

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee	Component Fee
Standard PC	Desktop Services - Personal Computing Services--Section 4.4	Standard PC	Fixed monthly fee per unit		\$ 85.89	
				Hardware		\$ 39.34
				Hardware maintenance		\$ 6.84
				Software license		\$ 7.79
				Software maintenance		\$ 18.71
				IMAR's		\$ 10.30
				Desktop Application Directory Maintenance		\$ 0.64
				Printer Maintenance		\$ 2.25
Desktop Encryption	Desktop Services - Personal Computing Services--Section 4.4	Standard PC	Fixed monthly fee per unit		\$ 8.88	
				Software License/One-Time Labor		2.70
				Software Maintenance		2.65
				Ongoing Labor Support		3.53
CWS/CMS PC	Desktop Services - Personal Computing Services--Section 4.4	CWS/CMS PC	Fixed monthly fee per unit		\$ 53.01	
				Hardware		\$ 0.04
				Hardware maintenance		\$ 7.79
				Software license		\$ 8.87
				Software maintenance		\$ 21.29
				IMAR's		\$ 11.72
				Desktop Application Directory Maintenance		\$ 0.73
				Printer Maintenance		\$ 2.57
CalWin PC	Desktop Services - Personal Computing Services--Section 4.4	CalWin PC	Fixed monthly fee per unit		\$ 53.01	
				Hardware		\$ 0.04
				Hardware maintenance		\$ 7.79
				Software license		\$ 8.87
				Software maintenance		\$ 21.29
				IMAR's		\$ 11.72
				Desktop Application Directory Maintenance		\$ 0.73
				Printer Maintenance		\$ 2.57
Engineering Work Station	Desktop Services - Personal Computing Services--Section 4.4	Engineering Work Station	Fixed monthly fee per unit		\$ 148.56	
				Hardware		82.65
				Hardware Maintenance/Break-Fix		10.08
				Software License		9.56
				Software Break-Fix		15.46
				IMAR's		14.10
				Refresh Support		6.41

				Desktop Application Directory Maintenance		10.30
<b>Enhanced Engineering Workstation</b>	Desktop Services - Personal Computing Services--Section 4.4	Engineering Workstation	Fixed monthly fee per unit		\$ 149.82	
				Hardware		83.91
				Hardware Maintenance/Break-Fix		10.08
				Software License		9.56
				Software Break-Fix		15.46
				IMAR's		14.10
				Refresh Support		6.41
				Desktop Application Directory Maintenance		10.30
<b>DCSS PC (with refresh and IMAR)</b>	Desktop Services - Personal Computing Services - Section 4.4	DCSS PC (with refresh and IMAR)	Fixed monthly fee per unit		\$ 52.27	
				Hardware (Refresh Labor)		\$ 4.85
				Hardware maintenance		\$ 8.38
				Software license		
				Software maintenance		\$ 22.90
				IMAR's		\$ 12.61
				Desktop Application Directory Maintenance		\$ 0.77
				Printer Maintenance		\$ 2.76
<b>Laptops</b>	Desktop Services - Personal Computing Services--Section 4.4	Laptop	Fixed monthly fee per unit		\$ 137.46	
				Hardware		59.52
				Hardware Maintenance/Break-Fix		7.85
				Software License		18.24
				Software Maintenance/Break-Fix		20.46
				IMAR's		11.10
				Refresh Support		9.99
				Desktop Application Directory Maintenance		10.30
<b>Ultra-Portable Laptop</b>	Desktop Services - Personal Computing Services--Section 4.4	Laptop	Fixed monthly fee per unit		\$ 147.47	
				Hardware		66.20
				Hardware Maintenance/Break-Fix		11.18
				Software License		18.24
				Software Break-Fix		20.46
				IMAR's		11.10
				Refresh Support		9.99

