

San Diego County Probation Department
Committed to Excellence

Annual Report
Fiscal Year 2008/2009



Mission

Protect community safety, reduce crime and assist victims, through offender accountability and rehabilitation

Vision

Enhancing the quality of life for San Diego County residents by creating safer communities





Probation 101

Probation is a judicially imposed suspension of sentence that allows a person to remain in the community under the supervision of a probation officer. Conditions of community-based supervision can vary and can include jail time, fines, restitution, community service, and other sanctions.



Probation can require an offender to report to his/her probation officer a predetermined number of times. If the probationer does not follow the rules of probation, a judge may order a jail or prison sentence.

Probation officers work hand-in-hand with community groups and social service agencies to provide offenders and victims with the support and services they need. Probation officers maintain partnerships with law enforcement and other justice agencies so the agencies can benefit from the expertise of each other and share information on criminal activity.

Some of the officers' job duties include:

- Monitoring compliance with court orders
- Assisting offenders in obtaining needed services
- Overseeing the rehabilitation of offenders
- Administering drug tests
- Conducting offender work and home visits
- Helping victims receive services and restitution



Introduction



On behalf of the dedicated professionals of the San Diego County Probation Department, I am pleased to present the annual report for fiscal year 2008-09. This annual report summarizes the hard work and significant accomplishments of an agency focused on reaching our vision of “enhancing the quality of life for San Diego County residents by helping to create safer communities.”

Reaching that vision became more difficult this past fiscal year as our department felt the impact of declining state and local revenues. The Department absorbed a \$16.9 million cut and the elimination of 148 positions. The decline in resources reinforced our department’s move toward the implementation of practices that have been shown to be effective at reducing offender recidivism. Reducing recidivism is the key to achieving our mission of community safety. As we made decisions about budget cuts and service reductions, we followed the evidence based principle of giving priority to those services targeting high risk offenders.

We have continued to look for innovative ways to reduce spending and obtain new revenues. We were successful in obtaining several American Recovery and Reinvestment Act (ARRA) grants totaling \$3.8 million and reduced overtime spending by \$3 million. We are looking at reducing our camp populations and redeploying displaced staff to our detention facilities. We are also analyzing reducing services funded by declining Vehicle License Fees and moving those staff to supervise offenders in the community.

In last year’s report, we stated our goals included implementing risk based supervision models for both adults and juveniles. At the time we used an offense based supervision model. That goal was reached for juveniles. As the fiscal year closed, the Juvenile Field Services (JFS) division completed a realignment that included a move to risk based supervision for regular supervision cases. Relying on the “risk” domain of the San Diego Risk and Resiliency Checkup (SDRRC) risk assessment tool, staff identified those juvenile offenders who presented the highest risk for committing a delinquent act and placed them in the highest risk caseloads. The move allowed us to reduce those caseloads to 40 youth

per officer and significantly increased contacts with the highest risk youth. Additional details are in the JFS section of this report. Adult Field Services (AFS) also began the move to risk based supervision. AFS staff began reviewing thousands of cases for the purpose of restructuring caseloads so that those offenders rated as the highest risk to re-offend receive the highest level of supervision. Additionally AFS has adopted another evidenced based principle by fully integrating the COMPAS assessment tool into the pre-sentence investigation process and are working toward full utilization of the COMPAS in developing case plans for adult offenders. During the year 66% of adult offenders successfully completed probation without a new law violation.

Institutional Services (IS) was successful in increasing programs and services to minors in custody. The United Through Reading program was expanded to both Kearny Mesa and East Mesa Juvenile Detention Facilities. The program aims to bond incarcerated youth with their families at home through the magic of video. Several programs were added to the Youthful Offender Program (YOP) including Fatherhood, Gang Awareness, Criminal Conduct, and Substance Abuse. This fiscal year saw the further expansion of a very exciting partnership with the San Diego County Office of Education. The Students Taking Academic Responsibility (STAR) program focuses on incarcerated youth in jeopardy of not graduating from high school. During the fiscal year, 88% of the participants passed the GED exam and most began taking on-line college courses before leaving the facility.

Our non-profit organization, Volunteers In Probation (VIP), Inc., raised more than \$34,000 to assist probationers and their families meet their essential needs to rehabilitate their lives. The Department awarded two Meritorious Awards of Honor, 18 Distinguished Service Awards, and 11 Certificates of Merit to staff for going above and beyond the call of duty.



Organizational Chart

Adult Field Services



Kim Broderick
Deputy Chief
Probation Officer



Kim Allen
Director
North County



Lisa Southwell
Director
Ohio Street



Ken Worthington
Director
Hall of Justice



Margie DeLeon
Director
El Cajon/South Bay

Juvenile Field Services



Pamela Martinez
Deputy Chief
Probation Officer



Michael Adkins
Director
Supervision



Mechelle DeFraitcs
Director
Breaking Cycles



Stacy Adams
Director
Special Ops.



Scott Countryman
Director
Intake & Invest.

Institutional Services



Mack Jenkins
Chief Probation Officer



Ann Sasaki-Madigan
Deputy Chief
Probation Officer



Yvette Klepin
Director
Kearny Mesa JDF



Craig Stover
Director
Juvenile Ranch



James Seal
Director
Camp Barrett



Dan DeLeon
Director
East Mesa JDF

Administrative Services



Osee Rull
Manager
Management Services



Natalie Pearl, Ph.D.
Director
Research



Derryl Acosta
Public Affairs

Accomplishments 2008/09

Introduction

Our mission is the focus of all our department activities and programs. This year we identified performance measures for each component of our mission statement to allow us to measure our impact in protecting community safety, reducing crime, assisting victims, holding offenders accountable and facilitating their rehabilitation.

Protect Community Safety

- Increased probation participation 46% (262 from 179) in multi-agency operations, such as adult and juvenile gang operations, truancy sweeps, probation/parole sweeps and sobriety checkpoints.
- Cleared 100% of 328 targeted warrants on probationers through review and apprehension to increase offender accountability by the Probation Warrant Unit. Exceeded initial goal of 100% of 300 warrants.

Reduce Crime

- 71% (1,859 of 2,627) of juvenile probationers completed their probation without any new law violations. Recidivism rates are one of the tools used to measure achievement of the department's goal to lower crime rates and prevent victimization.
- 64% (4,357 of 6,760) of adult probationers completed their probation without being convicted of a new crime.
- 94% (60 of 64) of juvenile offenders who successfully completed informal supervision did not re-offend (subsequent referral resulting in a sustained petition) within one year of completion of informal supervision.

