Problem Resolution Report

CoSD Contract No. 554833
Monochrome Network High Volume Printer - Large Format Resource Unit Fee Revision
ES/CoSD 063

Date: October 16, 2019

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement No. 554833 (the "Agreement") by and between the County of San Diego ("County") and Enterprise Services, LLC, a Perspecta company ("ES" or "Contractor" and hereinafter collectively referred to as "the Parties"), agreement is reached on the Effective Date shown below.

Issue or Problem:

1. As per Schedule 16.1 – 1 Fees, if in any Contract Year, the County's actual consumption of a Non-Bundled Resource Unit (RU) is (i) greater than one hundred thirty percent (130%) of the Baseline Volume for such RU or (ii) is less than seventy percent (70%) of the Baseline Volume for such RU, the Parties shall negotiate in good faith new pricing bands, for such RU.

2. The Monochrome Network High Volume Printer - Large Format (MNWP-LF-H) is a Non-Bundled RU and has been in the 130-150% band since October 2018.

Resolution:

Exhibits 16.1-1, 16.1-6 and 16.1-2 to the Agreement are hereby amended by revising the Monochrome Network High Volume Printer - Large Format (MNWP-LF-H) RU banding to reflect the adjusted volumes and the associated pricing, as shown in Attachment 1, 2 and 3, respectively, to this PRR.

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The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

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IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO		**ENTERPRISE SERVICES, LLC**	
By:	John M. Pellegrino	By:	
Name:	John M. Pellegrino	Name:	Max Pinna
Title:	Director, Department of Purchasing and Contracting	Title:	Contracts Manager
Effective Date:	11/1/19	Date:	October 16, 2019

PRR 063 - Monochrome Network High Volume Printer - Large Format Resource Unit Fee Revision - Attachment 1
Exhibit 16.1.1 - Resource Unit Price Summary

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90% - 110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to 130% band)	RU Fee (130% to 150% band)	RU Fee (150% to 200% band)	Depreciation Period (in Years)
Monochrome Network High Volume Printer - Large Format (MNWP-LF-H)	Schedule 4.3 - Section 4.11.3	Quantity	Fixed Monthly Fee Per Unit		Specific	312	$ 158.88	$ 49,571.83	$ 173.17	$ 165.87	$ 155.98	$ 153.12	$ 150.32	$ 147.57	4

PRR 063 - Monochrome Network High Volume Printer - Large Format Resource Unit Fee Revision - Attachment 2
Exhibit 16.1.6 - Resource Unit Price Summary Option Term

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90% - 110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to 130% band)	RU Fee (130% to 150% band)	RU Fee (150% to 200% band)	Depreciation Period (in Years)
Monochrome Network High Volume Printer - Large Format (MNWP-LF-H)	Schedule 4.3 - Section 4.11.3	Quantity	Fixed Monthly Fee Per Unit		Specific	312	$ 147.76	$ 46,101.12	$ 161.05	$ 154.26	$ 145.06	$ 142.40	$ 139.80	$ 137.24	4

PRR 063 - Monochrome Network High Volume Printer - Large Format Resource Unit Fee Revision - Attachment 3
Exhibit 16.1.2 - Resource Unit Price Decomposition

Printer - Monochrome Network High Volume - Large Format (MNWP-LF-H)	Schedule 4.3 - Section 4.11.3	Quantity	Fixed Monthly Per Unit		$ 158.88		
				Hardware		$ 101.17	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		$ 2.35	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		$ 48.77	Represents break-fix services, primarily labor and parts.
				IMAR's		$ 6.59	Represents labor costs for IMAR activities.