

County Of San Diego - Annual PRA Inventory Report 7/01/2017

Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
Accela Automation (BCMS) (LEAMS)	Accela Inc.	Civic Data Platform	Accela Automation is the County's permitting system.	Open to Public	LUEG	Daily	Daily
ACST/TC Auditor Secured Tax Billing	Mainframe	Mainframe	Auditor system used to calculate Fixed Charged Special Assessment for current and immediate PY. Current reflects assessment to date. PY is frozen at year end.	Confidential	Auditor & Controller	Annually	Annually
ACTI Tax Rate Area Index	Midrange	Midrange	Tax Rate Area management system	TBD	Auditor & Controller	Annually	Annually
ACUS Auditor Unsecured Prpty Tax Billing	Mainframe	Mainframe	Auditor system for creating tax bills for unsecured properties	Confidential	Auditor & Controller	Annually	Annually
Adobe Analytics	Adobe	Adobe Analytics	Web analytics for web site statistics and analysis.	Open to Public	County Technology Office	Daily	Daily
Adoptions Assistance Program	Microsoft	Access	Application to track Adoption aid payments for Child Welfare Services. This database is used to document new and on-going Adoptions Assistance Program (AAP)-eligible clients. Queries and Reports are used to create lists for sending out letters for bi-annual AAP Contract Renewals. Timelines for renewals are to be in compliance with State and Federal law. At any given time, there are over 6,000 active AAP cases maintained by San Diego County.	Confidential	CWS	Daily	Daily
Adoptions Information and Reporting System	CAIRS Solutions LLC	My Adoption Portal (MAP)	Adoption Information & Reporting System tracks client data, generates adoption reports and retrieves archival data. MyAdoptionPortal.com.	TBD	CWS	Daily	Daily
Adoptions Matching Program	Microsoft	Access	End-user maintained application to match adoption applicants to available children for Children's Services - ****Access, PC platform****	TBD	CWS	Daily	Daily
Adult Case Management System	District Attorney ITD	Version 18.1.1	Track and manage adult criminal prosecutions.	character, date/time, and numeric data relevant to the	Office of the District Attorney	Daily	Daily
AIS - IHSS Documentum/Webtop	Wave Technology Solutions Group	Kofax	This application is an Imaging and content management solution for their AIS In-Home Supportive Services (IHSS) Program with Kofax for the Imaging and Documentum for the Content management system. This implementation will allow Scanning to provide case, client and provider related digital content to be stored into Documentum for the stakeholders	Sensitive	AIS	Daily	Daily
AIS Case Management	Wave Technology Solutions Group	Wave Imaging Corp. (WIC)	an electronic content management solution for Aging and Independence Services Adult Case management program.	Sensitive	AIS	Daily	Daily

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AIS Master Mailing List	Microsoft	Access	Mailing List for Aging and Independent Services program distribution.	Confidential	AIS	Daily	Daily
AIS Ombudsman	Wave Technology Solutions Group	Ombudsman Imaging	Provides an electronic content management solution for AIS Ombudsman Program with Documentum content management system to provide volunteer, complaint and facility related digital content stored in Documentum to stakeholders.	Sensitive	AIS	Daily	Daily
ALEX	Microsoft	Dynamic CRM	AIS provides services to older adults, people with disabilities and their family members, to help keep clients safely in their homes, promote healthy and vital living, and publicize positive contributions made by older adults and persons with disabilities. AIS has more than 30 programs and provides a wide range of services, including information and assistance, advocacy, coordination, assessment, and authorization of direct services.	Confidential	AIS	Daily	Daily
Anasazi Mental Health Management Information System	Cerner Corporation	Cerner Community Behavioral Health System	Mental Health Practice Management & Electronic Health Record Application	Confidential	Behavioral Health Services	Daily	Daily
Applications Manager	HP Enterprise Services	AppsManager	This application is for HP application/server tracking.	Confidential	HP	Daily	Daily
APS Imaging	CoSD ITO Contractor	APS Imaging	A Documentum electronic content management systems for the Aging and Independence Service's Adult Protective Services program..	Sensitive	AIS	Daily	Daily
ARCC Document Management System	Wave Technology Solutions Group	App Extender	Special Awareness Application Script	Confidential	ARCC	Daily	Daily
ARCC Recording System	CourtView	SDRP	Special Awareness Application Script - Fictitious Business Names (FBN), Marriage Licenses, and ARCC Cashiering	Confidential	ARCC	daily	daily
AuctionPro web	Panoramic Software Inc.	AUCTIONPRO WEB	Public Administrator/Public Guardian application to manage personal property from decedent and conservator estates.	TBD	AIS	DAILY	DAILY
AV Capture All	AV Capture All	AV Capture All	This system streams planning commission hearings live.	Open to Public	LUEG	Monthly	Monthly
Buynet II	None (No Vendor)	Buynet II	Web based purchasing tool. Providers can register to receive information about ongoing procurements. Ongoing procurements and final contracts are posted.	Open to Public	P&C	Daily	Daily

