Exhibit 16.1-2 Resource U	nit Price Decomp			position valid through Decem	ber 31, 2023.			
		Unit of	Pricing					
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Componer	nt Fee	Component Description
Contract and Acquisition	***Schedule 4.3		Fixed Monthly					
Management Services	- Section 2.3	Month	Fee Per Unit		\$ 211,810.14			
				Service Desk Services				Represents the portion of Contract Management labor attributable to providing Service Desk Services.
				End User Services				Represents the portion of Contract Management labor attributable to providing End User Services.
				Network Services				Represents the portion of Contract Management labor attributable to providing Network Services.
				Data Center Services		\$ 30,7	730.18	Represents the portion of Contract Management labor attributable to providing Data Center Services.
				Application Maintenance &				Represents the portion of Contract Management labor attributable to providing Application Maintenance &
				Operations Services		\$ 24,8	808.82	Operations Services.
				Application Development Services		\$ 47,3	378.68	Represents the portion of Contract Management labor attributable to providing Application Development Services.
				Hardware		\$	-	N/A
				Software		\$	-	N/A
								Represents the labor to support Contract and Acquisition Management Services as defined in Schedule 4.3, Section
				Labor		\$ 211,8	810.14	2.3.
Integrated Asset Management	Schedule 4.3 -		Fixed Monthly					
Services	Section 2.4	Month	Fee Per Unit		\$ 112,804.78			
				Service Desk Services		\$ 3,0	029.50	Represents the portion of Asset Management labor attributable to providing Service Desk Services.
				End User Services		\$ 18,6	602.25	Represents the portion of Asset Management labor attributable to providing End User Services.
				Network Services		\$ 36,3	361.65	Represents the portion of Asset Management labor attributable to providing Network Services.
				Data Center Services		\$ 16,3	366.12	Represents the portion of Asset Management labor attributable to providing Data Center Services.
				Application Maintenance &				Represents the portion of Asset Management labor attributable to providing Application Maintenance & Operations
				Operations Services		\$ 13,2	212.56	Services.
				Application Development Services		\$ 25,2	232.70	Represents the portion of Asset Management labor attributable to providing Application Development Services.
				Hardware		\$	_	N/A
				Software		\$		N/A
				Software		Ψ		10/1
				Labor		\$ 112,8	804 78	Represents the labor to support Integrated Asset Management Services as defined in Schedule 4.3, Section 2.4.
	Schedule 4.3 -		Fixed Monthly			Ψ 112,0	30 1.70	represents the moon to support integrated risset management out rees as defined in Senedule 1.3, because 2.1.
Billing Management Services	Section 2.5	Month	Fee Per Unit		\$ 41,890.53			
Similg Management Services	Section 210		1001010111	Service Desk Services	11,050.05	\$ 1.1	125.02	Represents the portion of Billing Management labor attributable to providing Service Desk Services.
				End User Services				Represents the portion of Billing Management labor attributable to providing End User Services.
				Network Services				Represents the portion of Billing Management labor attributable to providing Network Services.
				Data Center Services				Represents the portion of Billing Management labor attributable to providing Data Center Services.
				Application Maintenance &		ψ 0,0	077105	Represents the portion of Billing Management labor attributable to providing Application Maintenance &
				Operations Services		\$ 4.9	906 54	Operations Services.
				operanous services		· .,,	, , , , , ,	operation but less.
				Application Development Services		\$ 9,3	370 27	Represents the portion of Billing Management labor attributable to providing Application Development Services.
				Hardware		\$		N/A
				Software		\$		N/A
	Sahadula 4.2		Fixed Manth !	Labor		\$ 41,8	890.53	Represents the labor to support Billing Management Services as defined in Schedule 4.3, Section 2.5.
G	Schedule 4.3 -	M a	Fixed Monthly		0.40.545.11			
Security Management Services	Section 2.6	Month	Fee Per Unit		\$ 240,747.14			Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management
				g . D . g .			246.21	
			1	Service Desk Services		\$ 7,2	246.31	services in support of Service Desk Services. Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management
				F 111 6 .			105.00	
				End User Services		\$ 44,4	495.03	services in support of End User Services.
				V			201 - 2	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management
				Network Services		\$ 57,9	901.58	services in support of Network Services.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management
				Data Center Services		\$ 39,1	146.40	services in support of Data Center Services.

Elimier 1011 2 resserve e in	THE BUSIN	Unit of	Pricing	oosition valid through Decem	20101,20201			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit F	Ree (Component Fee	Component Description
				Application Maintenance &			•	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management
				Operations Services		\$	31,603.34	
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management
				Application Development Services		\$	60,354.50	services in support of Application Development Services.
				Hardware		\$	-	N/A
				Software		\$	2,657.88	Represents Software tools to support the County Environment.
				Labor		\$	238,089.26	Represents the labor to support Security Management Services as defined in Schedule 4.3, Section 2.6.
	Schedule 4.3		Fixed Monthly					
Malware Protection	Section 2.6	Month	Per Unit		\$ 5,062.	50		
				Hardware				
				Software		\$	2,812.50	Represents the estimate of the Non-OS License Software.
				Hardware Maintenance				N/A
						\$	2,250.00	Third-Party vendor and ITO support, including implementation of County required changes and modifications after
	01111		D: 137	Software Support		Ψ	2,230.00	the initial integration.
	Schedule 4.3		Fixed Monthly					
Secure Internet Access	Section 2.6	Month	Per Unit		\$ 27,100.	00		
				Hardware				N/A
			1	Software		\$	17,500.00	Represents the estimate of the Non-OS License Software.
				Hardware Maintenance				N/A Third Ports you do not ITO over out in shaling implementation of County manifold sharpes and modifications of the
				Coftware Company		\$	9,600.00	Third-Party vendor and ITO support, including implementation of County required changes and modifications after
	Schedule 4.3		Fixed Monthly	Software Support				the initial integration.
Multi-Factor Authentication Service	Section 2.6	Month	Per Unit		\$ 42,152.0	00		
With actor Authentication Service	Section 2.0	Worth	1 Ci Cilit	Hardware	\$ 42,132.	\$	-	
				Operating System License	-	\$		
			 	Other Software License		\$	22 500 00	Represents the estimate of the Non-OS License Software.
				Hardware Maintenance		\$		
								Represents costs associated with software maintenance along with the labor and resources for support by vendor
				Software Maintenance		\$	19,652.00	and Contractor.
Service Delivery Management	Schedule 4.3 -		Fixed Monthly					
Services	Section 2.7	Month	Fee Per Unit		\$ 197,508.	06		
				Service Desk Services		\$	6,368.85	Represents the portion of Service Delivery Management labor attributable to providing Service Desk Services.
				End User Services		\$	39,107.13	Represents the portion of Service Delivery Management labor attributable to providing End User Services.
				Network Services		\$		Represents the portion of Service Delivery Management labor attributable to providing Network Services.
		<u> </u>	<u> </u>	Data Center Services		\$	34,406.17	Represents the portion of Service Delivery Management labor attributable to providing Data Center Services.
		1	1	Application Maintenance &				Represents the portion of Service Delivery Management labor attributable to providing Application Maintenance &
				Operations Services		\$	27,776.49	Operations Services.
		1	1			_	50.015.15	Represents the portion of Service Delivery Management labor attributable to providing Application Development
		<u> </u>		Application Development Services		\$	53,046.18	Services.
				Hardware		\$	-	N/A
				Software		\$		N/A
			<u></u>	Labor		\$	197,508.06	Represents the labor to support SDM Services as defined in Schedule 4.3, Section 2.7.
	Schedule 4.3 -		Fixed Monthly					
Project Management Services	Section 2.9	Month	Fee Per Unit		\$ 133,967.			
		ļ	 	Service Desk Services		\$		Represents the portion of Project Management labor attributable to providing Service Desk Services.
		ļ	 	End User Services		\$		Represents the portion of Project Management labor attributable to providing End User Services.
				Network Services		\$		Represents the portion of Project Management labor attributable to providing Network Services.
			 	Data Center Services		\$	19,436.43	Represents the portion of Project Management labor attributable to providing Data Center Services.
				Application Maintenance &			15 (01 01	Represents the portion of Project Management labor attributable to providing Application Maintenance &
			1	Operations Services		\$	15,691.26	Operations Services.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Application Development Services		\$ 29.966.39	Represents the portion of Project Management labor attributable to providing Application Development Services.
				Hardware		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	N/A
				Software			N/A
				Labor			Represents the labor to support Project Management Services as defined in Schedule 4.3, Section 2.9.
	Schedule 4.3 -		Fixed Monthly	2400.		\$ 133,307.13	propresents and table to support risject management services as defined in senedate 113, section 2171
tegration and Testing Services	Section 2.10	Month	Fee Per Unit		\$ 36,346.87		
8				Service Desk Services		\$ 976.14	Represents the portion of Integration and Testing labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of Integration and Testing labor attributable to providing End User Services.
				Network Services		\$ 11,716.10	Represents the portion of Integration and Testing labor attributable to providing Network Services.
				Data Center Services		\$ 5,273.33	Represents the portion of Integration and Testing labor attributable to providing Data Center Services.
				Application Maintenance &			Represents the portion of Integration and Testing labor attributable to providing Application Maintenance &
				Operations Services		\$ 4,257.22	
							Represents the portion of Integration and Testing labor attributable to providing Application Development
				Application Development Services		\$ 8,130.24	Services.
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ 36,346.87	Represents the labor to support Integrated and Testing Services as defined in Schedule 4.3, Section 2.10.
	Schedule 4.3 -		Fixed Monthly				
eident Management Services	Section 2.11	Month	Fee Per Unit		\$ 3,316.47		
				Service Desk Services			Represents the portion of Incident Management labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of Incident Management labor attributable to providing End User Services.
				Network Services			Represents the portion of Incident Management labor attributable to providing Network Services.
				Data Center Services		\$ 481.17	Represents the portion of Incident Management labor attributable to providing Data Center Services.
				Application Maintenance &			Represents the portion of Incident Management labor attributable to providing Application Maintenance &
				Operations Services		\$ 388.45	Operations Services.
				Annliantian Davidanment Caminas		\$ 741.84	Domino onto the mention of Insident Management, labor attributable to marridine Application Development Comit
				Application Development Services		, , , , , , , , , , , , , , , , , , , ,	Represents the portion of Incident Management labor attributable to providing Application Development Service
				Hardware			N/A
				Software		*	N/A
	C-1 d-1- 4 2		Eine Menthle	Labor		\$ 3,316.47	Represents the labor to support Incident Management Services as defined in Schedule 4.3, Section 2.11.
	Schedule 4.3	36 3	Fixed Monthly		0 2216.45		
blem Management Services	Section 2.12	Month	Fee Per Unit	a · p · a ·	\$ 3,316.47	Φ 00.07	
				Service Desk Services End User Services			Represents the portion of Problem Management labor attributable to providing Service Desk Services. Represents the portion of Problem Management labor attributable to providing End User Services.
				Network Services			Represents the portion of Problem Management labor attributable to providing End Oser Services.
				Data Center Services			Represents the portion of Problem Management labor attributable to providing Data Center Services.
				Application Maintenance &		φ +01.17	Represents the portion of Problem Management labor attributable to providing Application Maintenance &
				Operations Services		\$ 388.45	Operations Services.
				operations services		ψ 500.15	operations services.
				Application Development Services		\$ 741.84	Represents the portion of Problem Management labor attributable to providing Application Development Servi
				1			
				Hardware Software		ф <u>-</u>	N/A N/A
				Labor		\$ 2.216.47	Represents the labor to support Problem Management Services as defined in Schedule 4.3, Section 2.12.
	Schedule 4.3 -		Fixed Monthly	Lu00/		ψ 3,310.47	propresente in claser le support i louiem management services as defined in senedule 4.3, section 2.12.
ange Management Services	Section 2.13	Month	Fee Per Unit		\$ 9,310.92		
ange management bervices	Section 2.13	WOITH	recrement	Service Desk Services	φ 2,310.92	\$ 250.06	Represents the portion of Change Management labor attributable to providing Service Desk Services.
				End User Services			Represents the portion of Change Management labor attributable to providing End User Services.
				Network Services			Represents the portion of Change Management labor attributable to providing Network Services.
	+		 	Data Center Services			Represents the portion of Change Management labor attributable to providing Data Center Services.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component F	Component Description
				Application Maintenance &		•	Represents the portion of Change Management labor attributable to providing Application Maintenance &
				Operations Services		\$ 1,090	7 Operations Services.
						-	
				Application Development Services		\$ 2,082	Represents the portion of Change Management labor attributable to providing Application Development Services
				Hardware		¢	- N/A
			-			\$	- N/A
			-	Software Labor		*	2 Represents the labor to support Change Management Services as defined in Schedule 4.3, Section 2.13.
	Schedule 4.3 -		Fixed Monthly	Labor		\$ 9,310	Represents the labor to support Change Management Services as defined in Schedule 4.3, Section 2.15.
elease Management Services	Section 2.14	Month	Fee Per Unit		\$ 10,477.58		
elease Management Services	Section 2.14	Month	ree Per Unit	Camina Dank Caminas	\$ 10,477.38	¢ 201	9 Represents the portion of Release Management labor attributable to providing Service Desk Services.
			+	Service Desk Services End User Services			
					-		2 Represents the portion of Release Management labor attributable to providing End User Services.
				Network Services			6 Represents the portion of Release Management labor attributable to providing Network Services.
				Data Center Services Application Maintenance &	-	\$ 1,520	Represents the portion of Release Management labor attributable to providing Data Center Services. Represents the portion of Release Management labor attributable to providing Application Maintenance &
				* *		÷ 1.227	
				Operations Services		\$ 1,227	1 Operations Services.
							_
				Application Development Services		\$ 2,343	7 Represents the portion of Release Management labor attributable to providing Application Development Service
				Hardware		\$	- N/A
				Software		\$	- N/A
				Labor		\$ 10,477	8 Represents the labor to support Release Management Services as defined in Schedule 4.3, Section 2.14.
	Schedule 4.3 -		Fixed Monthly				
onfiguration Management	Section 2.15	Month	Fee Per Unit		\$ 18,074.33		
5				Service Desk Services		\$ 485	1 Represents the portion of Configuration Management labor attributable to providing Service Desk Services.
				End User Services			8 Represents the portion of Configuration Management labor attributable to providing End User Services.
				Network Services		\$ 5,826	0 Represents the portion of Configuration Management labor attributable to providing Network Services.
				Data Center Services			9 Represents the portion of Configuration Management labor attributable to providing Data Center Services.
				Application Maintenance &			Represents the portion of Configuration Management labor attributable to providing Application Maintenance &
				Operations Services		\$ 2,117	0 Operations Services.
				·		,	Represents the portion of Configuration Management labor attributable to providing Application Development
				Application Development Services		\$ 4,042	5 Services.
						¢ :,::=	
				Hardware		\$	N/A
				Software		\$	N/A
				Labor		\$ 18,074	Represents the labor to support Configuration Management Services as defined in Schedule 4.3, Section 2.15.
apacity Planning and Performance	Schedule 4.3 -		Fixed Monthly				
Ianagement Services	Section 2.16	Month	Fee Per Unit		\$ 17,497.78		
							Represents the portion of Capacity Planning and Performance Management labor attributable to providing Service
				Service Desk Services		\$ 469	2 Desk Services.
							Represents the portion of Capacity Planning and Performance Management labor attributable to providing End U
				End User Services		\$ 2,885	0 Services.
							Represents the portion of Capacity Planning and Performance Management labor attributable to providing Netwo
				Network Services		\$ 5,640	
							Represents the portion of Capacity Planning and Performance Management labor attributable to providing Data
				Data Center Services		\$ 2,538	4 Center Services.
				Application Maintenance &			Represents the portion of Capacity Planning and Performance Management labor attributable to providing
			1	Operations Services		\$ 2,049	7 Application Maintenance & Operations Services.
							Represents the portion of Capacity Planning and Performance Management labor attributable to providing
			I	Application Development Services		\$ 3,913	9 Application Development Services.
				Hardware		¢	N/A

