

COUNTY OF SAN DIEGO VOLUNTEER REPORT FORM PERIOD JULY 1 2016 JUNE 30 2

COUNTY OF SAN DIEGO

PERIOD JULY 1, 2016 - JUNE 30, 20172017 JUL 20 AM 10: 17 Deadline: July 14, 2017

OF SUPERVISORS

1. DEPARTMENT INFORMATION:

| Department: | HHSA | |
|----------------|--------------|--|
| Division/Unit: | South Region | |

2. VOLUNTEER PROGRAM BENEFITS:

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

| No. of Vol. | 8 Hours | 1161.1 X | \$24.14 = | \$28,028.95 |
|-------------|---------|----------|-----------|-------------|
|-------------|---------|----------|-----------|-------------|

Types of work performed by GENERAL VOLUNTEERS in this category:

Under immediate supervision, volunteers perform routine clerical duties including a wide variety of clerical/administrative support tasks such as reception, file clerk, and record keeping assignments.

<u>Family Resource Center:</u> Customer service, filing, answering telephones, copying, faxing, scanning, shredding, reception, mail distribution, purging files, compiling benefit form application packets, assist with community outreach events.

<u>Public Health Center:</u> Reception, customer service, data entry, medical records retention, registration, assist with community outreach events.

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

| No. of Vol. | Hours | X \$24.14 = | \$0.00 |
|---|--|---|--------|
| CONTRACTOR OF THE PROPERTY OF | Company of the Compan | State Control of the | |

Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level

| Position | | <u>Hours</u> | X | $\underline{\text{VCL}}$ = | Dollar Benefit |
|-----------------|-------------|--------------|-----|----------------------------|----------------|
| | | | | | \$0.00 |
| | | | | | \$0.00 |
| | | | | | \$0.00 |
| | | | _ | | \$0.00 |
| | | | _ | | \$0.00 |
| | | | | | |
| No. of Vol. | Total Hours | 0 | No. | Total Value | \$0.00 |

Types of work performed by SPECIALIZED VOLUNTEERS in this category:

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

| No. of Volum | teers | <u>Hours</u> | Dollar Benefit |
|--------------|---------|---------------------|----------------|
| 2a. | 8 | 1161.1 | \$28,028.95 |
| 2b. | 0 | 0 | \$0.00 |
| 2c. | 0 | 0 | \$0.00 |
| | | | |
| Total Vol. | 8 Hours | 1,161 Total Value = | \$28,028.95 |

3. DONATIONS TO VOLUNTEER PROGRAM:

Please list all donations to the department's Volunteer program including monetary donations and <u>tangible/intangible</u> items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

| Item Donated: | | Value: | |
|---------------|---------------|--------|--------|
| Item Donated: | | Value: | |
| Item Donated: | | Value: | |
| Item Donated: | | Value: | |
| Item Donated: | | Value: | |
| | TOTAL VALUE = | | \$0.00 |

4. **VOLUNTEER PROGRAM COSTS:**

a. Cost of supervision of volunteeers (total hours of direct supervision multiplied by the hourly rate of staff person (s) <u>directly supervising program volunteers.</u>)

| Hours | 3.6 | X | Rate | \$19.08 | = | \$68.69 |
|-------|------|---|------|---------|-------|------------|
| Hours | 3.5 | X | Rate | \$17.30 |] = [| \$60.55 |
| Hours | 51.4 | X | Rate | \$20.24 | = | \$1,040.34 |
| Hours | 1 | X | Rate | \$49.00 | = | \$49.00 |

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

| Hours | 1.7 | X Rate | \$17.49 | ¥ | \$29.73 |
|-------|------|--------|---------|---|----------|
| Hours | 46.4 | X Rate | \$21.55 | = | \$999.92 |

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

| <u>Item</u> | | Cost |
|------------------------------|-------------|--------|
| 3 | | |
| 3 | | |
| | | |
| AREA | | |
| TOTAL OF OTHER PROGRAM COSTS | = | \$0.00 |

d. TOTAL OF VOLUNTEER PROGRAM COST (add 4a, 4b, and 4c)

\$2,248.23

5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:

| a. Total Dollar Benefits of Volunteers, Item 2d (Page 2) | \$28,028.95 |
|---|-------------|
| b. Total of Donations to Volunteer Program, Item 3 (Page 2) | \$0.00 |
| c. Subtract Total of Program Costs, Item 4d (Page 3) | \$2,248.23 |

TOTAL PROGRAM BENEFIT

\$25,780.72

6. **RECRUITING:**

*, * *

Please describe your recruiting programs:

Information for volunteering with South Region is distributed at community outreach events. Prospective volunteers may also visit the County of San Diego Volunteer website which provides a link to the South Region page. Volunteers are encouraged to invite their friends and family to apply for volunteer positions as it is a valuable tool in gaining employment within the County of San Diego, other government employers, or in the public sector.

7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:

Please describe any special activities and/or achievements your program was involved in during the period of this report:

Volunteers have been integral in providing administrative and clerical support to Eligibility and Public Health operations. Several volunteers were involved with the success of our Let's Connect Expo events. One of our volunteers was recognized as Volunteer of the Year representing both Central and South Regions.

8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2017-18:

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

Our goal is to continue to reach out to the community to encourage those who may not have established work experience to volunteer with our program to gain better knowledge of prioritizing tasks, office etiquette, and work relationships. We will continue to encourage the current volunteers to apply for positions within the County of San Diego, and work with them in their attempts to gain employment. We would like to increase our volunteers to 7 by continuing our efforts with community outreach events and working together with the Welfare to Work Program. We would like to establish a small recognition event for the South Region volunteers and possibly find LMS trainings that they can attend.

9. **GENERAL INFORMATION:**

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| Name of person completing report: | Ebony R. Post |
|-----------------------------------|---------------|
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Phone: 619-409-3303 Mail Stop: P-504 E-Mail: ebony.post@sdcounty.ca.gov

Volunteer Coordinator: Ebony R. Post

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10. DEPARTMENT CERTIFICATION:

Barbara Jiménez, MPH

Director, Central & South Regions