



What do we do?

Dale Fleming, Director
Strategic Planning and Operational Support
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INTRODUCTION

- One of five groups or divisions of the San Diego County government.
- Provides a broad range of health and social services, promoting wellness, self-sufficiency, and a better quality of life for all individuals and families in San Diego County.
- Integrates health and social services through a unified service-delivery system.

HISTORY

1996 – Five departments merged to become the Health and Human Services Agency

1. Health Services
2. Social Services
3. Veterans Services
4. Area Agency on Aging
5. Commission on Children Youth and Family

1998, another organization was placed within the Agency

- Public Administrator and Public Guardian.

By bringing these many services and programs "under one roof," the delivery of health services and social services could be streamlined and integrated to better serve residents.

HISTORY

- To better meet the needs of San Diego County's diverse populations, six geographic service regions were established:
 - Central
 - East
 - North Central
 - North Coastal
 - North Inland
 - South
- Some services are in higher demand in one region than they may be in another, and this regional system allows the Agency to focus services in areas where they are needed, to provide maximum efficiency.
 - Each region is able to tailor the services they provide to meet the needs of their customers.

County of San Diego HHS Service Regions



Regional Operations

- North Coastal – Barbara Jimenez
- North Inland – Barbara Jimenez
- East – Pam Smith
- North Central – Pam Smith
- Central – Rene Santiago
- South – Rene Santiago

Regional Operations

- Public Health Centers
- Family Resource Centers (Public Benefit Program)
- Child Welfare Services
- Health Promotion
- Community Engagement

Accomplishments

- San Pasqual Academy opened, one year later Intergenerational Program launched
- Earned Income Tax Credit assistance
- Mobile Remote Workforce
- Childhood Obesity Action plan
- Mental Health System of Care
- Communities Putting Prevention to Work/Healthy Works Grant
- Low Income Health Program
- Community Transformation Grant
- Food Stamp Enrollment

Aging & Independence Services

- Integrated Service Delivery (Call Center – 1-800-510-2020)
- Protection, Safety & Advocacy - Adult Protective Services, Ombudsman, Senior Mental Health Team
- Health, Fitness and Nutrition - Feeling Fit, Fall Prevention, Chronic Disease Self Management, Congregate & Home Delivered Meals
- Enrichment & Involvement - Intergenerational, Volunteer programs
- Caregiver Support - Adult Day Care, Family Caregiver programs
- Help in the Home - Case Management, In-Home Supportive Services
- Medicare & Legal - Elder Law & Advocacy, Health Insurance Counseling and Support
- Veterans Services

Behavioral Health Services

- Children's Mental Health
- Adult and Older Adult Mental Health
- Alcohol and Other Drug Services
 - Residential
 - Non-Residential
 - Gambling Addiction
- In-Patient Services
 - San Diego County Psychiatric Hospital
 - Edgemoor

Child Welfare Services

- Child Abuse Hotline
- Polinsky Children's Center
- Foster Care
- Adoptions
- San Pasqual Academy
- Independent Living Skills
- Ombudsman

First 5 Commission

- Commission Directed
- Charter Memberships
- Services and supports for kids and family 0-5 years old
 - Health
 - Learning
 - Family
 - Community

Public Administrator – Public Guardian

- Public Administrator
- Public Guardian
- Indigent Burial and Cremation

Public Health

- California Children's Services
- Emergency Medical Services
- Epidemiology/Immunizations
- HIV, STD and Hepatitis
- Maternal, Child and Family Health
- Public Health Nursing
- Tuberculosis Control and Refugee Health