Exilibit 10:1-2 Resource of	iit i nee Decom	Unit of	Pricing	osition valid through Decem	1001 31, 2023.			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Compo	nent Fee	Component Description
Resource Unit (KU)	Kelerence	Measure	Method	Бесотроѕиюн	Resource Unit Fee	Compe	ment ree	Represents the labor to support Capacity Planning and Performance Management Services as defined in Schedule
				Labor		\$ 1	17.497.78	4.3, Section 2.16.
Disaster Recovery Management	Schedule 4.3 -		Fixed Monthly				.,,,,,,,,,	
Services	Section 2.17	Month	Fee Per Unit		\$ 208,849.96			
				Service Desk Services		\$	104.42	Represents the labor required to manage, update and test the Disaster Recovery Plan for Service Desk Services.
								Represents the labor required to manage and update Disaster Recovery Plan documents for End User Services. This
				End User Services		\$	208.85	includes providing input to County Business Continuity Plans and supporting testing as needed.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Network Disaster Recovery
				Network Services		\$ 4	11,769.99	Services.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Data Center Disaster
				Data Center Services		\$ 15	56,324.19	Recovery Services.
				Application Maintenance &				Represents the labor required to manage, update and test the Technical Recovery Plans for individual Applications,
				Operations Services		\$ 1	10,442.50	within the scope of the Data Center Disaster Recovery Plan.
				1 1: c D 1 (G)		Ф		NT/A
				Application Development Services		2		N/A
				Hardware				Represents the servers routers, switches, and storage equipment required to support DR environment.
				Software		\$ 3	34,298.94	Represents the software costs associated with DR hardware used to support the DR environment.
T1	011143		E: 1M (1)	Labor		\$ 5	50,015.86	Represents the labor to support Disaster Recovery Management Services as defined in Schedule 4.3, Section 2.17.
Identity Access Management	Schedule 4.3	36.3	Fixed Monthly					
Services	Section 2.18	Month	Fee Per Unit		\$ 147,777.10			
				Service Desk Services		¢.	2 069 72	Represents the portion of Identity Access Management labor attributable to providing Service Desk Services.
				End User Services		\$	_	Represents the portion of Identity Access Management labor attributable to providing Service Desk Services. Represents the portion of Identity Access Management labor attributable to providing End User Services.
	+			Network Services			_	Represents the portion of Identity Access Management labor attributable to providing Network Services.
				Data Center Services				Represents the portion of Identity Access Management labor attributable to providing Data Center Services.
				Application Maintenance &		Ψ 2	21,440.03	Represents the portion of Identity Access Management labor attributable to providing Application Maintenance &
				Operations Services		S 1	17.308.79	Operations Services.
				of control of the con			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Represents the portion of Identity Access Management labor attributable to providing Application Development
				Application Development Services		\$ 3	33,055.47	Services.
				Hardware		\$	·	N/A
				Software		\$ 7		Includes Symantec PKI Maintenance and Tools for IDAM resources to support the County environment.
				Software		ψ 2	23,731.11	includes symmetree Tri Hummenance and Tools to 1971.11 tesources to support the County environment.
				Labor		\$ 12	24.045.69	Represents the labor to support Identity Access Management Services as defined in Schedule 4.3, Section 2.18.
	Schedule 4.3 -		Fixed Monthly				.,	
Reporting Management Services	Section 2.19	Month	Fee Per Unit		\$ 73,993.82			
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management
				Service Desk Services		\$	1,987.19	services in support of Service Desk Services.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management
				End User Services		\$ 1	12,202.07	services in support of End User Services.
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management
				Network Services		\$ 2	23,851.27	services in support of Network Services.
		1						Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management
				Data Center Services		\$ 1	10,735.29	services in support of Data Center Services.
		1		Application Maintenance &				Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management
				Operations Services		\$	8,666.72	services in support of Applications Maintenance & Operations Services.
		1		Annikantian David		e -	16 551 00	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management
				Application Development Services		\$ 1		services in support of Application Development Services.
				Hardware		\$	-	N/A

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Software		\$ -	N/A
				Labor		\$ 73,993.82	Represents the labor to support Reporting Management Services as defined in Schedule 4.3, Section 2.19.
	Schedule 4.3 -		Fixed Monthly				
omain Name Management Services	Section 2.20	Month	Fee Per Unit		\$ 1,523.67		
				Service Desk Services			N/A
				End User Services		\$ -	N/A
				Network Services		\$ 1,523.67	Represents the portion of Domain Name Management labor attributable to providing Network Services.
				Data Center Services		\$ -	N/A
				Application Maintenance &			
				Operations Services		\$ -	N/A
				4 1		Φ.	MIA.
				Application Development Services		\$ -	N/A
				Hardware		\$ -	N/A
				Software		\$ -	N/A
	Schedule 4.3 -		Fixed Monthly	Labor		\$ 1,523.67	Represents the labor to support Domain Name Management Services as defined in Schedule 4.3, Section 2.20.
		3.6 .4	1		0 70 206 61		
isiness Analyst Services	Section 2.21	Month	Fee Per Unit	Comice Deal Comices	\$ 79,296.61	¢ 2.005.45	December 4 - 4 - 5 Decimber 4 - 1 - 4 Coming the state of
			-	Service Desk Services			Represents the portion of Business Analyst Services labor attributable to providing Service Desk Services.
			-	End User Services Network Services			Represents the portion of Business Analyst Services labor attributable to providing End User Services. Represents the portion of Business Analyst Services labor attributable to providing Network Services.
			+	Data Center Services		, ,, ,	Represents the portion of Business Analyst Services labor attributable to providing Data Center Services.
			+	Application Maintenance &		\$ 10,128.19	Represents the portion of Business Analyst Services labor attributable to providing Data Center Services. Represents the portion of Business Analyst Services labor attributable to providing Application Maintenance &
				Operations Services		\$ 13,020.47	Operations Services.
			+	Operations Services		\$ 13,020.47	Represents the portion of Business Analyst Services labor attributable to providing Application Development
				Application Development Services		\$ 24,865.86	
			-	Hardware		\$ -	N/A N/A
			-	Software Labor		+	
	Schedule 4.3 -		Fixed Monthly	Labor		\$ 79,296.61	Represents the labor to support Business Analyst Services as defined in Schedule 4.3, Section 2.21.
hief Technical Architect Services	Section 2.22	Month	Fee Per Unit		\$ 18,188.23		
iller reclinical Alcintect Services	Section 2.22	Wolltii	rec rei omit	Service Desk Services	\$ 10,100.23	\$ 3.031.37	Represents the portion of CTA labor attributable to providing Service Desk Services.
			1	End User Services			Represents the portion of CTA labor attributable to providing End User Services.
				Network Services			Represents the portion of CTA labor attributable to providing Network Services.
			+	Data Center Services			Represents the portion of CTA labor attributable to providing Data Center Services.
			+	Application Maintenance &		\$ 3,031.37	represents the period of CTT meet mine and the providing Dam Center Devices.
				Operations Services		\$ 3,031.37	Represents the portion of CTA labor attributable to providing Application Maintenance & Operations Services.
				operations services		\$ 5,051.57	represents the position of our moor without the provising approximent attacks to open mone services.
				Application Development Services		\$ 3,031.37	Represents the portion of CTA labor attributable to providing Application Development Services.
				Hardware		\$ -	
				Software		\$ -	N/A
				Labor		*	Represents the labor to support CTA Services as defined in Schedule 4.3, Section 2.22.
terprise Applications Architect	Schedule 4.3 -		Fixed Monthly	Euro i		ψ 10,100.23	represents the taser to support of the services as defined in senedate 1.3, section 2.22.
rvices	Section 2.23	Month	Fee Per Unit		\$ 18,188.23		
1.1005	Section 2.23	111011111	1001010111	Service Desk Services	\$ 10,100123	\$ 3.031.37	Represents the portion of EAA labor attributable to providing Service Desk Services.
			 	End User Services			Represents the portion of EAA labor attributable to providing End User Services.
	 		 	Network Services			Represents the portion of EAA labor attributable to providing Network Services.
			1	Data Center Services			Represents the portion of EAA labor attributable to providing Data Center Services.
	 		 	Application Maintenance &		- 5,051.57	
				Operations Services		\$ 3,031.37	Represents the portion of EAA labor attributable to providing Application Maintenance & Operations Services.
			1	- F - 3113 112 2 1 1 1 1 2 1		. 5,051.57	1 1 1 Constitution of the constitution o
	1	i		i e		\$ 3,031.37	Represents the portion of EAA labor attributable to providing Application Development Services.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ 18,188.23	Represents the labor to support EAA Services as defined in Schedule 4.3, Section 2.23.
	Schedule 4.3 -		Fixed Monthly				
novation Management Services	Section 2.24	Month	Fee Per Unit		\$ 20,069.65		
				Service Desk Services		\$ 3,344.94	Represents the portion of Innovation Management labor attributable to providing Service Desk Services.
				End User Services		\$ 3,344.94	Represents the portion of Innovation Management labor attributable to providing End User Services.
				Network Services		\$ 3,344.94	Represents the portion of Innovation Management labor attributable to providing Network Services.
				Data Center Services		\$ 3,344.94	Represents the portion of Innovation Management labor attributable to providing Data Center Services.
				Application Maintenance &			Represents the portion of Innovation Management labor attributable to providing Application Maintenance &
				Operations Services		\$ 3,344.94	Operations Services.
							Represents the portion of Innovation Management labor attributable to providing Application Development
				Application Development Services		\$ 3,344.94	Services.
				Hardware		\$ -	N/A
-				Software			N/A
-				Labor		\$ 20,069,65	Represents the labor to support Innovation Management Services as defined in Schedule 4.3, Section 2.24.
			Fixed Monthly			,	
ervice Desk Services	Section 3.0	Month	Fee Per Unit		\$ 198,226.81		
				Service Desk Services		\$ 5,323.60	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Service Desk Services.
				End User Services		\$ 32,688.91	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support End User Services.
				Network Services		\$ 63,896.71	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Network Services.
				Data Center Services			Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Data Center Services.
				Application Maintenance &			
				Operations Services		\$ 23,217.84	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support App Maintenance Service
				Application Development Services		\$ 44,340.29	Represents the portion of Labor, Hardware, Software and Other Direct Costs to support App Development Services
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ 198,226,81	Represents the labor to support Service Desk Services as defined in Schedule 4.3, Section 2.3.
	Schedule 4.3 -		Fixed Monthly				
uo Hardware Token MFA	Section 4.5.2	Account	Fee Per Unit		\$ 5.28		
				Hardware		\$ -	N/A
				Software License		\$ 2.97	Represents the cost of software license subscription.
				IMARS		\$ 2.31	Represents labor costs for IMAR activities, Tier 1 Helpdesk.
	Schedule 4.3 -		Fixed				
ectronic Signature	Section 4.5.2	Transaction	Fee Per Unit		\$ 1.01		
				Hardware		\$ -	N/A
				Hardware (Refresh Labor)		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software License		\$ -	N/A
				Software Maintenance		\$ 0.81	Represents the cost associated to the software maintenance and labor costs.
				IMAR's		\$ 0.0074	Represents the cost associated to the IMAR labor.
				Service Desk		\$ 0.19	Represents costs associated with Service Desk labor.
	Schedule 4.3 -		Fixed Monthly				
esktop - 3D Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 273.69		
							Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of
				Hardware		\$ 145.06	
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 28.71	Represents break-fix services, primarily labor and parts.