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CalWIN ERMS	CoSD ITO Contractor	Documentum/Captiva/Adobe LiveCycle	This is a Documentum Application, used by County Eligibility Staff to retrieve, view, store and modify eligibility forms and client documents. This application replaced the PA2443 DoRES application and is hosted on the new EDPP/ Greenbuild Platform.	Confidential	EO	Daily	Daily
CalWORKS Information Network	HP Enterprise Services	CalWIN	The entire integrated system comprised of and connecting all CalWIN System Software, Local Office Hardware, Project Facilities Hardware, and Third Party Software licensed by COUNTIES or licensed by VENDOR	Confidential	EO	Daily	Daily
CampaignDocs .net with online filing option	SouthTech Systems	CampaignDocs .net with online filing option	Keeps track of candidate filing information/disclosure statements. Allows candidates to file for office on line. Data in this system is open to the public, and most data is available to the public via web browser, however there are specific additional regulations governing the release of some of the data	Open to Public	Registrar of Voters	Varies	Varies
Cantata Health Netsolutions	NTT Data Long Term Solutions, Inc.	KEANECARE	Primary clinical medical record system including MDS, Resident Trust and medical billing. It includes Physicians Orders, eDocuments, ePrescribing, Progress Notes, Quality Assurance, User Defined Assessment, Tracks resident information, including census, reimbursement, clinical, and contact data. NTT also contains AR / billing software, beginning with complete registration data, continuing to claims paid on first submission Hospital for medical billing to Medicare & Medi-Cal.	Confidential	Behavioral Health Services	DAILY	DAILY
CAS	Sironn Software, Inc.	Civil Administration System	Civil Processing System	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
Case Folder Tracking	Electronic Data Systems Corp.	Case Folder Tracking	Application integrated with CalWIN (PA2241) to provide case folder tracking via bar code labels and scanners.		EO	Daily	Daily
CATS Customer Dashboard	DCSS CoSD	CAT	Application for Department of Child Support Service Case Management System	Confidential	DCSS	Daily	Daily
CDS Batch	Electronic Data Systems Corp.	Welfare Case Data System	Batch back up and restore jobs to for the legacy Welfare Case Data System.	Confidential	EO	Read-only - Data is static	Read-only - Data is static
CDS Online	Electronic Data Systems Corp.	Welfare Case Data System	Legacy Welfare Case Data System for read-only historical research.	Sensitive	EO	Read-only - Data is static	Read-only - Data is static
Cerner CareTracker	Cerner Corporation	CareTracker	CareTracker application uses wall-mounted touch screen devices placed strategically throughout Edgemoor Hospital to allow staff members to record supportive documentation of all types. Information for all departments is retrieved in a variety of formats for MDS completion, care planning, and staff management.	Confidential	Behavioral Health Services	Daily	Daily
Cerner Millennium	Cerner Corporation	Millennium	Cerner Millennium electronic health record system used at the County Psychiatric Hospital and Inpatient Pharmacy . It is accessed by hospital clerical staff, doctors, nurses and pharmacists to track patient information, chart patient data, and dispense medication.	Confidential	Behavioral Health Services	Daily	Daily
Chameleon	Chameleon Beach (HLP, Inc.)	Chameleon	Animal Management: Chameleon is an integrated shelter software case management system for the entire Animal Services agency. It helps to track all the data for shelter, law enforcement, licensing and dispatch programs within the department. Finding Rover. Finding Rover is a Third Party Mobile App that uses Animal Facial Recognition against the Picture data provide from the Animal Database.	Sensitive	DAS	Daily	Daily

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Child abduction Investigative system	District Attorney ITD	Version 1.5.0	Track and manage child abduction investigations.	character, date/time, and numeric data relevant to the	Office of the District Attorney	Daily	Daily
Citizen Advisory Boards Application	HP Enterprise Services	Citizen Advisory Boards Application	Clerk of the Board Commissions and Boards Application. Tracks applicants and members of county boards and commissions.	Open to Public	COB	Varies	Daily
Closed Cases Repayment Accting System (CCRAS)	CoSD ITO Contractor	CCRAS	Repayments on Closed Cases from CDS legacy system	Confidential	EO	Varies	Varies
CMIPS Adhoc Tool	HP-Sacramento	Access	CALIFORNIA MGMT & INFO PAYROLL SYS (CMIPS) - Monthly reporting & loading of CMIPS data to the local CMIPS Adhoc tool.	Confidential	AIS	DAILY	DAILY
CMIPS II - State Hosted	State of California	CMIPS II	Case Management Information and Payrolling System (CMIPS) is an information computer system that tracks more than 300,000 cases and processes over \$2,000,000,000 annually for state-wide services provided to elderly, disabled, or blind individuals so that they can remain safely in their own homes under the In-Home Supportive Services (IHSS) Program. CMIPS II is a State hosted Application and is accessed through a Web Portal that provides a single log-on location for HHSA IHSS Program users to access the various components and functionality associated with CMIPS II. These components and functionality include Case Management, Reporting, Advantage Financial and Advantage Human Resource Management (HRM). CMIPS II is an upgrade/enhanced Application from the Legacy CMIPS Application.	Confidential	AIS	Daily	Daily
CMS Patient Eligibility System	NetChemistry	Authmed	This is a patient eligibility system for County Medical Services. The application has been hosted at vendor's data center since 6/30/14.	Confidential	EO	Daily	Daily
Community Enhancement / Neighborhood Reinvestment Program (AC Grant)	HP Enterprise Services	HP - Internally Developed	The CE/NRP application is used throughout the year by the Office of Financial Planning (OFF), Clerk of the Board (COB) and the Board of Supervisors (BOS) to manage the lifecycle of financial grants awarded to public entities by the BOS. Specifically, CE/NRP accepts grant applications via provided Adobe forms, then awards, tracks, closes and stores successful award data in its database over multiple years. This application is built upon the Enterprise Document Processing Platform (EDPP). EDPP is PA2563. The ACGrant system is comprised of a database, a web front end and a web service. The database runs on Microsoft SQL Server 2012 and the web components run on Internet Information Server (IIS) 7.5. Both the database and web servers run on the Windows 2008 R2 Server operating system. In addition, a component called Documentum processes grant applications submitted electronically (via PDF files) and submits the applications to ACGrant.	Sensitive	Auditor & Controller	Annually	Annually
Confidential Ethics Line and Website - NAVEX	NAVEX	Confidential Ethics Line and Website - NAVEX	Allows reporting of precieved ethical breaches	Confidential	Chief Administrative Office	Varies	Varies
Contact Tracking	District Attorney ITD	Version 2.0.2	Track letters and phone calls directed to the District Attorney.	character, date/time, and numeric data relevant to the	Office of the District Attorney	Daily	Daily

