



# Problem Resolution Report



**CoSD Contract No. 554833**  
**Applications M&O FFP Reduction**  
**Contract Year 6**  
**Perspecta/CoSD 106**

**Date:** January 14, 2022

**Summary:**

In accordance with the provisions of the IT and Telecommunications Service Agreement No. 554833 (the "Agreement") by and between the County of San Diego ("County") and Perspecta Enterprise Solutions LLC ("Perspecta" or "Contractor" and hereinafter collectively referred to as "the Parties"), agreement is reached on the Effective Date shown below.

**Issue or Problem:**

The Parties are implementing the 2% reduction to the annual cost of the Applications Maintenance & Operations FFP (County) Resource Unit (RU) Fee effective Contract Year 6 as per Section 3.3 - Annual Reduction Cost of Exhibit 16.1-5b.

**Resolution:**

1. Effective Jan. 1<sup>st</sup>, 2022, the Applications Maintenance & Operations FFP (County) RU Fee is reduced to \$9,675,850.00 to reflect a 2% reduction as per Section 3.3 - Annual Reduction Cost of Exhibit 16.1-5b.
2. Exhibit 16.1-5, Firm Fixed Price for Applications Maintenance & Operations ("Exhibit 16.1-5 County" tab only), is amended as per Attachment 1 to this PRR.
3. Exhibit 16.1-1, Resource Unit Price Summary, is amended as per Attachment 2 to this PRR.

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The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

**IN WITNESS WHEREOF**, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

**COUNTY OF SAN DIEGO**

**PERSPECTA ENTERPRISE SOLUTIONS LLC**

By: \_\_\_\_\_

By:  \_\_\_\_\_

Name: John M. Pellegrino

Name: Max Pinna

Title: Director, Department of Purchasing and Contracting

Title: Contracts Manager

Effective Date: \_\_\_\_\_

Date: January 14, 2022

**PRR 106 - Applications M&O FFP Reduction Contract Year 6 - Attachment 1**

***Exhibit 16.1-5 Firm Fixed Price for Applications Maintenance & Operations - Portfolio Applications***

***Exhibit 16.1-5 Firm Fixed Price for Applications Maintenance & Operations - County Bundle***

<b>Support Level</b>	<b>Annual Price Point</b>
Full Support	\$7,218,384.51
Coordinated Support	\$2,348,773.62
SaaS Support	\$108,691.87