Assist Victims

- Contacted 99% (12,382 of 12,478) of available victims and informed them of their rights to restitution and a victim impact statement. Exceeded goal of 95%.
- Collected \$4,133,197 for victims through victim restitution program.

Offender Accountability

- Increased the number of probationer searches by 74% (21,038 from 12,065) to ensure they were not in possession of weapons, drugs, gang-related paraphernalia, child pornography and other illegal contraband.
- Conducted 8,909 home searches of adult and juvenile probationers.
- Administered 36,859 drug tests to adults and 47,534 drug tests to juveniles. Thirteen percent of the results were positive.

Rehabilitation

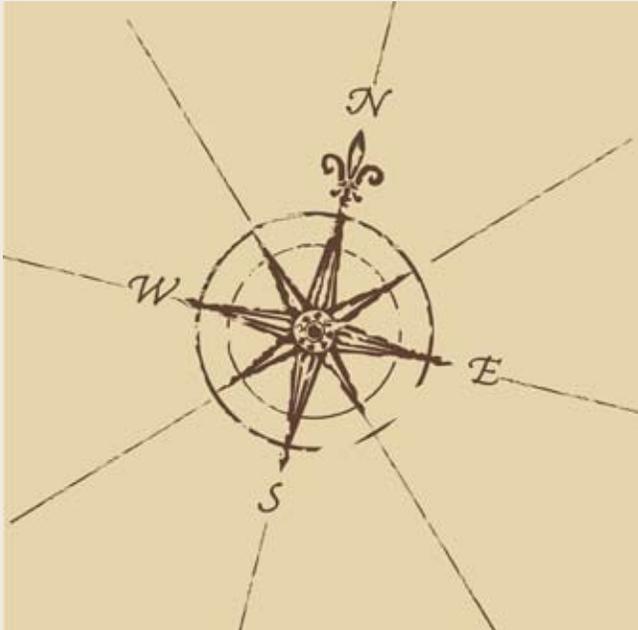
- Ensured that 97% (1,111 of 1,150) of wards successfully completed their stay at the Juvenile Ranch Facility, as ordered by the Court. Wards attended school and received additional programming such as substance abuse education, character development, mentoring, anger management and physical education while detained. This exceeded the target of 90%.
- 326 boys successfully completed the Camp Barrett program.
- 151 girls successfully completed the Girl's Rehabilitation Facility program.
- Facilitated employment for 47% (70 of 149) of eligible high risk youthful (18-24 year old) probationers within 90 days of case assignment. The downturn of the economy is a significant factor for falling short of the original goal of 50%.



Adult Field Services

Introduction

The most critical and monumental achievement this year was the reorganization of adult supervision services to focus on high-risk offenders with the goal of reducing recidivism and addressing issues that contribute to criminal activity. The division focused on increasing public safety and offender accountability through intensive supervision, monitoring compliance with court ordered conditions of probation, and use of community and custodial interventions. In order to achieve these goals, officers conducted an actuarial risk and needs assessment on all offenders. Additionally, officers engaged in searches of probationers (possession of weapons, drugs, gang-related paraphernalia, child pornography, and other illegal contraband), cleared targeted warrants on probationers, and participated in multi-agency operations, such as adult gang operations, and probation/parole sweeps. Officers also facilitated employment for eligible high-risk youthful probationers, educated crime victims as to their constitutional rights, and provided victim input to the court regarding sentencing, restitution, and other conditions of probation.



In the face of unprecedented budget cuts, the division reviewed all programs and services, giving first priority to those mandated by law followed by discretionary services that most closely contribute to the Department's mission of community safety.

Committed to Excellence

Description

Adult Field Services (AFS) officers supervised more than 18,000 adults in San Diego County as of June 30, 2009 and an additional 3,600 had warrants for absconding probation. As the fiscal year came to a close, AFS was in the process of realigning its case loads to ensure that the highest risk offenders were supervised at the highest levels.

Risk Assessment

All offenders are assessed for their level of risk to the community and likelihood to re-offend. Investigations officers use the "COMPAS" assessment tool to give each offender a risk score which helps in placing the offender in the appropriate level of supervision.

Supervision

Offenders live throughout the county and are supervised by officers according to geography and risk level. High risk offenders are contacted more often and are placed in smaller case loads than low risk offenders. Most offenders on probation have waived their right to a warrantless search as part of their probation conditions and must consent to unannounced home searches by officers. The following chart shows the targeted officer to probationer ratio and number of contacts officers are expected to achieve each month, by risk level.

Risk Level	Case Load Ratio	Contacts/Month
High	1:50	2
Medium	1:150	Every 3 months
Low	1:2,000	None

Supervision Breakdown

Following evidence-based practices, the Department was in the process of realigning case loads from offense-based to risk-based at the end of the fiscal year. The following table shows how offenders were supervised as of June 30, 2009. The realignment will continue into 2010 and result in fewer specialty case loads.

Adult Field Services

Supervision Type	Probationers	Assigned Officers
Sex offenders	329	7
Domestic violence offenders	576	14
DUI offenders	363	6
Gang members	446	10
Mentally ill offenders	76	2
Non-violent substance abuse offenders (Prop 36)	1,199	11
Violent Offender Program	412	11
Youthful Offender Program	318	9
Women And Their Children	41	1
GPS	18	1
General intensive	200	6
Medium risk supervision	6,452	27
Low risk supervision	7,952	21
Warrants	3,600	5

Youthful Offender Program

The Youthful Offender Program (YOP) is an intensive supervision program targeting high-risk offenders between the ages of 18 to 25. Offenders in this age range historically have committed half of all serious crimes in San Diego County.

The goals of YOP are to help offenders achieve sobriety and full-time employment leading to a law abiding lifestyle. The following accomplishments were achieved during the fiscal year:

- 267 probationers served
- 47% of eligible individuals became employed within 90 days of case assignment
- 91% of YOP probationers with testing orders tested clean for substance abuse beginning 12 weeks after case assignment

Offender Link

Offender Link is a telephone based reporting system for adult offenders who have been successful at higher supervision levels and have completed the majority of their court-ordered conditions. Probationers are required to report by calling monthly on their assigned date. They are required to answer a set of questions and report all changes and/or law enforcement contacts. Probationers are only called in for appointments if they need to provide proof of completing a condition of probation, have had a law enforcement contact, or Probation has a concern about the probationer's behavior in the community. This program was enhanced during the fiscal year to help the Department manage its diminishing resources and provide offender accountability.



