Unified San Diego County Emergency Services
Organization Operational Area Emergency Plan

Executive Summary

October 2010
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UNIFIED SAN DIEGO COUNTY
EMERGENCY SERVICES ORGANIZATION
&
COUNTY OF SAN DIEGO
OPERATIONAL AREA EMERGENCY PLAN

Background: The San Diego County Operational Area was formed in the 1960's to assist all of the cities and the County in developing emergency plans, exercising those plans, developing Mutual Aid capabilities between jurisdictions and, in general, establishing relationships that would improve communications between jurisdictions and agencies. The San Diego County Operational Area consists of the County and all jurisdictions within the County.

The Operational Area Emergency Plan is for use by the County and all of the cities within the County to respond to major emergencies and disasters. It describes the roles and responsibilities of all county departments and many city departments.

The Cities are encouraged to adopt the Operational Area Emergency Plan as their own, with modifications as appropriate for their city. The Plan is updated every four years by the Office of Emergency Services and the Unified Disaster Council of the Unified San Diego County Emergency Services Organization.

THE PLAN

A. The Basic Plan

The Basic Plan portion of the Operational Area Emergency Plan contains information on the San Diego County Operational Area and lists all of the hazards that our County is susceptible to. Those hazards include but are not limited to:

- Earthquake
- Flooding
- Drought
- Dam Failure
- Nuclear-related incidents
- Water, Gas or Energy Shortage
- Terrorism
- Tsunami
- Wildland Fire
- Urban Fire
- Transportation Accidents
- Hazardous material incidents
- Landslides

The County of San Diego and the cities within the County have all agreed to work together in the area of emergency management. The cities within the County are dues paying members of the Unified San Diego County Emergency Services Organization.

1. Overview

The San Diego County Operational Area consists of 19 jurisdictions that range in population from several thousand to over 1,000,000. To foster a regional approach, the cities and County joined together in 1961 to form an Operational Area and
entered into a Joint Powers Authority (JPA). The JPA establishes procedures and protocols for assisting each other in the event of a disaster or major emergency which would be beyond the capability of any single jurisdiction to handle.

An Operational Area is defined as a County and each of its political jurisdictions, including Special Districts. The Unified Disaster Council is the policy making body for the Unified Organization, and the Office of Emergency Services is staff to the Unified Organization.

The Operational Area Emergency Plan has been designed to follow the State mandated Standardized Emergency Management System (SEMS) and the Federal mandated National Incident Management System (NIMS). SEMS and NIMS are based on the Incident Command System and the Multiple Agency Coordination System, both of which have been used by fire departments for years. The California Emergency Management Agency (Cal EMA) has certified that the Plan meets State guidelines.

This Emergency Plan has been designed to be used by individual jurisdictions within the Operational Area in the development of their own plans. In most cases, with just a few changes, the Operational Area Emergency Plan can be used as the basis for city plans.

2. Purpose

The San Diego County Operational Area Emergency Plan describes a comprehensive emergency management system which provides for a planned response to disaster situations associated with natural disasters, technological incidents, terrorism and nuclear-related incidents. It delineates operational concepts relating to various emergency situations, identifies components of the Emergency Management Organization, and describes the overall responsibilities for protecting life and property and assuring the overall well-being of the population. The plan also identifies the sources of outside support which might be provided (through mutual aid and specific statutory authorities) by other jurisdictions, state and federal agencies and the private sector.

The plan cites authorities and references to support the plan and has five objectives:

1. To provide a system for the effective management of emergency situations.
2. To identify lines of authority and relationships.
3. To assign tasks and responsibilities.
4. To ensure adequate maintenance of facilities, services and resources.
5. To provide a framework for adequate resources for recovery operations.
3. The Annexes

The Plan is complete with 17 functional annexes. These annexes are:

