



# DID YOU KNOW?

## The Healthy Families Program is Moving to The Medi-Cal Program!

### What does this mean for County Workers?

- More applications – We estimate an additional 1,400 applications per month.
- Redeterminations for existing Healthy Families beneficiaries – An estimated 72,000 beneficiaries will transfer from Healthy Families to Medi-Cal in phases over the 2013 year.
- New Aid Codes – Several new aid codes will be added to Medi-Cal in order to adjust to the income limits from the Healthy Families program.

### When will this Happen?

#### **Existing Healthy Families Beneficiaries will transfer in three phases in San Diego.**

- Phase 1a starts 1/2/13 transitioning about 50,000 beneficiaries.
- Phase 1b starts 3/1/13 transitioning about 10,000 beneficiaries.
- Phase 2 starts 8/1/13 with around 12,000 beneficiaries.

These children will remain on interim Medi-Cal aid codes until the county can determine their eligibility for Medi-Cal at the Healthy Families Annual Eligibility Review date. Families can elect to change their managed care plan or doctor after they are enrolled in Medi-Cal through the Healthy San Diego Health Care Options (HCO) program. HCO enrollment counselors are available at each FRC.

### How will this Happen?

- County draft instructions have been sent to staff and community partners for input and training material is in development for LMS trainings.
- The transition will be a manual process until the automated systems are in place (estimated March 2013).
- The County is hiring staff for the additional work required.
- HCO enrollment counselors at each FRC will provide support by helping beneficiaries change their health plan or doctor.

### What does this mean for Beneficiaries?

- Existing Healthy Families Beneficiaries will be notified 60 and 30 days prior to the change by the Healthy Families administrator.
- Answers to Frequently asked questions are available online here:  
<http://www.dhcs.ca.gov/services/hf/Pages/HFPFAQ.aspx>
- Prior to January 1<sup>st</sup>, families must contact the Healthy Families program at 800-880-5305 to report changes.
- Phase one children will be able to stay on their current managed care plan, while phase two children must choose a new plan.
- Health Care Options enrollment counselors can help beneficiaries choose a managed care health plan or doctor, or change their plan and/or doctor after they are enrolled in Medi-Cal. Refer them to an HCO Orientation at your FRC site or to the Healthy San Diego Information line at #619-515-6584. The HSD web address is:  
[http://www.sdcounty.ca.gov/hhsa/programs/ssp/healthy\\_san\\_diego/index.html](http://www.sdcounty.ca.gov/hhsa/programs/ssp/healthy_san_diego/index.html)