Future

In the upcoming year, the Probation Department will play a vital role in the implementation of the Mentally Ill Offender Calendar slated to begin in January 2010. The program is patterned after the successful drug court program and focuses on treatment and rehabilitation. Probation officers will be responsible for holding mentally ill offenders accountable to the terms of their contracts and work with community based organizations to find appropriate housing and treatment.

An American Recovery and Reinvestment Act (ARRA) grant will allow the Department to purchase an additional 20 Global Positioning Satellite (GPS) devices to increase its supervision of sex offenders. In 2010 the Department will deploy 40 GPS devices for use on high risk sex offenders, stalkers, and domestic violence abusers.

Adult Field Services

California Senate Bill 678 (The California Community Corrections Intensive Probation Services Act of 2009), passed on October 2009, will provide a financial incentive to each county in California to reduce the number of probationers whose grant of probation is revoked and sent to state prison each year. The funding will enable AFS to implement service delivery in a way that has been shown through research to have a higher likelihood of reducing recidivism. In addition, AFS will convene a local Community Corrections Partnership chaired by the Chief Probation Officer to more effectively collaborate with the courts, law enforcement, health agencies, social service agencies and other community-based organizations.

Holding Offenders Accountable

John is an adult probationer who was rearrested for failing to comply with his court orders, including not attending his stalking group. After his release from custody, John began taking recovery seriously and enrolled in the Crash Residential Treatment program. He disassociated with his substance-abusing girlfriend and has made a strong commitment to completing his program. Upon completion of his residential treatment, he will enroll in the Strive program for job skills.



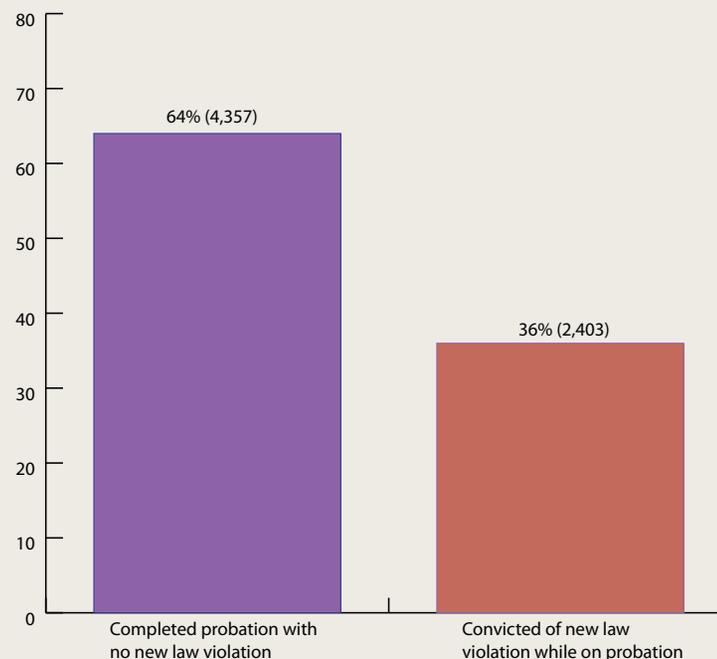
Assisting Victims

The Victim Services Unit was contacted by the parent of a young boy who was being harassed by his classmates after they found out he had been sexually assaulted. The Victim Services advocate was able to research community resources and refer the parents and youth to counseling. The family expressed gratitude for the advocate's willingness to listen and find solutions to their problems.

Accomplishments

- Officers executed 13,759 4th waiver searches and made 131,328 face to face contacts with adult probationers
- Investigations officers completed 11,035 pre-sentence investigations, 1,470 post sentence reports, and 1,058 expungements
- Officers wrote 16,123 court reports
- Officers contacted 99% (8,328) of victims to inform them of their rights to restitution and take a victim impact statement
- 6 court officers provided 12,480 hours of court service
- Officers supervised 440 registered sex offenders (PC290)

Recidivism



- 1,455 adult probationers were sent to prison
- Of those sent to prison, 462 were a result of a probation violation



Juvenile Field Services

Introduction

In 2009, Juvenile Field Services (JFS) implemented a realignment plan to move from offense based supervision to risk based supervision, to ensure probationers with the highest risk scores are supervised at the highest levels. The immediate result showed an increase in face to face field contacts from 83 in July 2008 to 693 in June 2009. A workgroup supported these changes by developing staff training, updating policy and procedure manuals, and hosting staff forums to discuss what worked and what needed improvement. Monthly supervision data became automated, freeing officers to spend more time in the field. All JFS staff completed court report training resulting in fewer complaints and more positive comments from the courts.

Description

Juvenile Field Services (JFS) is dedicated to providing comprehensive services to San Diego County's youth and their families. These services include prevention and intervention services for youth at risk of entering the juvenile justice system, and treatment and supervision for those already involved. Officers work closely with community partners and the juvenile court to address youth and family needs and provide needed services. As of June 30, 2009, officers supervised 4,784 youth in the community, including approximately 360 gang members and 125 sex offenders.

Risk Assessment

JFS officers use the San Diego Risk and Resiliency Checkup (SDRRC) instrument to assess risk and protective factors of delinquent youth. Scores from the risk and protective sub scales are combined into a single resiliency score. The SDRRC consists of 60 items in six categories: delinquency, education, family, peer relations, substance use, and individual factors. Each category includes five protective factors and five risk factors. The SDRRC's delinquency section is the best predictor of a youth's risk to recidivate; therefore this section alone is used to determine the supervision level the youth will receive. The remainder of the tool is used to identify individual needs, which are used to create a unique case plan for each ward.

Committed to Excellence

Supervision

The three supervision levels (high, medium, low) offer distinct differences in the amount of direct supervision provided to the ward in the community. Higher risk youth receive more community supervision services than lower risk youth. All youth have case plans developed, are referred to community resources as needed, and have access to probation officers. The following chart shows how offenders were supervised as of June 30, 2009.

