



COUNTY OF SAN DIEGO
PROBATION DEPARTMENT
2012-2013

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MESSAGE FROM THE CHIEF



MACK JENKINS
Chief Probation Officer

On behalf of the officers and staff of the San Diego County Probation Department, I am pleased to present our Fiscal Year 2012-13 Annual Report.

Fiscal Year 2012-13 was the first full year since the implementation of Public Safety Realignment – AB 109 – in San Diego County. Our department supervised more than 2,300 Post Release Community Supervision (PRCS) offenders (formerly referred to as Post Release Offenders, or PROs) and Mandatory Supervision Offenders (MSOs), and we opened our Community Transition Center (CTC). The CTC serves as an assessment and transition center for newly released PRCS offenders returning from prison. The CTC also offers temporary beds for those offenders who are transient. The CTC plays a key role in our effort to get PRCS offenders into treatment services right away. The job of the PRCS Division Deputy Probation Officers is to keep the PRCS offenders engaged in services, which increases the opportunities for successful re-entry, lower recidivism rates and overall improved outcomes.

We continued our efforts to implement Evidence Based Practices (EBP) in all areas of Probation. EBP enhances our ability to accomplish our mission of protecting community safety, reducing crime and assisting victims through offender accountability and rehabilitation. Using a strategic plan to guide the implementation of EBP, the department has worked to ensure that we create policies and practices that align with the EBP principles, that our organization is designed to support the changes that are taking place, and that we have increased collaboration to achieve our goals.

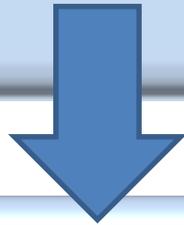
One of our important initiatives this year has been the Positive Youth Justice Initiative (PYJI), a pilot program targeting high risk/high need delinquent youth who have child welfare histories. The goal of this program is reducing these youth's recidivism and shortening their duration in the delinquency system. The youth in the pilot program will receive family focused wraparound services, designed to make them more resilient and help them engage in positive behaviors. If this project is successful as we expect it will be, we will evaluate expanding the effective elements on a broader scale.



YVETTE KLEPIN
Assistant Chief Probation Officer

VISION STATEMENT

***Enhancing the quality of life for San Diego
County residents by creating safer
communities***



MISSION STATEMENT

***Protect community safety, reduce crime and
assist victims, through offender accountability
and rehabilitation***

ACCOMPLISHING THE MISSION

PROTECT COMMUNITY SAFETY

Participated in 276 multi-agency operations, such as gang suppression operations, truancy sweeps, joint probation & parole sweeps, and sobriety checkpoints

64% of adult probationers completed their probation without being convicted of a new crime

**REDUCE
CRIME**

69% of juvenile probationers completed their probation without being convicted of a new crime



ASSIST VICTIMS

- **99%** of available victims were contacted and informed of their right to restitution and a victim impact statement
- **\$2,547,364** was collected through restitution for victim services

Through

OFFENDER ACCOUNTABILITY

1,610 searches of adult and juvenile probationers' homes were conducted to ensure that they were not in possession of illegal contraband or paraphernalia

14,007 Face-to Face Contacts with adult offenders and
13,978 Face-to Face Contacts with juvenile offenders

6,461 Drug Tests performed on adult offenders
8,447 Drug Tests performed on Juvenile offenders
1,621 Drug Tests performed on Post Release Offenders

REHABILITATION

Of youth in custody:

- **93%** received substance abuse services
- **98%** youth who are at high risk of delinquency received services to reduce that risk
- **89%** received employment readiness services

DEPARTMENTAL INITIATIVES

Crossover Youth: In Juvenile services, one of Probation's major initiatives is focused on crossover youth, who are youth in both the dependency and delinquency systems. Under the leadership of Deputy Chief Kim Allen and with Director Margie Deleon as the project manager, the department is working closely with Child Welfare Services, as well as with other justice and community partners, to identify youth at risk to cross-over, and to direct them to appropriate services, with the goal of reducing the number of youth in the dependency system who enter the delinquency system and reducing the number of youth placed outside of their homes. The objective of the Positive Youth Justice Initiative (PYJI) project is to provide enhanced services to probation youth who have child welfare histories or other high need areas. As described in our annual statistical report, over the last four years there has been a 22% decline in the number of youth on probation. But while we are seeing fewer youth placed on probation, those we are seeing have higher risks and higher needs. We are adjusting our services to meet the needs of the youth we see.

Prison Rape Elimination Act (PREA): Probation is in the process of implementing PREA standards. PREA was passed by congress in 2003 to address the risk of sexual victimization of inmates in institutions and of offenders under criminal justice supervision. PREA provides a series of standards and to ensure the protection of offenders in custody or under supervision. The effort has been headed by Assistant Chief Yvette Klepin with assistance from Supervisor Robert Sayasane. Pursuant to the requirements of PREA, we have been providing training to both department and contractor staff to ensure that everyone is aware of the requirements. Last year, Probation conducted 30 eight-hour PREA Crossing the Line trainings, with between 25 to 32 trainees per session. Trainees included sworn, non-sworn and collaborative agency staff. Our department is taking additional steps that may involve policy revisions and new procedures to ensure we are in compliance with PREA standards.

San Diego Regional Resiliency Checkup: The San Diego Risk and Resiliency Checkup (SDRRC) is the assessment tool utilized by probation and community partners to determine the factors that put a particular youth at risk of committing another offense, and those that help the youth resist negative pressures and be resilient. In 2013, the Probation Department started the task of updating the 15-year old assessment tool, with the goals of improving its compatibility with Probation's electronic case management system, adding case planning features, and enhancing its automation.

ASSISTING VICTIMS

Probation Department Mission Statement:

Protect community safety, reduce crime and assist victims through offender accountability and rehabilitation.

In the center of that statement are the words “assist victims.” By themselves, the words seem very simple. But the reality can be quite different. The Constitution of the State of California was amended in 2008 with Proposition 9 to add the “Victim’s Bill Of Rights.” The probation officer’s duty is to inform the victim when and where the defendant will be sentenced, to help determine the amount of restitution the defendant should be ordered to pay, to advise victims they have the right to be present in court at the sentencing and that they have the right to make a “victim impact statement” about how the crime has affected them. The officer must exhaust every reasonable effort to make contact with all victims, advise the victims of their rights and assist them in whatever way possible, whether it is with information or referrals to other agencies or programs, to help them on the road to recovery.

Case Study #1: The victim was “pistol whipped” during a robbery and sustained serious head injuries. A probation officer helped the victim contact the State Victim’s Compensation Board to have hospital bills paid and advised the victim that ongoing psychological treatment and/or counseling should also be available for reimbursement. The victim also wanted the court to know how much he had suffered because he still had headaches and nightmares nine months after the attack. The Probation sentencing report included the victim’s request to “throw the book at the defendant and send him to prison for as long as possible.” The judge sentenced the defendant to state prison.