		Unit of	Pricing	position valid through Decei			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				· ·			Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost
				Software License		\$ 21.51	is apportioned over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			Represents labor costs for IMAR activities.
				Desktop Application Directory			•
				Maintenance		\$ 1.26	Represents the labor associated with maintaining the Desktop Application Directory.
Desktop - Advanced Engineering	Schedule 4.3 -		Fixed Monthly				
Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 210.24		
							Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of
				Hardware		\$ 120.00	years.
				Hardware (Refresh Labor)		\$ 18.92	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 20.24	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cos
				Software License		\$ 15.13	is apportioned over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			Represents labor costs for IMAR activities.
				Desktop Application Directory		, , , , ,	
				Maintenance		\$ 0.57	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly			V 0127	represents the most wassermen with manifesting the Bestrop rippiremen Brewery.
Desktop - Advanced Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 94.11		
Desktop Havaneed Workstation	Section 1.5.5	Bevice	Tee Fer Chit		ψ		Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of
				Hardware		\$ 49.88	vears.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				naraware mamienance		ψ <i>7.61</i>	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cos
				Software License		\$ 7.40	is apportioned over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			Represents labor costs for IMAR activities.
				Desktop Application Directory		ψ <i>3.71</i>	represents moor costs for marke activities.
				Maintenance		\$ 0.43	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly	миниенинсе		ψ 0.43	represents the labor associated with maintaining the Beskiop repplication Directory.
Desktop - Engineering Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 111.13		
Desktop - Engineering workstation	Section 4.5.5	Device	ree rei Oiit		\$ 111.13		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$ 64.61	
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			Represents the faoot to histan and felicin had wate anionized over the estimated asset file. Represents break-fix services, primarily labor and parts.
				патамате матпіенансе		\$ 7.00	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cos
				Software License		\$ 7.47	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$ 16.31	11
				IMAR's			Represents costs associated with the labor and resources for Software Maintenance support. Represents labor costs for IMAR activities.
				Desktop Application Directory		\$ 3.37	Represents labor costs for infar activities.
						0.50	Description of the later and the second of t
Desktop - Gold Engineering	Schedule 4.3 -		Fixed Monthly	Maintenance		\$ 0.30	Represents the labor associated with maintaining the Desktop Application Directory.
		ъ.	1		0 205.72		
Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 295.72		Dominants the costs of acquiring the second and compact for Refresh tooks. The compact for its the monthly become
				, ,		n 202:0	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			payments for a leasing term of 4 years.
	ļ			Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 20.24	Represents break-fix services, primarily labor and parts.
				G 6 7.		A	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost
				Software License			is apportioned over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 7.64	Represents labor costs for IMAR activities.

		Unit of	Pricing	position valid through Dece			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
resource one (res)	recerence	Mensure	Method	Desktop Application Directory	resource out rec	Component rec	Component Description
				Maintenance		\$ 0.57	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly				
Desktop - Mini Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 64.96		
•							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$ 30.56	payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 6.00	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 5.31	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cos
				Software License		\$ 6.05	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$ 14.53	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 2.00	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.50	Represents the labor associated with maintaining the Desktop Application Directory.
Desktop - Small Form Factor with	Schedule 4.3 -		Fixed Monthly				
Optical Drive	Section 4.5.3	Device	Fee Per Unit		\$ 64.96		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$ 30.56	
				Hardware (Refresh Labor)		\$ 6.00	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 5.31	
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cos
				Software License		\$ 6.05	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$ 14.53	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 2.00	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.50	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly		\$		
Desktop - Standard Workstation	Section 4.5.3	Quantity	Per Unit		64.96		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$ 30.56	
				Hardware (Refresh Labor)		\$ 6.00	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 5.31	
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cos
				Software License		\$ 6.05	11
				Software Maintenance		\$ 14.53	Represents costs associated with the labor and resources for Software Maintenance support.
		ļ	<u> </u>	IMAR's		\$ 2.00	Represents labor costs for IMAR activities.
		1	1	Desktop Application Directory		l .	
				Maintenance		\$ 0.50	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly				
Desktop - Scanner	Section 4.5.3	Device	Per Unit		\$ 136.17		
							Represents the costs of acquiring the asset, including feeder consumable kit. The component fee is the monthly
				Hardware			lease payments for a leasing term of 4 years.
			1	Hardware (Refresh Labor)		*	Represents the labor to install and refresh hardware amortized over the estimated asset life.
		ļ	_	Hardware Maintenance			Represents break-fix services, primarily labor and parts, including annual preventive maintenance.
		ļ	_	Software License		\$ -	N/A
				Software Maintenance		\$ -	
	011142		T: 1	IMAR's		\$ 3.81	Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed monthly				
Laptop - Engineering	Section 4.5.3	Device	fee per unit		\$ 165.27		
		1	1	l			Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of
				Hardware		\$ 87.76	years.

		Unit of	Pricing					
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Compo	nent Fee	Component Description
				Hardware (Refresh Labor)		\$	16.26	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	17.39	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost
				Software License		\$	12.96	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$	23.93	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	6.54	Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	0.43	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
aptop - Ruggedized	Section 4.5.3	Device	Per Unit		\$ 188.33			
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$	120.73	payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$	11.27	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	10.60	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cos
				Software License		\$	17.30	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$	24.11	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$		
				Desktop Application Directory		,		•
				Maintenance		S	0.56	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly			4		
aptop - Standard	Section 4.5.3	Device	Per Unit		\$ 86.55			
suprep Standard	Beetion 11015	Bernee	101 01111		ψ 00.55			Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		S	40.41	payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$	-	
				Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
				Haraware Maintenance		φ	3.33	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cos
				Software License		\$	12.38	is apportioned over the assumed baseline volumes.
			 	Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
			+	IMAR's		\$		Represents labor costs for IMAR activities.
			+	Desktop Application Directory		J.	2.04	Represents fautor costs for inviary activities.
						\$	0.50	Burnant de leberare distribusion de Debter Application Distribus
	Schedule 4.3 -		Fixed monthly	Maintenance		\$	0.52	Represents the labor associated with maintaining the Desktop Application Directory.
Control Cton double TE		D	-		6100 10	,		
Laptop - Standard LTE	Section 4.5.3	Device	fee per unit		\$109.10)		Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of
				77 1		Ф	57.02	
				Hardware		\$	57.93	
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	11.47	Represents break-fix services, primarily labor and parts.
				G 6 7.		Φ.		Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cos
			_	Software License		\$		is apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	4.32	Represents labor costs for IMAR activities.
				Desktop Application Directory				
			I	Maintenance		\$	0.28	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Laptop - Ultra Portable	Section 4.5.3	Device	Per Unit		\$ 93.86			
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$	8.07	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	7.63	
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cos
	1			Software License		\$	12.45	is apportioned over the assumed baseline volumes.

		Unit of	Pricing	osition valid through Dece				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit F	ee Co	mponent Fee	Component Description
				Software Maintenance		\$	17.25	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	2.69	Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	0.56	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Laptop - Ultra Portable 2 in 1	Section 4.5.3	Device	Per Unit		\$ 106.4	18		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$	9.21	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	8.66	
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost
				Software License		\$		is apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	3.07	Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	0.56	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Tablet - Convertible	Section 4.5.3	Device	Per Unit		\$ 95.2	28		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	6.99	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost
				Software License		\$	11.41	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	2.43	Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	0.51	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Tablet - Ruggedized	Section 4.5.3	Device	Per Unit		\$ 209.8	33		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	11.00	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost
				Software License		\$		is apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	3.81	Represents labor costs for IMAR activities.
				Desktop Application Directory				
	61111		 	Maintenance		\$	0.57	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Tablet - Surface Pro	Section 4.5.3	Device	Per Unit		\$ 106.9	92		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 3 years.
			ļ	Hardware (Refresh Labor)		\$	8.03	
				Hardware Maintenance		\$	7.85	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost
			ļ	Software License		\$	12.80	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	2.68	Represents labor costs for IMAR activities.
				Desktop Application Directory				
			<u> </u>	Maintenance		\$	0.57	Represents the labor associated with maintaining the Desktop Application Directory.

Emilor 10.1 2 Resource of	nt i nee Becom	Unit of	Pricing	osition valid through Decei	11001 01,2020.		
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Resource Unit (RU)	Schedule 4.3 -	Measure	Fixed monthly	Decomposition	Resource Office Fee	Component ree	Component Description
Tablet - Surface Pro LTE	Section 4.5.3	Device	fee per unit		\$138.02		
Tuolet Surface Flo ETE	Section 1.5.5	Device	ice per unit		\$150.02		Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3
				Hardware		\$ 73.28	
				Hardware (Refresh Labor)		\$ 13.58	
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost
				Software License		\$ 10.82	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$ 19.98	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 5.47	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.37	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly				
County Retained Device	Section 4.7.3	Device	Per Unit		\$ 103.09		
•							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cos
				Software License		\$ 12.34	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$ 17.45	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 72.75	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance		\$ 0.55	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly				
Desktop - DCSS	Section 4.7.3	Device	Per Unit		\$ 36.23		
				Hardware (Refresh Labor)		\$ 3.36	Represents the labor for providing support for refresh tasks, on a 4-year cycle.
				Hardware Maintenance		\$ 5.81	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost
				Software License		\$ 5.43	is apportioned over the assumed baseline volumes.
				Software Maintenance		\$ 10.44	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 8.74	Represents labor costs for IMAR activities.
				Desktop Application Directory			
				Maintenance			Represents the labor associated with maintaining the Desktop Application Directory.
				Printer Maintenance		\$ 1.91	Represents Level 2 printer support.
	Schedule 4.3 -		Fixed Monthly				
Laptop - DCSS	Section 4.7.3	Device	Per Unit		\$ 44.31		
				Hardware (Refresh Labor)			Represents the labor for providing support for refresh tasks, on a 3-year cycle.
				Hardware Maintenance		\$ 7.23	Represents break-fix services, primarily labor and parts.
							Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cos
				Software License			is apportioned over the assumed baseline volumes.
				Software Maintenance			Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 10.89	Represents labor costs for IMAR activities.
			1	Desktop Application Directory			
				Maintenance			Represents the labor associated with maintaining the Desktop Application Directory.
				Printer Maintenance		\$ 2.38	Represents Level 2 printer support.
Mobile Devices Support Services -			Fixed Monthly		1.		
Intune	Section 4.8	Device	Fee Per Unit		\$ 7.51		
							Represents the costs of AirWatch software licenses upgrades/refresh. The aggregated cost is apportioned over the
				Software License		\$ -	volume of Mobile Devices.
							Represents costs associated with the labor and resources for Level 2 support and centralized hosting costs for
				Software Maintenance			Mobile Services applications.
				IMAR's		\$ 5.57	Represents labor costs for IMAR activities.
			1	Desktop Application Directory			
				Maintenance		\$ -	N/A