				Desktop Application Directory Maintenance		10.30
Ruggedized Laptops	Desktop Services--Section 4.4	Laptop - Rugged	Fixed monthly fee per unit		\$ 208.56	
				Hardware		127.29
				Hardware Maintenance/Break-Fix		11.18
				Software License		18.24
				Software Break-Fix		20.46
				IMAR's		11.10
				Refresh Support		9.99
				Desktop Application Directory Maintenance		10.30
Ruggedized Tablet	Desktop Services - Personal Computing Services--Section 4.4	Tablet	Fixed monthly fee per unit		\$ 223.21	
				Hardware		141.94
				Hardware Maintenance/Break-Fix		11.18
				Software License		18.24
				Software Break-Fix		20.46
				IMAR's		11.10
				Refresh Support		9.99
				Desktop Application Directory Maintenance		10.30
Convertible Tablet	Desktop Services--Section 4.4	Convertible Tablet	Fixed monthly fee per unit		\$ 162.34	
				Hardware		81.07
				Hardware Maintenance/Break-Fix		11.18
				Software License		18.24
				Software Break-Fix		20.46
				IMAR's		11.10
				Refresh Support		9.99
				Desktop Application Directory Maintenance		10.30
DCSS Laptop (with refresh and IMAR)	Desktop Services - Personal Computing Services	DCSS Laptop	Fixed monthly fee per unit		\$ 63.94	
				Hardware (Refresh Labor)	\$	4.85
				Hardware maintenance	\$	10.44
				Software license		
				Software maintenance	\$	28.53
				IMAR's	\$	15.71
				Desktop Application Directory Maintenance	\$	0.98
				Printer Maintenance	\$	3.44
Engineering Laptop	Desktop Services - Personal Computing Services	Laptop	Fixed monthly fee per unit		\$209.69	
				Hardware	\$	131.75
				Hardware maintenance/breakfix	\$	7.85
				Software license	\$	18.24
				Software maintenance/Breakfix	\$	20.46
				IMAR's	\$	11.10
				Refresh Support	\$	9.99

				Desktop Application Directory Maintenance		\$	10.30
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Terminals	Desktop Services - Personal Computing Services--Section 4.4	Terminal	Fixed monthly fee per unit		\$ 38.60	
				Hardware		\$ -
				Hardware maintenance		\$ 7.90
				Software license		\$ -
				Software maintenance		\$ 17.08
				IMAR's		\$ 11.90
Monochrome Network Workgroup Printer - Standard Format (abbreviated as "MNWP")	Desktop Services - Section 4.9	MNWP	Fixed monthly fee per unit		\$ 93.06	
				Maintenance		\$ 33.56
				IMAR		
				Refresh Hardware		\$ 55.95
				Refresh Labor, ODC		\$ 3.55
Monochrome Network Workgroup Printer - Large Format (11x17 capable)(abbreviated as "MNWP-LF")	Desktop Services - Section 4.9	MNWP-LF	Fixed monthly fee per unit		\$ 98.56	
				Maintenance		\$ 26.94
				IMAR		
				Refresh Hardware		\$ 68.07
				Refresh Labor, ODC		\$ 3.55
Monochrome Network High Volume Printer - Large Format (11x17 capable) (abbreviated as "MNWP-LF-H")	Desktop Services - Section 4.9	MNWPL-FH	Fixed monthly fee per unit		\$ 188.28	
				Maintenance		\$ 57.76
				IMAR		
				Refresh Hardware		\$ 119.87
				Refresh Labor, ODC		\$ 10.65
Color Network Workgroup Printer - Large Format (abbreviated as "CNWP-LF")	Desktop Services - Section 4.9	CNWP-LF	Fixed monthly fee per unit		\$ 276.28	
				Maintenance		\$ 120.65
				IMAR		
				Refresh Hardware		\$ 144.98
				Refresh Labor, ODC		\$ 10.65
Color Network Workgroup Printer - Standard Format (abbreviated as "CNWP")	Desktop Services - Section 4.9	CNWP	Fixed monthly fee per unit		\$ 71.13	
				Maintenance		\$ 24.56
				IMAR		\$ -
				Refresh Hardware		\$ 43.02
				Refresh Labor, ODC		\$ 3.55
IVS Network Support County owned	Network Services- Voice Services 5.6		Fixed monthly fee per unit		\$ 506.25	
				Hardware		\$ 10.00
				Hardware maintenance		\$ 15.00
				Software		
				Software maintenance		
				IMAR's		\$ 6.25
				Circuits		\$ 475.00
End-User Data Jack	Network Services - Data Network Services--Section 5.4, Data Center Services - Infrastructure Servers--Section 6.6, Network Services - Security Services--Section 5.7	Active Data Jack	Fixed monthly fee per unit		\$ 89.52	
				Hardware		\$ 19.58
				Hardware maintenance		\$ 27.53
				Software		\$ 0.52
				Software maintenance		\$ 10.24
				IMAR's		\$ 5.59
				Circuits		\$ 26.05

