



COUNTY OF SAN DIEGO  
VOLUNTEER REPORT FORM  
PERIOD JULY 1, 2021 - JUNE 30, 2022  
Deadline: July 15, 2022

**1. DEPARTMENT INFORMATION:**

Department:	HHSA-Aging & Independence Services
Division/Unit:	Retired & Senior Volunteer Program , Senior Volunteers in Action

**2. VOLUNTEER PROGRAM BENEFITS:**

- a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc.)

No. of Volunteers: 1,172      Hours: 117,186      x \$35.56      =    \$4,167,134.16

Types of work performed by GENERAL VOLUNTEERS in this category:  
The senior volunteer programs; Retired & Senior Volunteer Program (RSVP), and Senior Volunteers in Action (SVA), partner with 89 non-profit and public organizations throughout San Diego County. The volunteers enrolled in RSVP and SVA serve in one or more of the partner organizations. The service provided by these senior volunteers includes: public safety, companionship to vulnerable and isolated seniors, food collection and distribution, docents in museums, transportation and other services for the senior and disabled population, environmental stewardship, reading programs, and other community service. \*\*Volunteers from San Diego County Sheriff's Department are not included in this report.

- b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Volunteers: 0      Hours: 0      x \$35.56      =    \$ 0

Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

N/A



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c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level below.)

Position	Hours	x	VCL	=	Dollar Benefit
N/A	0				\$0.00

No. of Volunteers: 0      Total Hours: 0      Total Value: = \$0.00

Types of work performed by SPECIALIZED VOLUNTEERS in this category:

N/A

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	No. of Volunteers		Hours		Dollar Benefit
2a.	1,172		117,186		\$4,167,134.16
2b.	0		0		\$0.00
2c.	0		0		\$0.00
<b>Total Volunteers</b>	<b>1,172</b>	<b>Total Hours</b>	<b>117,186</b>	<b>Total Value</b>	<b>\$4,167,134.16</b>



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**3. DONATIONS TO VOLUNTEER PROGRAM:**

Please list all donations to the department's Volunteer Program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated:	RSVP Grant Award	Value:	\$109,078.00
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	

**Total Value:** \$109,078.00

**4. VOLUNTEER PROGRAM COSTS:**

- a. Cost of direct supervision of volunteers (total hours of direct supervision times hourly rate of staff person(s) directly supervising program volunteers.

Hours: 2080	x	Rate: \$63.88	=	\$132,870.40
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- b. Cost of program coordination (total hours of program coordination times hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placements and recognition, etc.

Hours: 2080	x	Rate: \$73.05	=	\$151,944.00
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- c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

<u>Item</u>	<u>Cost</u>
Supplies	\$50.00
Volunteer expenses including recognition and insurance	\$20,715.42
Volunteer mileage	\$2,020.00
Other (computer, cell phones, office expense, Program software)	\$1,084.00

<b>TOTAL OF OTHER PROGRAM COSTS</b>	<b>\$23,869.42</b>
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d. **TOTAL OF VOLUNTEER PROGRAM COST**  
(Sum of 4a, 4b and 4c)

\$308,683.82

**5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:**

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2) \$4,167,134.16  
b. Total of Donations to Volunteer Program, Item 3 (Page 2) \$109,078.00  
c. Subtract Total of Volunteer Program Costs, Item 4d (Page 3) \$308,683.82

**TOTAL PROGRAM BENEFIT**

\$3,967,528.34

**6. RECRUITING:**

Please describe your recruiting programs:

Our recruiting program includes participation in community health and resource fairs, presentations to community organizations, and referrals from both the AIS website and AIS call center. We utilize the AIS newsletter to run recruitment articles, spotlighting many of our partner volunteer sites. At the beginning of 2022, we placed recruitment articles in five local newspapers. The Retired and Senior Volunteer Program (RSVP) and Senior Volunteers in Action (SVA) website was launched in the fall of 2021. This website includes all eighty-nine of our volunteer sites, allowing potential volunteers the chance to browse the many volunteer opportunities and complete an enrollment form online. Word of mouth is another reliable source of recruitment. Volunteers and volunteer coordinators often recruit friends and family.

**7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:**

Please describe any special activities and/or achievements your program was involved in during the period of this report:

Despite the challenges that the pandemic brought to the senior volunteer program, the department is on track to successfully meet the goals of the Federal RSVP grant for San Diego County. Our department recognized 4 volunteers in our AIS monthly newsletter during this time period. We held 4 recognition events for our volunteers at County and City Parks during the month of May. The events included volunteers speaking about their volunteer experience, awards for volunteers with 20 or more years of service, and awards for the volunteers with the most hours served. The events also included a catered lunch, and a chance for our staff to meet the volunteers and get a first-hand account of their volunteer activities and experience.



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**8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2021 -22:**

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

The main department goal for the next fiscal year is recruitment. We hope to recruit an additional 100 volunteers through our volunteer website, recruitment articles, and outreach in the community. We will focus on outreach in underrepresented populations to create a more diverse volunteer base. Our plan is to place recruitment ads in local newspapers that reach those populations. Another goal is completion of a recruitment video which highlights some of our volunteers sharing their volunteer experience. Some of our volunteer sites have developed virtual volunteer opportunities and one of our department goals is to share those opportunities with isolated seniors, giving them a chance to feel connected and regain their sense of purpose.

**9. GENERAL INFORMATION:**

Name of Person Completing Report:	Armida Martinez		
Phone Number:	(858) 505-6448	Mail Stop:	O434
Email:	Armida.Martinez@sdcounty.ca.gov		

Volunteer Coordinator:	Armida Martinez		
Phone Number:	(858) 505-6448	Mail Stop:	O434
Email:	Armida.Martinez@sdcounty.ca.gov		

**10. DEPARTMENT CERTIFICATION:**

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DEPARTMENT HEAD SIGNATURE

\_\_\_\_\_  
DATE