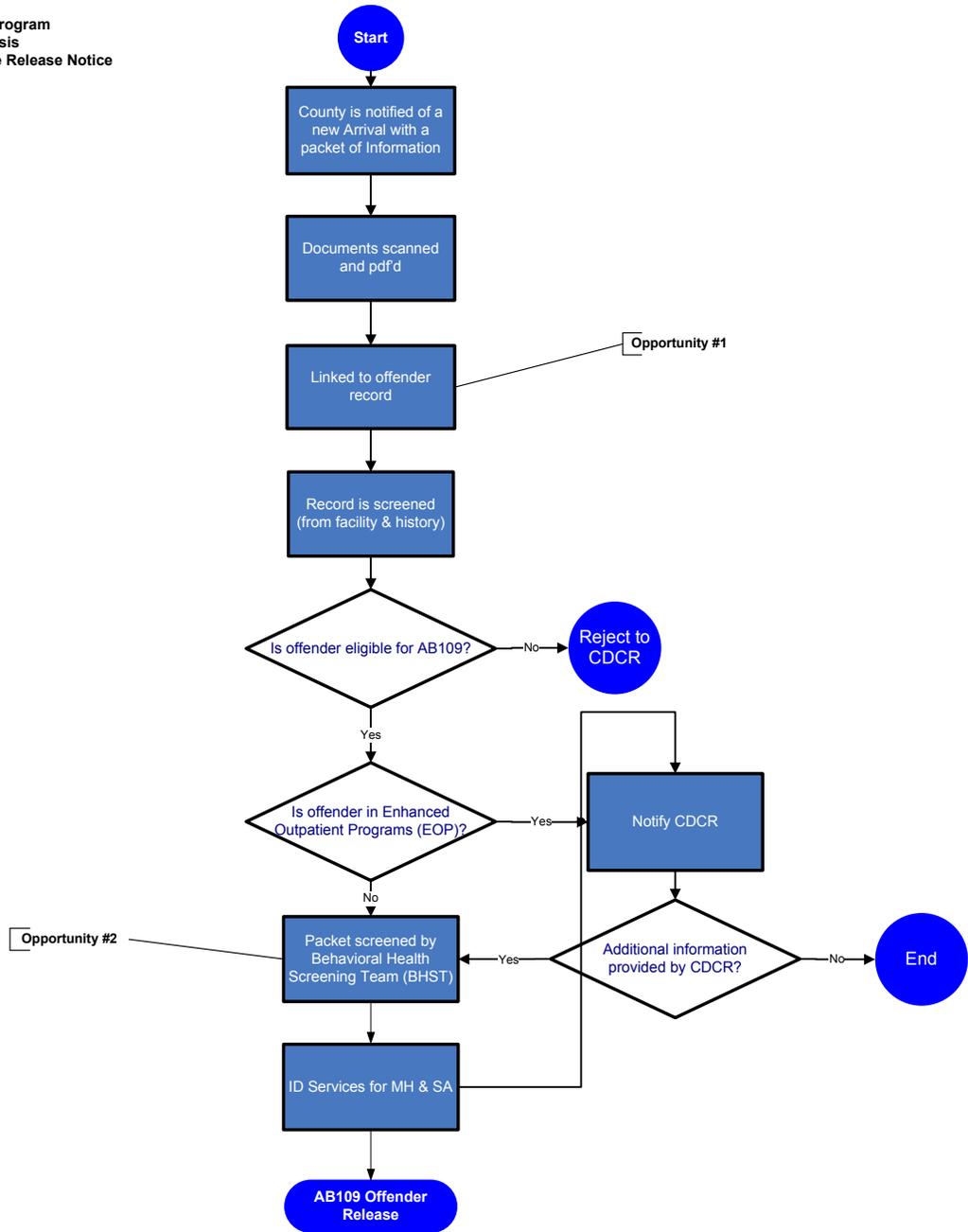
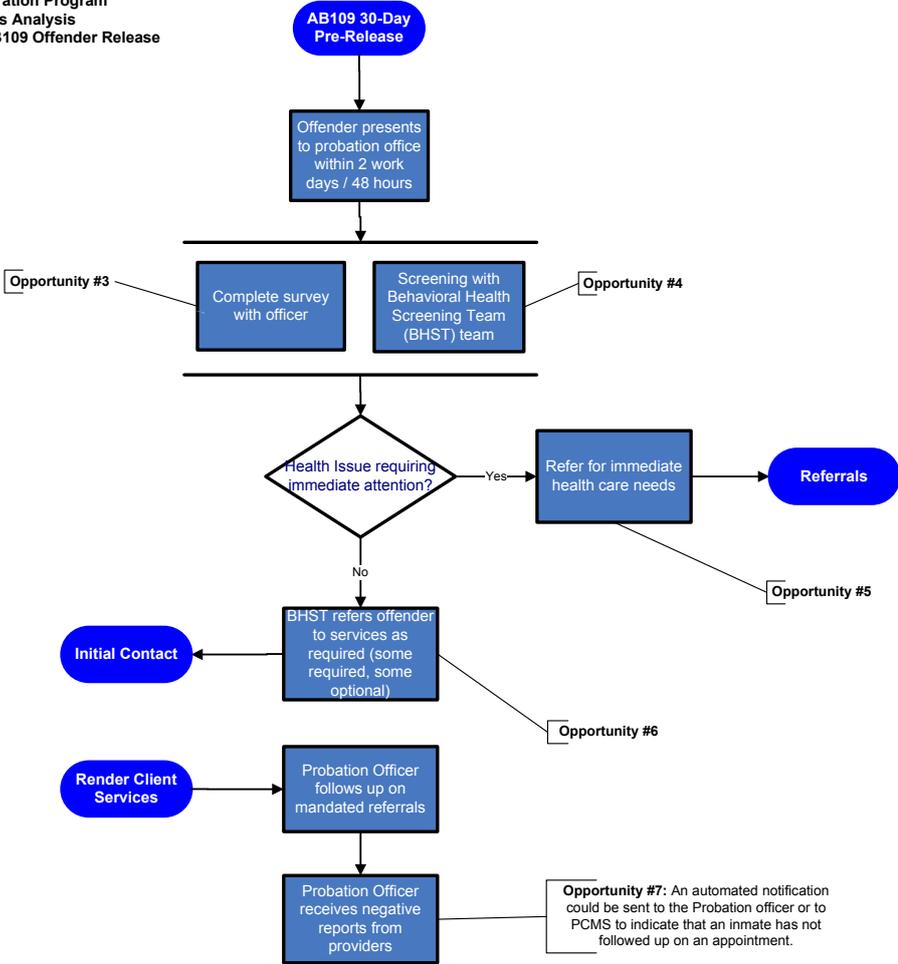
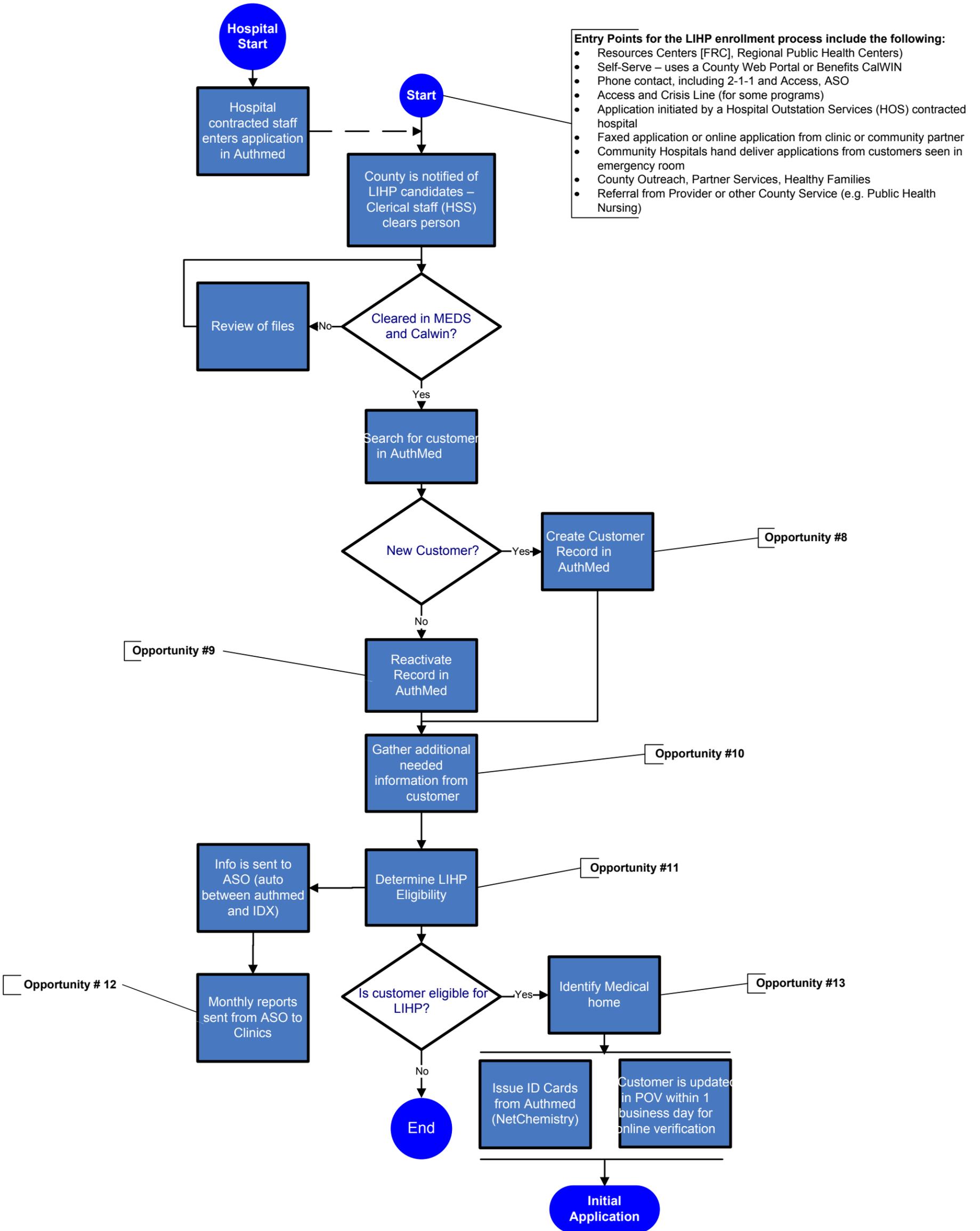


CoSD Knowledge Integration Program  
To-Be Business Process Analysis  