Supervision Type	Probationers	Assigned Officers
Regular	2,432	47
Residential placement	190	7
Sex offender	143	4
Juvenile Compliance	222	1
Juvenile Drug Court	113	4
Juvenile Gang Suppression Unit	321	9
Aftercare	89	6
Breaking Cycles	545	10
CAT/WINGS	180	6
CROP	187	5
Truancy	282	6
YOU	92	3
Other	49	1
Interstate compact	34	1
Warrants	347	1
Home supervision	265	7
Informal supervision (WIC 654)	283	2

Community Assessment Teams

Community Assessment Teams served 7,834 clients during the fiscal year, managing cases for 2,715 of those clients. Of the 2,025 case managed clients who exited the program during the fiscal year, only 1.1% had a sustained petition (conviction) for a new crime.

Juvenile Field Services

Home Supervision

The Home Supervision Program helps reduce detention overcrowding, saves taxpayer dollars, protects public safety, and holds offenders accountable. Youths placed on home supervision are not allowed to leave their home without their probation officer's permission except to attend school or work. They may wear an ankle bracelet that monitors when they are home or leave the property. Home supervision officers made 85,266 contacts on 4,661 probationers during the fiscal year. That is a 37% contact increase from the previous year.

Youthful Offenders

The Youthful Offender Unit (YOU) supervises youths coming out of the YOU program at Kearny Mesa and East Mesa Juvenile Detention Facilities. These youths have been convicted of serious crimes and may have been sent to the Department of Juvenile Justice (DJJ). Out of 27 youths who finished the program in 2008/09, 11 terminated successfully and 16 terminated unsuccessfully. Of the 16, eight were convicted of a new charge.

Truancy Supervision

The Truancy Supervision Unit managed cases for 562 severely truant youths during the fiscal year. Youths spent an average of 248 days in the program and 181 of the 251 who exited the program completed it successfully (72%). Participating youths raised their grade point average from 1.02 before beginning the program to 2.0 and attendance jumped from 56% of school days attended to 76%. The cost per youth for the program is less than \$7 per day in comparison to \$237 per day to incarcerate youth in Juvenile Hall.

Juvenile Sex Offender Management

The Juvenile Sex Offender Management unit provides intensive monitoring for minors on probation in the community with a history of sexually abusive behavior. The primary goals of JSOM are to provide safety to the victim(s), potential victims, and the community.

Additional goals include providing for offender accountability, promoting offender rehabilitation, and reducing the risk to re-offend. These goals are pursued through a team approach, involving close collaboration between probation officers, therapists, law enforcement, victim advocates, and other related agencies. The unit supervises approximately 150 juvenile sex offenders at any given time.

Breaking Cycles

This is a family-centered program with a team approach to changing patterns of juvenile delinquency. The team utilizes the family's strengths to develop and implement a plan, which focuses on delinquency intervention by employing a comprehensive and collaborative system of graduated

sanctions for high-risk youth, ages 12-18. Youth are committed to Breaking Cycles for a period of 150, 240, or 365 days.

During the fiscal year, 2,016 juveniles began or continued serving a Breaking Cycles commitment with 693 exiting the program. Eighty eight percent remained law abiding with no sustained petitions (convictions) and 71% of the 693 who exited the program, completed all their probation requirements.

Rehabilitating Offenders

Amy entered the Reflections program after her release from the hospital for family violence and suicidal ideations. Diagnosed with Bipolar disorder, Amy was able to stabilize through medication and participation in mental health and substance abuse counseling offered at Reflections. Staff helped enroll her at a community school day treatment program after graduation from Reflections. Amy successfully completed her treatment and probation in 2009 and is doing very well at home and taking Karate classes. She is scheduled to graduate from Monte Vista High School in June 2010 and is already taking classes at Grossmont College.

Adrian had a lengthy history on probation and was shuttled in and out of custody multiple times. Adrian finally took advantage of the rehabilitation services offered to him in the Youthful Offender Unit (YOU), first in custody at the East Mesa Juvenile Detention Facility and then upon his release into the community. With Probation's help he was accepted into a school/work readiness program where he is making great strides. He is close to receiving his high school diploma and learning a trade. At his final probation hearing his probation officer presented him with his first paycheck stub framed.

Juvenile Field Services

Reflections

Reflections is a collaboration between Probation, Children’s Mental Health Services, the County Office of Education, and community based organizations. It serves as an alternative to out-of-home residential treatment. The target population is adolescent offenders who have an Axis I mental health diagnosis and are in need of a structured day-treatment program with intensive counseling, education, mental health, and family therapy as well as other intervention where needed. The Department operates sites in San Marcos and La Mesa.

Driving Under the Influence (DUI) Intensive Supervision

The DUI Intensive Supervision Program (DUI) targets high risk drunk drivers and offenders whose offenses involve the use of alcohol/drugs and result in great bodily injury. With an emphasis on field work, DUI officers collaborate with treatment programs and law enforcement check points to increase compliance with court ordered treatment requirements and conditions of probation as they are related to drinking and driving. During the fiscal year, DUI officers made 140 arrests, performed 1,032 residential searches, conducted 4,062 drug and alcohol tests, participated in 52 special operations with local law enforcement agencies, and monitored an average of 700 probationers.



Teen Women And Their Children

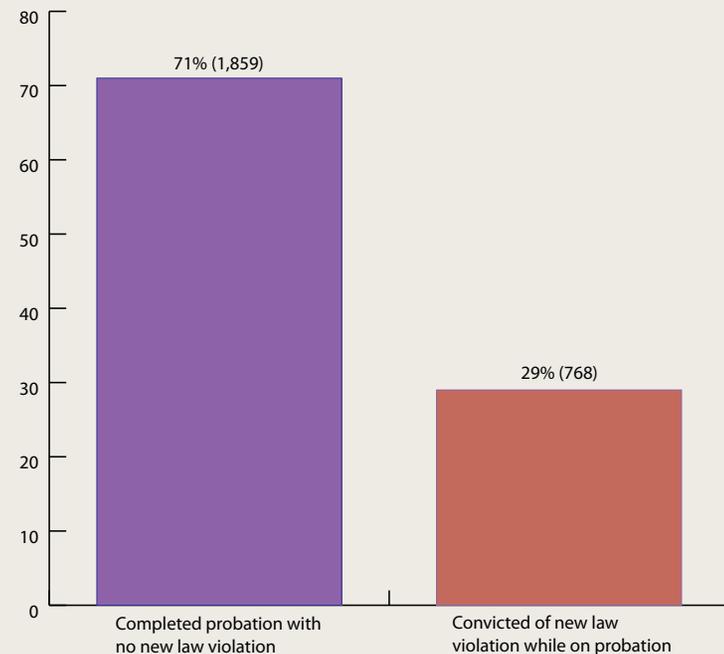
Teen Women And Their Children (WATCH) is a program for teens who are substance abusers and pregnant. The objective is for the young women to deliver drug-free babies. Probation works with Social Services, community agencies and other law enforcement agencies, using a zero-tolerance policy, to test clients and intervene with counseling. During the fiscal year, 56 young women were supervised who gave birth to 23 tox-free babies, a 100% success rate.