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Convey 1099	Convey	1099 Convey Advantage	This application is used by Fiscal to enter and manage CY 1099 database to be sent to IRS. Use to prepare the TIN Matching file to IRS and print the 1099Misc . Application is updated yearly in January for prior tax reporting year.	Confidential	AS	Annually	Annually
Correspondence Information Management System (CIMS)	SDSD	CIMS	Manage Correspondence to the Sheriff	Public, Sensitive, Confidential	SD Sheriff	Varied including Real-Time	Varied including Real-Time
County Constituent Relationship Management	Lockheed Martin	IQ	Constituent Relationship Management for tracking constituents and public referrals	Sensitive	County Technology Office	Daily	Daily
County Law	Cycom	CountyLaw	Case tracking, calendaring, and timekeeping system for County Counsel cases	Confidential	OCC	daily	daily
County Web Referrals	HP Enterprise Services	County Web	Web portal for County Aging and Independence Referral submission.	Open to Public	PH	DAILY	DAILY
CRM Framework	Microsoft	Dynamic CRM	The Customer Relationship Management (CRM) architectural framework is an enterprise collaboration tool implemented in 2011 per request by the County of San Diego (CoSD). The enterprise CRM was designed for the County of San Diego to: 1) Provide a CRM framework designed for intranet web sites and applications 2) Provide an out-of-the-box CRM search experience 3) Implement a role-based security model to authorize users for accessing content and features in CRM 4) Provide a standardized Enterprise Collaboration Service, based on CRM Framework that includes features such as templates, workflows and workspaces. 5) Provide an Intranet Content Portal, based on out-of-the-box CRM Framework publishing sites, to facilitate publication of enterprise-controlled information.	Confidential	County Technology Office	Daily	Daily
Crossroads Software Collision Database System	CrossRoads	CrossRoads	The program provides the end users with the ability to data-enter their collision report data, edit and maintain this data, and to execute a variety of analysis on the data. This system is in use by over 400 city and county agencies in California.	Sensitive	DPW	Daily	Daily
CWS / CMS (State ASP)	State of California	Statewide California Child Welfare Services Case Management System (CWS/CMS)	The Child Welfare Services Case Management System (CWS/CMS) is the statewide database utilized by California's County Child Protective Services agencies. The CWS/CMS Division of the Office of Systems Integration is the State agency responsible for the operation and maintenance of the database.	Confidential	CWS	Daily	Daily
CWS Mandated Reporter	None (No Vendor)	CWS Mandated Reporter	The Child Welfare Services (CWS) Mandated Reporter Application (MRA Web) is a web site used by CWS social workers and community Mandated Reporters to submit/receive the follow up Suspected Child Abuse Report (SS8572).	Confidential	CWS	Daily	Daily
CWS Revolving Fund	Panoramic Software Inc.	CWS Revolving Fund	Application to manage claims check for CWS program	Confidential	Health & Human Services Group Office	Daily	Daily

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DIMSNET	Election Systems & Software	DIMS-NET	ROV Core Application. Manages process of preparing for election, ballot creation, voter verification, etc.	Confidential	Registrar of Voters	Daily	Daily
DocVault	Microsoft; EMC	SharePoint; Documentum	Repository for all project/work request documentation	Confidential	County Technology Office	Daily	Daily
DPW Referrals System	Microsoft	Access	The Referrals database system tracks referrals from the CAO and the Board of Supervisors and provides man/agement status reports.	Sensitive	DPW	Daily	Daily
EBT EPPIC Website	Xerox	EPPIC	EPPIC (Electronic Payment Processing and Information Control) is used for Electronic Benefit Transfer (EBT) card and benefit issuances. The system is maintained by the California State EBT vendor, Xerox. Counties use the system to issue EBT cards, Cash benefits (CalWORKs, GR, CAPI) and CalFresh (Food Stamp) benefits. The system maintains a history of benefit issuances, ongoing usage and balances for both Cash benefits (CalWORKs, GR, CAPI) and CalFresh (Food Stamp) benefits. It is a state contracted CSP application.	Confidential	EO	Daily	Daily
Economic crimes investigative system	District Attorney ITD	Version 2.1.9	Track and manage economic crimes investigations.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Edgemore Nurse Staffing program	Intime	SPEEDSHIFT	Program to assist in the scheduling of health care personnel at Edgemoor facility.	Confidential	Behavioral Health Services	DAILY	DAILY
eForms Repository	N/A	N/A	The eForms Repository provides a shared repository that can be used by any departments to store their eForms, if they don't have a repository of their own.	Sensitive	County Technology Office	Daily	Daily
Electronic Approval Workflow	N/A	N/A	Provides an approval workflow capability that can be used for any type of document.	Sensitive	County Technology Office	Daily	Daily
Elite	Emphasys Computer Solutions (ECS)	Elite	This is the Case Management system for HCD/Housing. The Application contains data used to determine initial and ongoing eligibility for rental assistance for qualified residents of San Diego County. It also generates rental assistance payment to landlords. Data included in the database is personal information and financial record. Data is to be treated as highly confidential.	Confidential	Housing & Community Development	Daily	Daily
e-mail	Microsoft	Microsoft Exchange	Electronic Mail	Public, Sensitive, Confidential	SD Sheriff	Real-Time	Real time