- Annex A  Emergency Management
- Annex B  Fire and Rescue Mutual Aid Operations
- Annex C  Law Enforcement Mutual Aid Operations
- Annex D  Mass-Casualty Operations
- Annex E  Public Health Operations
- Annex F  Department of the Chief Medical Examiner Operations
- Annex G  Care and Shelter Operations
- Annex H  Environmental Health Operations
- Annex I  Communications and Warning Systems
- Annex J  Construction and Engineering Operations
- Annex K  Logistics
- Annex L  Emergency Public Information
- Annex M  Behavioral Health Operations
- Annex N  (Not Assigned)
- Annex O  Animal Services
- Annex P  Terrorism
- Annex Q  Evacuation
- Annex R  Operational Area Recovery Plan

A. Annex A - Emergency Management

The Emergency Management Annex describes the Emergency Operations Center (EOC) and the positions and activities within the EOC. It states that if a disaster occurs in the unincorporated area of the County, the Chief Administrative Officer (CAO) will direct the emergency as the Director of Emergency Services. If the disaster or emergency occurs in more than one jurisdiction, the CAO will become the Coordinator of Emergency Services and will coordinate resources. The coordination or direction will be carried out at the Operational Area EOC.

The EOC is divided into six sections:

1. Policy
2. Operations
3. Planning
4. Information/Intelligence
5. Logistics
6. Finance/Administration

Under NIMS, the sections within the EOC mirror the Incident Command System position titles in the field. Communications at the field and EOC levels occur laterally between sections and vertically between levels of government, except the Policy Group which is called Command in the field.
Annex A also provides information on the warning systems used to notify the public of the need to evacuate or take protective action.

Annex A also discusses local Proclamations of Emergency and contains sample proclamations of emergency for both cities and the County.

B. **Annex B - Fire and Rescue Mutual Aid Operations**

Annex B is devoted to Fire and Rescue Operations. Most fires can be handled by the first responding agency and there are a number of mutual aid agreements, both written and unwritten between fire agencies. Some of the agreements even call for Automatic Aid, meaning that when a first alarm is given, a neighboring fire department is sent at the same time or instead of the primary Department.

Any fire department can request assistance from other fire departments throughout the county simply by requesting those assets from the Operational Area Fire Coordinator (California Department of Forestry and Fire Protection), also known as CAL FIRE. CAL FIRE will then put together Strike Teams to provide assistance to the requesting agency.

The Operational Area Fire Coordinator is responsible for coordinating Mutual Aid requests and assignments. He/she is able to request strike teams and other resources from fire departments within the Operational Area and fire departments throughout the State of California. Once the request has been made, it is the responsibility of the Coordinator to tell the incoming units where to stage and put them in touch with the Incident Commander.

The rescue portion of the plan acknowledges the existence of the Urban Search and Rescue teams that are available throughout the State of California and the United States. It identifies the Fire Mutual Aid Zones within the county and discusses the use of communications equipment and frequencies.

C. **Annex C - Law Enforcement Mutual Aid Operations**

The Law Enforcement Mutual Aid Operations Annex addresses the lines of communications for requesting law enforcement assets through the Operational Area Law Enforcement Coordinator, which is the San Diego County Sheriff. It identifies the Regional Law Enforcement Coordinator, which is the San Bernardino County Sheriff, and states the responsibilities of law enforcement in the San Diego Operational Area, which consist of:

1. Law enforcement
2. Evacuation
3. Traffic control in contract cities
4. Providing assistance to other law enforcement agencies

The Sheriff is the Director of law enforcement activities for the unincorporated areas of San Diego County, and those cities that have contracted with the Sheriff for law enforcement. He/she is the Mutual Aid Coordinator for law enforcement resources in the incorporated cities.
D. Annex D - Mass-Casualty Operations

Annex D is the annex that is exercised and used most often. It is routinely used in traffic accidents with more than five or ten injuries and is used in exercises throughout the year by all of the hospitals to meet accreditation requirements. County Emergency Medical Services is responsible for the update and revisions to Annex D.

Annex D identifies the system of Base hospitals, trauma facilities and satellite hospitals in the San Diego County Operational Area. It also defines the role of paramedics, EMTs, hospital personnel, law enforcement, fire and hazardous materials specialists, among others. It defines communications links between the field and the hospitals and identifies Station M and its role. It also describes the National Disaster Medical System (NDMS) which can be activated in the event of a major emergency where the number of injured exceeds local capabilities.