Committed to Excellence

Accomplishments

- Officers executed 7,279 4th waiver searches and made 95,462 face to face contacts with juvenile probationers in the community
- Investigations officers completed 10,250 social studies and 3,562 dispositional reports for the courts
- 94% (60 of 64) of youth who successfully completed informal supervision did not have a sustained petition (conviction) within one year of completing informal supervision
- Officers contacted 98% (4,054) of victims to inform them of their rights and collect a victim impact statement
- Intake and Investigations officers processed 5,087 felony referrals and 4,077 misdemeanor referrals from law enforcement
- Intake and Investigations officers completed 3,562 dispositional court reports
- 6 court officers provided 12,480 hours of court service
- The Warrant Unit cleared 328 warrants
- 19 juveniles were sentenced to the Department of Juvenile Justice

Recidivism





Reducing Crime

John is a 19-year old who was on probation for two years before being committed to Camp Barrett in 2008 and again in 2009. During his commitments, John earned both his GED and his high school diploma. He was awarded the JCCS Lifetime Scholarship Award. John completed the Work Readiness Program and Culinary Arts Program at Camp Barrett. Upon his release, he earned & completed a 100-hour paid internship through the Work Readiness Program at Smart and Final food store. At the conclusion of the internship, John was hired full time with Smart and Final. John completed probation successfully and is currently a part-time student at Grossmont College in addition to his full time job.

Institutional Services

Introduction

Institutional Services (IS) provides a safe and secure environment for minors arrested and detained within San Diego County. In keeping with IS's goal to assist youth to change their criminal conduct through education and intensive cognitive behavioral programs, staff played a significant role in developing the Passport to Life Career and Education Expo that hosted 600 probation youth. Staff also worked diligently to identify and place detainees in the STAR Program, which has helped more than 100 youth pass the GED exam. Both Kearny Mesa and East Mesa Juvenile Detention Facilities earned the California Medical Association Institute for Medical Quality highest accreditation for medical care.

Description

San Diego County's two Juvenile Halls, Kearny Mesa Juvenile Detention Facility and East Mesa Juvenile Detention Facility, together house up to 649 juveniles awaiting trial, waiting for long-term placement, or serving short term commitments due to probation violations. In addition, the facilities house kids committed to the YOU program.

The Probation Department also operates three long-term camps focusing on treatment and rehabilitation. Camp Barrett and the Juvenile Ranch Facility house up to 304 boys and the Girls Rehabilitation Facility houses up to 50 girls.

Passport to Life

The Passport to Life Career and Education Expo exposed approximately 600 San Diego probation youth to secondary education and employment opportunities during a half day expo held at City College. Under the direction of Judge Carolyn Caietti, the Probation Department, Juvenile Court, County Office of Education, City College, and Workforce Partnership collaborated to host two keynote speakers, five breakout workshops at three different times, and 54 exhibitors sharing information on careers, military service, education, and community resources.

Evaluations showed attendees rated the event highly and plans are underway to host the event for even more attendees next year.

STAR Program

The Students Taking Academic Responsibility (STAR) program prepares in custody students to pass the General Equivalency Diploma (GED) test. It was created in January 2008 to address students in jeopardy of not graduating from high school. Target students are 17 years old, behind in credits, and not making adequate progress to graduate with their classmates.

The STAR Program is voluntary and each participating student signs a personal contract that they will commit to completing all the requirements during the 21 day program. The following data shows the success of the program during the fiscal year.

- 126 took GED test
- 89% passed
- 100% enrolled in college
- 50% completed at least one on-line college course
- 5% found true (convicted) of a new crime after release

Work Readiness Program

The Work Readiness Program is offered at Camp Barrett and provides wards with vocational training, job search techniques, resume assistance, interview techniques, and job retention skills. Wards completing the program leave with a portfolio containing a resume, reference letter, cover letter, and thank you letter materials. They have also been introduced to One Stop and job centers and have participated in a resource fair. Once they return home the instructor is available to assist them three days a week to help them transition into educational and work opportunities.

Participant evaluations have shown a 60% improvement in job readiness from the time they entered the program until completion. More than 300 wards have completed the program since its inception in early 2007. There have been many success stories like Hector, who entered the program as an 18 year old documented gang member. Since completing the program he completed his GED, gained full-time employment as a landscaper, has lived a law-abiding lifestyle, and is helping to support his disabled father.

Institutional Services

Protecting Community Safety

Victor was a documented gang member with offenses for vandalism, battery, resisting a peace officer, and possession of a concealed firearm. After repeated probation failures, he was committed to Camp Barrett in 2007. Victor fully invested himself in the programs and after release gained his high school diploma and employment at a grocery store. In 2008, he enlisted in the military.

Victor recently e-mailed Camp Barrett staff expressing his gratitude for their help. He is happily married with a young daughter and is stationed in Kuwait. Once he completes his military commitment he hopes to finish his college education and apply to become a sheriff with San Bernardino County.



Youthful Offender Unit

The in custody component of the Youthful Offender Unit (YOU) is dedicated to the rehabilitation of high-risk youthful offenders between the ages of 16 and 21 in San Diego County. Through cognitive behavioral programs and intensive supervision, youthful offenders are assisted in developing and sustaining a pro-social law abiding lifestyle. The YOU program for males is located at the East Mesa Juvenile Detention Facility and females are housed at the Kearny Mesa Juvenile Detention Facility.