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EMISSIONS INVENTORY (EASIER)	Microsoft	SQLServer	EASIER system containing emissions and toxics inventory information for S.D. business	Open to Public	APCD	Daily	Daily
eMug	DataWorks Plus	Mugshots system	Mugshots application that contains booking photos, registrants (Sex, Arson, Violent, Arson & Gang), employee identification photos. This is a regional system utilized by several agencies within the County.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
Enterprise Document Processing Platform	EMC; Adobe Systems Inc.	Documentum; Captiva; Adobe LiveCycle	This platform will be used to host all Documentum applications. The first application to be hosted on this platform is CalWIN ERMS.	Confidential	County Technology Office	Daily	Daily
EPM Live		EPM Live	This application provides online project management functionality for capital improvement projects.	Sensitive	Public Works	Daily	Daily
ERP Oracle Financials	Oracle Corporation	Oracle E-Business Suite	Comprises General Ledger and Fixed Assets (includes Formscope)	Confidential	Auditor & Controller	Daily	Daily
Eventbrite	Eventbrite	Eventbrite	Free service that allows public and County employees to register for the annual economic roundtable forum.	Sensitive	Auditor & Controller	Varies	Varies
Expert Witness Tracking System	District Attorney ITD	Version 2.0	Track and report expenses for expert witnesses used in trials.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Expresit		Expresit	Customer Service Feedback Application. Customers can post comments about their visit to ARCC offices via a tablet located on the front counter in the office or on their mobile device.	Sensitive	Assessor/Recorder/County Clerk	Daily	Daily
Extradition Tracking System	District Attorney ITD	Version 2.1.0	Track and manage extradition requests..	character, date/time, and numeric data relevant to the	Office of the District Attorney	Daily	Daily
EZ Access	EZAccess, Inc.	Midrange	Unsecured Property Assessment For Businesses, Marine vessels, Aircraft, Leasing & Leased land, Agriculture.	TBD	ARCC	Daily	Daily

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EZ Book	First Matrix Group	EZ Book	Used to book reservations for conference rooms in COC and CAC. Application was procured by COB, transferred to DGS with management of CAC. This app was approved when it was owned by FGG/COB. It is currently in use at COC and CAC. Renewal dates are different	Sensitive	General Services	Daily	Daily
Field Survey Notes Index	Microsoft	.NET plus SQL	Database to maintain and research field survey notes	Open to Public	DPW	Daily	Daily
GovDelivery: Email Subscription	GovDelivery, Inc	GovDelivery	E-mail subscription service to notify the public when changes have been made to pages on our website that they have selected.	TBD	County Technology Office	Daily	Daily
Hansen for Parks & Rec	Infor	Hansen	The Hansen Parks Module automates the operation and maintenance of thirty-one camping parks, day-use parks, and community centers	Sensitive	DPR	Daily	Daily
Health Outcomes Management System (HOMS)	UCSD Health Services Research Center (HSRC)	Health Outcomes Management System (HOMS)	Manages the HOMS web based DB used by Behavioral Health provides to track client outcomes.	Confidential	Behavioral Health Services	Varies	Varies
HHS AIS Ombudsman Kofax Imaging	Wave Technology Solutions Group	Kofax	A component of the electronic content management solution for AIS ombudsman program. This application provides volunteer, complaint, and related digital content	Sensitive	AIS	Daily	Daily
Innovative Millennium	Innovative Interfaces	Millennium	The Millennium application is used to manage the business processes of San Diego County Library. The library Web site is included within this system. It is a COTS Unix-based system. The Library web-site is included within this system, along with bar-code scanning check-out capabilities. The Millennium system houses the data from the library. The Millennium server authorizes some 3rd Party website access from library and library patrons accessing the library from outside the Library. The Millennium application is available to the library system seven days a week from 0700 to 2000 hours Pacific Monday through Saturday and 1200 to 2000 Pacific on Sunday. The library is available with outside access via the web on a 24 hour basis. The Millennium system that is currently in use by the County of San Diego Library is shown in the following diagram. the Millennium Servers are currently housed at the Tulsa Data Center.	Open to Public	Lib	Daily	Daily
Insurance Fraud Investigative System	District Attorney ITD	Version 5.1.0	Track and manage insurance fraud investigations.	character, date/time, and numeric data relevant to the	Office of the District Attorney	Daily	Daily
Integrated Recording and Vital Records System (aka. ACCLAIM)	Harris	Acclaim	The ARCC is replacing their SDRP application with an with this Integrated Recording and Vital Records System which has been developed by Harris Recording Solutions. The system will support the following high-level functions: Recording, Scanning/Archiving, Vital Records, Indexing/Verification, Marriage License Application/Recording, System Administration/Controls, Fictitious Business Name Filing, Customer Search & Services (Kiosk), Integrated Cashiering, Customer Search, Services, & eCommerce (web), Fully Integrated Accounting, Reporting, Transfer Tax Collection/Distribution, Interface with External Data Sources, Auto Indexing, Interface with CoSD Oracle Financials, eRecording, Interface with CoSD Property Tax System, Integrated Redaction.	Confidential	ARCC	Daily	Daily