Exhibit 10.1-2 Resource Off	t Fince Decom	Unit of		oosition valid through Decen	nuer 31, 2023.		
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Resource Unit (RU)	"Reference	Measure	Method	Decomposition	Resource Unit Fee	Component rec	Component Description
Printer - Color Network Workgroup -	Schedule 4.3 -		Fixed Monthly				
Large Format (CNWP-LF)	Section 4.11.3	Device	Fee Per Unit		\$ 165.77		
Eurge Format (CTVVI EI)	Section 1.11.5	Beriee	ree rei eint		Ψ 105.77		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$ 86.9	
				Hardware (Refresh Labor)			2 Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			9 Represents break-fix services, primarily labor and parts.
				IMAR's			7 Represents labor costs for IMAR activities.
Printer - Color Network Workgroup -	Schedule 4.3 -		Fixed Monthly				
Standard Format (CNWP)	Section 4.11.3	Device	Fee Per Unit		\$ 67.57		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			7 payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 1.0	1 Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			3 Represents break-fix services, primarily labor and parts.
				IMAR's		\$ 2.3	6 Represents labor costs for IMAR activities.
Printer - Monochrome Network							
Workgroup - Standard Format	Schedule 4.3 -		Fixed Monthly				
(MNWP)	Section 4.11.3	Device	Fee Per Unit		\$ 60.49		
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
X				IMAR's		\$ 1.1	Represents labor costs for IMAR activities.
Printer - Monochrome Network							
Workgroup - Large Format (MNWP-	Schedule 4.3 -		Fixed Monthly				
LF)	Section 4.11.3	Device	Fee Per Unit		\$ 97.43		
				77 7		e (7.2	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
			1	Hardware			9 payments for a leasing term of 4 years.
			1	Hardware (Refresh Labor)			5 Represents the labor to install and refresh hardware amortized over the estimated asset life.
			1	Hardware Maintenance IMAR's			3 Represents break-fix services, primarily labor and parts. 6 Represents labor costs for IMAR activities.
Printer - Monochrome Network High			+	IMAR S		\$ 1.5	represents fauor costs for inviax activities.
Volume - Large Format (MNWP-LF-	Schedule 4.3 -		Fixed Monthly				
U)	Section 4.11.3	Device	Fee Per Unit		\$ 158.88		
11)	Section 4.11.3	Device	ree rei oiit		\$ 136.66		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$ 101.1	payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		*	5 Represents the labor to install and refresh hardware amortized over the estimated asset life.
			 	Hardware Maintenance			7 Represents break-fix services, primarily labor and parts.
				IMAR's			9 Represents labor costs for IMAR activities.
	Schedule 4.3		Fixed Monthly			. 0.5	
Electronic File Sharing Services	Section 4.12	User	Fee Per Unit		\$ 81.25		
5				Hardware		\$	N/A
			1	Hardware maintenance		\$ -	N/A
				Software		\$ 37.2	6 Represents the license cost attributable to providing this service.
				Labor		\$ 43.9	
	Schedule 4.3 -		Fixed Fee Per				
A/V Conference Room - Large	Section 4.13	Install	Unit		\$ 64,563.91		
				Hardware		\$ 53,588.0	5 Represents the costs to acquire the Hardware
				Software		\$	
				Labor		\$ 10,975.8	6 Represents the costs to perform the labor for install and ongoing support

	it i iic b con	Unit of	Pricing	position valid through Dece			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
(110)	Schedule 4.3 -		Fixed Fee Per				
A/V Conference Room - Medium	Section 4.13	Install	Unit		\$ 34,671.93		
				Hardware		\$ 28,777.7	Represents the costs to acquire the Hardware
				Software		\$ -	
				Labor		\$ 5,894.2	3 Represents the costs to perform the labor for install and ongoing support
	Schedule 4.3 -		Fixed Fee Per				
A/V Conference Room - Small	Section 4.13	Install	Unit		\$ 25,004.76		
				Hardware		\$ 20,753.9	5 Represents the costs to acquire the Hardware
				Software		\$ -	
				Labor		\$ 4,250.8	Represents the costs to perform the labor for install and ongoing support
	Schedule 4.3 -		Fixed Monthly				
Digital Signage Services	Section 4.14	Subscription	Fee Per Unit		\$ 68.37		
							Represents the third party costs associated with original configuration and monthly subscription payments for a
				Hardware		\$ 40.0	agreed upon term.
				Hardware Maintenance		\$ -	AVAA
				Software		\$ -	
				Software Maintenance		\$ -	1971
				Labor		\$ 28.3	Represents costs associated with various with initial installation, help desk, and break/fix labor and support.
	Schedule 4.3 -		Fixed Monthly				
Survey Solution Support Services	Section 4.16	Administrator	Fee Per Unit		\$ 48.94		
				Hardware		\$ -	
				Hardware Maintenance		\$ -	
				Software License		\$ -	
	Cahadula 4.2		Eirad Manthly	Solution support		\$ 48.9	4 Represents costs associated with labor activities to support the solution.
N. I.A. G. C. W. I	Schedule 4.3 -	ъ.	Fixed Monthly		0 55.02		
Network Access - Static Wired	Section 5.5	Device	Fee Per Unit		\$ 55.93		Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of
				Hardware		¢ 15.6	9 the monthly depreciation of a combination of 4 and 5 year refresh cycles.
						\$ 13.6 \$ 11.0	, ,
				Hardware Maintenance		\$ 11.0	Represents the costs of software licenses upgrades/refresh. Based on a refresh cycle of 4 years on core network
							systems and 5 years for edge switches, the aggregated cost is apportioned over the baseline volume of Network
				C - C		¢ 1.0	1
				Software Software Maintenance		\$ 1.8 \$ 6.4	
				IMAR's	_	,	Represents labor costs for IMAR activities and circuit costs.
Network Access - Static Wired	Schedule 4.3 -		Fixed Monthly	IWAKS		\$ 20.8	Represents labor costs for interactivities and circuit costs.
(Library)	Section 5.5	Device	Fee Per Unit		\$ 49.77		
(Library)	Section 5.5	Device	rec rei onit		3 49.77		This component represents the costs of acquiring network assets including switches, routers, security & NAC
							systems and tools. The component fee is comprised of the monthly amortization of a combination of 4 year refresh
				Hardware		¢ 15.6	9 cycles for routers and security systems and 5 year refresh cycles for switches.
	+			Hardware Maintenance		\$ 13.6	· · · · · · · · · · · · · · · · · · ·
	+	-		Haraware Maintenance		\$ 11.0	This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for
	1	1	1				core network systems and 5 years for edge switches, the aggregated cost is apportioned over the baseline volume of
				Software		¢ 10	5 Network Access users.
				Software Maintenance		\$ 1.8	
	+	1	 	IMAR			This component represents costs associated with the labor and resources for Level 2 software support. This component represents labor costs for IMAR activities
	+	1	 	Circuit			Inis component represents labor costs for IMAR activities Residual circuits costs
Uninterrupted Power Supply	Schedule 4.3 -	1	Fixed Monthly	Circuii		φ 3.0	2 Incomuna cucum com
Support Services	Section 5.5	Device	Fee Per Unit		\$ 110.00		
Support Services	Section 5.5	Device	1 CC 1 CI OIIII	Hardware	ψ 110.00		
	+	1	 	Hardware maintenance			
	+	1	 	Software		\$ 82.5	0 Represents costs associated with monitoring platform
	1	<u>i</u>	i	Sojiware		ψ 02.3	nepresent cost associated with nontrolling platform

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				G 6		\$ 24.20	
				Software maintenance IMAR's		9 21120	Represents costs associated with maintenance of monitoring platform and labor to support Break/Fix activities Represents costs associated with IMARs for the addition of new devices for support
Virtual Private Network Access -	Schedule 4.3 -		Fixed Monthly	IMAK S		\$ 3.30	Represents costs associated with IMARS for the addition of new devices for support
Level 1	Section 5.6	Active Account	,		\$ 9.40		
Level 1	Section 5.0	Active Account	ree rei Ollit		\$ 9.40		This component represents the costs of acquiring network assets including routers, VPN concentrators, Application
							Persistence servers, security & NAC systems and tools. The component fee is comprised of the monthly amortization
				Hardware		\$ 2.35	of a combination of 4 year refresh cycles for routers and security systems.
				Hardware Maintenance			This component represents break-fix services, primarily labor and parts.
				Haraware maintenance		J 1.70	This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for
				Software		\$ 0.36	core network systems.
				Software Maintenance			This component represents costs associated with the labor and resources for Level 2 support.
				IMAR's			This component represents labor costs for IMAR activities.
				Circuits			This component represents the cost for intersite bandwidth facilities and Internet access.
Virtual Private Network Access -	Schedule 4.3 -		Fixed Monthly				
Level 2	Section 5.6	Active Account			\$ 10.91		
				Hardware	4	\$ 1.78	Represents the cost of incremental hardware not included in Infrastructure Services.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts, not included in Infrastructure Services.
				Software			Represents the costs of software license acquisition and management.
				Software Maintenance			Represents software maintenance costs and labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits		\$ -	N/A
	Schedule 4.3 -		Fixed Monthly				
Portal - External Users	Section 5.6	User	Fee Per Unit		\$ 8.00		
				Hardware		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software License		\$ 4.00	Represents the cost of software license upgrades/refresh.
				Software Maintenance		\$ 1.90	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR		\$ 2.10	Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly				
Portal - Portfolio Application	Section 5.6	Application	Fee Per Unit		\$ 210.90		
				Hardware		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software License		\$ 110.00	Represents the cost of software license upgrades/refresh.
				Software Maintenance		\$ 70.90	Represents costs associated with the labor and resources for Software Maintenance support.
				Break Fix		\$ 30.00	Represents labor costs for Break Fix activities.
	Schedule 4.3 -		Fixed Fee Per				
GSMS Short Code Setup	Section 5.7	Event	Unit		\$ 3,700.00		
				Hardware		\$ -	N/A
				Hardware maintenance		\$ -	N/A
				Software		\$ 3,700.00	Represents the license cost attributable to providing GSMS Short Code Setup.
				Software maintenance		\$ -	N/A
				IMAR's		\$ -	N/A
				Circuits		\$ -	N/A
	Schedule 4.3 -		Fixed Monthly				
GSMS Short Code Support	Section 5.7	Month	Fee Per Unit		\$ 1,507.63		
				Hardware		\$ -	N/A
				Hardware maintenance		\$ -	N/A
				Software		\$ -	N/A
							Represents the software maintenance cost (e.g. patches, upgrades) attributable to providing GSMS Short Code
				Software maintenance		\$ 1,507.63	
			<u> </u>	IMAR's		\$ -	N/A

Emilion 10.1 2 Resource e	int i free B ccom	Unit of	Pricing	oosition valid through Decen	1501 01,20201		
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fed	Component Description
				Circuits			N/A
	Schedule 4.3 -		Fixed Fee Per				
GSMS Messages	Section 5.7	Message	Unit		\$ 0.028		
				Hardware		\$ -	N/A
				Hardware maintenance		\$ -	N/A
				Software		\$ 0.02	Represents the license cost attributable to providing GSMS Messages.
				Software maintenance		\$ -	N/A
				IMAR's		\$ -	
				Circuits		\$ -	N/A
	Schedule 4.3 -		Fixed Monthly				
IP Conference Phone	Section 5.7.3	Phone	Fee Per Unit		\$ 59.72		
							This component represents the costs of Enterprise voice systems comprised of multiple geo-redundant server
							clusters, IP infrastructure, gateways, IP Conference Phone, and support the Refresh tasks. The component fee is
				Hardware			7 comprised of the monthly amortization of 5 year refresh cycles.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				Software			Represents the costs of software licenses upgrades/refresh based on the refresh cycle of 5 years
				Software Maintenance			Represents software programming support
				IMAR's			5 represents the labor costs for IMAR activities
				Circuits		\$ 7.9	Represents the cost for bandwidth and circuitry
Virtual Phone - Microsoft (MS)	Schedule 4.3 -		Fixed Monthly				
Teams Phone	Section 5.7.3	Active Line	Fee per Unit		\$ 16.85		
							This component represents the costs associated with the hardware required to deploy and operated the AT&T
							provided Direct Routing solution
				Hardware		\$ 2.5	
				Hardware maintenance		\$ 0.2	This component represents break-fix services for enterprise direct routing hardware
							This component represents cost system and application software, include Microsoft Teams phone license, required
				Software			to provide direct routing
				Software maintenance			This component represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$ 5.4	
	Schedule 4.3 -		Fixed Monthly	Circuits		\$ -	
	_	36.3	,				
Voice-Avaya Legacy Support	Section 5.7.3	Month	Fee Per Unit	77 1	\$ 416,688.00	¢ 114.006.2	
				Hardware			This component represents enterprise costs of voice system hardware which are fixed
				Hardware maintenance		\$ 34,842.5	This component represents break-fix services for enterprise voice hardware This component represents the costs of Enterprise voice systems comprised of multiple geo-redundant server
				a a			clusters, gateways and support the Refresh tasks. The component fee is comprised of the monthly amortization of 5
				Software			year refresh cycles.
				Software maintenance			2 This component represents costs associated with the labor and resources for Level 2 support.
				IMAR's			This component represents labor and support costs for Voice Services which are fixed
	Schedule 4.3 -	 	Fixed Monthly	Circuits		a 42,514.3	This component represents the proportion of Voice Services costs of enterprise circuits
Voice Angles Line		A ativo Tio			¢ 47.55		
Voice Analog Line	Section 5.7.3	Active Line	Fee Per Unit		\$ 47.55		Represents the costs of Enterprise voice systems comprised of multiple geo-redundant server clusters, analog to IP
							adapters, gateways and support the Refresh tasks. The component fee is comprised of the monthly amortization of 5
				Handwane		¢ 140	
		 	 	Hardware			year refresh cycles.
				Hardware Maintenance		3 4.4	Progresserts break-fix services, primarily labor and parts. Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based.
		1	1	Software		¢ 22	
				Software Software Maintenance		\$ 2.2 \$ 2.2	7 . 66 6 11
		_	_	Software Maintenance IMAR's		,	Represents costs associated with the labor and resources for Level 2 support. Represents labor costs for IMAR activities.
		_	_	Circuits			Represents fabor costs for intersite bandwidth facilities and PSTN access.
		<u> </u>	<u> </u>	Circuits		φ 4.9	represents the cost for intersite bandwidth facilities and PSTN access.