Case Study #2: The defendant murdered his wife. Their child was only one year old and would not be able to make a victim impact statement. The father of the murdered wife was contacted instead as next-of-kin. He was elderly and in poor health so he could not attend the sentencing hearing. He was distraught about losing his only child and wanted the judge to know what he was feeling. However, he could not bring himself to write a letter. His feelings were summarized by the officer in the sentencing report and the judge sentenced the defendant to state prison.

ADMINISTRATIVE SERVICES



DEBBIE PATAG
Chief of Administrative Services



Elena Lepule
Manager, Budget and Facilities



Elainerose Lontoc
Manager, Information Technology

Administrative Services

- Budget and Fiscal
- Accounting
- Payroll
- Facilities
- Contracts and Procurement
- Human Resources
- Background Investigations
- Internal Affairs
- Information Technology
- Research and Evaluation
- Volunteer Services



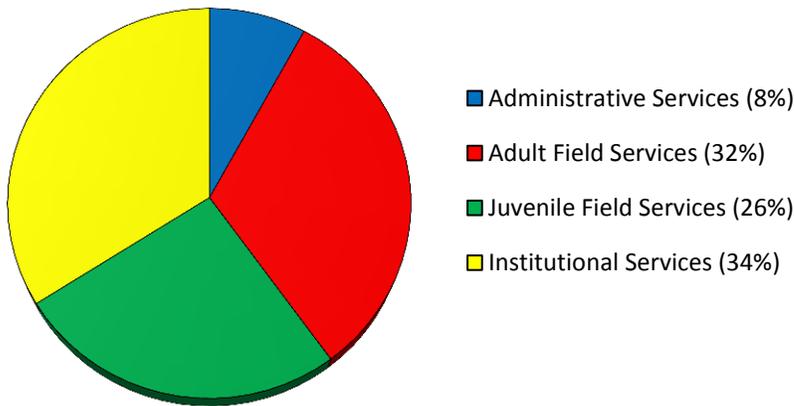
DR. NATALIE PEARL
Director of Research



Denise Rubin
Manager, Human Resources

Administrative Services: Finance and Accounting managed a Fiscal Year 2012-2013 budget of \$206,964,589, providing oversight and accountability for the funding. Information and Technology supports the Department’s mission by ensuring that our systems meet evolving needs for sharing and processing information. The Contracts and Procurement Unit managed close to 200 contracts and agreements. During the year, the unit responded to public safety realignment challenges to develop new contract services and locate facilities for more than 2,300 offenders released from the state to Probation supervision through public safety realignment, ensuring that contract services were implemented using innovative and evidence based practices.

Fiscal Year 2012-2013 Budget - \$206,964,589



Research Division: The Evidence Based Practices Operational Support Team (EBPost) was formed to provide training, coaching and mentoring to ensure that Evidence Based Practices become part of the San Diego County Probation Department’s culture, with the goal of cultivating opportunities for offenders to change their behavior and reduce recidivism. EBPost supports the use of the balanced approach across the Probation Department by ensuring that all staff understand the five elements of the Probation Department Practice Model: Use of a Risk/Needs Assessment; Risk-Based Supervision; Case Planning/Case Management; Rewards and Responses); and engaging offenders using Integrated Behavioral Intervention Strategies (IBIS).

Community Resource Directory: The Community Resource Directory (CRD) was launched for adult probationer referrals in February 2013. The CRD is an online web-based system used by Probation Officers to refer offenders to community based services, based on assessed needs. As of the end of the

fiscal year, there were 130 approved agencies in the CRD, representing approximately 500 program services throughout the county, such as substance abuse treatment, mental health, counseling, housing assistance, employment and vocational training, anger management, domestic violence treatment, and other service types. Between February and June 2013, 987 referrals were made by probation officers to program services through the CRD. The CRD will be available for juvenile officers next fiscal year.

Human Resources: The Human Resources unit meets the continuing needs of the Probation Department for sworn and non-sworn personnel. Of the 1,339 staff positions budgeted, 1,016 (79%) were sworn and 278 (21%) were non-sworn. Overall, 156 new staff were hired and more than 150 internal promotions were processed during the year.

Human Resources Statistics:

➤ Adult Field Services	452
➤ Juvenile Field Services	318
➤ Institutional Services	492
➤ Administrative Services	<u>77</u>
	1,339

Training and Development: The Training and Development Unit is responsible for ensuring that all staff, both sworn and non-sworn, meet their training objectives and that required training meets certification standards. Sworn staff completed 96,888 hours provided by the Training and Development unit.

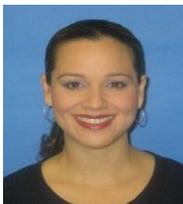
ADULT FIELD SERVICES



CESAR ESCURO
Deputy Chief Probation Officer
Adult Field Services



Christina Nyikes
Director
Hall of Justice



Lorraine Fernandez
Director
Ohio Street



Jason Druxman
Director
South Bay and El Cajon

Adult Field Services

- Intake and Investigation
- Supervision
- Post Release Community Supervision (AB109) and Mandatory Supervision
- DUI
- Victim Services
- Work Projects
- Work Furlough



Dan DeLeon
Director
Vista, Work Furlough and Work Projects



Scott Huizar
Director
Post Release Offenders Division



Janet Rasco
Probation Operations
Support Manager



Adult Investigations: Adult Field Services (AFS) investigators continue to provide high quality reports and sentencing recommendations to the court and maintain positive working relationships with the courts and judges. Adult Investigations completed a total of 12,800 court reports regionally, an increase of 2,200 court reports from the previous fiscal year. As a means of addressing the increased workload, the **Immediate Sentencing Project** was continued at the Hall of Justice Central courts. An average of 64 cases each month were immediately sentenced in

2012-13. For the entire year, 764 cases were settled without a probation report, thus reducing investigations workload. Also this year, Adult Investigations incorporated the **COMPAS Risk Needs Assessment** into the Pre-Sentencing Investigation (PSI) process to identify appropriate sentencing options, (e.g. Probation to the Court, Formal Probation, Treatment Conditions), and worked with partner agencies to complete training on assessments and Evidence Based Practices before incorporating the information into the probation reports. The incorporation of the assessment followed by the development of an individualized case plan serves to identify and address risk and needs and can be utilized for in-custody programming and, later, a community supervision plan.

Sex Offender Unit: The Adult Sex Offender Unit supervised a daily average of 437 probationers with recent or previous convictions for various sex crimes including rape, child pornography, internet crimes against children, lewd sexual acts upon children, incest, indecent exposure, failure to register as a sex offender, human trafficking, and pimping and pandering. A total of 261 probationers submitted to polygraph examination, 1,079 Fourth Waiver searches were conducted, 1,568 drug and alcohol tests were performed, 359 probationers completed their PC290 annual sex offender registration required by Penal Code 290, and 145 probationers were returned to court due to non-compliance with conditions of their probation.