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iQCS	Digital Innovation, Inc.	iQCS	iQCS is the web-based version of the Quality Assurance Network Collector System (PA2191). iQCS is an automated "pre-hospital" system that collects and stores patient information, emergency medical services personnel names, certified records, and quality assurance information. It is used to track and monitor emergency care provided to patients from initial contact, transport and arrival to the hospital, when applicable. A Base Hospital Mobile Intensive Care Nurse (BHMICN) enters the patient information, injuries, vitals, history and treatment provided by the emergency personnel on the scene. iQCS enables the hospitals within the network to track hospital resources and availability, as well as, directs ambulances to the appropriate emergency facility. It also provides the County EMS management the ability to ensure that the personnel providing treatment to the patients have the appropriate certificates and licenses.	Confidential	PH	daily	daily
ITrack	Nicus	M-PWR	Nicus M-PWR is an enterprise-wide IT financial management application used for IT chargeback, cost visibility, budgeting, and forecasting. It replaces the legacy COSD Chargeback system.	Sensitive	County Technology Office	Monthly	Monthly
JIMS	TriTech Software Systems	Jail System	Jail Information Management System. System of record for all the bookings within the San Diego County.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
Juvenile Case management system	District Attorney ITD	Version 5.8.1	Track and manage juvenile criminal prosecutions.	character, date/time, and numeric data relevant to the	Office of the District Attorney	Daily	Daily
Kronos Workforce Central	Kronos	Kronos Workforce Central	Time Collection System	Sensitive	Auditor & Controller	Daily	Daily
LAFCO ApplicationXtender (AX) Imaging Environment	HP Enterprise Services and WAVE TSG	Documentum ApplicationXtender	Immutable image file repository for San Diego Local Agency Formation Commission (LAFCO) that houses scanned image records from 1964 through 2010 including public documents related to various project proposals as well as internal departmental records related to payroll, personnel, budgets, etc.	Sensitive	LAFCO	Quarterly	Quarterly
Lobby Central	Lobby Central (Fuhr Software, Inc)	Lobby Central	Public customer check in system.	Sensitive	Child Support Services	None	None
LUEG Repository	EMC	Documentum	The departments of Air Pollution Control District, Agriculture Weights and Measures, Environmental Health, Planning and Development Services and Public Works, have implemented an electronic document management solution to automate the business processes for creating, storing, retrieving, routing, and distributing documents associated with parcels, permits, inspections, and other business processes.	Sensitive	LUEG	Daily	Daily
MCS Centricity (formerly IDX)	United Healthcare (UHC)/GE Healthcare/McKesson	Centricity Business/Code Review	Managed Care Application/Claims Payment System for County Medical Services Program.	Confidential	EO	Daily	Daily
Mendoza Daily Diary	Mendoza & Associates	Mendoza Daily Diary	This system is the construction inspection system for capital improvement projects.	Sensitive	Public Works	Daily	Daily

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Mental Health Conservator/Case Management	Panoramic Software Inc.	Mental Health Conservator/Case Management	The Health & Human Services Agency (the Agency) uses Panoramic Software Inc.'s Windows-based application to record, monitor, and manage fiduciary funds on behalf of clients. The system is also used for case management services and programs rely exclusively on Panosoft for form creation and retention, electronic health record, and database needs.	Confidential	Aging & Independence Services	Daily	Daily
MHSA Data Collection & Reporting System	State of California	MHSA Data Collection & Reporting System	Reporting System is a State system that collects client level service utilization data about California's county mental health programs. Data are provided monthly by county mental health programs (MHPs) and summarized at the state level. It is a requirement and is used to provide service utilization data to DHCS management and staff, MHPs, other state agencies, federal agencies, the Legislature, and other interested groups and individuals	Confidential	Behavioral Health Services	Daily	Daily
Microsoft Office	Microsoft	Microsoft Office (Word, Excel)	Data is collected, analyzed and stored using Microsoft Office for a variety of functions and processes, in support of required business operations of various County Departments.	Public, Sensitive,	County Department	Daily	Daily
MRIS; Jail Jackets scanning; Toxicology;	EMC	ApplicationExtender	Imaging Capture	Public, Sensitive, Confidential	SD Sheriff	Varied including Real-Time	Varied including Real-Time
Multiple Senior Services Program	RTZ & Associates	MSSPCARE	Multiple Senior Services Program - case management, purchase services, & case tracking	Confidential	AIS	DAILY	DAILY
myRequests	N/A	N/A	System for requesting Information Technology products and services.	Sensitive	County Technology Office	Daily	Daily
Nationwide	Nationwide	Nationwide	Deferred Compensation participants' account for plans they are enrolled in. Can administer their accounts online. Nationwide is exempted from public records pursuant to CA Govt Code 6254(c)	Confidential	Treasurer Tax Collector	Daily	Daily
NeoGov	Neogov	Neogov Insight	Applicant tracking system used to track the hiring process within the County of San Diego.	Confidential	DHR	Daily	Daily
Ombudsman Data Integration Network (ODIN)	State of California Department of Aging	Ombudsman Data Integration Network (ODIN)	Ombudsman Data Integration Network (ODIN) is a State hosted web application that replaced the CSP Ombudsmanager in October 2013. The Ombudsman Data Integration Network, or ODIN, is a web-based application developed by the Information Technology Bureau and the Office of the State Long-Term Care Ombudsman of the California Department of Aging. ODIN:Tracks facilities, residents, cases, complainants and activities. Generates reports across many variables.	Confidential	Aging & Independence Services	Daily	Daily