Intake / Admission – 30 day Pre Release Notice



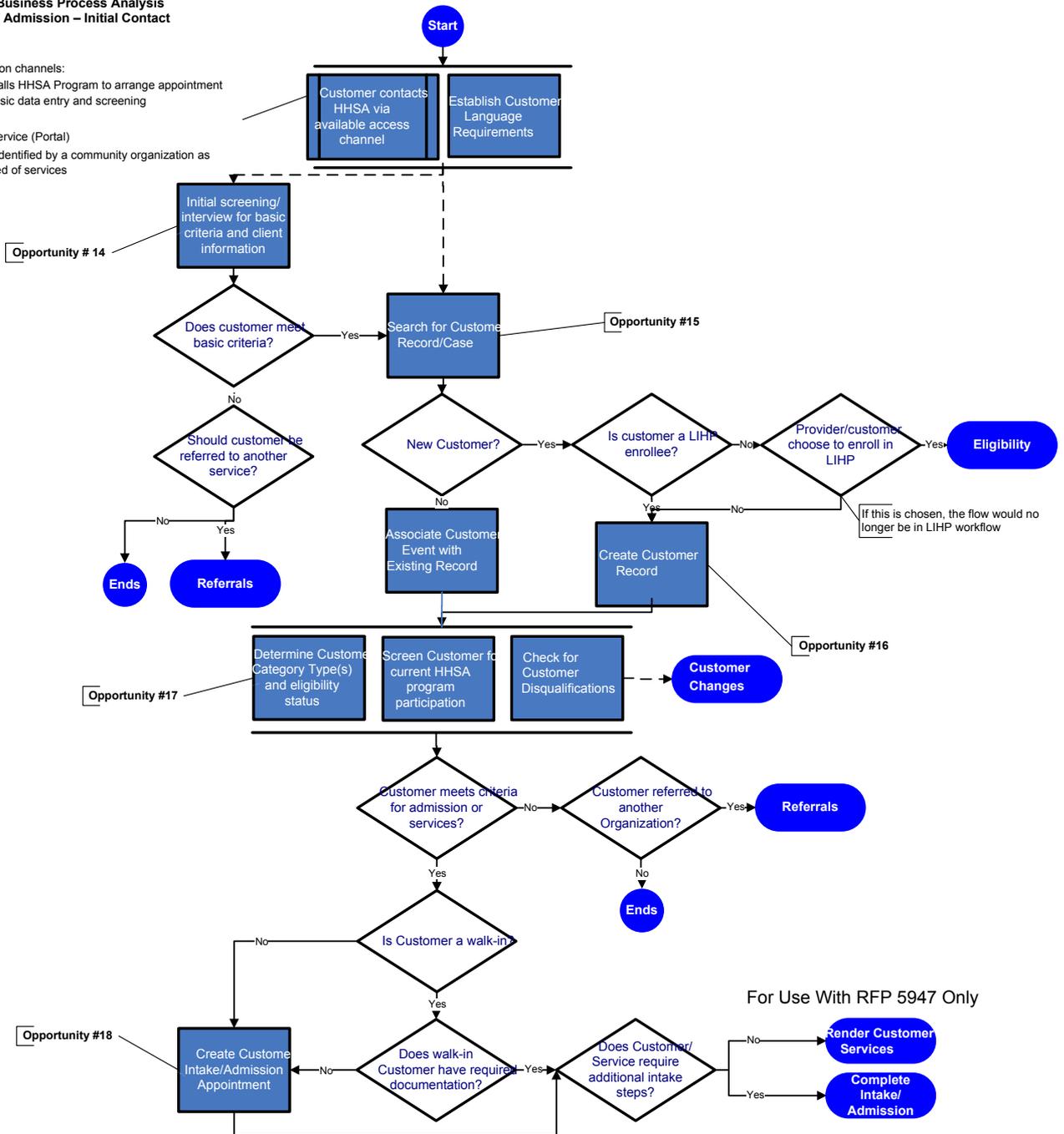


CoSD Knowledge Integration Program  
 To-Be Business Process Analysis  
 Intake / Admission – LIHP Enrollment Process



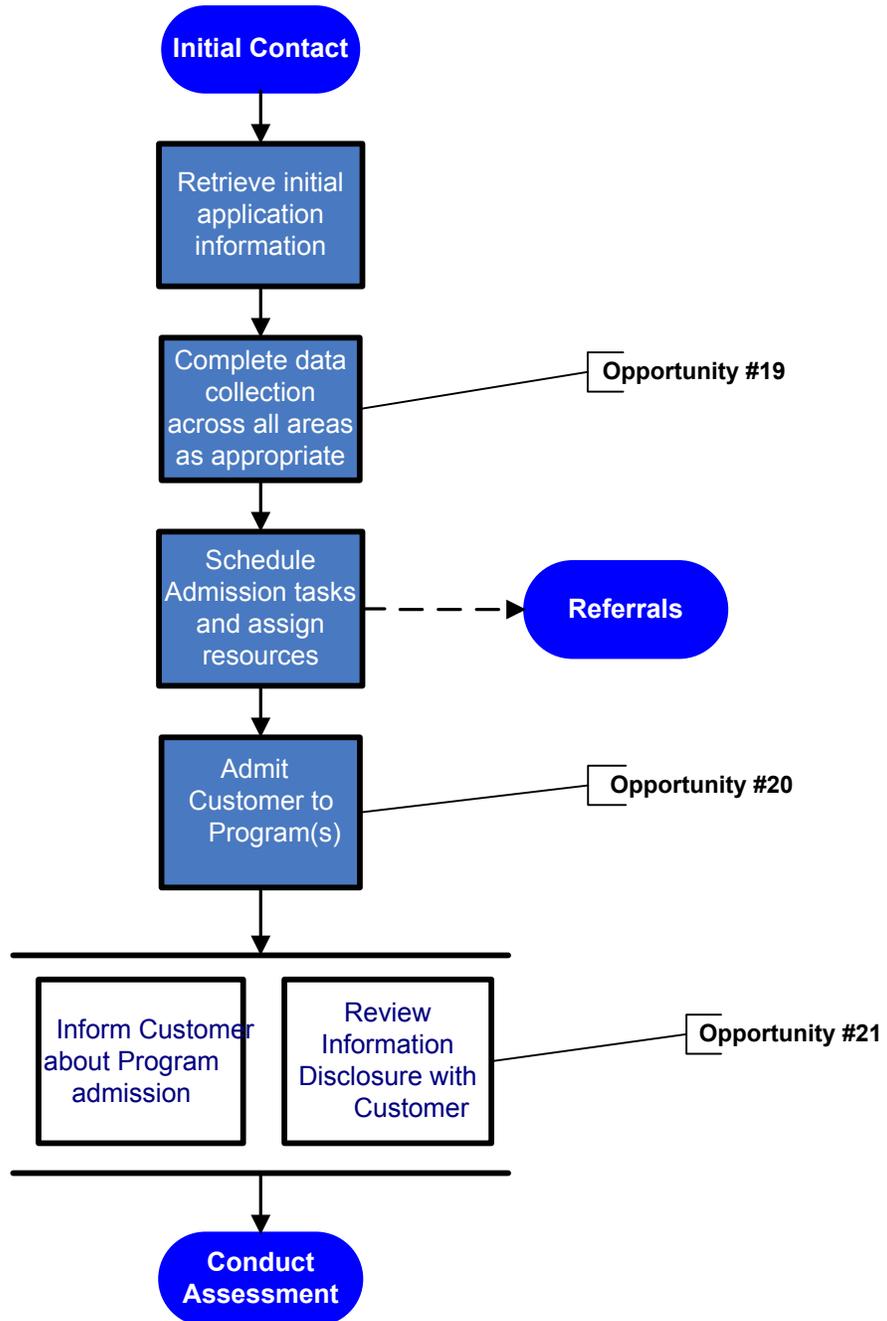