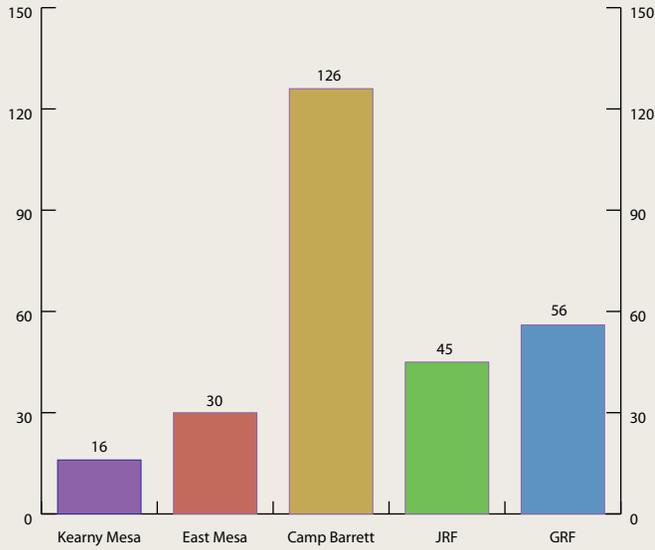
From January 2009 to November 2009 there were 41 successful program completions and four failures. Sixteen students passed the GED, five students received their high school diploma, and 84 students enrolled in college courses with 97.5 total credit hours obtained.

Accomplishments

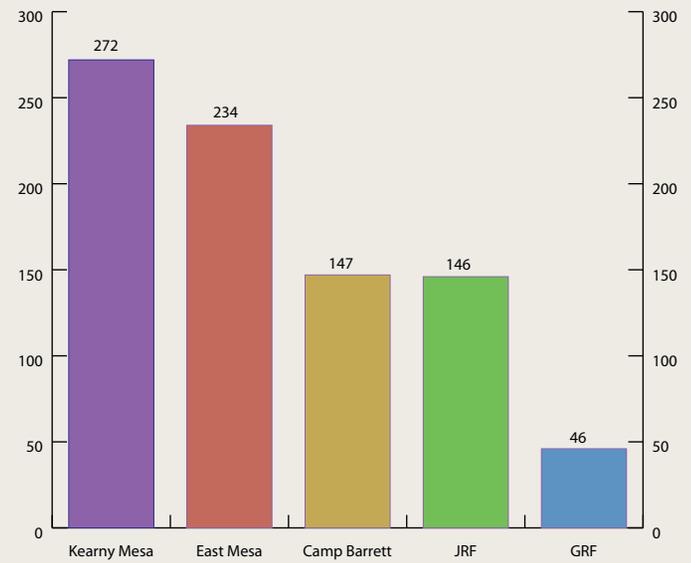
- Violent incidents across all institutions dropped more than 11% from the previous year
- 96.6% (1,111 of 1,150) of wards at the Juvenile Ranch Facility successfully completed their court-ordered stay
- 326 boys successfully completed the Camp Barrett program
- 151 girls successfully completed the Girl's Rehabilitation Facility program
- The average length of stay was 245 days for the 22 minors charged as adults
- 5,225 males and 1,357 females were booked into custody on new charges and probation violations
- 1,184 juvenile public service workers completed 9,472 community service hours in the Work Project program
- 69,749 adult public service workers completed 557,992 community service hours in the Work Project program
- Out of 708 Work Furlough inmates who entered the facility, 442 completed the program successfully
- Work Furlough implemented the Look in the Mirror class, which provides inmates with skills on decision making, goal setting and ways to change negative behavior

Institutional Services

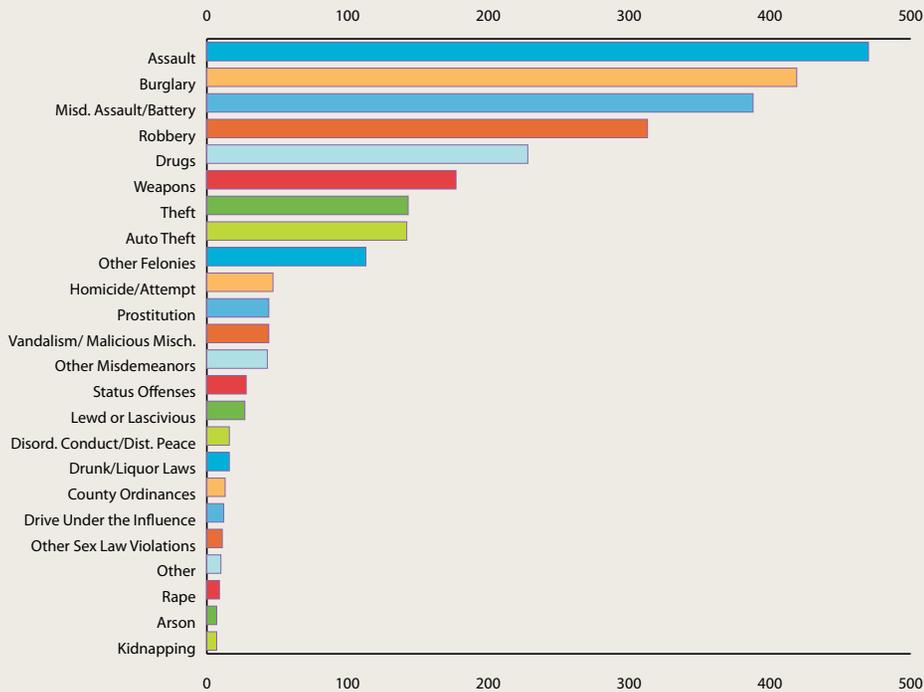
Average Length of Stay



Average Daily Attendance of Facilities



Most Serious Booking Charge



Cost Per Youth Per Day



Administrative Services

Introduction

Administrative Services provides leadership and support to ensure efficient operation of probation services. Administrative Services strives to maintain fiscal stability, customer satisfaction, a skilled and diverse workforce, a well-informed public, stable infrastructure, and accountability.

Description

Administrative Services consists of the Chief Probation Officer, three Deputy Chief Probation Officers, and all supporting units including: Research, Public Affairs, Human Resources, Accounting, Information Technology, Finance, Internal Affairs, Backgrounds, Payroll, and Volunteer Programs.

Public Affairs

Public Affairs functions as the communication link between the Department and the public. The public affairs officer works with print and broadcast media to share programs and services making an impact on community safety. During the fiscal year, the Department was featured in local media stories 29 times reaching a potential audience of five million residents. The Department also used its web site, You Tube, Facebook, Twitter, and Flickr to expand its message and reach alternative audiences.

One of the most successful outreach programs of the year is “Juvenile Hall Open House,” which hosts 3,000 visitors annually and is featured on the Jeff and Jer radio morning show. Public Affairs also oversees the Speaker’s Bureau, Juvenile Justice Day, parades, fundraisers, special events, and employee awards.

Training and Development

The Training and Development Unit provides training to approximately 1,000 sworn staff who are required to complete a minimum of 40 hours of training per year. The Unit conducted 83,347 total training hours for sworn officers during the fiscal year.