The Adult Sex Offender Unit continues to partner with other law enforcement agencies at the city, county, state and federal levels. These agencies include the District Attorney's Office, City Attorney's Office, Drug Enforcement Agency, Department of Justice, U.S. Immigration and Customs Enforcement, Adult and Child Protective Services, SAFE (Sexual Assault Felony Enforcement) Task Force, U.S. Federal Probation, the San Diego County Sheriff's Department, Parole, and various police departments.

The unit's objective is to keep the community safe through proactive measures. Information sharing among law enforcement stakeholders assists in intelligence gathering, identifying potential problems, and operational planning. In addition to the law enforcement partners, the Adult Sex Offender Unit works with the therapeutic community, which assists with the Containment Model of supervision. This model assures standardized practices necessary for the supervision and treatment of sex offenders, per standards established by the California Sex Offender Management Board (CASOMB) and further supported by the Probation Department's participation in the Sex Offender Management Council (SOMC). The Containment Model team members include the probation officer, a polygraph examiner, a treatment provider, and victim advocate, if applicable. The initiation of Chelsea's Law, on July 1, 2012, mandated standards of supervision practices specific to registered sex offenders whose most recent

crime was the sex offense. This law established sex offender specific treatment and polygraph exam standards, and mandated actuarial tools to determine risk factors are completed within 90-120 days at the onset of treatment. Two new risk assessment tools are now used in addition to the Static-99R, which measure an offender's risk of committing additional sex crimes.

Lastly, the continued use of Global Positioning System (GPS) electronic monitoring for high risk sex offenders, including transient sex offenders, has proven to be successful in the Probation Department's proactive supervision efforts to ensure community safety.

Work Projects: Public Service Workers (PSW) are assigned to the program by the Superior Court. The Work Crew assignments include weed and litter abatement, brush removal, preparing fire breaks, and planting and re-planting foliage along county roads and state highways. In fiscal year 2012-2013, Work Projects supervised a total of 357,536 hours worked by PSWs in 3,508 adult revenue crews, which are paid for the services they provide. Juvenile crews accounted for an additional 3,104 hours.

Behavioral Health Court (BHC): The mission of the BHC is to promote public safety and assist in the recovery of eligible mentally ill offenders by providing high intensity individualized treatment, collaborative supervision and custody alternatives.

The BHC adopts elements of the collaborative court model to address problems presented by mentally ill probationers. BHC is a minimum 18 month program comprised of four performance based phases. The probationer is required to meet specific benchmarks in order to advance through each phase and to be eligible for graduation. Throughout the program, the probationer is provided intensive case management and required to meet regularly with a multi-disciplinary team. Upon successful completion, participants of the program are eligible for early termination of probation and, if eligible, a dismissal or reduction of their charges.

BHC began in February 2010; there are currently 30 clients participating in the program. For the past fiscal year, BHC received 87 referrals, conducted 68 screenings, and accepted 22 participants. It is anticipated that BHC will expand services with a probation officer dedicated full-time to the position effective January 2013.

WATCH (Women and Their Children): WATCH probation officers supervise pregnant and post-maternal probationers who have a substance abuse nexus. The mission of the WATCH program is to ensure the birth of "non-tox" babies (babies born free of illegal substances). WATCH probationers are seen frequently and program guidelines include a "zero tolerance" for any substance use while pregnant. Additionally, the WATCH probation officer works diligently with collaborative partners to ensure each expectant mother is referred to the services she and her unborn child need. These referrals include housing, prenatal services, Medi-Cal assistance and treatment programs. In addition to enforcing the probationer's court-ordered conditions, the WATCH probation officer collaborates closely with Health and Human Services Agency to support the fulfillment of case



plans in the Family Court's reunification process. Probationers are monitored for three months post-partum or longer if necessary to ensure they are stable before being transferred to the appropriate level of probation supervision. The Ohio Street and North County WATCH probation officers supervised 142 probationers during fiscal year 2012-2013, and 100% of the babies were born without illegal substances in their system.

Veterans Treatment Review Calendar (VTRC) Program: Per California Penal Code 1170.9, the criminal courts consider treatment rather than incarceration when sentencing a defendant who has served in the military and shows symptoms of one or more of the following: post-traumatic stress disorder, traumatic brain injury, military sexual trauma, and substance abuse stemming from their military service. Since 2011, the VTRC has been a very successful partnership between the Courts, Probation Department, District Attorney, Public Defender, Department of Veterans Affairs, and a non-profit organization called the California Veteran's Legal Task Force. This team of professionals monitors the individual treatment plans and probation conditions of justice-involved veterans with service related mental health conditions who otherwise would be incarcerated. Without this effective intervention to address their mental health symptoms, most of these offenders would spend their post-war lives in prisons and jails. During Fiscal Year 2012-13, VTRC accepted 33 probationers and 12 have graduated. Overall, none of those who have graduated since 2011 have been arrested for new crimes.

Post Release Community Supervision (PRCS)/AB109 and Mandatory Supervision: On October 1, 2011, AB109, or Public Safety Realignment, changed the landscape of California criminal justice by shifting state responsibilities for certain offenders to the counties. Since the implementation of AB109 on October 1, 2011, the department has worked to recruit, hire and train new Deputy Probation Officers. More than 100 positions have been filled to supervise and manage the realigned population now under the Probation Department's supervision. Post Release Offender (PRO) Division units, which supervise realigned offenders, have been established in five regions of the County (North, East, South, Central and Downtown) and include two specialized caseloads to more closely supervise sex offenders. The division has also established a multi-disciplinary Behavioral Health Service Team, including alcohol and drug specialists, mental health clinicians, social workers, and a nurse case manager to address the physical and mental health needs of the offenders.



As of June 30, 2013, officers in the PRO Division had supervised a total of more than 3,300 Post Release Community Supervision (PRCS) offenders. These are felons released from prison with a committing offense that was a non-violent, non-serious or non-high risk sex crime. Before realignment, these offenders would have been supervised by state parole upon their release from prison. Officers are also responsible for Mandatory Supervision Offenders (MSOs). These offenders are felons that have been sentenced pursuant to Penal Code (PC) section 1170(h)(5)(B) to

local prison sentences in the Sheriff's jail for a non-violent, non-serious or non-high risk sex offense. Offenders sentenced under PC 1170(h) PC may receive a "split" sentence meaning a portion of their time is completed in custody and the balance under the mandatory supervision of the Probation Department. As of June 30, 2013, 267 MOSs were under supervision.

Supervision of the realigned population during Fiscal Year 2012-13 included 40,252 face to face contacts with offenders and 1,203 residential searches. In addition, officers conducted 15,504 drug tests.



