



**COUNTY OF SAN DIEGO
VOLUNTEER REPORT FORM
PERIOD JULY 1, 2016 - JUNE 30, 2017
Deadline: July 14, 2017**

COUNTY OF SAN DIEGO
2017 JUL 12 AM 7:29
CLERK OF THE BOARD
OF SUPERVISORS

1. DEPARTMENT INFORMATION:

Department: Parks and Recreation
Division/Unit: Operations

2. VOLUNTEER PROGRAM BENEFITS:

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

No. of Vol.	3,665 Hours	102,842	X	\$24.14	=	\$2,482,605.88
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Types of work performed by GENERAL VOLUNTEERS in this category:

DPR volunteers help ensure our park visitors and customers receive the highest quality of customer service and a positive park experience. Supplementing park staff, the tasks performed by volunteers includes, but is not limited to, park maintenance and cleanliness, night security, painting, planting drought-tolerant trees and native plants, habitat restoration, gardening, spreading mulch, clearing and maintaining trails, boat dock operations, staffing entry booths and visitor centers, weed abatement, cleaning campsites and day use areas, removing graffiti, pool maintenance, and opening and closing our facilities. Volunteers also helped with providing intrepertive tours of historic places, leading hikes, demonstration of period attire, gift store operations, dispensing park and program information, wildlife and park use surveys, facilitating special events, assisting with community service projects, arts and hand crafts. Volunteers served in the community centers assisiting with after school programs, mentoring, and coaching sports activities, while others answered phones, data entry and public relations.

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Vol.	Unknown Hours	17,057	X	\$24.14	=	\$411,755.98
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Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

Our department continues to partner with the Sheriff's Department with a program called Community Involved Vocational Inmate Crew Services (CIVICS). Their primary role is to provide weed abatement, fire breaks, trail maintenance and park cleanup. CALFIRE continues to partner with us, doing similiar tasks. DPR also provides opportunities for citizens to complete court-ordered community service. Tasks include, but not limited to, general park cleanup, weed abatement, cleaning restrooms and barbeque areas, sorting recyclables, removing invasive plants, spreading mulch, raking, sweeping, painting, stormwater compliance.

c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level

<u>Position</u>	<u>Hours</u>	X	<u>VCL</u>	=	<u>Dollar Benefit</u>
None					\$0.00
					\$0.00
					\$0.00
					\$0.00
					\$0.00
					\$0.00
No. of Vol.	Total Hours	0	Total Value =		\$0.00

Types of work performed by SPECIALIZED VOLUNTEERS in this category:
NA

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	<u>No. of Volunteers</u>	<u>Hours</u>	<u>Dollar Benefit</u>
2a.	3,665	102,842	\$2,482,605.88
2b.	Unknown	17,057	\$411,755.98
2c.	0	0	\$0.00
Total Vol.	3,665	Hours 119,899	Total Value = \$2,894,361.86

3. DONATIONS TO VOLUNTEER PROGRAM:

Please list all donations to the department's Volunteer program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated: _____	Value: _____
Item Donated: _____	Value: _____
Item Donated: _____	Value: _____
Item Donated: _____	Value: _____
Item Donated: _____	Value: _____

TOTAL VALUE = \$0.00

4. VOLUNTEER PROGRAM COSTS:

a. Cost of supervision of volunteers (total hours of direct supervision multiplied by the hourly rate of staff person (s) directly supervising program volunteers.)

Hours **3,655** X Rate **\$57.00** = **\$208,335.00**

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours **2,080** X Rate **\$59.53** = **\$123,822.40**

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

<u>Item</u>	<u>Cost</u>
Uniform Items	\$3,516.35
Advertising/Recruitment	\$267.00
Background Checks (DHR)	\$2,757.00
Annual Volunteer Appreciation Picnic	\$1,558.90

TOTAL OF OTHER PROGRAM COSTS = **\$8,099.25**

d. TOTAL OF VOLUNTEER PROGRAM COST = **\$340,256.65**
(add 4a, 4b, and 4c)

5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2)	<u>\$2,894,361.86</u>
b. Total of Donations to Volunteer Program, Item 3 (Page 2)	<u>\$0.00</u>
c. Subtract Total of Program Costs, Item 4d (Page 3)	<u>\$340,256.65</u>

TOTAL PROGRAM BENEFIT

\$2,554,105.21

6. RECRUITING:

Please describe your recruiting programs:

Though our volunteers often come to us by talking with our staff, other volunteers and word of mouth, we do actively recruit volunteers in multiple ways, such as our DPR website and the county's webpage on Volunteerism, Program Guides, social media, flyers in park kiosks, and targeted advertising, such as VolunteerMatch, Idealist, Workamper News and Vagabond. We also participate in Health & Lifestyle Expos and Volunteer Expos, such as the annual event held at Camp Pendleton to enlisted and retired military and their families.

7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:

Please describe any special activities and/or achievements your program was involved in during the period of this report:

Over 550 volunteers, 432 of them youth, completed over 650 hours of planting trees and native plants throughout our park system. Additionally, we had over 300 volunteers that put in over 900 hours removing invasive plants. Scouts provided service to our parks by installing benches and fire rings, planting trees and native plants, gathering acorns for our plant nursery, trail maintenance and assisting with special events, such as the Lindo Lake Fishing Derby. Faith-based organizations, such as Seacoast Community Church and Baha'i Faith continue to find our parks a great place to serve. Our County Employee Resource Groups (ERG) are also finding our parks a great place to not only serve but to recreate as well. The ERG group VALOR (Veterans Employee Resource Group) assisted our staff with the Warrior Hike at El Capitan Open Space. While the APACE (Asian Pacific Alliance of County Employees) planted trees in Wilderness Gardens after

a group hike. Our partners, such as San Elijo Lagoon Conservancy, Friends of Hellhole Canyon, Tijuana River Valley Equestrian Association and the San Diego County Parks Society continue to support our parks and programs by providing environmental education, leading nature hikes, doing trail maintenance and sponsoring special events. Some special events could not happen without volunteers, such as Coastal Cleanup Day, Creek to Bay Cleanup, Rancho Christmas, and National Trails Day.

8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2017-18:

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

- * Work with DPR Marketing & Public Outreach Coordinator to expand our use of social media in recruiting volunteers.
- * Through each team's Region Manager, meet with Site Supervisors to discuss additional volunteer events in each park.
- * Insure all park hosts are evaluated before volunteer agreements are renewed and declined.
- * Work with Site Supervisors and El Cajon Operations Trail Crew to establish volunteer trail teams for specific trails programs.

9. GENERAL INFORMATION:

Name of person completing report: Cheryl Wegner, Volunteer Coordinator
Phone: 858-966-1335 Mail Stop: O-29 E-Mail: cheryl.wegner@sdcount
Volunteer Coordinator: Same as above
Phone: _____ Mail Stop: _____ E-Mail: _____

10. DEPARTMENT CERTIFICATION:



DEPARTMENT HEAD SIGNATURE

7/7/17

DATE