Date: June 29, 2022

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement No. 554833 (the “Agreement”) by and between the County of San Diego (“County”) and Perspecta Enterprise Solutions LLC, a Peraton company (“Perspecta” or “Contractor” and hereinafter collectively referred to as the “Parties”), agreement is reached on the Effective Date shown below.

Issue or Problem:

With PRR no. 57, dated July 2, 2019, the Parties added the ScreenScape Services Resource Unit (RU), which consists of a software that helps businesses connect and control screens over the Internet using a simple plug and play device. Since the vendor for this RU, ScreenScape, was acquired by Spectrio, the Parties agree to rename the RU to be vendor agnostic.

Resolution:

1. Effective July 2022, the Parties agree to rename the ScreenScape Services RU to Digital Signage with all other terms of the RU unchanged.

2. The Parties acknowledge that the Digital Signage RU is based on the Spectrio solution. Should for any reason such Spectrio solution needs replacing, the Parties agree to negotiate in good faith an alternative solution and corresponding fees.

3. The following schedules and exhibits in the Agreement are amended with the replacement of “ScreenScape Services” references with “Digital Signage”:

   a. Schedule 4.3 – Operational Services, Section 4.13 ScreenScape Services
   b. Exhibit 16.1-1 – Resource Unit Price Summary
   c. Exhibit 16.1-1 – Resource Unit Price Decomposition

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.
COUNTY OF SAN DIEGO

By: John M. Pellegrino
Name: John M. Pellegrino
Title: Director, Department of Purchasing and Contracting
Effective Date: 

PERSPECTA ENTERPRISE SOLUTIONS LLC

By: Max Pinna
Name: Max Pinna
Title: Contracts Manager
Date: June 29, 2022