



**COUNTY OF SAN DIEGO
VOLUNTEER REPORT FORM
PERIOD JULY 1, 2017 - JUNE 30, 2018
Deadline: July 13, 2018**

COUNTY OF SAN DIEGO
2018 JUL 18 PM 12:54
CLERK OF THE BOARD
OF SUPERVISORS

1. DEPARTMENT INFORMATION:

Department: HHS- Behavioral Health Services
Division/Unit: Edgemoor Distinct Part Skilled Nursing Facility

2. VOLUNTEER PROGRAM BENEFITS:

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

No. of Vol.	3,143	Hours	25,179	X	\$24.69	=	\$621,669.51
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Types of work performed by GENERAL VOLUNTEERS in this category:

Edgemoor continues to work in partnership with local nursing schools in providing training for nursing student interns under an MOA with Edgemoor including: San Diego State, San Diego Research Foundation, San Diego Surf WIC, Dietician Leadership, Meredith College, Champions for Health, Utah State, San Diego Medical College, Brightwood, Concorde, National and Grossmont colleges. For this fiscal year, Edgemoor student interns came from Concord (LVN), Brightwood (LVN), National (RN), and Grossmont (CNA & LVN).

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Vol.	16	Hours	1825	X	\$24.69	=	\$45,059.25
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Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

These are our regular volunteers who provide socialization to residents by assisting and providing support to departments as needed for duties not assigned to staff. These volunteers lend a hand at arts and craft classes such as jewelry making, paper craft cards and scrapbooking, visit one-on-one with residents and read books, magazines and newspapers individually or through a reading group. Volunteers sit with the residents and provide a listening ear, share ideas and experiences in a friendly manner to residents confined to the hospital and/or their rooms. Volunteers offer conversation and respite to residents. These volunteers provide essential service in assisting in the logistics of getting Edgemoor residents, who are predominantly in wheelchairs, to their desired and designated onsite activities including music, sing-along with groups, drum circle, celebrations and birthdays. Community volunteers at Edgemoor include religious affiliates from local churches who volunteer several times a month,

animal handlers with pet therapy dogs from Helen Woodward and the animal shelter, as well as local individuals who bring their own pets several times a week for resident interaction.

c. **SPECIALIZED VOLUNTEERS** (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level below.)

<u>Position</u>	<u>Hours</u>	X	<u>VCL</u>	=	<u>Dollar Benefit</u>
TOTAL	1,024		\$24.69		\$25,282.56

No. of Vol.	512	Total Hours	1,024	Total Value =	\$25,282.56
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Types of work performed by SPECIALIZED VOLUNTEERS in this category:

Individual and group volunteers that on a regular monthly basis visit residents and provide faith-based support and services. One-on-one prayer with the residents. Group participation at monthly mass participating in prayer, communion and song which provides residents with a sense of peace and belonging

d. **TOTALS OF DEPARTMENT VOLUNTEERS** (from above):

	<u>No. of Volunteers</u>	<u>Hours</u>	<u>Dollar Benefit</u>
2a.	3,143	25179	\$621,669.51
2b.	16	1825	\$45,059.25
2c.	512	1,024	\$25,282.56

Total Vol.	3,671	Hours	28,028	Total Value =	\$692,011.32
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3. **DONATIONS TO VOLUNTEER PROGRAM:**

Please list all donations to the department's Volunteer program including monetary donations and

tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated: <u>from Gateway Church</u>	Value: <u>\$500.00</u>
Item Donated: <u>from Richard Brown (Sept 2017)</u>	Value: <u>\$1,500.00</u>
Item Donated: <u>from Shell Trading (Interest Earned)</u>	Value: <u>\$101.76</u>
Item Donated: <u>from San Diego Foundation</u>	Value: <u>\$5,000.00</u>
Item Donated: <u>from Richard Brown (March 2018)</u>	Value: <u>\$1,500.00</u>

TOTAL VALUE = \$8,601.76

4. VOLUNTEER PROGRAM COSTS:

a. Cost of supervision of volunteers (total hours of direct supervision multiplied by the hourly rate of staff person(s) directly supervising program volunteers.)

Hours 384 X Rate \$20.00 = \$7,680.00

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours X Rate = \$0.00

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

<u>Item</u>	<u>Cost</u>
NONE	

TOTAL OF OTHER PROGRAM COSTS = \$0.00

d. TOTAL OF VOLUNTEER PROGRAM COST = \$7,680.00
(add 4a, 4b, and 4c)

5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2)	<u>\$692,011.32</u>
b. Total of Donations to Volunteer Program, Item 3 (Page 2)	<u>\$8,601.76</u>
c. Subtract Total of Program Costs, Item 4d (Page 3)	<u>\$7,680.00</u>

TOTAL PROGRAM BENEFIT

\$692,933.08

6. RECRUITING:

Please describe your recruiting programs:

Recruiting is ongoing throughout the year, and continues to be a top priority for Edgemoor. We receive referrals from the County website, particularly since the site has been upgraded, making it highly informative and attractive. Presentations by volunteer coordinators are scheduled at local neighborhoods and mobilehome parks. Information is provided monthly for news bulletins in neighborhoods, presentations at HOA meetings, Kiwanis, Recreational Committees, as well as colleges and clubs throughout Santee, Lakeside and El Cajon. In addition, inquiries by phone are responded to promptly with followup information. Efforts will continue throughout the coming year.

7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:

Please describe any special activities and/or achievements your program was involved in during the period of this report:

SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS: Efforts include a twice a year classic car show supported by local car clubs. As many as 75 classic, muscle and antique vehicles are driven or trailered to Edgemoor by car club members. Residents are assisted in viewing the various vehicles and interacting with club members with questions or shared stories. This event is always well attended and appreciated by residents, staff, and club members. It's definitely a "sell-out" event. In addition, Edgemoor holds two annual volunteer appreciation events: one is held on site, while the other occurs at the "Volunteer of the Month" meeting with recognition by the Board of Supervisors. The addition of paper crafts such as greeting cards and scrapbooking have been introduced to residents from Therapeutic Recreation programs. Sharing opportunities to craft the PICTURE history of events from childhood to adulthood, as well as outings enjoyed from Edgemoor's TR programs, has been very well received by residents, staff and volunteers.

8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2018-19:


Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

Edgemoor's volunteer program goals include the following: increasing the variety of activities for volunteers to support, thereby enhancing their experience and commitment, raising the number and frequency of volunteer training opportunities and recognition events. Another goal includes bringing in the number of voluntary staff needed to be able to support a wider variety of rewarding activities for Edgemoor's residents and volunteer staff to share, grow in satisfaction that will impact retention, as well as enhance resident experiences. Edgemoor's goals will continue to include the expansion of the program by results from recruiting and referrals.

9. GENERAL INFORMATION:

Name of person completing report:	<u>Janet M. Rasco, Volunteer Coordinator</u>		
Phone: <u>619-596-6356</u>	Mail Stop: <u>S0552</u>	E-Mail: <u>janetrasco@sdcounty.ca.gov</u>	
Volunteer Coordinator:	<u>Same as above</u>		
Phone: <u>same as above</u>	Mail Stop: _____	E-Mail: _____	

10. DEPARTMENT CERTIFICATION:

	<u>7/17/18</u>
DEPARTMENT HEAD SIGNATURE	DATE