Problem Resolution Report
CoSD Contract No. 568996
Curam Labor Categories RU Termination
and Network Access – Static Wired (Library)
RU Inactivation
Peraton/CoSD – 148

Date: March 24, 2025
Title: Curam Labor Categories RU Termination and Network Access – Static Wired (Library) RU Inactivation
PRR Number: 148

Summary:
In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego ("County") and Peraton Enterprise Solutions LLC ("Contractor" and hereinafter collectively referred to as "the Parties") with the effective date November 15, 2016 agreement ("the Agreement") is reached on the effective date shown below.

Issue or Problem:

PRR 013 dated September 13, 2017, established three Labor Category Resource Units (RUs) limited to the HHSA ConnectWell SD project. The HHSA ConnectWell SD project was completed, and these RUs are no longer applicable.

PRR 123 dated April 17, 2023, established a Network Access – Static Wired (Library) RU specifically for the San Diego County Branch Libraries. The Parties have not come to an agreement on the application and billing of this RU.

Resolution:

1. Since all related ConnectWell activities have been completed, the Parties agree to terminate, effective March 30, 2025, the following labor categories: Senior Curam Interface Architect, Senior Curam Application Developer, and Senior Curam Business Analyst.

2. Schedule 16.1-4 Labor Categories is amended by removing the Curam labor categories and designating the following Sections as 'Reserved': 2.19, 2.20, and 2.21.

3. Schedule 5 Report 42 shall be updated to reflect removal of the Named Personnel and Name Position for Curam labor categories.

4. Exhibits 16.1-6 – Resource Unit Price Summary Option Term is amended by removing the following RUs:
   a. Senior Curam Interface Architect
   b. Senior Curam Application Developer
   c. Senior Curam Business Analyst

5. The Parties agree that the Network Access – Static Wired (Library) RU, is not billable and cannot be retroactively billed by Contractor, until the Parties resolve the application and billing of this RU.

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6. Exhibits 16.1-6 – Resource Unit Price Summary Option Term and Exhibit 16.1-6a – Resource Unit Price Decomposition Option Term are amended by inactivating the RU per Attachment 1 and 2 of this PRR until the Parties agree to the final billing of the RU.

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The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

ALLEN R. HUNSBERGER, Director
Department of Purchasing and Contracting

By: _Richard McCarvell (Apr 11, 2025 13:44 PDT)_
Name: Richard McCarvell
Title: Chief, Departmental Operations
Date: Apr 11, 2025

PERATON ENTERPRISE SOLUTIONS LLC

By: _[signature]_
Name: Max Pinna
Title: Contracts Manager
Email: max.pinna@peraton.com
Date: Apr 11, 2025

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAAuLamCzfm9lslQ8Ik2M3YMSqqYJ5Lv_di

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PRR 148 – Network Access – Static Wired (Library) RU Inactivation - Attachment 1

Exhibit 16.1-6 Resource Unit Price Summary Option Term –

Resource Unit (RU)	*Reference	Framework	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90-110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to 130% band)	RU Fee (130% to 150% band)	RU Fee (150% to 200% band)	Depreciation Period (in Years)
Network Access - Static Wired (Library) ***NOT BILLABLE PER PRR 148***	Schedule 4.3 - Section 5.5	Network Services	Device	Fixed Monthly Fee Per Unit	B2	Specific	120	$51.26	$6,151.20	$58.69	$54.84	$50.23	$49.23	$48.25	$47.28	4/5

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PRR 148 – Network Access – Static Wired (Library) RU Inactivation - Attachment 2

Exhibit 16.1-6a Resource Unit Price Decomposition Option Term

Network Access - Static Wired (Library) ***NOT BILLABLE PER PRR 148***	Schedule 4.3 - Section 5.5	Device	Fixed Monthly Fee Per Unit		$51.26	
				Hardware	$16.16	This component represents the costs of acquiring network assets including switches, routers, security & NAC systems and tools. The component fee is comprised of the monthly amortization of a combination of 4 year refresh cycles for routers and security systems and 5 year refresh cycles for switches.
				Hardware Maintenance	$11.41	This component represents break-fix services for hardware assets, primarily labor and parts.
				Software	$1.90	This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network systems and 5 years for edge switches, the aggregated cost is apportioned over the baseline volume of Network Access users.
				Software Maintenance	$6.66	This component represents costs associated with the labor and resources for Level 2 software support.
				IMAR's	$12.01	This component represents labor costs for IMAR activities
				Circuit	$3.12	Residual circuits costs

Signature: _Allen Hunsberger_
Allen Hunsberger (Apr 11, 2025 14:44 PDT)

Email: allen.hunsberger@sdcounty.ca.gov