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OnBase	Hyland	OnBase	Medical Records Imaging - The application, OnBase, is an Electronic Content Management for medical records. It consists of the following modules: Scanning, Coding, Completion, Analysis, along with an HL7 interface for Admission, Discharge, Transfer report from Cerner, that is patient names and Medical Record numbers that were seen the previous day. The users are typically Health Information Management (AKA Medical Record Staff) users, along with physician users. It replaced the legacy ChartVault system. User access is via the web. The database is hosted, by Hyland Software, in our datacenter in Ashburn, Virginia, along with backup in Bluebridge Ohio Anasazi application schedules a nightly job that creates the data file and then automatically sends via Secure FTP direct to OnBase (formerly Chart One) Vendor Server.	Confidential	PH	Daily	Daily
Parent Search db	Microsoft	Access	Access database tracks Adoption parent search efforts	TBD	CWS	Daily	Daily
PARTS - Public Authority Registry Tracking System	Microsoft	Dynamic CRM	The PARTS (Pubic Authotrity Registry Tracking System) application will manage the providers and cosumers for IHSS Public Authority. It resides in the CRM framework.	Confidential	AIS	Daily	Daily
PCC Staffing Database	Microsoft	Access	Access Database used for tracking staff at PCC, including training, assignments and scheduling.	Confidential	CWS	Daily	Daily
PCDs	SDDS	PCDs	Streamline the probable Cause Declaration process for Judicial review	Public, Sensitive, Confidential	SD Sheriff	Varied including Real-Time	Daily
PeopleSoft HCM	Oracle Corporation	HCM, Payroll, Benefits Admin	Manage employment data	Confidential	DHR	daily	daily
PGPro web	Panoramic Software Inc.	PGPRO WEB	Fiduciary/Trust Accounting application for the County Public Guardian Conservator.	TBD	AIS	DAILY	DAILY
Pharmacy Outpatient System (Etreby)	Cerner Corporation	Etreby	Clinical Pharmacy System for San Diego Outpatient Pharmacy	Confidential	Behavioral Health Services	Daily	Daily
Polinsky Kids Information Data System	Fort and Associates	Polinsky Kids Information Data System	The Polinsky Kids Information Data System tracks and collects information on children who were admitted to Polinsky Childrens Center.	Confidential	CWS	Daily	Daily

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Prodagio	Gimmal	Prodagio Case	The Department Housing and Community Development (HCD) require a document management solution for managing Rental Assistance case file documents. The Department of Housing and Community Development (HCD) manages eight different rental assistance programs. Prodagio Case Management is built on Documentums Webtop client, and thus Prodagio is the case management centric interface used by users when accessing their data. All users accessing content in Documentum have to authenticate by inputting their user names and passwords Prodagio is used in creating and sending out housing letters including but not limited to income verification, employment verification, asset verification, rental letters, etc to assist in the qualification and communication process for low income housing. The generation of letters and reports thru Prodagio is dependent on the data that populates into Prodagio from HCDs Elite Database system. The Prodagio application will be populated with data from Elite via a nightly batch job. However, there may be a need to look at the most recent data during the day as well. In order to do this, a web service (tcp 443 https) call from the Prodagio Documentum docbase content server to the ustlvcsd113 Elite Application Server will be initiated that will give the users the up-to-date information that they need. This parameter will be used to find the entity within Elite, gather the information for that entity and bring the key data back for that participant from the latest Cert (using the latest date in the system). This data will be passed back to Prodagio for use in their letters.	Sensitive	Housing & Community Development	Daily	Daily
Prop 8	ARCC	Midrange	AS400 database for Tracking prop8 applications, reports and correspondence	Sensitive	ARCC	Daily	Daily
Public Assistance Fraud Investigative system	District Attorney ITD	Version 3.1.2	Track and manage public assistance fraud investigations.	Relational character, date/time, and numeric data relevant to the system in question.	Office of the District Attorney	Daily	Daily
Public Health Information System (PHIS)	Netsmart	MyAvatar	Public Health Services case management/ claiming system	Confidential	PH	Daily	Daily
Pyxis	Carefusion	Pyxis	The Pyxis Medstations from CareFusion is being used by Health and Human Services Agency (HHS) San Diego County Psychiatric Hospital (SDCPH) for inpatient services. The CareFusion Pyxis medication cart dispensing system will automate aspects of SDCPHs medication process including dispensing patient medication, provide the ability to monitor medication stock levels thereby ensuring availability of medications, while reducing overstocking (daily inventory reconciliation are accurate). Pyxis will interface with Cerner Millennium and receive patient ADT (Admission, Discharge and Transfer) Orders, and receive medication orders from (Cerner Millennium®) and dispense medications for SDCPH through CareFusion Pyxis, with goal of reducing medication errors. Provide for means to dispense medications outside of normal Pharmacist hours.	Confidential	Behavioral Health Services	Daily	Daily
Q Continuum System	Care Access	Q Continuum	Q is a HIPAA compliant, Internet-based tool for client centric, data reporting. This application is used by AIS staff in numerous programs. The tool is used for assessments, care plans and logging services. Information about individual consumers is shared within the provider network. This application serves as a "data warehouse" for data that crosses numerous AIS support programs.	TBD	AIS	Daily	Daily

