



Problem Resolution Report
CoSD Contract No. 568996
Physical Server Linux Resource Units
Peraton/CoSD – 149



Date: April 25, 2025

Title: Physical Server Linux Resource Units

PRR Number: 149

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Peraton Enterprise Solutions LLC (“Contractor”) and hereinafter collectively referred to as “the Parties”) with the effective date November 15, 2016 agreement (“the Agreement”) is reached on the effective date shown below.

Issue or Problem:

The County seeks consistent billing for all physical servers running on a Linux Operating System (OS). The Parties have agreed to establish a Linux Server Resource Unit (RU), which would apply to all physical servers running the Linux OS.

Resolution:

1. The following RUs are established:
 - a. Physical Server Linux – Large with the monthly RU fee \$1,757.06
 - b. Physical Server Linux – Medium with the monthly RU fee \$1,503.87
 - c. Physical Server Linux – Small with the monthly RU fee \$1,411.03

2. The Linux Server RU fees will be effective on April 1, 2025.

Schedule 4.3 is hereby amended by adding Section 6.7.3.6, LINUX Application Infrastructure Services as per Attachment 1 to this PRR.

4. Schedule A, Definitions is hereby amended by adding the following:

LINUX SERVER

“LINUX Server” shall mean any Server running the LINUX Operating System.

5. Exhibits 16.1-6 – Resource Unit Price Summary Option Term and Exhibit 16.1-6a – Resource Unit Price Decomposition Option Term are amended by adding the Physical Server Linux RUs as per Attachment 2 and Attachment 3 to this PRR.

The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.



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All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.


IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

ALLEN R. HUNSBERGER, Director
 Department of Purchasing and Contracting

By: 
 Name: Allen Hunsberger
 Title: Assistant Director, Purchasing and Contracting
 Date: May 8, 2025

PERATON ENTERPRISE SOLUTIONS LLC

By: 
 Name: Max Pinna
 Title: Contracts Manager
 Email: max.pinna@peraton.com
 Date: May 7, 2025

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAAJuGGEOmHM5d2jtihidcKW1Ecu3wyjAAt

6.7.3.6 LINUX Application Infrastructure Services

LINUX Application Infrastructure Services are the LINUX operating system based virtual and physical servers supporting Application Infrastructure Services.

- 6.7.3.6.1 Contractor shall recommend, for County approval, annual standards for virtual and physical hardware.
- 6.7.3.6.2 Contractor shall publish all County approved standards in the Standards and Procedures Manual on the Service Portal.
- 6.7.3.6.3 Contractor shall develop, deliver, for County approval, and implement an infrastructure to support virtualization of LINUX servers.
- 6.7.3.6.4 Contractor shall recommend, for County approval, annual standards for LINUX Operating Systems for virtual and physical servers.
- 6.7.3.6.5 Contractor shall maintain operating system currency on all LINUX Application Infrastructure Services.
- 6.7.3.6.6 Contractor shall refresh all physical servers at a rate of 20% per year. No physical server shall be in service longer than 5 years without County written approval.
- 6.7.3.6.7 Contractor shall perform refresh activities using a straight line methodology throughout the Contract Year.
- 6.7.3.6.8 Contractor shall maintain and update, for County review, timeline/roadmap of all Hardware and Software product life cycles for Application Infrastructure Services.
- 6.7.3.6.9 Contractor shall be responsible for all activities related to physical server refresh, including business application reinstall and configuration.
- 6.7.3.6.12 Contractor shall refresh virtual guest servers based on current operating system standards.

PRR 149 - Physical Servers - Linux Resource Units - Attachment 3
 Exhibit 16.1-6a Resource Unit Price Decomposition Option Term

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee Option Term	Component Fee Option Term	Component Description
Physical Server Linux - Large	Schedule 4.3 - Section 6.7	Server	Fixed Monthly Fee Per Unit		\$ 1,757.06		
				Hardware		\$ 545.78	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 23.46	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ 234.21	Represents cost of Linux operating system license.
				Other Software License		\$ 35.19	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 81.87	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software Maintenance		\$ 836.55	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2 support.
Physical Server Linux - Medium	Schedule 4.3 - Section 6.7	Server	Fixed Monthly Fee Per Unit		\$ 1,503.87		
				Hardware		\$ 325.61	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 23.46	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ 234.21	Represents cost of Linux operating system license.
				Other Software License		\$ 35.19	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 48.84	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software Maintenance		\$ 836.55	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2 support.
Physical Server Linux - Small	Schedule 4.3 - Section 6.7	Server	Fixed Monthly Fee Per Unit		\$ 1,411.03		
				Hardware		\$ 244.88	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 23.46	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ 234.21	Represents cost of Linux operating system license.
				Other Software License		\$ 35.19	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 36.73	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software Maintenance		\$ 836.55	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2 support.