Exiliate 10:1 2 Resource Cl	int i free Becom	Unit of	Pricing	position valid through Dece	111001 01,2020.		
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Resource Out (RO)	Schedule 4.3 -	Wieasure	Fixed Monthly	Decomposition	Resource Unit Fee	Component rec	Component Description
Voice Single-Line	Section 5.7.3	Active Line	Fee Per Unit		\$ 22.84		
Total Single Eme	Beetlell 21713	Tion (o Emo	10010101111		\$ 22.01		This component represents enterprise costs of voice system hardware which are user volume sensitive. It is
				Hardware		\$ 6.46	comprised of telephone sets and cabling hardware
				Hardware maintenance			This component represents break-fix services, primarily labor and parts
				Software			
				Software maintenance			
				IMAR's		\$ 10.35	This component represents labor and support costs for Voice Services which are volume sensitive
							This component represents the proportion of Voice Services costs of enterprise circuits for intersite bandwidth
				Circuits		\$ 5.25	facilities and PSTN access
	Schedule 4.3 -		Fixed Monthly				
Voice Multi-Line	Section 5.7.3	Active Line	Fee Per Unit		\$ 25.05		
					-		This component represents enterprise costs of voice system hardware which are user volume sensitive. It is
				Hardware		\$ 6.33	comprised of telephone sets and cabling hardware
				Hardware maintenance			This component represents break-fix services, primarily labor and parts
				Software		0177	ind component represent of the officer, primarily about and pand
				Software maintenance			
				IMAR's		\$ 10.18	This component represents labor and support costs for Voice Services which are volume sensitive
						TOTIO	This component represents the proportion of Voice Services costs of enterprise circuits for intersite bandwidth
				Circuits		s 7.77	facilities and PSTN access
	Schedule 4.3 -		Fixed Monthly	en euro		7117	Memmes and 1011, weeks
Cloud Access Security Broker	Section 5.8	Month	Fee Per Unit		\$ 15,450.12		
ground recess seeming Broker	Beetien 510	111011111	1001010111	Hardware	\$ 15,150112	S -	N/A
				Hardware maintenance		\$ -	N/A
				Software		\$ 14,350.12	Represents the license cost attributable to providing CASB capability
				Software maintenance		, , , , , , , , , , , , , , , , , , , ,	Represents the cost associated with the support of the CASB capability
				IMAR's		\$ -	
				Circuits		\$ -	
	Schedule 4.3 -		Fixed Fee Per	en euro		Ψ	1.0.1
Γown Hall Services	Section 5.9	Event	Unit		\$ 76,730.20		
TO WILL FIGURE SOLVINGS	Beetien 515	D. ent	01111		\$ 70,750120		12+ VM Servers with Storage Area Network and 4 Video Network Edge appliances (CDN). 5 Year Refresh cycle
				Hardware		\$ 13,920.45	
				Hardware Maintenance			Cloud based and premise based, the 12+ Servers are Cloud based and the VNEs are premise based.
				Software			AVMS/QUMU application license and VNE/CDN licenses. 5 year refresh cycle included.
				Software Maintenance			Application, Content Distribution and Portal support.
				IMAR's			Townhall administrator and Portal updates.
				Circuits			Origination and distribution bandwidth. Originator connectivity limited to available facilities.
Video Conferencing Services -	Schedule 4.3 -		Fixed Monthly	en euro		1,751102	organion and distribution cand within organic commentary mined to desirable
Personal	Section 5.9	System	Fee Per Unit		\$ 315.70		
· CIDOTIAL	Section 515	System.	100 101 0111		\$ 515170		Represents the costs of VTC roll-about system codec and support the Refresh tasks. The component fee is
				Hardware		\$ 112.72	comprised of the monthly depreciation of 5 year refresh cycles.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				2. a. a. a. c. mantenance		\$ 50.04	Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for VTC systems,
				Software		\$ 13.19	the aggregated cost is apportioned over the baseline volume of VTC end points.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
			1	IMAR's			Represents labor costs for IMAR activities.
	1		1	Circuits			Represents the cost for intersite bandwidth facilities, Internet and PSTN access.
						- 07.07	
Video Conferencing Services -	Schedule 4.3 -		Fixed Monthly				
-		System	Fixed Monthly Fee Per Unit		\$ 895.13		
-	Schedule 4.3 - Section 5.9	System	Fixed Monthly Fee Per Unit		\$ 895.13		Represents the costs of VTC room system codecs and support the Refresh tasks. The component fee is comprised of
Video Conferencing Services - Room System		System		Hardware	\$ 895.13	\$ 300.90	Represents the costs of VTC room system codecs and support the Refresh tasks. The component fee is comprised of the monthly depreciation of 5 year refresh cycles.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				-			Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for VTC systems,
				Software		\$ 37.40	the aggregated cost is apportioned over the baseline volume of VTC end points.
				Software Maintenance		\$ 96.25	Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$ 106.35	Represents labor costs for IMAR activities.
				Circuits		\$ 257.98	Represents the cost for intersite bandwidth facilities, Internet and PSTN access.
	Schedule 4.3 -		Fixed Monthly				
Webex Video Conferencing Services	Section 5.9	Subscription	Fee Per Unit		\$ 47.86		
				Software License		\$ 43.12	Cost to acquire the Software subscription
				Labor		\$ 4.74	IMAR and service administration
Video Streaming and Archiving	Schedule 4.3 -		Fixed Monthly				
Services	Section 5.10	System	Fee Per Unit		\$ 7,210.62		
							Represents the switching and router costs of a dedicated VLAN for Video Streaming services and support the
							Refresh tasks. The component fee is comprised of the monthly amortization of 5 year refresh cycles for the switch
				Hardware		\$ 1,110.97	and 4 year refresh cycles for the router.
				Hardware Maintenance		\$ 902.30	Represents break-fix services, primarily labor and parts.
							Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for the switch and
				Software		\$ 88.81	4 years for the router, the aggregated cost is apportioned to a single encoder.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits			Represents the cost for intersite bandwidth facilities and Internet access.
	Schedule 4.3 -		Fixed Monthly			_,,,,,,,,,	
Video Streaming - COC Chambers	Section 5.10	System	Fee Per Unit		\$ 1,210.00		
The streaming coo chambers	Section 2110	System:	1001010111		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Represents the switching and router costs of a dedicated VLAN for Video Streaming services and support the
							Refresh tasks. The component fee is comprised of the monthly amortization of 5 year refresh cycles for the switch
				Hardware		\$ 196.24	and 4 year refresh cycles for the router.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts.
				naraware maintenance		\$ 131.23	Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for the switch and
				C - C		0 10.15	4 years for the router, the aggregated cost is apportioned to a single encoder.
				Software			Represents costs associated with the labor and resources for Level 2 support.
				Software Maintenance IMAR's			Represents costs associated with the labor and resources for Level 2 support. Represents labor costs for IMAR activities.
							1 1
	Schedule 4.3 -		Fixed Monthly	Circuits		\$ 444.07	Represents the cost for intersite bandwidth facilities and Internet access.
W. I. A. D.		ъ.	-		e 160.10		
Wireless Access Point	Section 5.12	Device	Fee Per Unit		\$ 160.18		This component represents the costs of acquiring WiFi access assets including a Wireless Access Point and a
							1
							proportional amount of redundant controllers/NAC and support the Refresh tasks. The component fee is comprised
				Hardware			of the monthly amortization of 3 year refresh cycles.
				Hardware Maintenance		\$ 30.43	This component represents break-fix services, primarily labor and parts.
							This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 3 years fo
				Software		\$ 18.69	WiFi network systems, the aggregated cost is apportioned over the baseline volume of Wireless Access Points.
							This component represents costs associated with the labor and resources for Level 2 support and the County
				Software Maintenance		\$ 46.45	WAN/LAN connectivity.
				IMAR's		\$ 13.35	This component represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly				
Network Access - Wire/Wireless	Section 5.12	Active Account	Fee Per Unit		\$ 66.68		
							Represents the costs of acquiring network assets including switches, routers, security & NAC systems and tools.
							The component fee is comprised of the monthly amortization of a combination of 4 year refresh cycles for routers
				Hardware		\$ 16.97	and security systems and 5 year refresh cycles for switches.
		-		Hardware Maintenance			Represents break-fix services, labor and parts.

Exhibit 16.1-2 Resource Un		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
						Composition	Represents the costs of software licenses upgrades/refresh. Based on a refresh cycle of 4 years on core network
							systems and 5 years for edge switches, the aggregated cost is apportioned over the baseline volume of Network
				Software		\$ 2.91	1
	1			Software Maintenance		\$ 6.78	
	1			IMAR's		,	Represents labor costs for IMAR activities.
				Circuits			Represents the cost for intersite bandwidth facilities and Internet access.
rd-Party Network Access - Category	Schedule 4.3 -		Fixed Monthly			,	
, , ,	Section 5.13	Network	Fee Per Unit		\$ 536.92		
					,		Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised
				Hardware		\$ 198.41	the monthly depreciation of 4 year refresh cycles.
				Hardware Maintenance			Represents break-fix services, labor and parts.
						,	
							Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network
				Software		\$ 30.79	systems, the aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			Represents labor costs for IMAR activities.
d-Party Network Access - Category	Schedule 4.3 -		Fixed Monthly	IMIK 5		Ψ /2.91	Representa moot costa for num mentines.
, , ,	Section 5.13	Network	Fee Per Unit		\$ 544.44		
	Section 5.15	Network	recreionit		ψ <i>5</i> 44.44		Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised
				Hardware		\$ 198.38	the monthly depreciation of 4 year refresh cycles.
				Hardware Maintenance			Represents break-fix services, labor and parts.
				That a war e mannenance		ψ 103.75	Representative of the Services, and of the panel.
							Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network
				S o Garage		¢ 20.79	systems, the aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
	<u> </u>			IMAR's		4,	Represents tosts associated with the labor and resources for Level 2 support and access bandwidth. Represents labor costs for IMAR activities.
rd-Party Network Access - Category	Schedule 4.3 -		Fixed Monthly	IWAK 3		\$ /1./0	Represents labor costs for inview activities.
ra rany recovers recess category	Section 5.13	Network	Fee Per Unit		\$ 548.74		
	Section 5.15	Network	rec rei omit		\$ 340.74		Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised
				Hardware		\$ 198.91	the monthly depreciation of 4 year refresh cycles.
				Hardware Maintenance		\$ 104.03	
				Haraware Maintenance		\$ 104.03	Represents orear-na services, primarry rabor and pairs.
							Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network
				Software		\$ 20.97	systems, the aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			Represents labor costs for IMAR activities.
rd Party Network Access - IP Sec -	Schedule 4.3 -		Fixed Monthly	IMAK S		\$ 70.38	Represents fautor costs for liviar activities.
Mbps	Section 5.13	Network	Fee Per Unit		\$ 255.85		
Mops	Section 5.15	Network	rec rei oiiit	Hardware	\$ 233.63	\$ -	N/A
	<u> </u>			Hardware Maintenance		\$ -	N/A
				Software		\$ -	N/A
				7		\$ 242.50	
	 		1	Software Maintenance IMAR's			Represents costs associated with the labor and resources for Level 2 support and access bandwidth. Represents labor costs for IMAR activities.
rd Party Network Access - IP Sec -	Schedule 4.3 -		Fixed Monthly	INTAK S		φ 12.20	represents 18001 costs for liviare activities.
) Mbps	Section 5.13	Network	Fee Per Unit		\$ 427.31		
) Mohs	3cc11011 3.13	INCLWOIK	rec rei ollit	Hardware	φ 4 27.31	¢	N/A
	-			Hardware Maintenance		\$ -	N/A
	 		1			φ <u>-</u>	N/A
				Software Software Maintenance		φ - ¢ /1/107	
	1			Software Maintenance IMAR's			Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	INAK S		φ 12.33	Represents labor costs for IMAR activities.
•		NI-t 1			6 152.51		
ccess (1 Mbps)	Section 5.13	Network	Fee Per Unit		\$ 153.51		