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QANET Collector System	Digital Innovation, Inc.	iQCS	An automated pre-hospital system that collects and stores patient information, emergency medical service personnel certification records, and quality assurance information. This is the replacement product for QANet.	Confidential	PH	Daily	Daily
Q-Matic Line Queue Management	Qmatic	Orchestra	Customer Flow Management System - used for customer intake, routing customers to the appropriate LUEG permitting counter (e.g. DPLU, DEH, or DPW) and capturing actions conducted by staff for customers.	Open to Public	EXEC	Daily	Daily
Records Information Management System (RIMS)	SDDD (Oracle)	RIMS	Pre-employment applicant management	Public, Sensitive, Confidential	SD Sheriff	Varied including Real-Time	Varied including Real-Time
Redemption (Prior Year/Secured/Defaulted) Taxes	Mainframe	Mainframe	Post payments and penalties; make changes/updates, generate reports; provide on-line access; print Tax Bills (both production Enterprise and On-Demand at remote printers); download mini-database to TAPPIS; generate electronic media for Tax Agencies.	TBD	Auditor & Controller	Annually	Annually
Representative Payee (Foster Care)	Panoramic Software Inc.	Representative Payee (Foster Care)	Application to manage claims check for Foster care program	Confidential	Health & Human Services Group Office	Daily	Daily
RMS	Motorola	Records Management System	Records Management System for the Sheriff's Department. It contains information regarding current and past investigations as well as field contacts.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
RSVP Volunteer Reporter	Volunteer Software	FOXPRO	Aging and Independent Services program to track and manage volunteers.	Confidential	AIS	Daily	Daily
ServicePoint	Bowman Systems	ServicePoint	ServicePoint is a web-based approved Homeless Management Information System (HMIS) that is used by staff in the Department of Housing and Community Development (HCD) to track and report out on multiple programs funded by the federal Department of Housing and Urban Development (HUD). By entering data into the ServicePoint program, HCD complies with funding requirements, provides useful aggregate data on homeless programs and outcomes for the region and puts The County of San Diego in a position to apply for and receive additional funding.	Confidential	Housing & Community Development	Daily	Daily
Sharpe IPM	SharpeSoft, Inc.	Sharpe IPM	Capital Improvement Program budgeting	Open to Public	LUEG	Daily	Daily
SOE Poll worker online training	SOE	SOE Poll worker online training	This is an LMS system used to host ROV specific Pollworker training. The vendor has training specific to the ADA equipment used by ROV, provides on line training and testing for ROV pollworkers. ROV can pull reports showing areas where pollworkers are confused/not answering correctly, etc.	Sensitive	Registrar of Voters	Varies	Varies
SSRS	County of San Diego	Legacy Social Services Reporting System for Child Welfare Services	Child Welfare Services read only legacy case management system.	Confidential	CWS	Read-only - Data is static	Read-only - Data is static
StarLIMS - Web	Abbott Informatics	Lab Information Management System - Starlims	Web based Laboratory Information Management System installed in the San Diego County Public Health Laboratory on Rosecrans.	Confidential	PH	Daily	Daily

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StreetSaver	Metropolitan Transportation Commission (Govt)	StreetSaver	A condition management system for County maintained road.	Sensitive	Public Works	Daily	Daily
SubPayeePro	Panoramic Software Inc.	Adult Rep	Manages the money for clients that cannot do this for themselves. Funds are deposited into the bank electronically or manually. Bills are paid for clients out of the funds deposited in their "accounts" Includes a sub-module called PA2377 Checks Cleared Import	Confidential	AS	Daily	Daily
TMH	DataWorks Plus	Take Me Home	The Take Me Home Registry is a utility to provide important information to law enforcement officials who may come into contact with those having disabilities such as Autism, Dementia, Alzheimer's, Down syndrome, deafness or any other Developmental Disabilities.	Public, Sensitive, Confidential	SD Sheriff	Daily	Daily
Tririga Facility Center	Tririga	FC9	Facilities space, lease, maintenance & construction project management application. The Department of General Services (DGS) provides a wide range of services to other County Departments. DGS uses the IBM Tririga (formerly known as Tririga Facility Center) application in its support of these services, and hosts its Tririga environment with Gilbane I.management (Gilbane) in an ASP support model.	Open to Public	DGS	Daily	None
TTC ApplicationXtender & WebXtender	Wave Technology Solutions Group	ApplicationXtender & WebXtender	EMC Documentum ApplicationXtender Product Suite (DiskXtender, WebXtender, and AppXtender) on SQL Server 2008.	Confidential	Treasurer Tax Collector	Daily	Daily
TTC CMS	GovDelivery, Inc	GovDelivery	Cloud-Based email subscription service for the Treasurer-Tax Collector to notify the public about important property tax information.	Sensitive	Treasurer Tax Collector	Daily	Daily
TTC CRS (Central Reporting System)	HP Enterprise Services	CRS	Replaces the PayProc application. The application will interface with 6 legacy systems that collect County of San Diego (CoSD) property tax payments and then reconcile those payments with the tax bill as presented by the mainframe system. The output is a reconciled tax bill sent back to the mainframe, and a number of reports.	Open to Public	Treasurer Tax Collector	Daily	Daily
TTC EPS Express Manager	Sonant Corporation	EPS Express Manager	Transaction Data base and report generation tool for IVR and Web Tax Payments. Interfaces with CoSD WITS system	Confidential	Treasurer Tax Collector	Daily	Daily
TTC Interactive Web Response (IWR)	Sonant Corporation	Interactive Web Response	This application provides the front-end public website for constituents to pay their property tax bill (http://www.sdtreastax.com). The legacy EBPP Web Payment system was originally developed nine (9) years ago and does not integrate seamlessly with the overall WITS system. By replacing the two existing EBPP web servers with two (2) new web/application servers integrated with WITS, the County will benefit through better business process standardization and realize cost savings by retiring the EBPP Oracle database and server	Sensitive	Treasurer Tax Collector	Daily	Daily
TTC iPayment Cashiering	Wausau Financial Systems	iPayment Cashiering	Browser based property tax cashiering application.	Sensitive	Treasurer Tax Collector	Daily	Daily
TTC Mobile Home Tax Clearance Database	HP Enterprise Services	TTC Mobile Home Tax Clearance Database	Database is used to process MH Tax Clearance Certificate requests. The database contains the detailed record of all MH Tax Clearance requests issued for manufactured homes located in San Diego, record of unpaid tax bills and estimated taxes collected at the time of the request.	Open to Public	Treasurer Tax Collector	Daily	Daily
TTC SeeTrans	HP Enterprise Services	SeeTrans	Application to query historical tax payment transactions	TBD	Treasurer Tax Collector	Read-only - Data is static	Read-only - Data is static