Officers within the PRO division also contribute to on-going collaborative efforts including various workgroups and committees that have allowed for tremendous progress toward the three San Diego County Realignment goals: Efficiently Use Jail Capacity; Incorporate Reentry Principles into In-custody Programming; and Incorporate Evidence Based Practices into Sentencing, Case Management and Supervision of the realigned population.

From January-June 2013, 625 PRCS offenders were discharged from supervision. Of these, 80% completed their term of supervision without a new felony or misdemeanor conviction.

From October 1, 2011-June 30, 2013, 478 PRCS offenders were determined eligible for early release and were discharged from supervision after 6 months. The criteria requires that the offender complete at least six months of supervision without an arrest or violation; achieve case plan goals, have clean drug tests, and obtain employment or be enrolled in school.

As of June 30, 2013, 365 individuals had no custodial violations in their first 12 months of supervision and were discharged as required by law.

Reentry Services is a program for inmates to receive in-custody interventions, programming, and services at the East Mesa Reentry Facility and the Las Colinas Detention Facility. It is a collaborative

partnership between the Probation Department, Sheriff's Department, District Attorney's Office, Public Defender's Office, and San Diego Superior Court. The services continue to focus on addressing the risks and needs of offenders while in custody. In addition to establishing a relationship between the offender and a probation officer, services provided include substance abuse groups, cognitive behavioral therapy, education, and vocation readiness.

A Probation Officer and an Alcohol and Drug Program Specialist (ADPS) work together with correctional counselors from the Sheriff's Department to coordinate offenders' transition from local custody to community providers to complete their rehabilitative services, as needed. The ADPS, in conjunction with the Public Defender's Office and the Sheriff's Department, helps facilitate the release of offenders deemed eligible by the Court to be released to residential drug treatment programs. These efforts are critical in saving bed space in county jails.

Currently, there are 201 male and 45 female reentry service participants in custody. In coming months, it is expected that reentry services will expand to the Vista Detention Facility, George Bailey Detention Facility, and Facility 8.

Reentry Court Program: The Reentry Court Program (RCP) began in February 2011 and is a collaborative



effort between the San Diego Superior Court, San Diego County District Attorney's Office, San Diego County Public Defender's Office, San Diego County Probation Department, San Diego County Sheriff's Department, San Diego Police Department and the California Department of Corrections and Rehabilitation. One of the objectives of RCP is to provide substance abuse treatment to probationers. To this end, each agency participates in the planning and implementation of the RCP Program by attending steering committee and/or Reentry Court team meetings, which supports the objectives of the program.

The program maintains an average of 65 participants.

Consistent with the goals of the legislature and CalEMA grant award, the goals of the Reentry Court are to:

- (1) Reduce parolee/probationer recidivism,
- (2) Reduce parole/probationer revocations,
- (3) Utilize evidence-based rehabilitative programming,
- (4) Collect relevant data regarding participant progress and overall program success.

The Reentry Court Program processes have continued to evolve and grow. Non-violent adult male and female offenders who have been assessed and accepted into the program are currently being offered intensive substance abuse treatment and additional mental health assessments acutely gauge their respective level of specific needs. Graduations from the program were held on April 10, 2012 with 9 graduates, on September 24, 2012 with 11 graduates and on April 11, 2013 with 8 graduates.

Mandatory Supervision Court

Mandatory Supervision Court is a collaborative process in which the Probation Department, San Diego Superior Court, San Diego County District Attorney's Office, San Diego County Public Defender's Office, and the San Diego County Sheriff's Department work together throughout the term of an offender's mandatory supervision sentence. Approximately 30 days prior to release from custody, offenders attend a pre-release hearing to review their individualized case plans and discuss progress made toward their identified goals. Once offenders are released from custody, they attend regular status hearings for continued updates of progress made in the community toward completing goals established in their case plan.



Since its inception in January 2013, through June 2013, there were 415 hearings in Mandatory Supervision Court, which is held each week with Judge Desiree Bruce-Lyle. There were 165 offenders before the Court for pre-release hearings and 141 offenders before the Court for status hearings. Of the 165 offenders who attended pre-release hearings, only 13 of them had new cases referred for prosecution. Of those, only 7 had new felony charges issued and 1 had a misdemeanor charge issued. Only 16 offenders failed to appear for status hearings after release from custody.

Community Transition Center (CTC)



Recognizing the reentry needs of the Realigned (AB109) population and related impacts to the community, the Probation Department and the District Attorney's Office, along with San Diego County Community Corrections Partnership, developed and implemented the Community Transition Center (CTC).

The CTC opened on January 14, 2013. Under the leadership of the San Diego County Probation Department, the CTC is the site of a multi-disciplinary team designed to fully support offenders returning to the community from incarceration. Co-located at the Lighthouse Residential Treatment Program, probation officers, behavioral health clinicians, a nurse case manager and county social workers assess offenders and link them to indicated services in order to facilitate reentry, increase compliance with supervision conditions, and to reduce recidivism.

The CTC is operated within a therapeutic model, in which law enforcement, behavioral health and treatment center staff work collaboratively to assist offenders with meeting their treatment needs. Staff are on site seven days a week, during regular business hours.

The center offers a continuum of services. Offenders on Post Release Community Supervision are transported to the CTC from all California Department of Corrections and Rehabilitation (CDCR) facilities in the state. Further, offenders on Mandatory Supervision are also transported to the CTC from local prison if in need of further assessment or referral to residential drug treatment. Upon arrival at the CTC all offenders are tested for current substance use and if they test positive, they are immediately referred to on-site detoxification services. If the offender is in need of short-term transitional housing, they can stay at the CTC for up to seven days as long term plans are developed. Offenders who access the brief transitional housing at the CTC receive early intervention services which may include; alcohol and drug education, cognitive behavioral interventions, relapse prevention training, conflict resolution, parenting skills, and life skills. If a greater level of treatment is needed post-assessment, offenders are linked to appropriate services. If an offender is being referred to residential drug treatment they are immediately transported to the program upon bed availability.

Through August, 2013, a total of 1,095 offenders have been assessed at the CTC. Of those, more than half have been linked to behavioral health services. In addition, offenders in violation of conditions of supervision who are in need of residential treatment are transported back to the CTC from the community and linked to residential treatment, thereby avoiding incarceration costs and supporting a balanced approach to supervision.

JUVENILE FIELD SERVICES



KIM ALLEN
Deputy Chief Probation Officer
Juvenile Field Services



Margie DeLeon
Director
Intake & Investigations



Lisa Sawin
Director
Juvenile Supervision



Mechelle DeFrait
Director
Breaking Cycles



Gonzalo Mendez
Director
Special Operations



Helen Davalos
Probation Operations
Support Manager

- Juvenile Field Services**
- Intake and Investigations
 - Supervision
 - Juvenile Drug Court
 - Breaking Cycles
 - Placement Unit
 - Truancy Intervention Program
 - Truancy Supervision Program
 - Home Supervision
 - Youthful Offender Unit
 - Special Operations

Using evidence-based supervision and linking juvenile offenders to rehabilitation services, Juvenile Field Services (JFS) works to increase the number of youth who complete probation supervision without engaging in a new crime. On any given day, approximately 3,300 youth are supervised by JFS staff. This past year, nearly 70% of the youth were not arrested for new crimes while under supervision. Each division within the service supports this outcome objective.