Research and Evaluation

The research unit focuses on more closely aligning the department with evidence-based practices; practices that have been shown through valid research to have the ability to reduce recidivism. Major initiatives of the unit include developing and maintaining department wide performance measures, providing accurate and timely information to internal and external stakeholders, and providing evaluations of innovative programs within the department.

Volunteer Services

The Probation Department operates the Reserve Deputy Probation Officer Program and the Volunteers In Probation program for non-paid volunteers who recognize the value of public service. The main difference between the programs is the time commitment and level of involvement. During the fiscal year, 412 volunteers worked 13,358 hours for total value of more than \$270,000.

Volunteers In Probation (VIP), Inc.

VIP is a forty year old 501(c)3 non-profit organization that provides funds for the special needs of the department’s clientele when such needs are not provided by public funds or other available community resources. VIP holds an annual golf tournament each summer and organizes a holiday gift basket drive each December. During the fiscal year, VIP raised more than \$34,000 and donated almost \$26,000 to individuals and programs in need of assistance.

Management Services

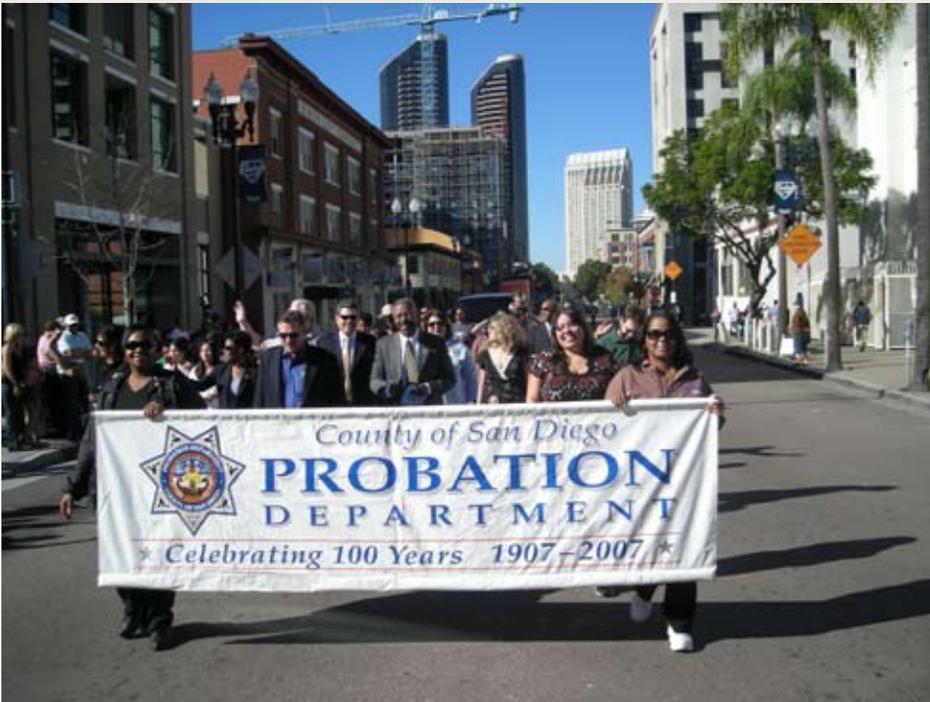
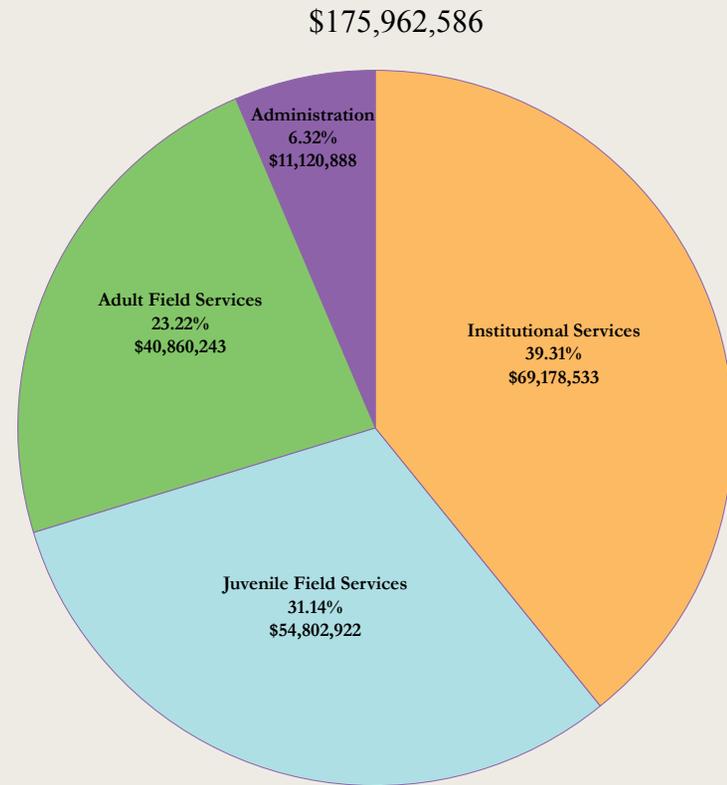
Finance and Accounting managed a 2008/09 budget of \$182,801,525, providing oversight and accountability. Information Technology supports the Department’s ability to supervise more than 21,000 probationers by maintaining a sophisticated array of networks and interfaces. The Contracts and Procurement Unit manages over 130 revenue and expenditure contracts and agreements for adult and juvenile services with seven school districts, two universities, 14 community based organizations and multiple government and law enforcement agencies.