Exhibit 16.1-2 Resource Un		Unit of	Pricing					
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Un	it Fee	Component Fee	Component Description
11000 11000 (110)				Hardware				N/A
				Hardware Maintenance			\$ -	N/A
				Software			\$ -	N/A
				Software Maintenance			\$ 141.25	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's				Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly				, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Access (2 Mbps)	Section 5.13	Network	Fee Per Unit		\$ 26	50.12		
1 /				Hardware		_	\$ -	N/A
				Hardware Maintenance			\$ -	N/A
				Software			\$ -	N/A
				Software Maintenance			•	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's				Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly				12.20	respective moor come for the monthless.
Access (3 Mbps)	Section 5.13	Network	Fee Per Unit		\$ 37	73.93		
recess (5 Mops)	Section 5.15	retwork	rec rei cinit	Hardware	\$ 57	_	\$ -	N/A
				Hardware Maintenance				N/A
				Software Software			\$ -	N/A
				Software Maintenance			*	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's				Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	IMZIIC S			Ψ 12.07	represents about costs for infinite activities.
Access (4 Mbps)	Section 5.13	Network	Fee Per Unit		\$ 47	73.32		
recess (4 Mops)	Section 5.15	Network	recrei cint	Hardware	\$ 47	73.32	¢	N/A
				Hardware Maintenance				
			-	Software Maintenance			\$ - \$ -	N/A
			-	Software Maintenance			Ψ	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
	-			IMAR's				Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	IWARS			\$ 14.33	Represents 1800 costs for in/AK activities.
Access (5 Mbps)	Section 5.13	Network	Fee Per Unit		¢ 61	13.55		
Access (3 Mbps)	Section 5.15	Network	ree Per Unit	Hardware	\$ 01	_	\$ -	N/A
				Hardware Maintenance			\$ -	
				Software			\$ -	N/A
							*	
				Software Maintenance IMAR's				Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	IMAR S			\$ 14.32	Represents labor costs for IMAR activities.
•		Materia de			0 1 1 5	1		
Access (6-10 Mbps)	Section 5.13	Network	Fee Per Unit	H1	\$ 1,13	55.51	¢.	N/A
				Hardware Hardware Maintenance				N/A
				Hardware Maintenance			<u>\$</u> -	N/A N/A
				Software			\$ -	
				Software Maintenance				Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	IMAR's			à 28.45	Represents labor costs for IMAR activities.
		NI-t- 1			\$ 1.90	7.15		
Access (20 Mbps)	Section 5.13	Network	Fee Per Unit	77 1	\$ 1,90	07.15	Φ.	377
				Hardware			2	N/A
	1		1	Hardware Maintenance			<u>\$</u> -	N/A
			ļ	Software			\$ -	N/A
			ļ	Software Maintenance				Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
2 and Douter Motorroule A Vist	Cohody-1- 4.2		Einad Mandli	IMAR's			\$ 56.81	Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -	37.	Fixed Monthly					
Access (30 Mbps)	Section 5.13	Network	Fee Per Unit		\$ 2,50)4.79	.	hru.
				Hardware				N/A
				Hardware Maintenance			\$ -	
				Software			<u>-</u>	N/A

Exhibit 16.1-2 Resource Un	It I lice Becom	Unit of	Pricing	position varia through be	CCIIIDCI 51,2025.			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fe	C	mponent Fee	Component Description
Resource Unit (RU)	Kelefence	Measure	Method	Software Maintenance	Resource Unit Fe	\$		Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
			1	IMAR's		\$		Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	INTIN 5		Ψ.	30.02	prepresents moor costs for the fire unit fleet.
Access (40 Mbps)	Section 5.13	Network	Fee Per Unit		\$ 2,879.77	,		
(10 1120 5)	Section 5115	1101110111	1001010111	Hardware	2,075177	\$	_	N/A
				Hardware Maintenance		\$		N/A
				Software		\$	_	N/A
				Software Maintenance		\$	2,822.95	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$		Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly					
Access (50 Mbps)	Section 5.13	Network	Fee Per Unit		\$ 3,032.09	,		
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	N/A
				Software Maintenance		\$	2,975.27	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$	56.82	Represents labor costs for IMAR activities.
3rd Party Network Access –	Schedule 4.3 -		Fixed Monthly					
Microsoft Teams Rooms	Section 5.13	Network	Fee Per Unit		\$ 359.17	1		
				Hardware				
				Hardware Maintenance				
				Software				
				Software Maintenance		\$		This component represents costs associated with the labor and resources for Level 2 support and access bandwidth
				IMAR		\$	24.82	This component represents labor costs for IMAR activities.
				Circuit		/		
	Schedule 4.3 -		Fixed Monthly					
External DNS Management	Section 5.14	Month	Fee Per Unit		\$ 28,373.54			
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	1,340.21	
						4		Represents costs associated with the labor and resources for Level 2 support and access bandwidth. Also include
				Software Maintenance		\$		the cost of Akamai service.
	0.1.1.1.4.2		E: 137 -13			\$	1,229.17	Represents labor costs for IMAR activities.
External DNS Management	Schedule 4.3 -		Fixed Monthly					
Enhancement	Section 5.14	Month	Fee Per Unit		\$ 28,373.54	_		
				Hardware		\$		N/A
				Hardware Maintenance		\$		N/A
				Software		\$	-	N/A
				Platform Support		\$	1,340.21	Monitor Bot Management dashboard and respond to incidents. Represents costs associated with the labor and resources for Level 2 support related to the Kona Security and Bot
				g o Mili		Φ.	25.004.16	1 '
			+	Software Maintenance		\$		Management services.
New Site Install - Type I Fixed	Schedule 4.3 -		Fixed Fee Per	IMAR's		Þ	1,229.17	Represents labor costs for IMAR activities.
	Section 5.16	Install	Unit		\$ 232,875.88	,		
Component	Section 5.16	IIIStan	Unit	Hardware	\$ 232,673.88	¢	-	N/A (Network Hardware/systems provided as part of Network Access RUs).
		1	+	Software		\$	-	N/A (Network Systems provided as part of Network Access RUs).
	1	 	+	sojiware		φ		Represents the labor costs associated with the establishment of New Sites. To include: development of design
						A		standards; core circuit order and installation; planning and engineering; installation of Network hardware and
						A		software (not including the hardware and software); provisioning and turn up of the New Site, and project
				Labor		\$	232,875.88	
New Site Install - Type II Fixed	Schedule 4.3 -		Fixed Fee Per	LUUUF		9	232,8/3.88	management.
	Section 5.16	Install	Unit		\$ 116,437.94			
Component	Section 5.16	mstan	UIII		\$ 110,437.92			

Exhibit 16.1-2 Resource Un		Unit of	Pricing		, , , , ,		
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Hardware		\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs).
							Represents the labor costs associated with the establishment of New Sites. To include: development of design
							standards; core circuit order and installation; planning and engineering; installation of Network hardware and
							software (not including the hardware and software); provisioning and turn up of the New Site, and project
				Labor		\$ 116,437.94	management.
New Site Install - Type III Fixed	Schedule 4.3 -		Fixed Fee Per				
Component	Section 5.16	Install	Unit		\$ 80,073.31		
				Hardware		\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs).
							Represents the labor costs associated with the establishment of New Sites. To include: development of design
							standards; core circuit order and installation; planning and engineering; installation of Network hardware and
							software (not including the hardware and software); provisioning and tum up of the New Site, and project
			E' 1 E E	Labor		\$ 80,073.3	1 management.
New Site Install - Type IV Fixed	Schedule 4.3 -		Fixed Fee Per				
Component	Section 5.16	Install	Unit		\$ 67,793.32		
				Hardware			N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs).
							Represents the labor costs associated with the establishment of New Sites. To include: development of design
							standards; core circuit order and installation; planning and engineering; installation of Network hardware and
							software (not including the hardware and software); provisioning and tum up of the New Site, and project
				Labor		\$ 67,793.32	management.
New Site Install - Type V Fixed	Schedule 4.3 -		Fixed Fee Per				
Component	Section 5.16	Install	Unit		\$ 16,791.25		
				Hardware		\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$ -	N/A (Network Systems software provided as part of Network Access RUs). Represents the labor costs associated with the establishment of New Sites. To include: development of design
							1 .
							standards; core circuit order and installation; planning and engineering; installation of Network hardware and
							software (not including the hardware and software); provisioning and turn up of the New Site, and project
N C' I I I T ME' I	011143		F' 1 F B	Labor		\$ 16,791.25	5 management.
New Site Install - Type VI Fixed	Schedule 4.3 -	7 . 11	Fixed Fee Per		0 2 107 05		
Component	Section 5.16	Install	Unit	YY 1	\$ 3,197.05	Φ.	NU AL
				Hardware		\$ -	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		5 -	N/A (Network Systems software provided as part of Network Access RUs). Represents the labor costs associated with the establishment of New Sites. To include: development of design
							standards; core circuit order and installation; planning and engineering; installation of Network hardware and
						0.107.0	software (not including the hardware and software); provisioning and tum up of the New Site, and project
	Schedule 4.3 -		Fixed Monthly	Labor		\$ 3,197.03	5 management.
	-	G .			0.7.50		
Interactive Voice Services - Small	Section 5.17	System	Fee Per Unit		\$ 687.50		Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact
							Management Services and support the Refresh tasks. The component fee is comprised of the monthly depreciation of
				Hardware			8 5 year refresh cycles.
				Hardware Maintenance		\$ 136.5	7 Represents break-fix services, primarily labor and parts.
							Represents the costs of software licenses upgrades/refresh and programming. Based on the Refresh Cycle of 5 years
				Software			9 for voice based systems, the aggregated cost is apportioned over the baseline volume of IVS systems.
				Software Maintenance			2 Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits		\$ 128.20	Represents the cost for intersite bandwidth facilities and PSTN access.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
	Schedule 4.3 -		Fixed Monthly	•		·	
teractive Voice Services - Medium	Section 5.17	System	Fee Per Unit		\$ 2,722.50		
							Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact
							Management Services with Virtual Wall Boards, Automated Call Recording infrastructure and support the Refresh
				Hardware		\$ 147.22	
				Hardware Maintenance		\$ 540.83	1 /1 / 1
							Represents the costs of software licenses such as Automatic Call Recording, Virtual Wall Boards and Agent
							Softphones, upgrades/refresh and programming. Based on the Refresh Cycle of 5 years for voice based systems, the
				Software		\$ 294.60	88 8 11
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits		\$ 507.68	Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly				
nteractive Voice Services - Large	Section 5.17	System	Fee Per Unit		\$ 8,234.60		Warning to the control of the contro
							Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact
							Management Services with Wall Boards, Integrated Voice Response (IVR), Computer-Telephony Interface (CTI),
							Short Message Service (SMS), Work Force Management (WFM) and support the Refresh tasks. The component fee is
				Hardware			comprised of the monthly depreciation of 5 year refresh cycles.
				Hardware Maintenance		\$ 1,635.82	Represents break-fix services, primarily labor and parts.
							Represents the costs of software licenses including IVR, CTI, SMS and WFM, upgrades/refresh and programming.
							Based on the Refresh Cycle of 5 years for voice based systems, the aggregated cost is apportioned over the baseline
				Software		\$ 891.06	· ·
				Software Maintenance			Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
ntamativa Vales Camiles Cumment	Cahadula 4.2		Eirad Manthly	Circuits		\$ 1,535.56	Represents the cost for intersite bandwidth facilities and PSTN access.
nteractive Voice Services - Support	Schedule 4.3 -	C+	Fixed Monthly		0 (1(50		
or County Retained	Section 5.17	System	Fee Per Unit		\$ 616.58		Represents the costs of acquiring PBX trunking hardware and support the Refresh tasks. The component fee is
				Hardware		¢ 42.97	
				нагаware Hardware Maintenance		\$ 42.87 \$ 50.45	comprised of the monthly depreciation of 5 year refresh cycles. Represents break-fix services, labor and parts.
				Haraware Maintenance		\$ 39.43	Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based
				Software		\$ 1.14	
				Software Maintenance		•	Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			Represents labor costs for IMAR activities.
				Circuits			Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly	C. Cuilis		.20190	represents the econor intensity of the control with the control was a control week.
irstNet Mobility Services	Section 5.18	Device	Fee Per Unit		\$ 31.49		
				Support Services		\$ 2.06	Includes billing and admin support
				NASPO based carrier plan			Represents the carrier costs with Taxes and Surcharges included
	Schedule 4.3 -		Fixed Monthly	,		,	
irstNet Mobility Services - Tethered	Section 5.18	Device	Fee Per Unit		\$ 36.60		
				Support Services		\$ 2.06	Includes billing and admin support
			1	NASPO based carrier plan			Represents the carrier costs with Taxes and Surcharges included
				•			
	Schedule 4.3 -		Fixed monthly				
Mobility Services Hot Spot	Section 5.18	Device	fee per unit		\$ 25.58		
				Support Services		\$ 2.06	Includes billing and admin support
				NASPO based carrier plan		\$ 23.52	Represents the carrier costs with Taxes and Surcharges included
	Schedule 4.3 -		Fixed Monthly				
Citrix Account	Section 6	Account	Fee Per Unit		\$ 20.68		