JFS Divisions Include:

- **Intake and Investigations (I&I)** provides high quality reports to the court, maintains a positive working relationship with the bench and provides essential staff training throughout JFS. I&I handles an average of 524 cases per month.
- **Special Operations** supervises an average of 439 youth per month. They are focused on protecting community safety through participation in division specific and multi-agency operations. Special operations units include are designed to serve the highest risk youth and include: the Gang Suppression Unit, the Youthful Offender Unit and the Community Transition Unit among others.
- **Breaking Cycles** supervises an average of 473 youth per month. This program implements the shared vision of the comprehensive strategy by working closely with our community partners, providing wraparound services to the wards supervised.
- **Supervision** is responsible for an average of 1,861 youth each month. Their programs are as diverse as regular supervision, juvenile drug court, placement, and truancy supervision.
- **Support staff** continued to provide essential functions to keep JFS running smoothly. They also provide critical information and participate in many technical work groups which continue to develop our use of information technology.

Key performance measures accomplished in 2013 include:

- 70% of wards that were terminated from juvenile probation supervision did so without sustaining a new law violation
- 100% of available victims were contacted and informed of their right to restitution and a victim impact statement
- Participated in 276 adult and juvenile multi-agency operations including gang operations, truancy sweeps, probation and parole sweeps and sobriety checkpoints

Highlights of activities within each division are described below:

The Special Operations Division is responsible for some of the highest risk youth under supervision. **Community Response Team (CRT) Officers** assist in finding youth in the community with active warrants so that services can be provided to them. They are also instrumental in assisting all JFS staff with conducting residential searches and other high risk case management activities. In addition, CRT support field operations such as curfew, truancy and warrant sweeps, and act as interagency liaisons to collaborate with community law enforcement on delinquency issues. Youth who can no longer be sent to the State Department of Juvenile Justice because of a shift in laws that requires most juvenile offenders to remain in local custody (DJJ) are served in the **Youthful Offender Unit (YOU)**. YOU is a custodial and community based program that provides youth with individualized rehabilitative services. These services start while the offender is in custody and follow the youth into the community once released. Youth who have completed their DJJ custodial commitment and have returned to San Diego are supervised in the **Community Transition Unit (CTU)**. The officer assigned to this unit is responsible for approximately 20 high risk youth. The officer works with a multi-disciplinary team, made up of Probation, District Attorney, Public Defender, Juvenile Court Judge and Health and Human Services, to discuss each youth and their case plan prior to return. This cooperative joint venture puts the youth's interest first. Youth transition into the community with services that are in place to provide support and resources. These services include: transitional housing, sex offender treatment, psychological services, day programs that offer work readiness and completion of appropriate educational goals including high school diploma, college or trade school.

Probationer Wins Young Playwright Contest



She had been in and out of Juvenile Hall since she was 13 years old. Most recently, she served a two-year sentence in the Youthful Offender Unit (YOU) for juveniles convicted of serious crimes. But it was there, doing what started out as “just an assignment,” that 18-year-old Kimberly Bell discovered her gift as a writer. She created a story with characters loosely based

on people in her own life, turned it into a play and after a lot of encouragement entered it into a contest and won.

The one-act play "A Broken Promise" opened on February 2, 2013 at the Lyceum Theatre in Horton Plaza as part of the Plays by Young Writers festival. The festival featured six plays selected from 149 entries from students across the state.

Bell's play is about a young woman named Rosie who is in love with her gangster boyfriend, but has thoughts of finding a better life and going to college. Then suddenly Rosie finds out she is pregnant and now the stakes are really high.

"Do I regret going to juvenile hall? Yes but I learned something about myself I didn't know was there," said Bell. "I'm a writer. I write poetry and I write plays."

Bell always liked to write poetry but she had never written a play. She struggles with reading and grammar but it was her reading specialist Susan Burrell at the Sarah Anthony School in Juvenile Hall who first convinced her to write a play and then acted as her cheerleader through the long process that followed.

The playwriting program fits the goals of the YOU program which brings in outside experts who might resonate with even the most hardcore girls or boys and inspire them to do something positive. "Writing is a good way to express yourself and to get things out that you can't tell other people and it can turn into something big," Bell said. "It's been a great experience."

The Playwrights Project is a non-profit organization that promotes theater arts, hosts the contest and produces the festival. The organization uses grants from local companies to reach out with playwriting programs to young people in foster care, various schools and Juvenile Hall.

In October 2012, she was notified that her play was a finalist, and she began working with a writing mentor from Playwrights Project to polish up her play before it opens to the public. Deborah Salzer, the project founder, is a writing mentor and worked closely with Bell in refining her play.

Bell said she worked with Salzer while she was still in custody and they even cast the roles before she was released. After Bell was released, she attended rehearsals and table reads and she couldn't have been more pleased with the actors chosen for the roles. "It was live, it was really live. It seemed like they brought life to my words ... it was exciting," Bell said. "I'm the most proud of myself."

Diversion works for a Homeless Family

During a curfew sweep on June 7, 2013 a young man named Chandler was detained. When his parents arrived they informed the lead officer that they were homeless and asked if they could receive immediate help. However, due to limitations of resources available at the time, and further complicated by the policy of some shelters to not accept children older than a certain age without separating them from their families, helping this family proved challenging.

The mother informed the officer that Chandler was on probation and his Probation Officer was going to have a mobile counseling team come to assist Chandler. With the multiple difficulties faced by Chandler's family, it was clear they could benefit from counseling and other assistance. The Probation Officer also contacted HHSA at the request and permission of the mother to see if there was any way to assist the family with motel vouchers. Within three days, Probation's Community Intervention Officer, DD Ramirez, had contacted the community diversion group, called the Community Assessment Team, and the family had temporary shelter for the weekend and was linked in with South Bay Community Services agency for their longer term needs to be addressed. The family was grateful for the assistance and support.

Navy Hosts Probation Youth on USS Chancellorsville

On June 25, 2013 the Navy welcomed youth from Reflections Central, a Probation Department day treatment program, aboard the USS Chancellorsville, a guided missile cruiser. The young people toured the ship and were full of questions for the sailors who showed off the boat and talked about their duties. It was the second group of Reflections youth to tour a Navy vessel; the inaugural tour took place April 16, 2013 aboard the USS Rentz. The Navy participants said they enjoyed hosting the young people and were impressed and touched by their interest and enthusiasm.