**CoSD Knowledge Integration Program  
To-Be Business Process Analysis  
Intake / Admission – Initial Contact**

- Multiple interaction channels:
- Customer calls HHSA Program to arrange appointment including basic data entry and screening
  - Walk-in
  - Web Self-Service (Portal)
  - 4. Client is identified by a community organization as being in need of services

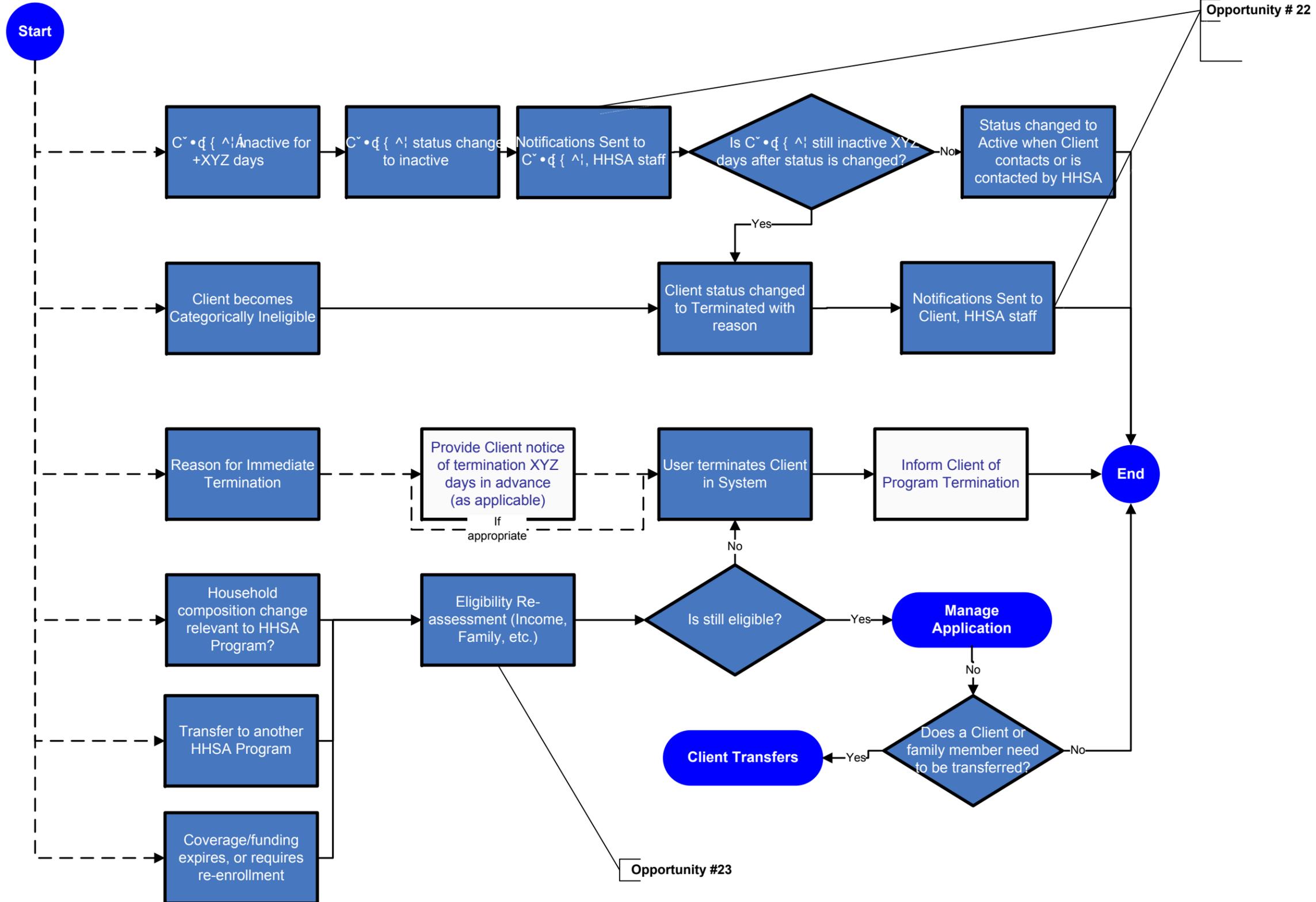