E. Annex E - Public Health Operations

Annex E describes the roles and responsibilities of the Public Health Divisions of the San Diego County Health and Human Services Agency, including Public Health Nurses, the Public Health Lab and various other divisions. The primary missions of Public Health include preventative health measures and communicable disease control.

F. Annex F – Department of the Chief Medical Examiner Operations

This annex defines the role of the Department of the Chief Medical Examiner during and following a disaster, and discusses statewide Mutual Aid. The Department of the Chief Medical Examiner is responsible for setting up Medical Examiner Emergency Teams, temporary morgues, search and rescue teams for body recovery, and the procurement and allocation of supplies and resources. The Department of the Chief Medical Examiner is also responsible for the identification and listing of the victims, and the notification of next of kin.

G. Annex G - Care and Shelter Operations

This annex defines the role of the Health and Human Services Agency and the American Red Cross (ARC) in providing care and shelter. In San Diego County, mass care services may be provided by a combination of any one of the following agencies: ARC, County of San Diego, local governments and/or faith-based organizations.

H. Annex H - Environmental Health Operations

This annex describes the role of the Department of Environmental Health. It has several roles and responsibilities, including:

- Health inspection of shelters,
- Hazardous Material response,
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- Inspection of filtration plants and the determination of water potability,
- Establishing methods and procedures for dealing with vector and rodent control,
- Supervision of food delivery systems.

I. Annex I – Communications and Warning Systems

This Annex describes all of the communications capabilities that exist in the Operational Area at this time. Managing 24-hour interoperable communications is completed by jurisdictional and Regional Communications System (RCS) staff.

J. Annex J - Construction and Engineering Operations

This Annex defines the role of public works departments at the County and city levels. Tasks include providing supervision for the repair, modification, and/or construction of emergency facilities and housing, inspecting damaged structures, and restoring, maintaining and operating essential services.

K. Annex K - Logistics

Annex K deals with personnel, supplies and equipment and how they are obtained and supported. Some of the needed assets may come from other counties and other states. All of the costs need to be tracked so that claims can be made to federal agencies during the recovery process.

L. Annex L - Emergency Public Information

This annex describes the responsibilities for emergency public information including all aspects of public notification, alert and warning including the activation and operation of a Joint Information System (JIS) and Joint Information Center (JIC).

M. Annex M - Behavioral Health Operations

This annex describes the role of the Behavioral Health Division of the Health and Human Services Agency. County Behavioral Health has a role in the field and at the Emergency Operations Center. Many of their practitioners are trained to assist both disaster workers and people in shelters, who have lost their homes and possessions.

N. Annex N

Annex N is not assigned at this time.
O. Annex O - Animal Services

This annex describes the role of the San Diego County Department of Animal Services and the other animal control and animal care agencies in the Operational Area. This annex is supported by a Mutual Aid Agreement.

P. Annex P - Terrorism

This annex provides a summary of the Terrorist Incident Emergency Response Protocol. This protocol defines the framework for developing and sustaining a comprehensive and integrated approach addressing terrorism in the San Diego County Operational Area. It is a blueprint for the development of Operational Area efforts for responding to and combating terrorism, with special emphasis on terrorist acts employing weapons of mass destruction (WMD) such as nuclear, biological or chemical (NBC) terrorism in addition to conventional weapons (bombs).

Q. Annex Q - Evacuation

The San Diego County Operational Area (OA) Evacuation Annex is intended to be used as a template for the development of other jurisdictional evacuation plans and will support or supplement the evacuation plans prepared and maintained by each local jurisdiction. This Annex outlines strategies, procedures, recommendations and organizational structures that can be used to implement a coordinated evacuation effort in the San Diego OA.

R. Annex R – Operational Area Recovery Plan

This annex describes a coordinated system for disaster recovery operations in disaster situations. It delineates operational concepts relating to recovery, identifies components of the recovery organization and describes the overall responsibilities intended to expedite public and private recovery. The OA Recovery Plan is designed to provide guidance to the County of San Diego and jurisdictions, agencies, organizations and businesses interacting with the County.