The Probation Department is currently scheduling a third tour for Reflections youth, and the relationship and tours are expected to occur regularly. The Reflections Central program is a structured day-treatment program with intensive counseling, education, mental health, and family therapy. Like all Probation youth programs, Reflections Central emphasizes positive behaviors and experiences, and encourages youth to envision a positive future path

Juvenile Drug Court: Juvenile Drug Court is a collaborative approach to justice and rehabilitation. Superior Court judges and representatives from the County Public Defender's Office, District Attorney's Office, Probation Department, the Health and Human Services Agency and a community based organization meet weekly to discuss and monitor the progress of the approximately 110 youth in the program. Despite entering the program with serious drug abuse issues, approximately 85% of the youth graduate successfully from Drug Court.



In order to further enhance the services and success of the Drug Court youth, an in-custody 28 day program was added in May 2013. During a youth's participation in this 28 day program, he/she participates in either group or individual therapeutic sessions facilitated by the Drug Court therapist, which

includes cognitive behavioral interventions and assignments.

YOU Graffiti Removal: The Youthful Offender Unit (YOU) started a graffiti removal program in 2013. It involves taking the youth into the community and identifying locations where graffiti needs to be removed. Target areas include locations that have high level of traffic where graffiti is present and around schools to avoid youth having to see graffiti on their way to school. The youth that have participated have also been a great help in identifying problem areas. The program involves having youth learn how to use the equipment safely and learning the process of removing graffiti.

There have been community members that say “good job” and encourage the youth to do more. Having the youth being noticed for doing something positive in the community is one of the goals of this program and another way for the youth to reintegrate back into their community. It also gives the youth a sense of “restoring” their community. Thus far there has been positive feedback from the youth involved and the communities that have received the cleanup efforts.



Juvenile Investigations:

A total of 1,825 court reports were produced by Juvenile Field Services (JFS) Investigation officers during FY 2012-2013. JFS Investigations officers continue to utilize the San Diego Risk and Resiliency Checkup (SDRRC) instrument to assess risk and protective factors of delinquent youth. Scores from the risk and protective scales are combined into a single resiliency score, which is used to determine the supervision level the youth will receive. The remainder of the tool is used to identify individual strengths and needs, which are used to create an individualized case plan for each youth.

JFS staff maintain open and positive working relationships between JFS and the Juvenile Court Bench by convening quarterly with Juvenile Court Judges during Delinquency Policy Group meetings.

The close of Fiscal Year 2012-13 saw the achievement of the following performance measures designed to address the rehabilitative needs of assessed youth:

- Provided services to 93% (583 of 629) of wards assessed to have substance abuse needs, exceeding the goal of 90%

- Participated in 276 adult and juvenile multi-agency operations including gang operations, truancy sweeps, probation and parole sweeps and sobriety checkpoints, exceeding the goal of 250.
- Contacted 99% of 13,000 available victims and informed them of their right to restitution and a victim impact statement, meeting our goal of 99%.

Alternatives to Detention (ATD): ATD is a community based service that provides detention alternatives and case management services to low risk juvenile offenders who do not require secure detention. ATD is available to low risk youth residing in specific zip code areas in the south and central regions of San Diego County. Services include: Risk Assessment, Case Advocacy, Home Detention, Reporting Centers, Non-secure Shelter, Intensive Case Management, Family Services, and Disproportionate Minority Contact Reduction. South Bay Community Services and Social Advocates for Youth San Diego receive referrals from probation, law enforcement and the juvenile court for youth detained or at risk of being detained in Juvenile Hall, but do not pose a risk to themselves or the community. Eligible youth include those who have committed a non-violent offense and/or are currently on Juvenile Probation and do not require detention in Juvenile Hall, but cannot remain at home for other reasons. ATD reduces exposure of low risk youth to detention facilities, enables youth to maintain relationships with family and the community, and helps reserve space in detention facilities for high risk youth.

Community Intervention Officer (CIO): CIOs are stationed regionally throughout San Diego County Probation offices, police agencies, and community based organizations to conduct intake investigations and provide early intervention services to at-risk youth and their families.

The philosophy of the CIO program is to promote the health and safety of San Diego County residents by protecting the community, providing services to at-risk youths and their families, and to determine appropriate case plans for a youth's case. CIOs strongly collaborate with both public and private agencies by engaging in partnerships within their assigned geographic areas as a means to coordinate referrals.

The ultimate goal is to divert cases from the Juvenile Court System. The CIO receives referrals from the Senior Screening Probation Officer (Screener) in order to determine a youth's suitability to participate in early intervention services. Upon determining the appropriate intake decision, the CIO can: counsel and close appropriate cases; arrange a Diversion Program or Informal Supervision contracts; refer appropriate matters to Juvenile Traffic Court; or file a Contest Notification to request a petition, when appropriate.

INSTITUTIONAL SERVICES



Michael Adkins
Deputy Chief Probation Officer
Institutional Services



Leann Kowalski
Director
Camp Barrett



Craig Stover
Director
Kearny Mesa Facility
Girls Rehabilitation Facility



Cheryl Pacheco
Probation Quality
Assurance



Lisa Southwell
Director
East Mesa Facility

Institutional Services

- Kearny Mesa Juvenile Detention Facility
- East Mesa Juvenile Detention Facility
- Girls Rehabilitation Facility
- Juvenile Ranch Facility
- Camp Barrett



Sandy Grimsley
Probation Operations
Support Manager



Heidi Barajas
Director
Juvenile Ranch Facility



Robert Saysane
PREA Ombudsman

Institutional Services Overview

The department operates five juvenile facilities – Kearny Mesa Juvenile Detention Facility, East Mesa Juvenile Detention Facility, Girls’ Rehabilitation Facility, Juvenile Ranch Facility and Camp Barrett – with a total budgeted capacity of 809 beds. The average monthly population of all the facilities was 729. Five hundred and twenty (520) budgeted sworn and professional staff positions provided services and programs to youth housed at probation facilities. Educational services for detained youth were provided through the Juvenile Court and Community Schools of the San Diego County Office of Education. Medical and dental care was provided to youth through our contracted medical provider, California Forensic Medical Group (CFMG). The contract was monitored by our Quality Assurance Specialist. Youth requiring mental health services received them through staff assigned to Behavioral Health of the Health and Human Services Agency.

Institutional Services successfully provided services designed to address the rehabilitative needs of assessed youth. The close of Fiscal Year 2012-13 saw the service achieve the following:

- Provided employment readiness services to 89% (516 of 581) of youth in custody who were over the age of 16, exceeding the goal of 85%.
- Provided services to reduce delinquency to 98% (705 of 717) of youth in custody who are at high risk of delinquency, exceeding the goal of 95%.
- Provided services to 93% (583 of 629) of youth assessed to have substance abuse needs exceeding the goal of 90%.



