Problem Resolution Report
CoSD Contract No. 554833
Applications M&O FFP Reduction
Contract Year 5
Perspecta/CoSD 084

Date: December 10, 2020

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement No. 554833 (the "Agreement") by and between the County of San Diego ("County") and Perspecta Enterprise Solutions LLC ("Perspecta" or "Contractor" and hereinafter collectively referred to as "the Parties"), agreement is reached on the Effective Date shown below.

Issue or Problem:

The Parties are implementing the 2% reduction to the annual cost of the Applications Maintenance & Operations FFP (County) Resource Unit (RU) Fee effective Contract Year 5 as per Section 3.3 - Annual Reduction Cost of Exhibit 16.1-5b.

Resolution:

1. Effective Jan. 1st, 2021, the Applications Maintenance & Operations FFP (County) RU Fee is reduced to $9,873,316.33 to reflect a 2% reduction as per Section 3.3 - Annual Reduction Cost of Exhibit 16.1-5b.

2. Exhibit 16.1-5, Firm Fixed Price for Applications Maintenance & Operations ("Exhibit 16.1-5 County" tab only), is amended as per Attachment 1 to this PRR.

3. Exhibit 16.1-1, Resource Unit Price Summary, is amended as per Attachment 2 to this PRR.

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The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: ____________________________
Name: John M. Pellegrino
Title: Director, Department of Purchasing and Contracting
Effective Date: ____________________________

PERSPECTA ENTERPRISE SOLUTIONS LLC

By: ____________________________
Name: Max Pinna
Title: Contracts Manager
Date: December 10, 2020
<table>
<thead>
<tr>
<th>Support Level</th>
<th>Annual Price Point</th>
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<tbody>
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<td>Full Support</td>
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### Exhibit 16.1-1 - Resource Unit Price Summary

| Resource Unit (RU)                     | Unit of Measure | Pricing Method | Bundle Method | Measurement Method | Baseline Volume per Contract Year | RU Fee (90%-110% band) | Baseline Annual Fee | RU Fee (80% to 90% band) | RU Fee (110% to 120% band) | RU Fee (120% to 130% band) | RU Fee (130% to 150% band) | RU Fee (150% to 200% band) | Depreciation Period (Years) |
|---------------------------------------|-----------------|----------------|---------------|--------------------|-----------------------------------|-------------------------|----------------------|-----------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|-----------------------------|
| Applications Maintenance & Operations FFP (County) | Exhibit 16.1-3b | Fixed Fee Per Unit | Specific       | **                 | $9,873,316.33                      | n/a                    | n/a                  | n/a                   | n/a                       | n/a                       | n/a                       | n/a                       | n/a                        |