

Appendix A.2 – Assigned Contracts (Network)

Appendix A.2 - Assigned Contracts (Network)

Assigned Contracts - Network Framework						
Description	Manufacturer	# of Lic	Ver #	#	Address	Transfer to the Team (Yes or No)
Natural Language Speech Recognition Software	Nuance	36 RTU Enterprise	Tier 4	SAIC		Yes
Natural Language Speech Recognition Software	Nuance	100 RTU Seat	Tier 4	SAIC		Yes
Applies a unique logic to call center routing	Avaya	1 Seat	3.0	SAIC		Yes
Software application that allows determination of call center staffing loads.	Blue Pumpkin	4 Enterprise	3.0	SAIC		Yes
Avaya Fault detection and alarm system. Avaya Performance monitoring of PBX systems.	REDHAT & Avaya	Enterprise	Linux ECS 2.1 mfpm 2.1 Update 3.321 mpa 2.1 update 1.1	SAIC		Yes
Avaya tool that uses artificial intelligence to perform remote diagnostics in response to alarms received.	Avaya	Enterprise	1.0	Avaya		Yes
Avaya Site Administration used for remote administration of PBX and Voice Mail systems.	Avaya	Enterprise	1.0	Avaya		Yes

Appendix A.2 - Assigned Contracts (Network)

Provisioning tool that facilitates bulk provisioning of PBX software.	Avaya	Enterprise	1.0	Avaya		Yes
IVR client-side proactive diagnostic tool used to detect errors.	Avaya	Enterprise	1.0	Avaya		Yes
Remote management of Cisco switches and routers	Cisco	Enterprise	4.2	SBC		Yes
Automated procurement and management of telephone inventory, DID telephone numbers, circuits, and LAN drops.	Wisor	10	SMS	SAIC		yes
End of Appendix						