Remote Access	Network Services - Remote Access Services--Section 5.5, Network Services - Security Services--Section 5.7	Active Account	Fixed monthly fee per unit		\$ 12.32	
				Hardware		\$ 1.11
				Hardware maintenance		\$ 3.21
				Software		\$ 0.09
				Software maintenance		\$ 2.29
				IMAR's		\$ 4.59
				Circuits		\$ 1.03
3rd-Party Network Access-Category 1	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 975.57	
				Hardware		\$ 320.70
				Hardware maintenance		\$ 274.77
				Software		\$ 160.35
				Software maintenance		\$ 30.53
				IMAR's		\$ 189.22
3rd-Party Network Access-Category 2	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 307.46	
				Hardware		\$ 53.45
				Hardware maintenance		\$ 154.52
				Software		\$ 26.73
				Software maintenance		\$ 17.16
				IMAR's		\$ 55.60

3rd-Party Network Access- Category3	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 374.28	
				Hardware		\$ 80.18
				Hardware maintenance		\$ 166.54
				Software		\$ 40.09
				Software maintenance		\$ 18.50
				IMAR's		\$ 68.97
3rd-Party Network Access- IP Sec - 5 Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 308.75	
				Hardware		\$ 80.28
				Hardware maintenance		\$ 43.23
				Software		\$ 42.84
				Software maintenance		\$ 9.25
				IMAR's		\$ 33.95
				Circuits		\$ 99.20
3rd-Party Network Access- IP Sec - 10 Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 490.11	
				Hardware		\$ 112.73
				Hardware maintenance		\$ 58.81
				Software		\$ 56.44
				Software maintenance		\$ 14.71
				IMAR's		\$ 49.02
				Circuits		\$ 198.40
3rd-Party Network Access- Virtual Access -1Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 164.98	
				Hardware		\$ 4.74
				Hardware maintenance		\$ 58.63
				Software		\$ -
				Software maintenance		\$ -
				IMAR's		\$ 6.89
				Circuits		\$ 94.72
3rd-Party Network Access- Virtual Access -2 Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 283.04	
				Hardware		\$ 9.52
				Hardware maintenance		\$ 58.63
				Software		\$ -
				Software maintenance		\$ -
				IMAR's		\$ 6.89
				Circuits		\$ 208.00
3rd-Party Network Access- Virtual Access -3 Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 392.80	
				Hardware		\$ 14.28
				Hardware maintenance		\$ 58.63
				Software		\$ -
				Software maintenance		\$ -
				IMAR's		\$ 6.89
				Circuits		\$ 313.00
3rd-Party Network Access- Virtual Access -4 Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 500.55	
				Hardware		\$ 19.03
				Hardware maintenance		\$ 58.63
				Software		\$ -
				Software maintenance		\$ -
				IMAR's		\$ 6.89
				Circuits		\$ 416.00

