



**COUNTY OF SAN DIEGO
VOLUNTEER REPORT FORM
PERIOD JULY 1, 2021 - JUNE 30, 2022
Deadline: July 15, 2022**

1. DEPARTMENT INFORMATION:

Department: Health & Human Services Agency
 Division/Unit: PHS / Public Health Preparedness & Response

2. VOLUNTEER PROGRAM BENEFITS:

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

No. of Vol.	Hours	X	\$35.56	=	\$0.00
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Types of work performed by GENERAL VOLUNTEERS in this category:

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Vol.	Hours	X	\$35.56	=	\$0.00
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Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level below.)

<u>Position</u>	<u>Hours</u>	X	<u>VCL</u>	=	<u>Dollar Benefit</u>
MRC Volunteers	1671.75		\$65.00		\$108,663.75
					\$0.00
					\$0.00
					\$0.00
					\$0.00

No. of Vol.	94	Total Hours	1,672	Total Value =	\$108,663.75
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Types of work performed by SPECIALIZED VOLUNTEERS in this category:

COVID-19 response of MRC volunteers include: Healthcare sector academic detailing, supporting Rapid Response Teams with vaccinations and outreach for recruitment.

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	<u>No. of Volunteers</u>	<u>Hours</u>	<u>Dollar Benefit</u>
2a.	0	0	\$0.00
2b.	0	0	\$0.00
2c.	94	1,672	\$108,663.75

Total Vol.	94	Hours	1,672	Total Value =	\$108,663.75
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3. DONATIONS TO VOLUNTEER PROGRAM:

Please list all donations to the department's Volunteer program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated: _____	Value: _____
Item Donated: _____	Value: _____
Item Donated: _____	Value: _____
Item Donated: _____	Value: _____
Item Donated: _____	Value: _____

TOTAL VALUE = \$0.00

4. VOLUNTEER PROGRAM COSTS:

a. Cost of supervision of volunteers (total hours of direct supervision multiplied by the hourly rate of staff person (s) directly supervising program volunteers.)

Hours X Rate =

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours X Rate =

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

<u>Item</u>	<u>Cost</u>
LAN Access for 2 volunteers (\$65.34/month x 12 months)	\$1,568.16
Email Services for 2 volunteers (\$5.24/month x 12 months)	\$125.76
_____	_____
_____	_____

TOTAL OF OTHER PROGRAM COSTS =

d. TOTAL OF VOLUNTEER PROGRAM COST =
(add 4a, 4b, and 4c)

5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2)	<u>\$108,663.75</u>
b. Total of Donations to Volunteer Program, Item 3 (Page 2)	<u>\$0.00</u>
c. Subtract Total of Program Costs, Item 4d (Page 3)	<u>\$4,558.92</u>

TOTAL PROGRAM BENEFIT

\$104,104.83

6. RECRUITING:

Please describe your recruiting programs:

The San Diego County Medical Reserve Corps (MRC) is a community-based group of local medical and health workers who can serve as volunteers during a local health emergency. Pre-credentialing volunteers prior to an event allows San Diego County to be better prepared to respond quickly and efficiently during a time of disaster. Volunteers register through a volunteer system run by the California Emergency Medical Services Authority (EMSA), Disaster Healthcare Volunteers site and the local MRC Coordinator and support staff are local administrators for San Diego County volunteers. Volunteers are requested to complete two FEMA courses, IS 100 on the Incident Command System and IS 700 on the National Response Framework. Volunteers perform duties that match their backgrounds, skills, and expertise. Volunteers are alerted when a need is identified and they may choose to respond based on their availability. MRC volunteers are supervised by on-site hospital staff. During this fiscal year, The San Diego County MRC program has developed a video in partnership with County of San Diego, The Knowledge Center (TKC) to promote the MRC for recruitment purposes. With the large influx of volunteers from the COVID-19 response, San Diego MRC has not needed to actively recruit volunteers to the program.

7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:

Please describe any special activities and/or achievements your program was involved in during the period of this report:

In this time period, the San Diego County MRC program has been continuing supporting the COVID-19 response. At the beginning of the fiscal year, the Healthcare Sector recruited additional volunteers to assist with their mission of Academic Detailing by Zip Code. These MRC volunteers were recognized during National Volunteer Week by the County of San Diego with the time and effort they put into the project. The San Diego County MRC has also supported the Rapid Response Teams with vaccinations. MRC volunteers attended in-person trainings and completed screening requirements before being deployed. Later, the Rapid Response Teams was expanded to a Medical Countermeasures (MCM) Team to serve a broader population and expand volunteers expertise.

8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2021-22:

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

San Diego County Medical Reserve Corps' goal for fiscal year 2021-22 was to find a way to utilize the influx of volunteers recruited through the COVID-19 response. To achieve this, the San Diego County MRC has developed specialty teams for volunteers. These specialty teams are a way for volunteers to express interest and apply their medical expertise. These specialty teams are also a way for staff to interact with volunteers and maintain retention of volunteers. Currently, there are two specialty teams developed: the Disaster Shelter Health Services Team and the Medical Countermeasures (MCM) team, with a goal to develop a Mobile Pediatric Emergency Response Team (MPERT) and a Disaster Response Assessment Team (DRAT). Each specialty team has different missions and specific training for the volunteer to support the mission. Volunteers that want to join these specialty teams must complete all requirements of the MRC and be interviewed by staff, as well as participate in monthly communication drills.

9. GENERAL INFORMATION:

Name of person completing report:	Tony Wu/Kristin McHenry		
Phone: <u>619-510-1922</u>	Mail Stop: <u>W-496</u>	E-Mail:	<u>Tony.Wu@sdcounty.ca.gov</u>
Volunteer Coordinator:	<u>Omar Roque</u>		
Phone: <u>619-540-4210</u>	Mail Stop: <u>P-578</u>	E-Mail:	<u>Omar.Roque@sdcounty.ca.gov</u>

10. DEPARTMENT CERTIFICATION:

Hernandez, Elizabeth A. Digitally signed by Hernandez, Elizabeth A.
Date: 2022.07.12 11:51:04 -07'00'

DEPARTMENT HEAD SIGNATURE

DATE