



Dual Eligible Demonstration Project Advisory Committee

Wednesday, February 6, 2012

Attendance: Greg Knoll, Chair, Consumer Center for Health Education and Advocacy (CCHEA); James Beaubeaux, San Diego County Medical Society; Amber Breen, UnitedHealthcare (Staff); Lauren Chin, County Behavioral Health Services (BHS); John Cunningham, IHSS Provider, Dual Eligible Consumer; Terry Cunningham, Ryan White Program; Chris Duke, Aging & Independence Services (AIS); Debra Fitzgerald, Healthy San Diego (HSD); Louis Frick, Access to Independence; Kimberly Fritz, Care1st; Paula Goncalves, Community Research Foundation; Lisa Hayes, Molina Healthcare; Walter Hekimian, Edgemoor; Gwenmarie Hilleary, Hospital Association of San Diego and Imperial Counties; Julianne Howell, HHSA; Pam Hoye, Dual Eligible Consumer; Maria Iriarte, Disability Rights California; Amy Kalivas, Access to Independence; Richard Lawrence, United Domestic Workers (UDW); Dr. Thomas Lian, San Diego Psychiatric Society; Rogelio Lopez, Health Net; Jenna MacRae, Elder Law and Advocacy, HiCAP; Leanne Marchese, Silverado Senior; Sabra Matovsky, Molina Healthcare; Janice Milligan, Health Net; Bob Prath, AARP; Lourdes Ramirez, AIS Aging Services and ADRC; Brenda Schmitthener, AIS Aging Services and ADRC; George Scolari, Community Health Group; Dr. Renee Smilde, Scripps Mercy Hospital Clinic; Janet Vadakkumcherry, Council of Community Clinics (CCC); David Weil, Elder Law and Advocacy, HiCAP; and Cheryl Wilson, San Diego Senior Alliance.

Welcome and Introductions

Additions to Agenda

- Advocates Interacting with Health Plans
- Health Plan Billing Methodology

Access to Independence Presentation

Louis Frick and Amy Kalivas facilitated a presentation about Access to Independence.

- Access to Independence is the only independent living center (ILC) in San Diego and Imperial Counties.
- Since 2006, Access to Independence has transitioned over 300 individuals from skilled nursing facilities (SNFs), rehabilitation hospitals, and acute care facilities back into the community. The program has a success rate of 84%.
- Access to Independence and Care1st are collaborating on a care coordination pilot project working with Medi-Cal recipients enrolled in the Care1st health plan.
- 2-1-1 has the most updated listing of community transition resources (agencies) and is uploaded directly into the Network of Care Service Directory.

Updates on Healthy San Diego (HSD) Work Group Meetings

- **Behavioral Health Work Group (BHWG):** The State's Behavioral Health Readiness Review requires health plans to obtain feedback from stakeholders when creating policies and procedures (P&Ps) for the Dual Eligible Demonstration (DED) Project. The BHWG formed a P&P Ad-Hoc Work Group which identified six P&Ps that the health plans can collaborate on.

- **Informing Member & Caregiver of Community Based Placement Options P&P:** George Scolari will make the discussed revisions to the P&P and send to Amber Breen. Amber Breen will distribute the P&P to the Advisory Committee for feedback and then incorporate suggested changes to the document for the BHWG to review.
- **Community-Based Adult Services (CBAS):** Molly Kintz from Loving Care has been nominated to replace Mark Woodruff as the CBAS representative at the HSD QI Sub-Committee. She will also be the CBAS representative for the DED Project Advisory Committee.

Updates on Coordination between AIS and Health Plans

Aging & Independence Services (AIS) and the health plans met in January 2013 where they continued incorporating all recommended changes to the memorandum of understanding (MOU) between the health plans, In-Home Supportive Services (IHSS), and the Public Authority. The revised MOU will be distributed to the health plans and the Advisory Committee for final feedback.

Updates on Dual Eligible Demonstration Communication Work Group

- The DED Communication Work Group held its first meeting on November 30, 2012. Those present:
 - Developed a mission
 - Identified constituents with whom to provide ongoing communication/ information
 - Created a Constituent Messaging Prioritization Table; it will be sent to the Advisory Committee members for feedback.
- Amber Breen will send the Advisory Committee links to the webinar facilitated by the San Diego Medical Society, as well as the published article about CBAS benefit confusion.
- The DED Communication Work Group is currently on hold due to the following:
 - A new chair needs to be elected and staffing responsibilities delegated.
 - Further information is needed concerning the State's Outreach Coordinator's role and responsibilities in San Diego County referenced in the Draft Duals Demonstration Outreach and Education Plan released by DHCS.
 - The MOU between DHCS and Centers for Medicare & Medicaid Services (CMS) has not been finalized.
- Californians for Disability Rights (CDR) released a misleading opt out notice to dual beneficiaries. Greg Knoll and Brenda Schmitthenner will draft a response to CDR on behalf of the Advisory Committee.

Advocates Interacting with Health Plans

San Diego consumer advocates are requesting the phone number of a liaison from each health plan to contact with patient issues. The health plans will discuss the appropriate phone numbers to give advocates at the next Consumer Center for Health Education and Advocacy (CCHEA) meeting.

Next Meeting

The next meeting will be held on March 6, 2013 from 9:30am-11:00am at AIS JA Conference Room. Health Plan Billing and Scope of Advisory Committee – Care Coordination Initiative (CCI) vs, DED will be added to the agenda.

Adjournment 11:14 am

Meeting minutes transcribed by Amber Breen