3rd-Party Network Access- Virtual Access -5 Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 609.31	
				Hardware		\$ 23.79
				Hardware maintenance		\$ 58.63
				Software		\$ -
				Software maintenance		\$ -
				IMAR's		\$ 6.89
				Circuits		\$ 520.00
3rd-Party Network Access- Virtual Access -6-10 Mbps	Network Services - 3rd Party NetworkAccess Services -Section 5.9		Fixed monthly fee per unit		\$ 1,153.35	
				Hardware		\$ 47.59
				Hardware maintenance		\$ 58.63
				Software		\$ -
				Software maintenance		\$ -
				IMAR's		\$ 7.13
				Circuits		\$ 1,040.00
Mobility VPN Access	Network Services - Mobility/Remote Access Services--Section 4.5, Network Services - Security Services--Section 5.7	Active Account	Fixed monthly fee per unit		\$ 25.85	
				Hardware		\$ 3.25
				Hardware maintenance		\$ 4.78
				Software		\$ 4.15
				Software maintenance		\$ 6.45
				IMAR's		\$ 6.05
				Circuits		\$ 1.17
Voice Jack - Single-Line	Network Services - Voice Services--Section 5.6	Active Voice Jack	Fixed monthly fee per unit		\$ 46.00	
				Hardware		\$ 14.28
				Hardware maintenance		\$ 10.98
				Software		\$ 1.79
				Software maintenance		\$ 2.52
				IMAR's		\$ 6.66
				Circuits		\$ 9.75
Voice Jack - Multi-Line	Network Services - Voice Services--Section 5.6	Active Voice Jack	Fixed monthly fee per unit		\$ 47.74	
				Hardware		\$ 14.49
				Hardware maintenance		\$ 11.10
				Software		\$ 1.94
				Software maintenance		\$ 2.55
				IMAR's		\$ 6.68
				Circuits		\$ 10.99
Analog jack	Network Services - Voice Services--Section 5.6	Active Modem Jack	Fixed monthly fee per unit		\$ 42.61	
				Hardware		\$ 12.12
				Hardware maintenance		\$ 9.77
				Software		\$ 1.52
				Software maintenance		\$ 2.72
				IMAR's		\$ 6.94
				Circuits		\$ 9.53
Network Wireless Access Point	Network Services - Voice Services--Section 5.6	WAP	Fixed monthly fee per unit		\$ 1,056.69	
				Hardware		\$ 316.74
				Hardware maintenance		\$ 382.50
				Software		\$ 16.67
				Software maintenance		\$ 42.50
				IMAR's		\$ 298.28

Mainframe	Data Center Services -Application Servers--Section 6.5	CPU Hour***	Fixed monthly fee per unit		\$ 132.75	
				Hardware		\$ 5.31
				Operating system license		\$ 27.88
				Hardware Maintenance		\$ 5.31
				Software maintenance		\$ 94.25
DEC VAX	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 2,631.03	
				Hardware		\$ -
				Operating system license		\$ -
				Hardware Maintenance		\$ 1,026.10
				Software maintenance		\$ 1,604.93
VMS Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 4,104.93	
				Hardware		\$ 2,380.86
				Operating system license		\$ -
				Hardware Maintenance		\$ 287.34
				Software maintenance		\$ 1,436.72
VMS Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 3,176.60	
				Hardware		\$ 1,747.13
				Operating system license		\$ -
				Hardware Maintenance		\$ 317.66
				Software maintenance		\$ 1,111.81
VMS Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 1,905.05	
				Hardware		\$ 1,104.93
				Operating system license		\$ -
				Hardware Maintenance		\$ 247.66
				Software maintenance		\$ 552.46
AS/400	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 4,158.22	
				Hardware		\$ -
				Operating system license		\$ -
				Hardware Maintenance		\$ 2,328.60
				Software maintenance		\$ 1,829.61
Wintel Application Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 2,235.66	
				Hardware		\$ 782.48
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 1,453.18
Wintel Application Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 1,556.10	
				Hardware		\$ 466.83
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 1,089.27
Wintel Application Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 1,253.88	
				Hardware		\$ 351.09
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 902.80
Wintel Application Preprod/Test Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 1,621.24	
				Hardware		\$ 567.43
				Operating system license		\$ -