The **Kearny Mesa Juvenile Detention Facility (KMJDF)** serves male and females and opened in 1954. With an operating capacity of 284 youth, the facility’s average monthly population last year was 233 youth. The average stay was under 30 days for most youth who were awaiting disposition of their juvenile court case. Stays for those awaiting placement at court ordered residential facilities or committed to programs such as the girls’ Youthful Offender Program (YOU) and those

awaiting resolution of cases filed in the adult court system were longer. Services to these youth included medical, dental and psychological or psychiatric care, educational services administered by the San Diego County Office of Education, Juvenile Court and Community Schools, religious services, recreation, and programming tailored to meet individual needs such as anger management, chemical dependency, teen relationship violence, literacy, personal responsibility and art therapy.

KMJDF serves as the featured facility for the department's Annual Open House, which allows the public rare access to what is commonly known as juvenile hall. On May 18, 2013, 3,128 visitors toured portions of the facility and the adjoining Girls' Rehabilitation Facility and the Juvenile Court building.

The **East Mesa Juvenile Detention Facility (EMJDF)** opened in June 2004. While the facility can accommodate both genders, males have primarily been housed at the facility, which has a bed capacity of 290 beds. EMJDF serves youth committed by the Juvenile Court to the Youthful Offender Program (YOU), a 9 to 12 month program for youth with significant delinquent backgrounds and histories. YOU committed youth participate in transitional services such as job readiness and training provided by Second Chance, a contracted community based organization provider as well as the San Diego County Office of Education's Juvenile Court and Community



Schools. Youth are provided with hands on skills as well as education on resume preparation, interview techniques and participation in job fairs. At any given time, approximately 85 youth are involved in the custody program before transitioning back to their community. Additionally, EMJDF also serves youth who were committed to either the Juvenile Ranch Facility or the Camp Barrett Programs, but could not participate in a camp setting due to medical, mental health or other disqualifying factors. These youth complete their custodial time at EMJDF. EMJDF also serves general population youth who are awaiting court proceedings or for placement following disposition of their proceedings. EMJDF's average monthly population was 217 detained/committed youth.

The **Girls' Rehabilitation Facility (GRF)** serves girls requiring custodial time to address delinquent behaviors beyond the capabilities of home placement or a detention setting. Located next to KMJDF, the facility serves as an urban camp and affords girls with an array of services from community providers. The Juvenile Court Book Club Inc. that originated at GRF and has since expanded to other facilities, promotes reading and enhances literacy skills. Introduced in April 2013 was a horticulture program where girls learned how to grow and maintain plants and vegetables that could later be cooked and consumed on site by those participating in the program. Other programming and educational and counseling services provide direction and focus for youth that range from 13 to 18 years of age. The program, which has the capacity to house up to 50 girls, averaged a monthly population of 41 last year.



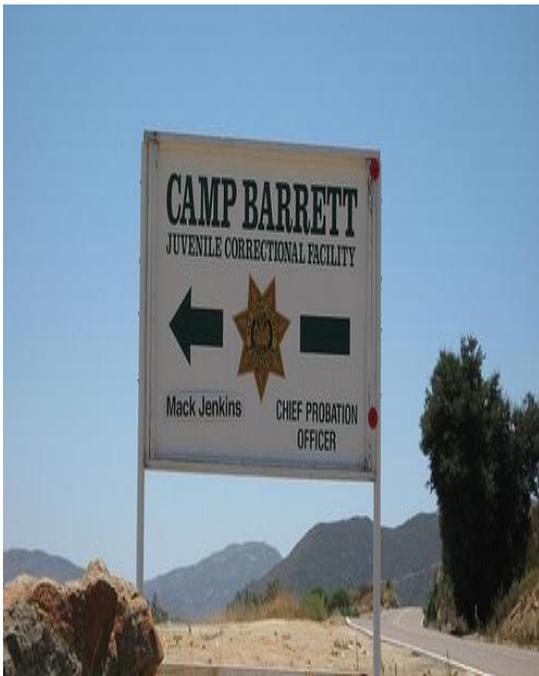
The **Juvenile Ranch Facility (JRF)** operates in the rural East County community of Campo. The facility



houses boys ages 13 to 17.5 years of age who have been committed by the Juvenile Court to the Short Term Offender Program (STOP), a 90 day program designed to address delinquent behaviors and issues which led to court intervention, and those committed by the court through the Breaking Cycles Program, a program of Juvenile Field Services that has custodial and community components to

address the more serious delinquent issues. Youth are afforded the opportunity to address their substance abuse issues through a partnership with Phoenix House, a nationally acclaimed provider that operates a modified therapeutic community at JRF. Youth receive educational and programming services to address their individual needs. In addition, while committed to the camp program, youth have the opportunity to participate in the culinary arts program and to earn a food handler's certificate, issued by the County of San Diego's Environmental Health Department. Last year, 61 youth earned food handlers certifications.

Camp Barrett, located in rural Alpine, houses boys ages 16.5 to 18 years old that have significant



criminogenic factors that require long term focus and treatment. Youth housed at the facility are given a 365 day court commitment. Upon their arrival from juvenile hall, each youth is assessed and a program is tailored to meet their individual needs. Youth are assigned one of four tracks which are designed to assist in a youth's rehabilitative needs. Leadership opportunities are embedded in the program, which encourage personal growth and responsibility.

Last year, a monthly average of 128 youth occupied the 135 bed facility which, in addition to many of the programs and services offered at other department facilities, has a major focus on job readiness and employment services. Through a partnership with the San Diego County Office of Education, Regional Occupation Programs (ROP) operates at Camp Barrett to

prepare youth for employment opportunities in the community upon their release. Youth learn about the construction industry through a Building and Grounds course. Horticulture and Culinary Arts were also offered.

Juvenile Justice Awards for staff at Kearny Mesa Juvenile Detention Facility

In January 2013, the Probation Department, juvenile justice stakeholders, the Juvenile Court, and the San Diego County Office of Education faced uncharted waters. Kathleen Edwards, a San Diego County Juvenile Justice Commissioner, remarked that these entities were turned upside down to deal with a tragic and complex situation: a 10-year-old juvenile detainee, who had fatally stabbed a playmate. The boy's age alone was a complicating factor, but he was also diagnosed with several emotional and behavioral disorders. He would be detained in custody for 15 months.

Kearny Mesa Juvenile Detention Facility Director Craig Stover went above and beyond to create a safe place for the boy while the court system determined if the boy was competent to stand trial. The first thing Stover did was to provide educational seminars for the staff that would be working with the child on the disorders that the boy was being treated for, and he personally escorted the child to court, said Edwards. He also made sure he was able to visit his adoptive mother and family when they came to visit him. "He became like a grandfather figure."

Correctional Deputy Probation Officer Naomi Eddy, assigned to Juvenile Hall, stepped in as his mom-away-from-home while he was there. She read him stories, praised his artwork and comforted him when the older children gave him a hard time.

