



# Problem Resolution Report

CoSD Contract No. 568996

Laptop – Microsoft Resource Unit

Peraton/CoSD – PRR 162



**Date:** December 30, 2025

**Title:** Laptop – Microsoft Resource Unit

**PRR Number:** PRR 162

**Summary:**

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Enterprise Services LLC, a Perspecta company (“ES” or “Contractor” and hereinafter collectively referred to as “the Parties”) with Effective Date November 15, 2016 (“the Agreement”), agreement is reached on the Effective Date shown below.

**Issue or Problem:**

The Parties seek to add the Laptop – Microsoft Resource Unit (RU) with a corresponding monthly RU Fee of \$173.15 to provide a more advanced yet lightweight laptop option.

**Resolution:**

1. The Laptop – Microsoft RU is established with a monthly RU Fee of \$173.15.
2. The Laptop – Microsoft RU is added to Section 4.5.3 of Schedule 4.3 of the Agreement as follows:

4.5.3.19 Laptop - Microsoft

4.5.3.19.1. All Laptop - Microsoft shall be refreshed within a 3-year cycle from initial installation.

4.5.3.19.2 All Laptop - Microsoft shall be refreshed no later than 2 months after the expiration of the 3-year cycle.

3. The initial standards for the Laptop - Microsoft will be the Microsoft Surface Laptop Copilot+ PC for Business - 7th Edition device, as shown on Attachment 1 to this PRR, specifications of which will be added to Report 65 – Personal Computing Services Standards - Hardware Standards. Any updates to or modifications of the initial standards will be documented and approved through Report 65 – Personal Computing Services Standards - Hardware Standards.
4. The Laptop – Microsoft will be loaded with an approved County standard image per the requirements of Report 65 – Personal Computing Services Core Software Standards. The Laptop – Microsoft will be provisioned with hard disk encryption services.
5. Schedule 16.1, Exhibits 16.1-6 and 16.1-6a are amended to add the Laptop – Microsoft RU with a corresponding monthly RU Fee of \$173.15 as per Attachment 2 and 3 to this PRR.

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The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

**IN WITNESS WHEREOF**, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

## COUNTY OF SAN DIEGO

ALLEN R. HUNSBERGER, Director  
Department of Purchasing and Contracting

By: Allen Hunsberger  
Allen Hunsberger (Jan 8, 2026 15:33:38 PST)  
Name: **Allen Hunsberger**  
Title: Assistant Director, Purchasing and Contracting  
Date: **Jan 8, 2026**

## PERATON ENTERPRISE SOLUTIONS LLC

By: Max Pinna  
Name: **Max Pinna**  
Title: **Contracts Manager**  
Email: **max.pinna@peraton.com**  
Date: **Jan 8, 2026**

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAADkYBAILXupJEhg12gKNzCjhw9P2S1rrA



Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee Option Term	Component Fee Option Term	Component Description
Laptop - Microsoft	Schedule 4.3 - Section 4.5.3	Device	Fixed Monthly Per Unit		\$ 173.15		
				<i>Hardware</i>		\$ 127.89	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease payments for a leasing term of 3 years.
				<i>Hardware (Refresh Labor)</i>		\$ 7.51	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				<i>Hardware Maintenance</i>		\$ 7.10	Represents break-fix services, primarily labor and parts.
				<i>Software License</i>		\$ 11.58	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned over the assumed baseline volumes.
				<i>Software Maintenance</i>		\$ 16.05	Represents costs associated with the labor and resources for Software Maintenance support.
				<i>IMAR's</i>		\$ 2.50	Represents labor costs for IMAR activities.
				<i>Desktop Application Directory Maintenance</i>		\$ 0.52	Represents the labor associated with maintaining the Desktop Application Directory.

### Exhibit 16.1.1-1 - Resource Unit Price Summary

Resource Unit (RU)	*Reference Schedule 4.3 - Section 4.5.3	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90-10% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to 130% band)	RU Fee (130% to 150% band)	RU Fee (150% to 200% band)	Depreciation Period (in Years)
Laptop - Microsoft		Device	Fixed Monthly Fee Per Unit	B1	Specific	600	\$ 173.15	\$ 103,890.00	\$ 190.18	\$ 180.78	\$ 168.97	\$ 165.37	\$ 162.35	\$ 159.38	3

# PRR 162 - Laptop - Microsoft

Final Audit Report

2026-01-08

Created:	2026-01-08 (Pacific Standard Time)
By:	David Robar (David.Robar@sdcounty.ca.gov)
Status:	Signed
Transaction ID:	CBJCHBCAABAADkYBAIXupJEhg12gKNzCjHV9P2S1rrA

## "PRR 162 - Laptop - Microsoft" History

-  Document created by David Robar (David.Robar@sdcounty.ca.gov)  
2026-01-08 - 3:01:58 PM PST- IP address: 170.213.22.167
-  Document emailed to max.pinna@peraton.com for signature  
2026-01-08 - 3:02:21 PM PST
-  Email viewed by max.pinna@peraton.com  
2026-01-08 - 3:03:18 PM PST- IP address: 23.103.209.254
-  max.pinna@peraton.com authenticated with phone by verifying one-time code sent to the phone number +X XXX-XXX-2628  
2026-01-08 - 3:03:39 PM PST
-  Signer max.pinna@peraton.com entered name at signing as Max Pinna  
2026-01-08 - 3:05:06 PM PST- IP address: 136.226.6.203
-  Max Pinna (max.pinna@peraton.com) has agreed to the terms of use and to do business electronically with **SAN DIEGO COUNTY**  
2026-01-08 - 3:05:08 PM PST- IP address: 136.226.6.203
-  Document e-signed by Max Pinna (max.pinna@peraton.com)  
Signature Date: 2026-01-08 - 3:05:08 PM PST - Time Source: server- IP address: 136.226.6.203
-  Document emailed to Allen Hunsberger (allen.hunsberger@sdcounty.ca.gov) for signature  
2026-01-08 - 3:05:10 PM PST
-  Email viewed by Allen Hunsberger (allen.hunsberger@sdcounty.ca.gov)  
2026-01-08 - 3:31:10 PM PST- IP address: 170.213.22.234
-  Allen Hunsberger (allen.hunsberger@sdcounty.ca.gov) authenticated with phone by verifying one-time code sent to the phone number +X XXX-XXX-1601  
2026-01-08 - 3:32:11 PM PST



 Allen Hunsberger (allen.hunsberger@sdcounty.ca.gov) has agreed to the terms of use and to do business electronically with SAN DIEGO COUNTY

2026-01-08 - 3:33:38 PM PST- IP address: 170.213.22.234

 Document e-signed by Allen Hunsberger (allen.hunsberger@sdcounty.ca.gov)

Signature Date: 2026-01-08 - 3:33:38 PM PST - Time Source: server- IP address: 170.213.22.234

 Agreement completed.

2026-01-08 - 3:33:38 PM PST