				Hardware Maintenance		\$	-
				Software maintenance		\$	1,053.81

Wintel Application Preprod/Test Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 1,254.18	
				Hardware		\$ 514.21
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 739.97
Wintel Application Preprod/Test Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 990.43	
				Hardware		\$ 356.55
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 633.87
UNIX Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 5,135.33	
				Hardware		\$ 2,105.49
				Operating system license		\$ -
				Hardware Maintenance		\$ 513.53
				Software maintenance		\$ 2,516.31
UNIX Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 3,216.65	
				Hardware		\$ 1,479.66
				Operating system license		\$ -
				Hardware Maintenance		\$ 225.17
				Software maintenance		\$ 1,511.83
UNIX Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 2,131.42	
				Hardware		\$ 852.57
				Operating system license		\$ -
				Hardware Maintenance		\$ 341.03
				Software maintenance		\$ 937.83
UNIX Servers Preprod/Test - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 5,686.95	
				Hardware		\$ 2,900.35
				Operating system license		\$ -
				Hardware Maintenance		\$ 568.70
				Software maintenance		\$ 2,217.91
UNIX Servers Preprod/Test - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 2,259.03	
				Hardware		\$ 1,129.52
				Operating system license		\$ -
				Hardware Maintenance		\$ 158.13
				Software maintenance		\$ 971.38
UNIX Servers Preprod/Test - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit		\$ 1,293.36	
				Hardware		\$ 517.34
				Operating system license		\$ -
				Hardware Maintenance		\$ 206.94
				Software maintenance		\$ 569.08
VM Guest	Data Center Services -Application Servers--Section 6.5	Per Guest	Fixed monthly fee per unit		724.80	
				Hardware		\$ -
				Hardware Maintenance		\$ -
				VMware Software License		\$ -
				Ongoing Maintenance/support		\$ 35.33

				Other Maintenance/support		\$ 14.77
				Additional Services		\$ 674.70
VM Host	Data Center Services -Application Servers--Section 6.5	Per ESX Host	Fixed monthly fee per unit		1,679.43	
				Hardware		\$ 669.07
				Operating System License		\$ -
				Hardware Maintenance		\$ -
				Software Maintenance		\$ -
				Ongoing Maintenance/support		\$ -
				Additional Services		\$ 1,010.36

E-Mail Services	Data Center Services - E-Mail Services--Section 6.7	Account	Fixed monthly fee per unit		\$ 10.35	
				Hardware		\$ 1.76
				Operating system license		\$ -
				Hardware Maintenance		\$ 0.72
				Software maintenance		\$ 7.87
DASD (Mainframe) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 6.73	
				Hardware		\$ 2.69
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 4.04
DASD (DEC VAX) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 0.24	
				Hardware		\$ -
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 0.24
DASD (AS/400) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 0.69	
				Hardware		\$ -
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 0.69
DASD (Wintel) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 4.29	
				Hardware		\$ 1.59
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 2.70
DASD (Unix) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 4.92	
				Hardware		\$ 1.82
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 3.10
DASD (VMS) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 4.28	
				Hardware		\$ 1.58
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 2.70