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				•		•	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$ 8.05	payments for a leasing term of 4 years.
				Hardware Maintenance			Represents break-fix services, primarily labor and parts, including reporting activities.
				Software Licenses		\$ 1.55	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years.
				Software Maintenance		\$ 3.69	Represents costs associated with the labor and resources for Software Maintenance support.
	Schedule 4.3 -		Fixed Monthly				
Virtual Guest Server - Cloud IaaS	Section 6	Server	Per Unit		\$ 551.27		
				Hardware			N/A
				Operating System License		\$ 38.59	Represents the cost of software license upgrades/refresh.
				Other Software License		\$ 27.56	Represents an allocation of corporate tools charges.
				Hardware Maintenance		\$ -	N/A
							Represents costs associated with various software license and maintenance costs, along with the labor and resources
				Software Maintenance		\$ 485.12	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
Virtual Guest Server - Cloud PaaS	Section 6	Server	Per Unit		\$ 413.45		
				Hardware		\$ -	N/A
				Operating System License		\$ -	N/A
				Other Software License		\$ 20.67	Represents an allocation of corporate tools charges.
				Hardware Maintenance		\$ -	N/A
							Represents costs associated with various software license and maintenance costs, along with the labor and resources
				Software Maintenance		\$ 392.78	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
Clonetab Solution	Section 6	Month	Per Unit		\$ 6,211.24		
				Hardware		\$ 263.32	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 18.81	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Storage		\$ 5,270.83	Represents the storage costs necessary to implement the solution
				Other Software License		\$ 28.21	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 39.50	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							Represents costs associated with various software license and maintenance costs, along with the labor and resources
				Software Maintenance		\$ 590.58	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
DIMSNET Solution	Section 6	Month	Fee Per Unit		\$ 15,369.32		
				Hardware		\$ 1,873.96	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 113.76	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Storage		\$ 9,681.66	Represents the storage costs necessary to implement the solution
				Other Software License		\$ 170.62	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 281.10	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							Represents costs associated with various software license and maintenance costs, along with the labor and resources
				Software Maintenance		\$ 3,248.22	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
WildFire Scanning Service	Section 6	Month	Fee Per Unit		\$ 6,658.80		
				Hardware		\$ 510.81	Represents the hardware costs, installation and monthly cost for the duration of the service.
				Hardware Maintenance		\$ -	
				Software License		\$ 5,223.43	Represents the costs related to the third party software subscription services
				Platform support		\$ 924.56	Represents costs associated with monitoring activities and responding to incidents.
	Schedule 4.3 -		Fixed Monthly				
NetBackup Solution	Section 6	Month	Fee Per Unit		\$ 107,963.65		
-				Hardware		\$ 86,631.99	Represents the hardware, hardware maintenance and software subscription cost.
				Hardware Maintenance		\$ -	·
				Software License		\$ -	Represents the costs related to the third party software subscription services
				Solution support			Represents costs associated with labor activities to support the solution.

		Unit of	Pricing	position valid through Decei	1100101,20201		
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
resource one (ree)	Schedule 4.3 -	Measure	Fixed Monthly	Decomposition	resource out rec	Component rec	Component Description
Main frame	Section 6.6	CPU Hour***	Fee Per Unit		\$ 96.63		
				Hardware	,	\$ -	N/A
						,	Represents the cost of software license upgrades/refresh. The aggregated cost is apportioned over the assumed
				Operating System License		\$ 20.29	baseline volumes.
				Other Software License		\$ -	N/A
				Hardware Maintenance		\$ 3.87	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							Represents costs associated with operating system license maintenance and the labor and resources for Level 2
				Software Maintenance		\$ 72.47	support.
	Schedule 4.3 -		Fixed Monthly				
AS/400	Section 6.7	Server	Fee Per Unit		\$ 3,118.66		
				Hardware		\$ -	N/A
				Operating System License		\$ -	N/A
				Other Software License		\$ -	N/A
				Hardware Maintenance		\$ 1,746.45	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							Represents costs associated with various software license and maintenance costs, along with the labor and resource
	1	1	1	Software Maintenance		\$ 1,372.21	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
Copia Fax Line	Section 6.7	Fax Line	Fee Per Unit		\$ 125.00		
				Hardware		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software License		\$ -	N/A
				Software Maintenance		\$ -	N/A
				Circuits		\$ 125.00	Represents the cost for intersite bandwidth facilities and PSTN access.
Low Code Application Platform -	Schedule 4.3		Fixed Monthly				
OutSystems	Section 6.7	User	Per Unit		\$ 54.06		
				Hardware		\$ 8.91	Represents the costs associated to the platform cloud hosting.
				Software License		\$ 21.17	Represents the software licenses costs of the platform and users licenses.
				Software Maintenance		\$ 11.16	Represents vendor support costs.
				Support Labor		\$ 12.82	Represents costs associated with platform support.
Oracle Exadata Services - Eighth	Schedule 4.3 -		Fixed Monthly				
Rack	Section 6 .7	Server	Fee Per Unit		\$ 10,380.95		
							Represents the nardware costs, installation and monthly lease payments for a leasing term of 3 years.
							Exadata X6-2 Eighth Rack
							2 x Exadata Server Nodes (22 cores, 512 GB memory each)
							18 x Exadata Storage Nodes (43 TB useable - high redundancy)
				Hardware		\$ 4,159.43	Bare Metal Install
							Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not
	<u> </u>			Hardware (Refresh Labor)		\$ 499.19	include data migration and remediation labor.
				Support Labor		\$ 706.67	Represents the labor costs to support the Oracle Exadata servers,
				Software License		\$ 1,200.00	Represents the software license costs to support the Oracle Exadata servers,
				Hardware Maintenance		\$ 2,495.66	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software Maintenance		\$ 1,320.00	Represents costs associated with various software maintenance costs.
Oracle Exadata Services - Backup	Schedule 4.3 -	Used	Fixed Monthly				
and Recovery	Section 6.7	Terabyte	Fee Per Unit		\$ 122.88		
				Hardware		\$ 32.81	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost
		<u> </u>		Operating System License			apportioned over the assumed baseline volumes.
				Other Software License		\$ 9.93	Represents the estimate of the Non-OS License Software.
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
		1	1	Hardware Maintenance		¢ 10.01	noted above.

Exhibit 10.1-2 Resource Off	It I lice Decom	Unit of	Pricing	osition valid through Decem	Del 31, 2023.			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component F	ee	Component Description
resource out (res)	Telefolice Circle	1,100,001 c		Decomposition	resource officered	Component		Component Description
				Software Maintenance		\$ 66	.36	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
Oracle Exadata X8M - Production	Section 6 .7	Server	Fee Per Unit		\$ 40,951.09			represents the natural costs, instantation and monthly lease payments for a leasing term of 3 years.
								- Exadata X8M -2 Quarter Rack
							I.	- 2 x Exadata Server Nodes (48 cores, 1.5 TB memory each)
								- Each of the 3 High Capacity Storage Cells includes:
								- 36 x 14 TB disk drives, 1.5 TB of Persistent Memory
								-504 TB of raw disk space
				II I		¢ 0.011	20	•
				Hardware		\$ 8,811	.20	- 150 TB of usable with High Redundancy ASM storage Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not
				Hardware (Install/Refresh Labor)		\$ 274	22	include data migration and remediation labor.
				Support Labor				Represents the labor costs to support the Oracle Exadata servers.
				Support Lavor		\$ 1,732	.03	Represents the software license costs to support the Oracle Exadata servers, including Oracle Active Data Guard at
				Software license		\$ 10,962	28	Advanced Security.
-				Bojin are memse		Ų 10,502		Tal allow bounty
				Hardware Maintenance & Hosting		\$ 7,262	.54	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				S				Represents costs associated with various software maintenance costs, including Oracle Active Data Guard and
				Software maintenance		\$ 12,188	.70	Advanced Security.
Oracle Exadata X8M - Development	Schedule 4.3 -		Fixed Monthly					
Γest	Section 6 .7	Server	Fee Per Unit		\$ 33,503.21			
							ľ	- Exadata X8M -2 Quarter Rack
							ľ	
							ľ	- 2 x Exadata Server Nodes (48 cores, 1.5 TB memory each)
								- Each of the 3 High Capacity Storage Cells includes:
								- 36 x 14 TB disk drives, 1.5 TB of Persistent Memory
								- 504 TB of raw disk space
				Hardware		\$ 8,811	.20	- 150 TB of usable with High Redundancy ASM storage
				H 1 (1/10 C 1 I 1)		e 27.4	22	Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not
				Hardware (Install/Refresh Labor)				include data migration and remediation labor.
				Support Labor Software license				Represents the labor costs to support the Oracle Exadata servers. Represents the software license costs to support the Oracle Exadata servers, including Advanced Security.
				Software ticense		\$ 7,433	.02	Represents the software ficense costs to support the Oracle Exaduata servers, including Advanced Security.
				Hardware Maintenance & Hosting		\$ 7.262	54	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software maintenance		,		Represents costs associated with various software maintenance costs, including Advanced Security.
Oracle Exadata X8M - Business	Schedule 4.3 -		Fixed Monthly	sojin are mannenance		0,207		Topiconia access accessing with various service maintenance costs, metading rail and security
Continuity	Section 6 .7	Server	Fee Per Unit		\$ 41,268.64			
-								To be 17/200 and D. I.
							ľ	- Exadata X6-2 Quarter Rack
							ľ	- 2 x Exadata Server Nodes (48 cores, 1.5 TB memory each)
							ŀ	- Each of the 3 High Capacity Storage Cells includes:
								- 36 x 14 TB disk drives, 1.5 TB of Persistent Memory
								- 504 TB of raw disk space
								- 150 TB of usable with High Redundancy ASM storage
				Hardware		\$ 9,082	.07	- Oracle Platinum Gateway Server
·							P	Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not
				Hardware (Refresh Labor)		\$ 292		include data migration and remediation labor.
				Support Labor		\$ 1,452	.05	Represents the labor costs to support the Oracle Exadata environment.
				G 6 1.			20	Represents the software license costs to support the Oracle Exadata servers, including Oracle Active Data Guard ar
				Software License		\$ 10,962	.28	Advanced Security.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Hardware Maintenance		\$ 7,290.97	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							Represents costs associated with various software maintenance costs, including Oracle Active Data Guard and
				Software Maintenance		\$ 12,188.70	Advanced Security.
	Schedule 4.3 -		Fixed Monthly				
hysical Server UNIX - Large	Section 6.7	Server	Fee Per Unit		\$ 4,878.56		
				Hardware			Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)		\$ 73.18	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license		\$ -	N/A
				Software license			Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 487.85	
							Represents costs associated with various software license and maintenance costs, along with the labor and resour
	011143		E 134 (1)	Software maintenance		\$ 2,268.53	for Level 2 support.
	Schedule 4.3 -	~	Fixed Monthly				
ysical Server UNIX - Medium	Section 6.7	Server	Fee Per Unit	77 7	\$ 2,894.99		
				Hardware			Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)		\$ 57.90	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License Other Software License		6 42.42	N/A Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				3		1	
				Hardware Maintenance		\$ 202.03	Represents the cost of the Maintenance Agreement for hardware support and break-fix services. Represents costs associated with various software license and maintenance costs, along with the labor and resou
				Software Maintenance		¢ 1.250.21	1 *
	Schedule 4.3 -		Fixed Monthly	Software Maintenance		\$ 1,239.31	for Level 2 support.
vsical Server UNIX - Small	Section 6.7	Server	Fee Per Unit		\$ 1,811.71		
nysicai server Unix - Sinaii	Section 6.7	Server	ree Per Unit	Hardware	\$ 1,811./1		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			Represents the hardware costs, instantation and monthly lease payments for a leasing term of 5 years. Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ 50.23	N/A
				Other Software License		Ψ	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				naraware maintenance		\$ 289.88	Represents the cost of the Maintenance Agreement for hardware support and offear-its services. Represents costs associated with various software license and maintenance costs, along with the labor and resou
				Software Maintenance		\$ 724.68	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Software Maintenance		\$ 724.00	for Level 2 support.
ysical Server UNIX - X-Large	Section 6.7	Server	Fee Per Unit		\$ 5,238.56		
rysical server error in Earge	Beetion 0.7	Berver	rec rei cini	Hardware	\$ 3,230.30		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ -	1
				Other Software License		*	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
						,	Represents costs associated with various software license and maintenance costs, along with the labor and resou
				Software Maintenance		\$ 2,435,93	for Level 2 support.
ysical Server Unix - X-Large -	Schedule 4.3 -		Fixed Monthly			, , , , , , ,	
WSD Dev/Test	Section 6.7	Server	Fee Per Unit		\$ 4,976.63		
				Hardware		\$ 2,040.42	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ -	N/A
	1			Other Software License		\$ 49.77	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							Represents costs associated with various software license and maintenance costs, along with the labor and resour
				Software Maintenance		\$ 2,314.13	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	-			
ysical Server Wintel - Large	Section 6.7	Server	Fee Per Unit		\$ 1,676.75		
				Hardware			Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
	1		1	Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.