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TTC Sonant IVR, ACD and Phone Payment System	Sonant Corporation	Interactive Voice Response, ClientCall eCenter	IVR system which permits taxpayers, using telephones, to access the Master Tax File on the mainframe to obtain secured property tax information, have a duplicate tax bill mailed to them, or transfer to another IVR which permits them to make property tax payments. IVR system which permits tax payers, using telephones, to access the Mater Tax File on the mainframe to obtain secured property tax information, have a duplicate tax bill mailed to them, or transfer to anothe IVR which permits them to make property tax	Sensitive	Treasurer Tax Collector	Daily	Daily
TTC Tax Sale Database	HP Enterprise Services	TTC Tax Sale Database	Control, reporting of property eligible for Public Tax Sale; includes a Point-Of-Sale Module.	Open to Public	Treasurer Tax Collector	Daily	Daily
TTC Tax Sale Maps and Images (Web)	HP Enterprise Services	TTC Tax Sale Maps and Images (Web)	Defaulted Property Tax Sale -- Web Application	Confidential	Treasurer Tax Collector	Varies	Varies
TTC TRCC Cortac (Mainframe)	HP Enterprise Services	Mainframe	Generate electronic media for tax agencies	TBD	Treasurer Tax Collector	Daily	Daily
TTC TRDS Defaulted Secured Data Mgmt (Mainframe)	HP Enterprise Services	Mainframe	Tax Collector system for managing secured tax billing and collections for accounts that are in default	TBD	Treasurer Tax Collector	Daily	Daily
TTC TRRT Unsecured Tax Refund Mgmt System (Mainframe)	HP Enterprise Services	Mainframe	Tax Collector system for managing refund actions for Unsecured property tax accounts	TBD	Treasurer Tax Collector	Daily	Daily
TTC TRST Tax Collector Secured Tax Collect (Mainframe)	HP Enterprise Services	Mainframe	Tax Collector system for collecting and managing Secured property tax bill amount for the current year	Confidential	Treasurer Tax Collector	Daily	Daily
TTC TRTC Carryover (Mainframe)	HP Enterprise Services	Mainframe	Secured Property Tax - Carry Over Roll	Open to Public	Treasurer Tax Collector	Daily	Daily
TTC TRTH Secured Tax History Info System (Mainframe)	HP Enterprise Services	Mainframe	Tax Collector system used to display 5 most current years of Secured Tax billing and collection history data by parcel	TBD	Treasurer Tax Collector	Daily	Daily
TTC TRUS Unsecured Property Tax System (Mainframe)	HP Enterprise Services	Mainframe	Post Payments and Penaties; Make changes/updates; Generate reports; provide on-line access; print tax bills (both production/enterprise and on-demand at remote printers); download mini-database to TAPPIS; generate electronic media for tax agencies.	Sensitive	Treasurer Tax Collector	Daily	Daily
TTC Trustref (TTC Financial Apps)	HP Enterprise Services	TrustRef	Financial Refund System	Sensitive	Treasurer Tax Collector	Daily	Daily

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TTC WARP (Wire Access Request Portal)	HP Enterprise Services	WARP	External entities wire request system	Confidential	Treasurer Tax Collector	Daily	Daily
TTC Wausau ImageRPS	Wausau Financial Systems	ImageRPS	Image Based Remittance Processing System	Sensitive	Treasurer Tax Collector	Daily	Daily
USRelay	USRelay	USRelay	This video system monitors low water crossings in the County.	Open to Public	Public Works	Daily	Daily
VETPro Web (ASP)	Panoramic Software Inc.	VETPRO WEB	Veteran Case Management software application, developing and tracking claims and awards for veterans	Confidential	AIS	DAILY	DAILY
Volunteer Tracking System AIS	Benan Systems LLC	VOLTRACK	Volunteer management software that is used by the Aging and Independence Service's Ombudsman Program	Confidential	AIS	DAILY	DAILY
Volunteer Tracking System Polinsky	Benan Systems LLC	VOLTRACK	Tracks volunteers, background, clearances, monthly mileage, etc. Uses the VOLTRAK product.	Confidential	CWS	Daily	Daily
Weather Monitoring and Flood Warning System	Multiple	Multiple	Hydstra is a software for managing large amounts of time-series data in the hydro power, water resources and wastewater industries. Hydstra offers a complete solution to environmental data management conducting: Data Acquisition Data Management Data Analysis Modelling and Simulation Automated Task Scheduling	Open to Public	DPW	Daily	Daily
WebTrends	Webtrends	Webtrends	Tracks and analyzes public web site traffic.	Confidential	County Technology Office	Daily	Daily
Wells Fargo	Wells Fargo	Wells Fargo	Online Merchant Banking System	Confidential	Treasurer Tax Collector	Daily	Daily
WITS	FEI.com, Inc.	SanWITS	Alcohol and Drug Services system that tracks data for CALOMS WITS is a centrally hosted administrator supported data processing system designed for reuse by State substance abuse & mental health services agencies & SAMHSA grantee programs . It supports realtime data processing starting with data collection at treatment clinics This application is hosted by the vendor group SAMHSA (Substance Abuse & Mental Health Services Administration) .	TBD	Behavioral Health Services	Daily	Daily