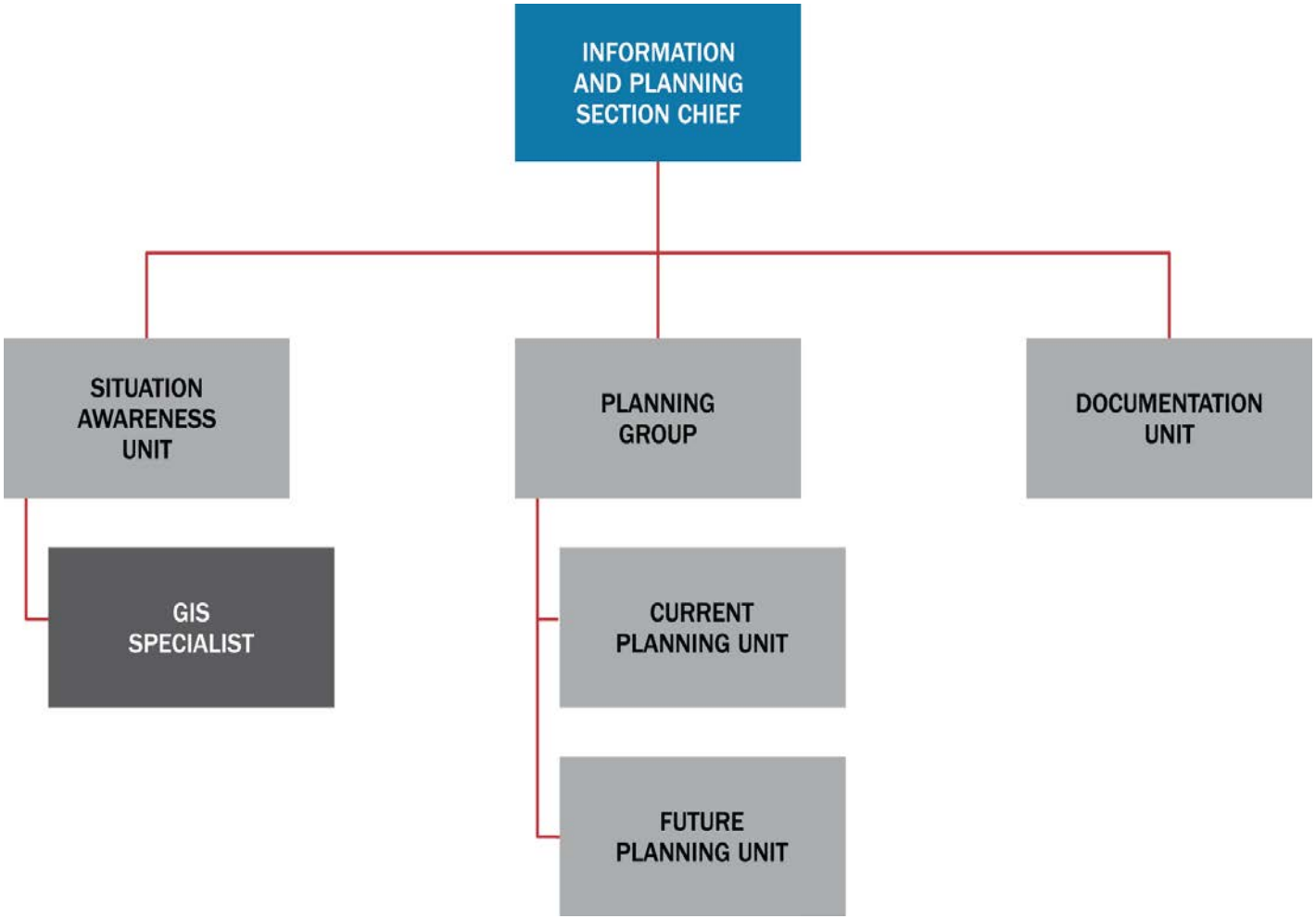
Strategic Operations Section, by Function and Geography