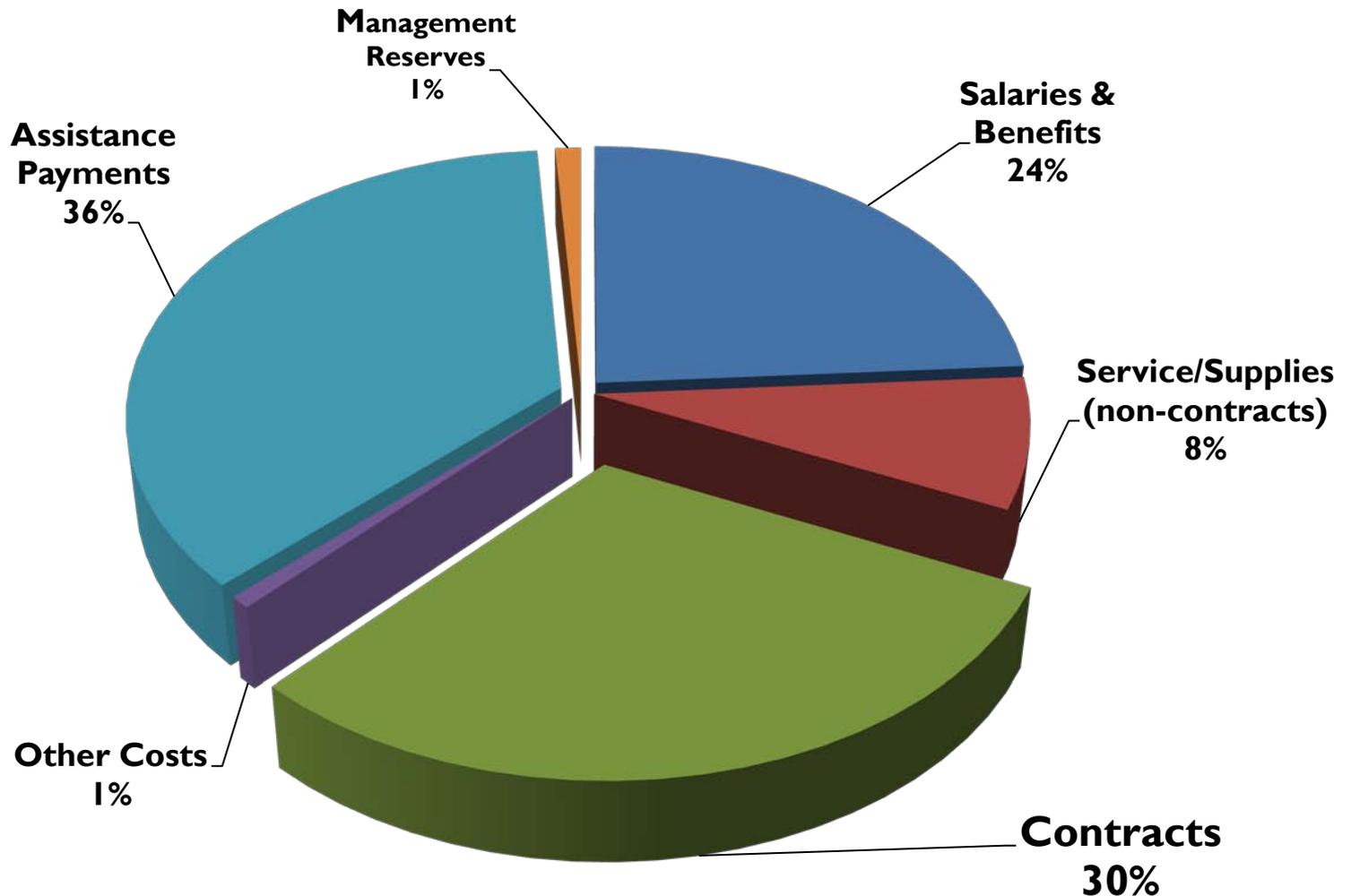
Strategic Planning and Operational Support

- ACCESS Call Center
- Automated Support Systems
- Commission on Children, Youth and Families
- Community Action Partnership
- Self-Sufficiency Services
- Refugee Coordination
- Strategic Planning

