



# Stakeholder Update on Coordinated Care Initiative Progress

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# Today's Session

- Updates on specific areas of the transition
- Other opportunities – events & webinars on various topics – are also available
  - Click on the Calendar on [www.CalDuals.org](http://www.CalDuals.org)
  - *Upcoming:* webinars put on by the National Senior Citizen's Law Center (NSCLC), next stakeholder update on Dec 10

# Progress

- Plan readiness
  - Plans were informed of areas for improvement by the readiness review contractor and folks are moving full speed ahead in this area
- Contracting process
  - 3 way contracts between CMS, the State, and the plans are currently being reviewed by the plans
  - The contracts are to be signed by December 10<sup>th</sup>
- Rate discussions
  - Confidential

# Progress

- Ombudsman grant
  - The State was awarded a grant from the Centers for Medicare & Medicaid Services (CMS) to create an independent entity that provides ombuds services to enrolled beneficiaries
  - Development of this entity continues
  - It is modeled after DMHC's Consumer Assistance Program (CAP)
  - Opportunities for stakeholder involvement will be identified in the future

# Progress

- Outreach efforts
  - Various webinar opportunities continue for all audiences
  - Presentations with groups in the counties continue
  - If your organization would be interested in working with us – to get information out to your community or to receive trainings or share ideas – please email [info@calduals.org](mailto:info@calduals.org)

## Progress

- Mental health & substance use disorder (behavioral health) benefit
  - Starting January 1, 2014, Medi-Cal managed care plans will be required to provide an expanded set of behavioral health benefits to beneficiaries
  - These benefits will include:
    - Individual and group mental health evaluation and treatment (psychotherapy);
    - Psychological testing when clinically indicated to evaluate a mental health condition;
    - Outpatient services for the purpose of monitoring drug therapy;
    - Outpatient laboratory, drugs, supplies and supplements;
    - Psychiatric consultation;
    - Screening and Brief Intervention, Referral, & Treatment (SBIRT); and,
    - Voluntary Inpatient Detox (non-Cal MediConnect benefit).

# Progress

- Enrollment notices
  - Joint review process between DHCS and CMS
  - Draft notices, including the health plan guidebook, were released for stakeholder comment
  - Comments were received and are currently being reviewed by DHCS



# *Thank you for joining the* **Stakeholder Update on** **Coordinated Care Initiative Progress**

- Please type any questions in the webinar window, likely on the right side of your screen.
- We will do our best to get to as many questions as possible today.

# Thank you for your time!

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## Demonstration Counties

The California Department of Health Care Services (DHCS) announced on Wednesday April 4, 2012 that Los Angeles, Orange, San Diego and San Mateo counties would be the initial participants in a proposed three-year demonstration project aimed at improving the coordination of care for low-income seniors and persons with disabilities who are dually eligible for Medicare and Medi-Cal.

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**Learn More**  
Get background information on California's dual eligibles demonstration, including answers to Frequently Asked Questions.

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**Key Resources**  
Find key documents and links related to California's demonstration to integrate care for dual eligible individuals.

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**Events**  
Track upcoming events related to the dual eligibles demonstration, including upcoming stakeholder work group meetings.

[Read more](#)

Website: [www.CalDuals.org](http://www.CalDuals.org)  
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