



**Problem Resolution Report**  
**CoSD Contract No. 568996**  
**Video Conferencing Services RU Termination**  
**Peraton/CoSD – 159**



**Date:** October 1, 2025

**Title:** Video Conferencing Services RU Termination

**PRR Number:** 159

**Summary:**

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Peraton Enterprise Solutions LLC (“Contractor” and hereinafter collectively referred to as “the Parties”) with the effective date November 15, 2016 agreement (“the Agreement”) is reached on the effective date shown below.

**Issue or Problem:**

Contractor has been providing Video Telecommunication Services to the County through two Resource Units (RU), namely, Video Conferencing Services – Personal, and Video Conferencing Services - Room System, as set forth in Section 5.9 – Video Conferencing Services of Schedule 4.3 – Operational Services.

County has recently migrated their video telecommunication traffic to more advanced platforms, therefore the Video Conferencing Services and their corresponding RU are no longer required.

**Resolution:**

1. The Parties agree to have the Video Conferencing Services discontinued and to have the following Resource Units and their associated fees deleted from the Agreement:
  - Video Conferencing Services – Personal
  - Video Conferencing Services – Room System
2. Section 5.9 - Video Conferencing Services of Schedule 4.3 Operations Services is deleted in its entirety and the section is marked as “Reserved”.
3. Exhibit 16.1-6, Resource Unit Summary Option Term, of the Subcontract is hereby amended by deleting the Video Conferencing Services – Personal, and the Video Conferencing Services – Room System RU.

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The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.



COUNTY OF  
**SAN DIEGO**

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**Peraton**

All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

**IN WITNESS WHEREOF**, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

**COUNTY OF SAN DIEGO**

ALLEN R. HUNSBERGER, Director  
Department of Purchasing and Contracting

By:

Name:

Title:

Date:

**PERATON ENTERPRISE SOLUTIONS LLC**

By:

Name:

Title:

Email:

Date:

By electronically signing this document, all parties accept the use of electronic signatures.