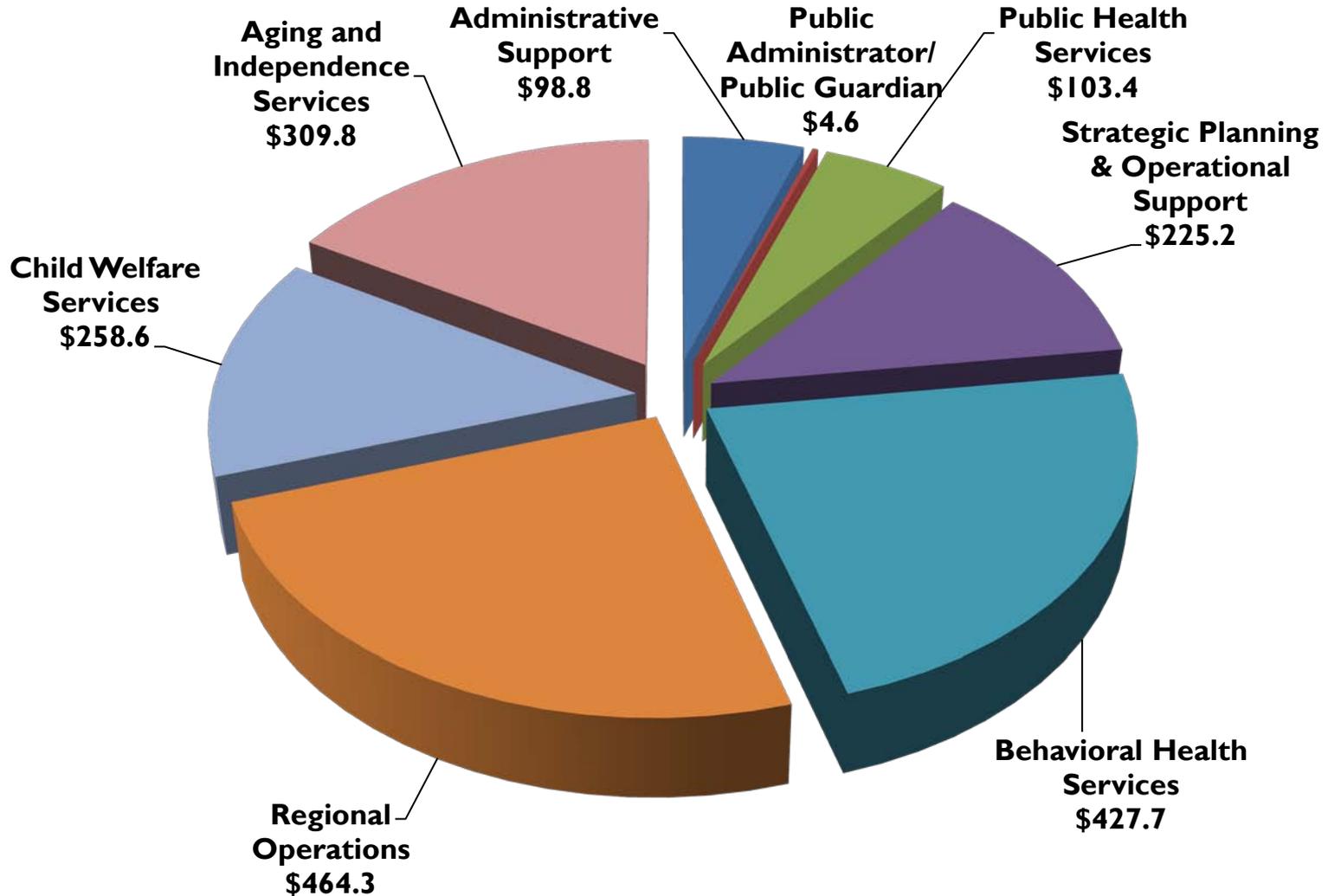
Administrative Support

- Financial and Support Services
- Human Resources
- Information Technology
- Agency Contract Support
- Compliance Office

FY 2011-12 Adopted Budget (\$1.9 billion)



FY 2011-12 Adopted Budget by Division



Live Well, San Diego!

Healthy, Safe & Thriving
San Diego Communities