"It's no exaggeration to say, she loved him and he loves her," Edwards said. So much so that when it was time for him to go, it was hard for him to leave, she added. "I know their compassion made a difference to him."

Stover and Eddy both were honored with a 2013 Juvenile Justice Commission award for their extraordinary efforts. They were among the dozens of law enforcement, court employees and youth programs employees who were given awards at a luncheon in July at the University of San Diego's Joan B. Kroc Institute for Peace and Justice. Many of those who received awards were County employees who work with troubled youth.

The boy, who turned 11 while at the Kearny Mesa Juvenile Detention Facility, was ultimately found not competent to stand trial, was released from the facility, and placed in a residential treatment facility until his competency can be resolved.

"We're all happy to hear he's doing well at his new placement," said Eddy. She said the child's attorney sent her a photo of the boy playing at the facility to show her he was adjusting well and was happy.

Supervising Probation Officer Judy Goldberg spoke of Director Stover at the July ceremony, noting that his efforts "set a precedent for how to deal with young cases. He really educated everyone involved."

PROBATION EVENTS

Juvenile Hall Open House: Every year, the Probation Department hosts an open house for the Juvenile Detention Facility in Kearny Mesa. The open house provide an opportunity for the community to become familiar with the workings of the juvenile justice system and to get a look at what the inside of a juvenile detention facility is like. Parents and youth are encouraged to attend. The open house was held on May 18, 2013 with an attendance of 3,128. The Open House included approximately 50 booths hosted by Probation groups and community partners with resources to steer young people towards positive pastimes and behaviors.



ALL HANDS MEETING AND EMPLOYEE RECOGNITION EVENT February 12, 2013



The All Hands Meeting and Employee Recognition Event was held at the Scottish Rite Center on February 12, 2013. Board of Supervisor Chairman Greg Cox and District Attorney Bonnie Dumanis spoke at this event, as well as Deputy Chief Administrative Officer Ron Lane and Chief Probation Officer Mack Jenkins. The Keynote Speaker was Vincent Gartin Sr., who gave a very inspirational presentation, one that was from the heart, from his real-life experiences, as he said to the audience: don't give up on a kid; there is hope.



“That’s what today is truly about. It’s about change, it’s about making that transformation.”

Passport to Life Career and Education Expo: The expo was held on August 14, 2012 at San Diego City College. This event has been held annually since 2010. Approximately 80 educational programs and institutions, various companies, military and community resource

organizations set up booths or workshops to provide information and opportunities for youth who are on probation. Food Network television personality Chef Jeff Henderson opened the Expo by sharing his own transformation from a former crack cocaine dealer who spent time in prison to a successful corporate businessman, chef and motivational speaker to an audience of about 750 young probationers. The event is voluntary, but those who attend can earn up to 12 community service credits by attending the workshops, which included topics about how to get and keep a job, completing high school, and continuing education after high school.

EMPLOYEE AWARDS



Chief’s Awards of Excellence

Lucy Tatoy – Non-Sworn Staff
Letitia Bombardier – Sworn Staff

Chief’s Employees of the Year

Elainerose Lontoc – Administration
Eva Ramos – Administration
Tracy Landry - Adult Field Services
Sharon Moffett - Adult Field Services
Alejandro Leos – Institutional Services
Charlene Cesena – Institutional Services
Tabatha Wilburn – Juvenile Field Services
Nikki Horton – Juvenile Field Services





PARTNERSHIPS

Community Organizations

- Cajon Valley School District
- Center for Disease Control
- Children’s Initiative
- Correctional Alternatives, Inc.
- County Office of Education
- Escondido Union School District
- Grossmont Union School District
- Health and Human Services Agency
- California Forensic Medical Group
- La Mesa/Spring Valley School District
- McAlister Institute
- Mental Health Systems, Inc.
- National Conflict Resolution Center
- North County Lifeline, Inc.
- Phoenix House of San Diego
- Poway Unified School District
- San Diego Association of Governments (SANDAG)
- San Diego State University Research Foundation
- San Diego Unified School District
- San Diego Youth Services
- Second Chance/Strive
- Social Advocates for Youth
- South Bay Community Services
- Spectrum
- STAR/PAL
- United Through Reading
- University of California, San Diego
- Vista Hill Foundation



The Department participates in multi-agency operations with:

- Border Patrol
- San Diego Cities Police Departments
- San Diego District Attorney’s Office
- Drug Enforcement Agency
- Federal Bureau of Investigation
- California Highway Patrol
- Homeland Security
- Immigration and Customs Enforcement
- Metropolitan Transit Authority
- California National Guard
- San Diego County Sheriff’s Department
- California State Parole Department
- U.S. Coast Guard
- U.S. Department of Justice
- U.S. Marshal
- U.S. Navy
- U.S. Marines





COUNTY GOVERNMENT



GREG COX
District 1
CHAIR



DIANNE JACOB
District 2



DAVE ROBERTS
District 3



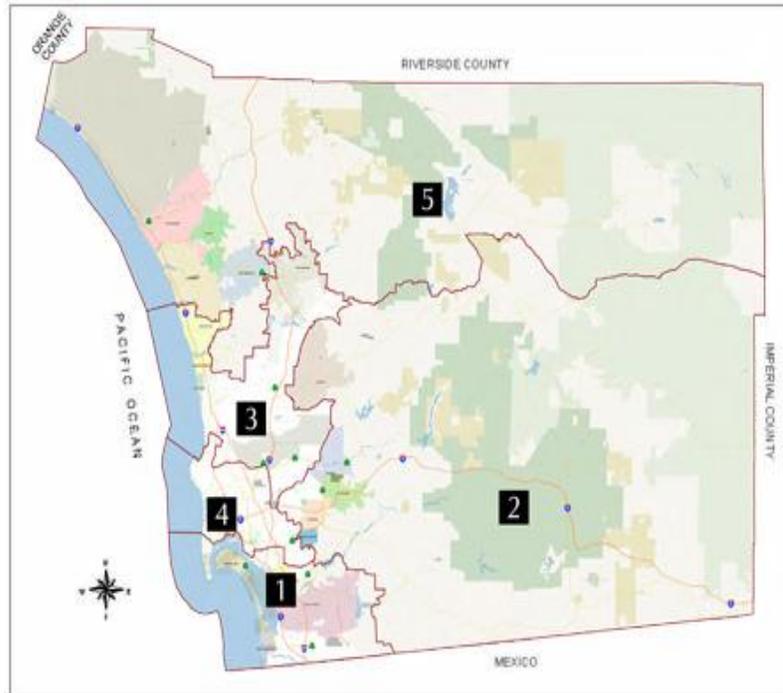
RON ROBERTS
District 4



BILL HORN
District 5



HELEN ROBBINS-MEYER
Chief Administrative Officer



RON LANE
Deputy Chief
Administrative Officer
Public Safety Group



DONALD F. STEUER
Assistant CAO/Chief
Operating Officer