



Problem Resolution Report



CoSD Contract No. 554833
NetBackup Solution RU Fee Revision
Perspecta/CoSD 105

Date: January 13, 2022

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement No. 554833 (the “Agreement”) by and between the County of San Diego (“County”) and Perspecta Enterprise Solutions LLC, a Peraton company (“Perspecta” or “Contractor” and hereinafter collectively referred to as the “Parties”), agreement is reached on the Effective Date shown below.

Issue or Problem:

With PRR 104, dated November 12, 2021, the Parties agreed to implement the Veritas NetBackup Solution in Colorado Springs. The Parties established the NetBackup Solution Resource Unit (RU), with a corresponding monthly RU Fee of \$107,963.65. It was left out of PRR 104 that the Contractor needs to be compensated only for the hardware costs of the RU for the duration of the project.

Resolution:

The Parties agree that the Contractor shall only charge for the Hardware component (\$86,631.99) of the NetBackup Solution RU Fee until after all servers, with the exception of AWS, Centera, Windows 2008, Azure and RHEL v6 servers, are migrated to the Netbackup solution (the “Implementation”). For the sake of clarity, the Storage RU Fees will be reduced as set forth in PRR 104 effective one year after the Implementation.

All the other terms of PRR 104 remain unchanged.

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.



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COUNTY OF SAN DIEGO

PERSPECTA ENTERPRISE SOLUTIONS LLC

By: _____

By:  _____

Name: John M. Pellegrino

Name: Max Pinna

Title: Director, Department of Purchasing
and Contracting

Title: Contracts Manager

Date: _____

Date: January 13, 2022