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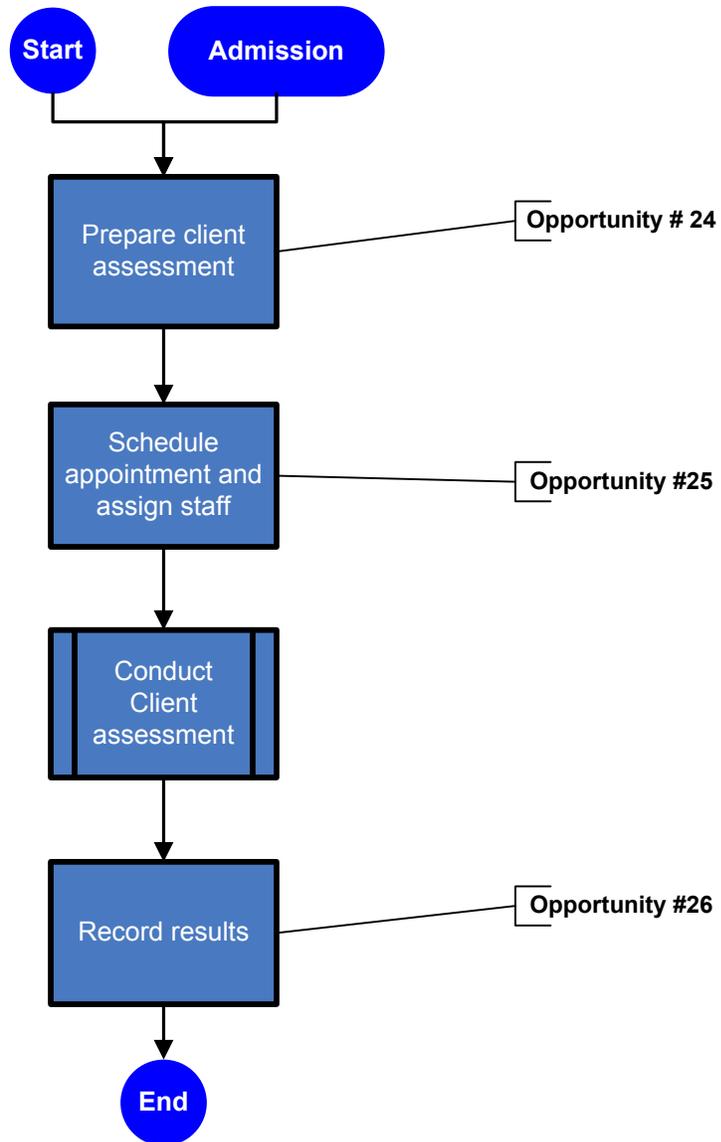
CoSD Knowledge Integration Project  
To-Be Business Process Analysis  
Intake / Admission – Complete Intake / Admission