Installed Level 1 Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabyte	Fixed monthly fee per unit		\$ 4.38	
				Hardware		\$ 0.83
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 3.55
Installed Level 2 Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabyte	Fixed monthly fee per unit		\$ 4.08	
				Hardware		\$ 1.55
				Operating system license		\$ -
				Hardware Maintenance		\$ -
				Software maintenance		\$ 2.53
Immutable Storage	Data Center Services - Storage Services--Section 6.8	Month	Fixed monthly fee per unit		\$ 35,990.37	
				Hardware and Maintenance		\$ 9,357.50
				Software and Maintenance		\$ 13,316.44
				Network Replication		\$ 2,159.42
				Third Party Services		\$ 1,079.71
				Service Line Support (leveraged service)		\$ 10,077.30
Tier III Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit		\$ 2.79	
				Hardware		\$ 1.06
				Operating system license		n/a
				Hardware Maintenance		n/a
				Operations and Support Services		\$ 1.73
Installed Level 3 - Immutable Storage System	Data Center Services - Storage Services--Section 6.8	Per 1 Terabyte (TB)	Unit		\$ 1,100.00	
				Hardware		\$ 660.00
				Operating system license		
				Hardware Maintenance		
				Operations and Support Services		\$ 440.00
Installed Level 3 - Immutable Storage System	Data Center Services - Storage Services--Section 6.8	Per 512 Gigabytes (GB)	Unit		\$ 570.00	
				Hardware		\$ 342.00
				Operating system license		
				Hardware Maintenance		
				Operations and Support Services		\$ 228.00
Access Gateway Services	Access Gateway Services---Section 6.10	Month	Fixed monthly, up to 1,400 concurrent users		\$12,133.75	
				Citrix Implementation		\$ 606.25
				Hardware and Maintenance		\$ 3,566.06
				Software and Maintenance		\$ 353.94
				Operational and Support Service		\$ 7,607.50
Office Communication Services (OCS) - 0 to 2500 users	6.1	per user	\$7.75		\$ 7.75	
				Hardware		\$ 1.51
				Hardware Support - Data Center		\$ 2.36
				Software and End-User Support - OCS		\$ 3.88
Initial OCS Set-up			\$79,170.00		\$ 79,170.00	
Security Management	Cross Functional Services - Security Management Services--Section 7.3	Month	Fixed monthly fee per unit		\$ 45,762.07	
				Help Desk Services		\$ 2,288.10
				Applications Services		\$ 10,525.28
				Desktop Services		\$ 8,694.79
				Network Services		\$ 14,186.24

				Data Center Services		\$ 10,067.66
Billing Management	Cross Functional Services - Billing Management Services--Section 7.4	Month	Fixed monthly fee per unit		\$ 54,373.96	
				Help Desk Services		\$ 2,718.70
				Applications Services		\$ 12,506.01
				Desktop Services		\$ 10,331.05
				Network Services		\$ 16,855.93
				Data Center Services		\$ 11,962.27
Asset Management	Cross Functional Services - Asset Management Services--Section 7.5	Month	Fixed monthly fee per unit		\$ 103,903.12	
				Help Desk Services		\$ 5,195.16
				Applications Services		\$ 23,897.72
				Desktop Services		\$ 19,741.59
				Network Services		\$ 32,209.97
				Data Center Services		\$ 22,858.69
Contract Management	Cross Functional Services - Contract Management Services--Section 7.6	Month	Fixed monthly fee per unit		\$ 170,573.25	
				Help Desk Services		\$ 8,528.66
				Applications Services		\$ 39,231.85
				Desktop Services		\$ 32,408.92
				Network Services		\$ 52,877.71
				Data Center Services		\$ 37,526.12
Reporting Services	Cross Functional Services - Reporting Services--Section 7.7	Month	Fixed monthly fee per unit		\$ 54,279.52	
				Help Desk Services		\$ 2,713.98
				Applications Services		\$ 12,484.29
				Desktop Services		\$ 10,313.11
				Network Services		\$ 16,826.65
				Data Center Services		\$ 11,941.49

