COUNTY OF SAN DIEGO
VOLUNTEER REPORT FORM
PERIOD JULY 1, 2016 - JUNE 30, 2017
Deadline: July 14, 2017

1. **DEPARTMENT INFORMATION:**

Department: **HHSA/Aging & Independence Services**
Division/Unit: **RSVP (Retired & Senior Volunteer Program/SVA (Senior Volu**

2. **VOLUNTEER PROGRAM BENEFITS:**

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

No. of Vol.	1,063	Hours	304263	X	$24.14	=	$7,344,908.82

Types of work performed by GENERAL VOLUNTEERS in this category:

PLEASE NOTE: For the purposes of this report, all volunteers, who volunteer for other County entitites, and their hours have been subtracted to eliminate duplicate reporting.
RSVP - SVA volunteers serve at over 90 partner non-profit agencies throughout San Diego County in many different capacities. The partner agencies that are engaged include law enforcement, food collection, cultural museums, hospitals, services to the elderly and disabled, transportation, environmental stewardship and other community services.

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Vol.		Hours		X	$24.14	=	$0.00

Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level

Position	Hours	X	VCL	=	Dollar Benefit
					$0.00
					$0.00
					$0.00
					$0.00
					$0.00

No. of Vol.		Total Hours	0		Total Value =	$0.00

Types of work performed by SPECIALIZED VOLUNTEERS in this category:

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	No. of Volunteers	Hours	Dollar Benefit
2a.	1,063	304263	$7,344,908.82
2b.	0	0	$0.00
2c.	0	0	$0.00

Total Vol.	1,063	Hours	304,263	Total Value =	$7,344,908.82

3. DONATIONS TO VOLUNTEER PROGRAM:

Please list all donations to the department's Volunteer program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated: RSVP Grant Award	Value:	$105,078.00
Item Donated: Recognition Donation	Value:	$1,600.00
Item Donated:	Value:	
Item Donated:	Value:	
Item Donated:	Value:	

TOTAL VALUE =   **$106,678.00**

4. VOLUNTEER PROGRAM COSTS:

a. Cost of supervision of volunteeers (total hours of direct supervision multiplied by the hourly rate of staff person (s) directly supervising program volunteers.)

Hours **2080**   X   Rate   **$49.13**   =   **$102,190.40**

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours **2080**   X   Rate   **$56.02**   =   **$116,521.60**

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

Item	Cost
Supplies	$705.00
Volunteer expenses including recognition and Insurance	$11,837.00
Volunteer Mileage	$6,309.00
Other	$16,374.00

TOTAL OF OTHER PROGRAM COSTS   =   **$35,225.00**

d. TOTAL OF VOLUNTEER PROGRAM COST   =   **$253,937.00**
   (add 4a, 4b, and 4c)

5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2) **$7,344,908.82**
b. Total of Donations to Volunteer Program, Item 3 (Page 2) **$106,678.00**
c. Subtract Total of Program Costs, Item 4d (Page 3) **$253,937.00**

TOTAL PROGRAM BENEFIT

$7,197,649.82

6. RECRUITING:

Please describe your recruiting programs:

Volunteer recruitment is done through community events (some of which are attended by thousands of people), presentations in the community, AIS Call Center referral, community health fairs, the RSVP SVA page in the AIS monthly bullentin, community awareness, flyers distributed throughout the county at senior sites and most important by current volunteers recruiting their friends. Volunteer sites also recruit additional volunteers by personal contact at their community events.

7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:

Please describe any special activities and/or achievements your program was involved in during the period of this report:

1. The department continues to successfully retain and maintain the Federal RSVP grant for San Diego County.
2. Two senior volunteers have been honored by the Board of Supervisors during 2016. One was honored as a Volunteer of the Month and the other was Volunteer of the Year.
3. Personal Disaster Preparedness training by OES was completed for 290 Senior Volunteers and they were supplied with Preparedness Guides to share with others, which has the potentential of training a total of 1200 individuals.
4. The first annual workshop for YANA (You Are Not Alone) was held for law enforcement volunteers who manage or do the wellness checks in the community. They were trained in Personal Diaster Preparedness and given guides for each of their YANA clients.

8. **VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2017-18:**

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

This year will be a year of change in re-alignment for the senior volunteer programs. A new grant cycle has just started with new requirements, which will result in fewer RSVP volunteers and more SVA volunteers. In addition to the re-alignment activities, there are two major goals for RSVP-SVA in the coming year. The first focus is to provide more older adults with volunteer opportunities. This will allow more seniors to engage with their communities (aligning with Live Well's focus on Thrive), while utilizing their life skills, wisdom and knowledge. The second focus will be to continue to improve communications with volunteer sites and volunteers. This is an on-going challenge, as volunteers tend to become aligned with their volunteer site and forget about the relationship with RSVP - SVA and similarly for the volunteer sites themselves. The previous year's YANA trainings and law enforcement administrators' trainings have been so successful, more will be planned in the coming year. The three regional Volunteer Recognition Celebrations will continue next year. Volunteers appreciate the smaller venue with ease of parking, low noise levels, no formal speeches and opportunity drawing items.

9. **GENERAL INFORMATION:**

Name of person completing report: Linda Hopkins

Phone: 858-5805-6448   Mail Stop: W-433   E-Mail: linda.hopkins@sdcounty

Volunteer Coordinator: Same as above

Phone: _____   Mail Stop: _____   E-Mail: _____

10. **DEPARTMENT CERTIFICATION:**

_____
DEPARTMENT HEAD SIGNATURE

6/28/17
DATE

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