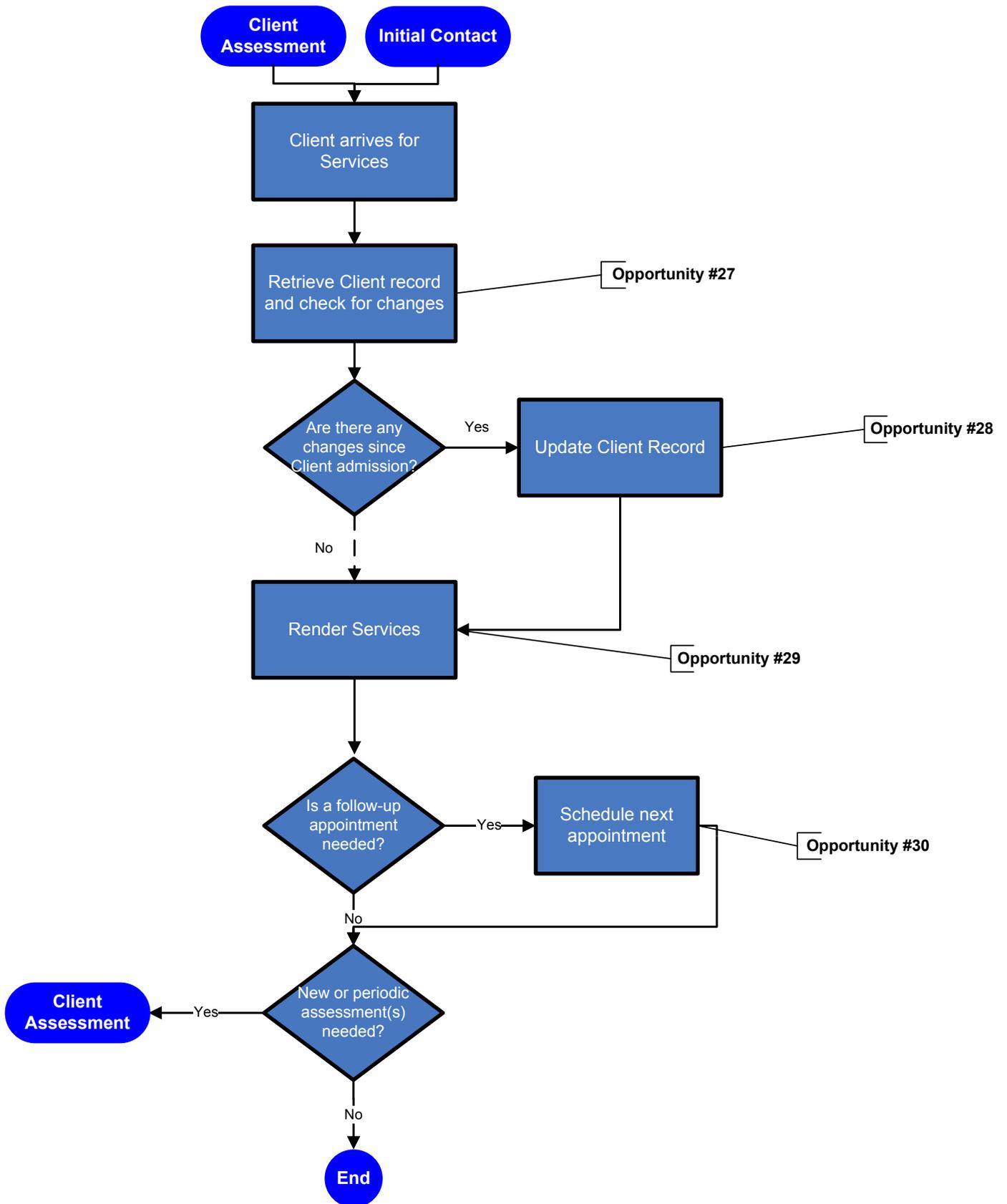
CoSD Knowledge Integration Program  
To-Be Business Process Analysis  
Intake / Admission – Client Changes



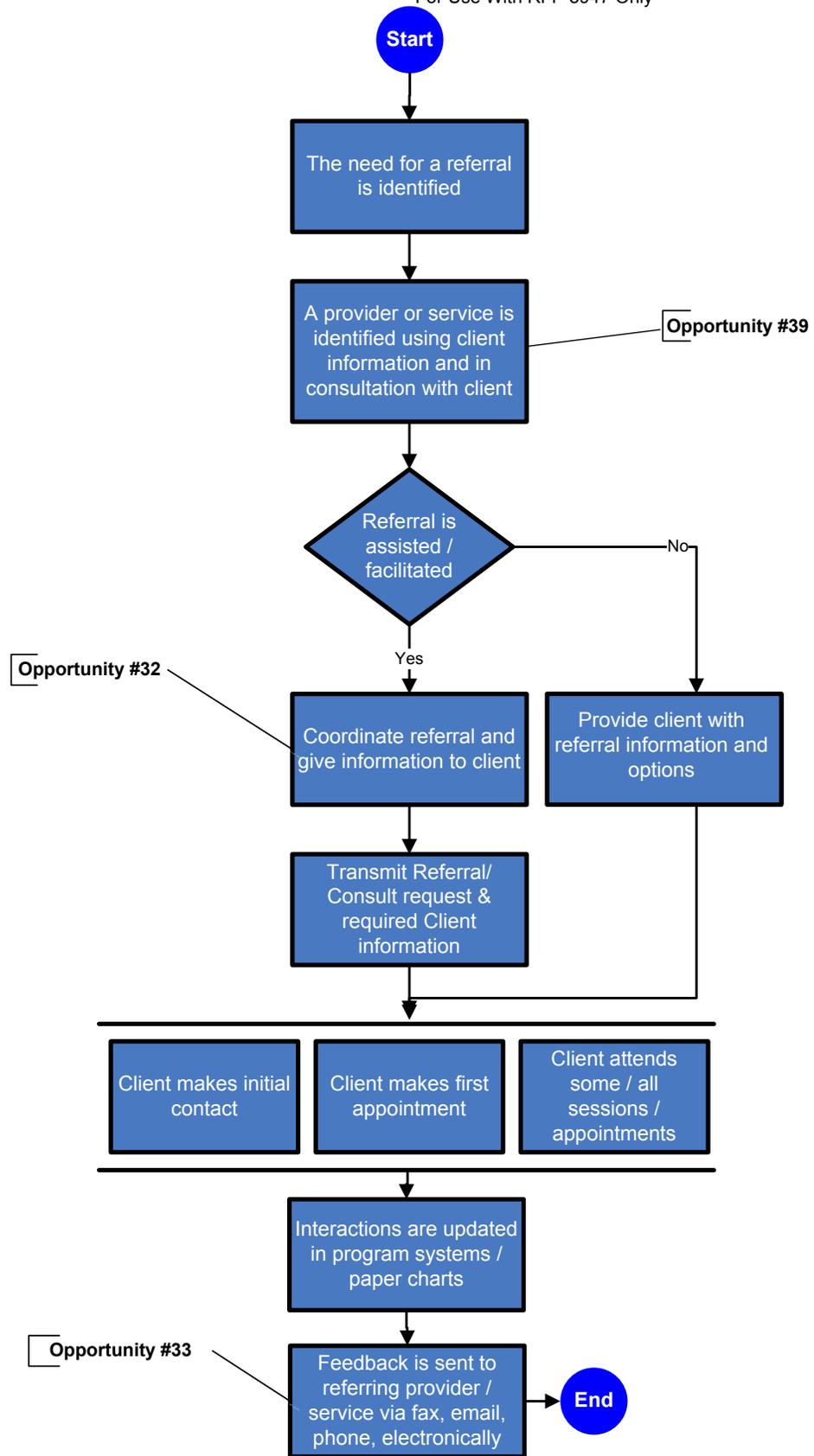
**CoSD Knowledge Integration Program  
To-Be Business Process Analysis  
Assessment / Determination – Client Assessment**



CoSD Knowledge Integration Project  
To-Be Business Process Analysis  
Service(s) Delivery – Render Client Services



CoSD Knowledge Integration Project  
To-Be Business Process Analysis  
Referrals/ Consults - Create Referrals/Consults



**CoSD Knowledge Integration Program  
To-Be Business Process Analysis  
Discharge / Transfer – AB109 Termination**