Administrative Services

Fiscal Year 2009/10 Staff

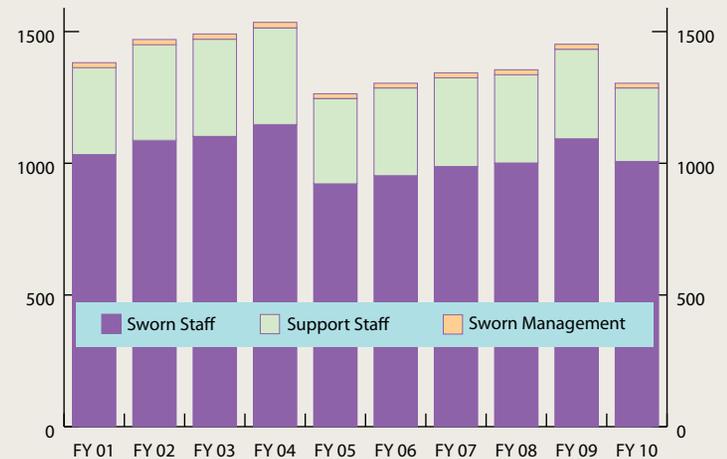
Division	Staff
Administration	66
Juvenile Field Services	345
Adult Field Services	344
Institutional Services	549
Total	1,304
Breakdown	
Sworn	1,025
Support	279

Fiscal Year 2009/10 Budget



Committed to Excellence

Fiscal Year Staffing Comparison Past 10 Years





Awards

Employees of the Year 2008

Brian Day
Christina Dinkins
Connie Clark
Curtis Butts
Jack Spratt

Lisa Sawin
Mark Palmer
Nedelia Arreola
Patricia Palm
Tralynn Riego De Dios

Committed to Excellence Award 2008

Lorraine Fernandez

Meritorious Award of Honor

Art Hernandez

Pamela Green

Distinguished Service Award

Alejandro Leos
Ana Delgadillo
Chandra Evans
Christy Serra
Elizabeth Machuca
Grace Wang
Jan Stephan
Jennie Rathbun
Jim Seal

Karen Malfara
Lorena Garcia
Maria Joseph
Monique Evans
Rona Johnson
Ross Lewin
Terry Fick
Timothy Hancock
Yvonne Salgado

Certificate of Merit Award

Christiene Andrews
Dale Walton
Debbie Tabler
DUI Enforcement
Gang Suppression Unit
Girls Rehabilitation Facility

Mary Ann Moina
Sultan Salih
Unit F - East Mesa Juvenile
Detention Facility
Work Furlough Oversight Unit
YDC North/Reflections

Volunteer of the Year

Terrence Cagan

Bob Radar Award

Correctional Deputy Probation Officer Moises Rivera was one of thirty workers nationwide to receive the Bob Radar Award.

The Radar Award recognizes the significance line staff and detention service professionals have on the lives of at-risk and delinquent youth. It is awarded to individuals responsible for the direct supervision of youth in an in-custody environment.

STAR Program Wins NACo Award

Students Taking Academic Responsibility, also known as the STAR Program, is a collaborative effort on behalf of Sarah Anthony School and Probation staff designed to prepare students for the GED exam, while in custody. The program targets 17 year olds who have not earned enough high school credits to receive their diploma and requires a commitment to a disciplined behavioral contract. The students complete 21 days of rigorous testing and preparation for the GED exam, and upon completing the 21 days, the students are administered the GED exam.

An added incentive and benefit of the program permits the minors who pass the GED an opportunity to earn college credit via online courses and be enrolled in a local community college to attend, upon their release from custody. The program centers on the development of a positive mind set, hope for a brighter future, and self-confidence to achieve academic success. The STAR Program is fueled by the proactive efforts of both school and Probation staff. The students who participate are introduced, sometimes for the very first time, to a tangible opportunity to further their education.

Juvenile Halls Receive Medical Accreditation

The California Medical Association Institute for Medical Quality awarded Kearny Mesa Juvenile Detention Facility and East Mesa Juvenile Detention Facility with its highest accreditation for medical care. The accreditation is good for two years and followed extensive evaluations in 63 aspects of medical care.

Partnerships

Community Organizations

- ◆ Cajon Valley School District
- ◆ Center for Disease Control
- ◆ Children's Initiative
- ◆ Correctional Alternatives, Inc.
- ◆ County Office of Education
- ◆ Escondido Union School District
- ◆ Grossmont Union School District
- ◆ Health and Human Services Agency
- ◆ La Mesa/Spring Valley School District
- ◆ McCallister Institute
- ◆ Mental Health Systems, Inc.
- ◆ National Conflict Resolution Center
- ◆ North County Lifeline, Inc.
- ◆ Phoenix House of San Diego
- ◆ Poway Unified School District
- ◆ San Diego Association of Governments
- ◆ San Diego State University Research Foundation
- ◆ San Diego Unified School District
- ◆ San Diego Youth and Community Services
- ◆ Second Chance/Strive
- ◆ Social Advocates for Youth
- ◆ South Bay Community Services
- ◆ Spectrum
- ◆ STAR/PAL
- ◆ United Through Reading
- ◆ University of California, San Diego
- ◆ Vista Hill
- ◆ Volunteers In Probation, Inc.
- ◆ Welcome Home

Law Enforcement Organizations

The Department participates in multi-agency operations with:

- ◆ Border Patrol
- ◆ City Police Departments
- ◆ District Attorney's Office
- ◆ Drug Enforcement Agency
- ◆ F.B.I.
- ◆ Highway Patrol
- ◆ Homeland Security
- ◆ Immigration and Customs Enforcement
- ◆ Metro Transit Authority
- ◆ National Guard
- ◆ Sheriff's Department
- ◆ State Parole
- ◆ U.S. Coast Guard
- ◆ U.S. Department of Justice
- ◆ U.S. Marshall
- ◆ U.S. Navy
- ◆ U.S. Marines



Contact Information

Probation Administration.....	858-514-3148
North County Office.....	760-806-2313
East County Regional Center.....	619-441-4455
South County Office.....	619-498-2111
Starling Drive Office.....	858-492-2300
Ohio Street Office.....	619-574-5500
Hall of Justice.....	619-515-8202
Work Project.....	858-560-3258
Juvenile Probation Center.....	858-694-4600
Kearny Mesa Juvenile Detention Facility.....	858-694-4500
East Mesa Juvenile Detention Facility.....	619-671-4400
Girls Rehabilitation Facility.....	858-694-4510
Juvenile Ranch Facility.....	619-401-3500
Camp Barrett.....	619-401-4900
Youth Day Center North.....	760-752-1842
Youth Day Center Central.....	619-266-6060
Reflections North.....	760-752-1842
Reflections Central.....	619-667-6891

Website

www.sdcounty.ca.gov/probation

Facebook Site

www.facebook.com/probation

You Tube

www.youtube.com/user/sdprobation

Flickr

www.flickr.com/photos/probation

Twitter

www.twitter.com/sdprobation



County of San Diego Board of Supervisors

Greg Cox, District 1
Dianne Jacob, District 2
Pam Slater-Price, District 3
Ron Roberts, District 4
Bill Horn, District 5

Chief Administrative Officer

Walter F. Ekard

Chief Probation Officer

Mack Jenkins