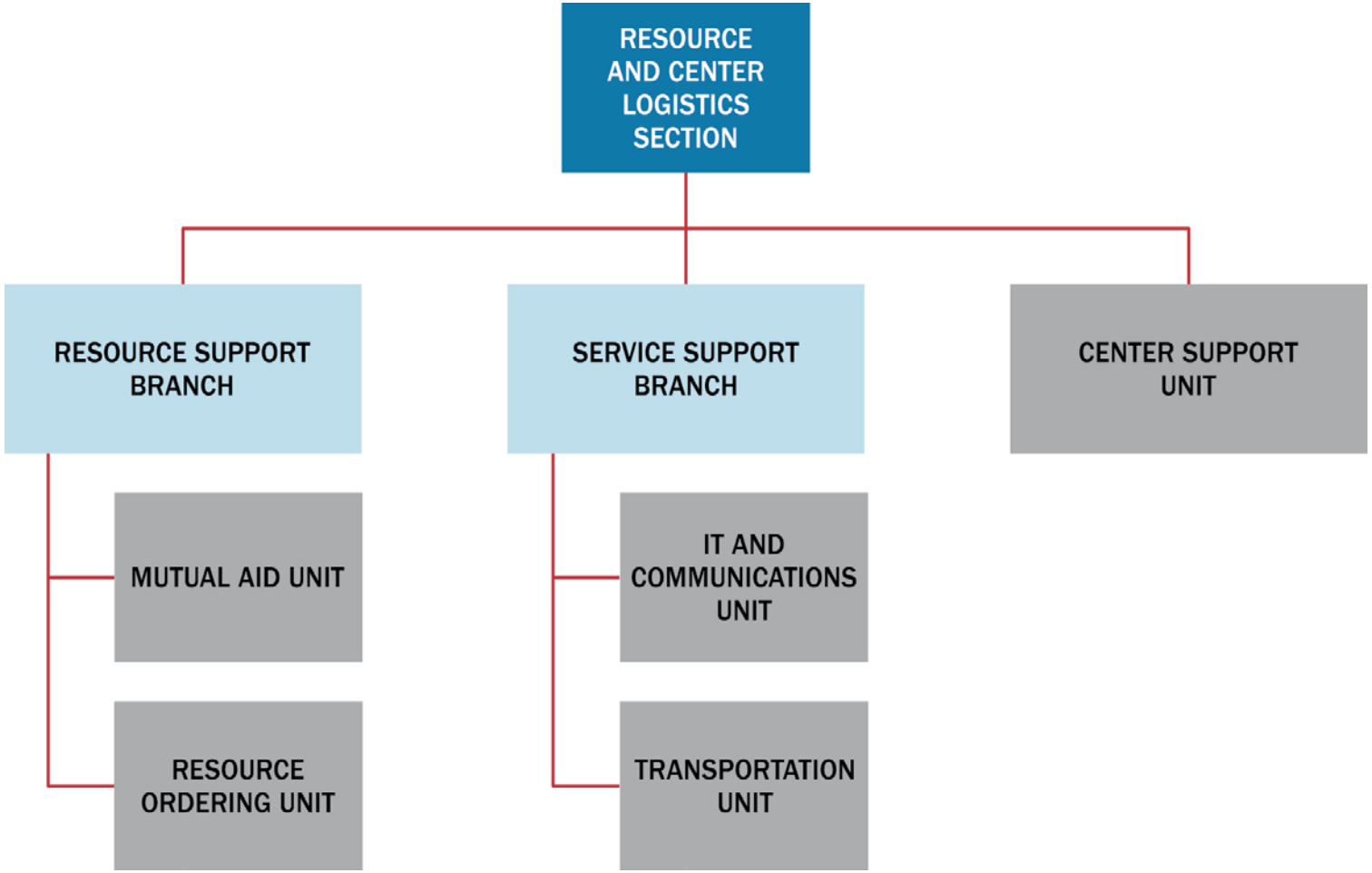
Intelligence/Investigations Section



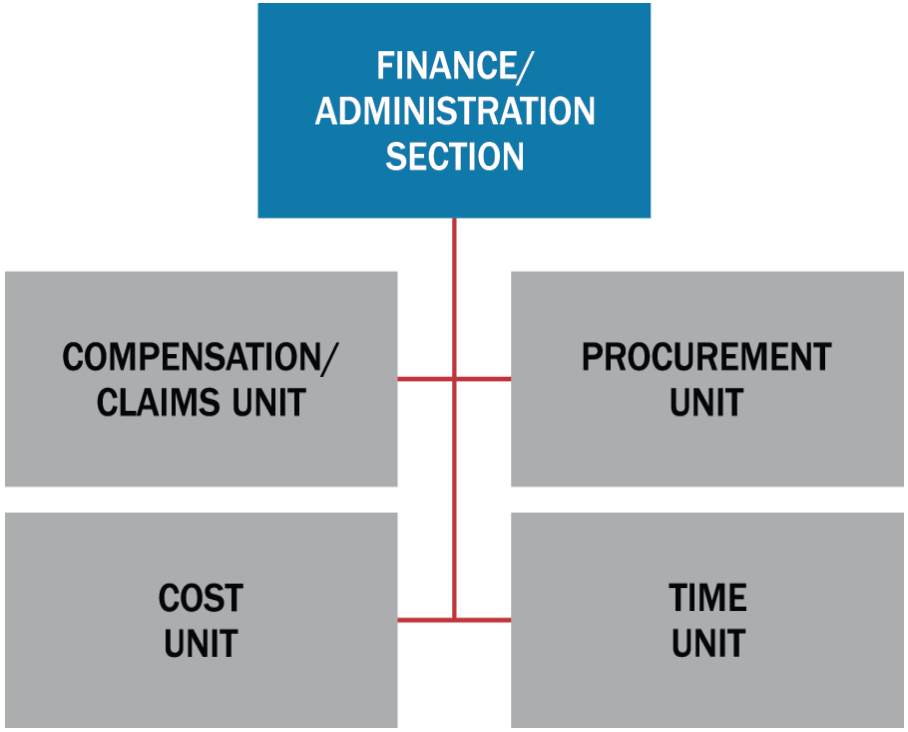
Information and Planning Section



Resource and Center Logistics Section



Finance/Administration Section



Example CMS Staffing in a Small EOC

CMS Activation Levels

Activation Level		Description	Staffing
4	Normal Operations/ Steady State	• Routine monitoring of situation • No event or incident anticipated	• Center not staffed; possibly not configured for operations
3	Enhanced Steady-State	• A situation or threat has developed that requires enhanced monitoring and coordination between jurisdictions and agencies	• Center is staffed with a few personnel focused on situational awareness
2	Partial	• A situation or threat has developed that requires coordination extending beyond the normal workday and that requires 24/7 monitoring	• Center is partially staffed; limited or partial liaison support (based on the needs of the incident)
1	Full	• Incident of such magnitude that it requires or may require extensive response and recovery efforts and significant resources • A situation or threat has developed that requires 24/7 coordination, monitoring, and support	• All General Staff positions activated; including applicable liaison positions • Operations being conducted on a 24 hour basis