



November 2013

**Health Care Options Statistical Report**

**I. Statistics by Health Plan\*\***

Table I

November 2013	Total Selected	Percent Selected	New Enrollments	On-Going	FY YTD 7-13 to 6-14	FY YTD 7-13 to 6-14 % by Plan
Care1st	480	15%	457	23	2,131	13%
Community Health Group	1,624	50%	1,471	153	8,381	51%
Health Net	194	6%	167	27	1,215	7%
Kaiser Permanente	208	6%	187	21	1,060	6%
Molina	734	23%	660	74	3,654	22%
Total	3,240	100%	2,942	298	16,441	100%

**II. Presentation Statistics by Site\*\***

Table II

November 2013	People Attending		Forms Distributed	Forms Submitted	Total Beneficiaries	FY YTD 7-13 to 6-14	Additional Customer Contacts
	Group	1 on 1's					
Centre City	134	4	134	144	240	1,409	62
El Cajon	36	25	79	209	239	917	222
Lemon Grove	73	28	202	157	248	1,407	294
North Central	118	89	242	230	355	1,962	170
North Coastal	267	11	336	392	587	2,144	116
North Inland	168	73	203	232	390	2,609	219
Northeast	92	18	131	129	202	1,315	143
South Region	350	3	372	428	628	3,041*	113
Southeast	107	162	117	108	295	1,548	200
Headquarters	0	0	0	55	56	82	20
HSD Information Line	0	0	13	0	0	7	144
Total	1,345	413	1,829	2,084	3,240	16,441	1,703

**III. Countywide Statistics**

Presentations by Language: 722 presentations (309 group and 413 one-on-ones), 199 in English, 110 in Spanish (breakdown of language is for groups only).

\*Number is an estimate

\*\*Verifying information in HCO Database

**HEALTH CARE OPTIONS/COUNTY OF SAN DIEGO**

*Healthy San Diego*

November 2013

Statistical Report for Health Care Options Presentations

**IV. YTD Enrollment Statistics for 2013/2014\*\***

Table III

	2013	2013	2013	2013	2013	2013	2014	2014	2014	2014	2014	2014	#FY 2013/2014		#FY 2012/2013
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD Total	Monthly Average	
<b>All Site Totals</b>															
Presentations	771	720	663	915	722	0	0	0	0	0	0	0	3,791	758	7,132
Attendance	1,471	1,450	1,417	1,981	1,758	0	0	0	0	0	0	0	8,077	1,615	20,566
Forms Distributed	1,743	1,510	1,717	2,383	1,829	0	0	0	0	0	0	0	9,182	1,836	15,786
Forms Submitted	1,408	1,406	1,774	2,516	2,084	0	0	0	0	0	0	0	9,188	1,838	17,420
% Forms Submitted	81 %	93 %	103 %	106 %	114 %	0 %	0 %	0 %	0 %	0 %	0 %	0 %		100 %	
<b>Plan Selection</b>															
Total Beneficiaries	2,749	2,955	3,360	4,137	3,240	0	0	0	0	0	0	0	16,441	3,288	34,763
New Plan	2,303	2,345	2,944	3,708	2,942	0	0	0	0	0	0	0	14,242	2,848	29,312
Continue in previous	446	610	416	429	298	0	0	0	0	0	0	0	2,199	440	5,451
<b>Average Attend</b>															
Per Group Presentation	2	2	2	2	2	0	0	0	0	0	0	0		2	
Per Day (All Sites)	67	69	71	86	98	0	0	0	0	0	0	0		77	
Total Work Days	22	21	20	23	18	0	0	0	0	0	0	0	104	21	248

**Comments: YTD, 45 presentations were cancelled. Cancellations are not included in data.**

**\*\*Verifying information in HCO Database**

# Fiscal Year (FY) time frame is July 1 thru June 30