Disaster Recovery	Cross Functional Services - Disaster Recovery Services--Section 7.8	Month	Fixed monthly fee per unit		\$ 21,541.59	
				Help Desk Services		\$ 1,077.08
				Applications Services		\$ 4,954.57
				Desktop Services		\$ 4,092.90
				Network Services		\$ 6,677.89
				Data Center Services		\$ 4,739.15
Workflow Services	Cross Functional Services- Workflow Services--Section 7.9	Month	Fixed monthly fee per unit		\$ 12,984.11	
				Help Desk Services		\$ 649.21
				Applications Services		\$ 2,986.34
				Desktop Services		\$ 2,466.98
				Network Services		\$ 4,025.07
				Data Center Services		\$ 2,856.50
Capacity and Performance Management	Cross Functional Services- Capacity and Performance Management Services--Section 7.10	Month	Fixed monthly fee per unit		\$ 34,117.01	
				Help Desk Services		\$ 1,705.85
				Applications Services		\$ 7,846.91
				Desktop Services		\$ 6,482.23
				Network Services		\$ 10,576.27
				Data Center Services		\$ 7,505.74
Configuration Management	Cross Functional Services - Configuration Management Services--Section 7.11	Month	Fixed monthly fee per unit		\$ 20,418.20	
				Help Desk Services		\$ 1,020.91
				Applications Services		\$ 4,696.19
				Desktop Services		\$ 3,879.46
				Network Services		\$ 6,329.64
				Data Center Services		\$ 4,492.00
Account Management	Cross Functional Services - Account Management Services--Section 7.12	Month	Fixed monthly fee per unit		\$ 28,962.76	
				Help Desk Services		\$ 1,448.14
				Applications Services		\$ 6,661.43
				Desktop Services		\$ 5,502.92
				Network Services		\$ 8,978.46
				Data Center Services		\$ 6,371.81
Project Management	Cross Functional Services - Project Management Services--Section 7.13	Month	Fixed monthly fee per unit		\$ 90,302.21	
				Help Desk Services		\$ 4,515.11
				Applications Services		\$ 20,769.51
				Desktop Services		\$ 17,157.42
				Network Services		\$ 27,993.68
				Data Center Services		\$ 19,866.49

Quality Assurance	Cross Functional Services - Quality Assurance Services--Section 7.14	Month	Fixed monthly fee per unit		\$ 51,022.81	
				Help Desk Services		\$ 2,551.14
				Applications Services		\$ 11,735.25
				Desktop Services		\$ 9,694.33
				Network Services		\$ 15,817.07
				Data Center Services		\$ 11,225.02
Transition Services--Help Desk Services	Cross Functional Services--Transition Services--Section 7.15	Milestone	Fixed fee per unit		\$	
				Hardware		
				Software--		
				Labor		
Transition Services--Applications Services	Cross Functional Services--Transition Services--Section 7.15	Milestone	Fixed fee per unit		\$	
				Hardware		
				Software--		
				Labor		
Transition Services--Desktop Services	Cross Functional Services--Transition Services--Section 7.15	Milestone	Fixed fee per unit		\$	
				Hardware		
				Software--		
				Labor		
Transition Services--Network Services	Cross Functional Services--Transition Services--Section 7.15	Milestone	Fixed fee per unit		\$	
				Hardware		
				Software--		
				Labor		
Transition Services--Data Center	Cross Functional Services--Transition Services--Section 7.15	Milestone	Fixed fee per unit		\$	
				Hardware		
				Software--		
				Labor		

\*\*Note: Column B (Schedule 4.3 Reference/Component) includes the Section reference for the specific requirements for this particular Resource Unit but it still includes all general requirements applicable to such Resource Unit in the higher levels of the obligations hierarchy as described in Section 1.3.8 of Schedule 4.3. For example, the Resource Unit for Standard PC includes not only the responsibilities as stated in Section 4.4 of the Desktop Services Section of Schedule 4.3, but also the responsibilities in Sections 4.1 through 4.3 of the Desktop Services Section, as well as the responsibilities and requirements in Section 1 of Schedule 4.3.

\*\*\*Note: The mainframe resource unit volumes are based on the R24 CPUs

**End of Exhibit**