		Unit of	Pricing					
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component	Fee	Component Description
				Operating System License		\$	-	N/A
				Other Software License		\$ 50	0.30	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 88	3.03	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resource
				Software Maintenance		\$ 918	3.02	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
Physical Server Wintel - Medium	Section 6.7	Server	Fee Per Unit		\$ 1,167.08			
-				Hardware		\$ 350	0.12	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 23	3.34	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$		N/A
				Other Software License		\$ 35	5.01	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance				Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
						-		Represents costs associated with various software license and maintenance costs, along with the labor and resource
				Software Maintenance		\$ 706	5.08	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	sojima e mantenance		, , ,	,,,,,	NO. 20. V. 2 cappoin
Physical Server Wintel - Small	Section 6.7	Server	Fee Per Unit		\$ 940.41			
inysical server winter shari	Beetion 0.7	Berver	ree rei eint	Hardware	ŷ 710.11	\$ 263	3 3 2	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)				Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$ 10		N/A
				Other Software License		\$ 25		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
			 	Hardware Maintenance				Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
			+	патажате матиенансе		\$ 35	7.30	Represents costs associated with various software license and maintenance costs, along with the labor and resource
				S - G 1/ - i - 4		¢ 500		•
	Schedule 4.3 -		Fixed Monthly	Software Maintenance		\$ 390	0.58	for Level 2 support.
N . 10 W. 1 W.	_		_		1 0 60 0 6			
Physical Server Wintel - X-Large	Section 6.7	Server	Fee Per Unit	77 7	\$ 1,960.86			
				Hardware				Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)		\$ 33		Represents the labor to install and refresh hardware amortized over the estimated asset life.
			ļ	Operating system license		\$		N/A
				Software license				Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 102	2.20	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resource
				Software maintenance		\$ 918	3.02	for Level 2 support.
Physical Server Wintel - X-Large -	Schedule 4.3 -		Fixed Monthly					
CWSD Dev/Test	Section 6.7	Server	Fee Per Unit		\$ 1,862.82			
				Hardware				Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ 31	1.86	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license		\$		N/A
				Software license		\$ 47	7.79	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 97	7.09	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resource
				Software maintenance		\$ 872	2.12	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
Virtual Guest Server - Windows	Section 6.7	Server	Fee Per Unit		\$ 616.08			
				Hardware		\$	-	N/A
								Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
			1	Operating System License		\$ 43	3.13	aggregated cost is apportioned over the assumed baseline volumes.
			1	Other Software License				Represents an allocation of corporate tools charges and anti-virus costs to support servers.
	†		†	Hardware Maintenance		\$		N/A
	+		 	and c mantenance		~		Represents costs associated with various software license and maintenance costs, along with the labor and resource
				Software Maintenance		\$ 542	15	for Level 2 support.
Virtual Guest Server - Windows -	Schedule 4.3 -		Fixed Monthly	Software maintenance		ψ 342		not better 2 supports
	Section 6.7	Comron	-		\$ 585.28			
CWSD Dev/Test	section 0./	Server	Fee Per Unit	1	a 383.28			

		Unit of	of Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				Hardware		\$ -	N/A
							Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 4 years, the
				Operating System License		\$ 40.97	aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License		\$ 29.26	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ -	N/A
				G 6 16 1		A 515.05	Represents costs associated with various software license and maintenance costs, along with the labor and resource
	Schedule 4.3 -		Fixed Monthly	Software Maintenance		\$ 515.05	for Level 2 support.
r. 10 . d H.		C	-		n 1 202 77		
irtual Guest Server - Unix	Section 6.7	Server	Fee Per Unit	Hl	\$ 1,293.77	¢	N/A
				Hardware		\$ -	Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License		\$ 90.56	1 '
				Other Software License			Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 30.01	N/A
			-	Haraware Maintenance		5 -	Represents costs associated with various software license and maintenance costs, along with the labor and resource
				Software Maintenance		\$ 1 164 39	for Level 2 support.
irtual Guest Server - Unix - CWSD	Schedule 4.3 -		Fixed Monthly	Software Maintenance		\$ 1,104.39	nor Level 2 support.
ev/Test	Section 6.7	Server	Fee Per Unit		\$ 1,229.08		
ev/ rest	Section 0.7	Server	ree rei onit	Hardware	\$ 1,229.08	•	N/A
				naraware		Ф -	Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License		\$ 86.04	
			-	Other Software License		2	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 30.67	NC/A
			-	Haraware Maintenance		Ф -	Represents costs associated with various software license and maintenance costs, along with the labor and resour
				Software Maintenance		\$ 1.106.17	for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Software maintenance		\$ 1,100.17	not Level 2 support.
7irtual Guest Server - Linux	Section 6.7	Server	Fee Per Unit		\$ 646.88		
iituai Guest Servei - Liiiux	Section 0.7	Scivei	rec rei onit	Hardware	\$ 040.88	\$	N/A
				Tur a ware		-	Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License		\$ 45.28	aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License			Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 32.34	N/A
				naraware maintenance		-	Represents costs associated with various software license and maintenance costs, along with the labor and resource.
				Software Maintenance		\$ 569.26	for Level 2 support.
irtual Guest Server - Linux -	Schedule 4.3 -		Fixed Monthly	Software maintenance		\$ 309.20	not Level 2 support.
WSD Dev/Test	Section 6.7	Server	Fee Per Unit		\$ 614.54		
W BB BCV/ Test	Section 0.7	Berver	recrement	Hardware	Φ 014.54	\$	N/A
				11ar a war e		Ψ -	Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License		\$ 43.02	aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License			Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ -	N/A
				That a war c mannenance		Ψ	Represents costs associated with various software license and maintenance costs, along with the labor and resour
				Software Maintenance		\$ 540.79	for Level 2 support.
irtual Host Server -	Schedule 4.3 -		Fixed Monthly	softmare mannenance		\$ 5.017	por zere: 2 ouppers
indows/Linux	Section 6.7	Server	Fee Per Unit		\$ 5,328.61		
	500.1511 0.7	221701	100 TOT OHIT	Hardware	\$ 5,520.01	\$ 2,930.74	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
			†	Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
			†	Operating system license		\$ -	N/A
			+	Software license		\$ 159.86	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
			+	Hardware Maintenance			Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				114.4.4.4.6.114111101141100		178.00	
							Represents costs associated with various software license and maintenance costs, along with the labor and resource

Emiliary 1011 2 1000 with 0	nvi nee B eeein	Unit of	Pricing	oosition valid through Decem			
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Virtual Host Server - Windows /	Schedule 4.3 -		Fixed Monthly	Decomposition	resource outeree	componentice	Component Description
Linux - CWSD Dev/Test	Section 6.7	Server	Fee Per Unit		\$ 5,062.18		
				Hardware		\$ 2,784.20	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license		\$ -	
				Software license		\$ 151.8	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$ 473.10	1 0 11
							Represents costs associated with various software license and maintenance costs, along with the labor and resources
				Software maintenance		\$ 1,551.77	7 for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
Acclaim Riverbed	Section 6.8	Server	Fee Per Unit		\$ 1,905.36		
				Hardware		\$ 854.43	Represents the hardware costs, architecture, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$ -	n/a
				Operating System License		\$ -	n/a
				Other Software License		\$ -	n/a
				Hardware Maintenance		\$ 720.93	Represents the third party costs to maintain the hardware.
				Support Labor			Represents Contractor labor to install and break fix the hardware.
				11		\$ -	
	Schedule 4.3		Fixed Monthly				
In frastructure Services	Section 6.8	Month	Fee Per Unit		\$ 325,304.45		
				Service Desk Services	, , , , , ,	\$ -	N/A
						•	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Infrastructure Services in
				End User Services		\$ 84,836.57	7 support of End User Services.
							Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Infrastructure Services in
				Network Services		\$ 165,829.28	support of Network Services.
						, , , , , , ,	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Infrastructure Services in
				Data Center Services		\$ 74,638.60	support of Data Center Services.
				Application Maintenance &		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
				Operations Services		s -	N/A
						*	
				Application Development Services		s -	N/A
						*	Represents the hardware cost of the Routers, Switches and circuit costs, Servers. Refresh has been included based
						0 151 625 66	
				Hardware	-		2 on depreciation period shown on Exhibit 16.1-1.
				Software			Represents the software costs associated with Infrastructure hardware and Software to run the environment.
	Schedule 4.3 -		Fixed Monthly			\$ 127,777.35	Represents the Labor to support Infrastructure Services as defined in Section 2.8 of the Technical Proposal.
Daniel a word & Tank Camilian		Mondo			\$ 223 622 34		
Development & Test Services	Section 6.9	Month	Fee Per Unit	Service Desk Services	\$ 223,622.34	\$ -	N/A
					-	\$ -	N/A
				End User Services Network Services		э - e	N/A N/A
						\$ -	N/A
				Data Center Services Application Maintenance &		٥ -	Represents the portion of Dev and Test services attributable to providing Application Maintenance & Operations
				1 * *		\$ 79,074.75	
				Operations Services		a /9,0/4./:	5 Services.
				Application David S		¢ 14454754	Dominion to the mention of Day and Test convices attributed by the conviction April 1941 and Development Co.
				Application Development Services		\$ 144,547.59	Represents the portion of Dev and Test services attributable to providing Application Development Services.
							Represents the hardware cost of the Routers, Switches and circuit costs, Servers to support the Development and
				Hardware		\$ 88,183.39	1 1
				Software		\$ 25,007.28	
							Represents the Labor to support Development and Test Environment as defined in Section 2.8 of the Technical
				Labor		\$ 110,431.67	Proposal.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
	Schedule 4.3 -		Fixed Monthly	-			
/irtual Fax	Section 6.10	Account	Fee Per Unit		\$ 38.28		
				Hardware		\$ -	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Operating System License		\$ -	Represents the cost of software license upgrades/refresh.
				Other Software License		\$ 27.05	Represents the estimate of the Non-OS License Software.
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware Maintenance		\$ -	noted above.
							Represents costs associated with software maintenance along with the labor and resources for support by vendor
				Software Maintenance			and Contractor.
				IMAR		\$ 4.20	Represents the labor costs for IMAR activities.
	Schedule 4.3		Fixed Monthly				
Attached Storage – AS/400	Section 6.12	Used Gigabyte	Fee Per Unit		\$ 0.695		
				Hardware		\$ -	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System license		\$ -	apportioned over the assumed baseline volumes.
				Other Software License		\$ -	Represents the estimate of the Non-OS License Software
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware maintenance		\$ 0.185	noted above.
				Software maintenance		\$ 0.510	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3		Fixed Monthly				
Attached Storage – Mainframe	Section 6.12	Used Gigabyte	Fee Per Unit		\$ 6.73		
				Hardware		\$ -	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System license		\$ -	apportioned over the assumed baseline volumes.
				Other Software License		\$ -	Represents the estimate of the Non-OS License Software
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware maintenance		\$ 2.09	noted above.
				Software maintenance		\$ 4.64	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
Attached Storage - Unix	Section 6.12	Used Gigabyte	Fee Per Unit		\$ 1.07		
				Hardware		\$ 0.34	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Operating System License		\$ -	N/A
				Other Software License		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software Maintenance		\$ 0.73	Represents costs associated with storage management software, and the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
Attached Storage - WINTEL	Section 6.12	Used Gigabyte	Fee Per Unit		\$ 0.82		
				Hardware		\$ 0.29	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Operating System License		\$ -	N/A
				Other Software License		\$ -	N/A
				Hardware Maintenance		\$ -	N/A
				Software Maintenance		\$ 0.53	Represents costs associated with storage management software, and the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
torage - Archive Tier	Section 6.12	Used Gigabyte	Fee Per Unit		\$ 0.30		
				Hardware		\$ 0.16	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License		\$ 0.01	apportioned over the assumed baseline volumes.
				Other Software License		\$ 0.03	Represents the estimate of the Non-OS License Software in support of the DPC.

Exhibit 16.1-2 Resource U		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
				,		•	Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware Maintenance		\$ 0.07	noted above.
				Software Maintenance		\$ 0.03	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly			,	
orage - Primary Tier	Section 6.12	Used Gigabyte	Fee Per Unit		\$ 0.74		
5		8 ,		Hardware	,	\$ 0.18	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
						*	Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated co
				Operating System License		\$ 0.02	apportioned over the assumed baseline volumes.
				Other Software License		\$ 0.06	
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware Maintenance		\$ 0.07	noted above.
				Tian and a manifestance		ψ 0.07	
				Software Maintenance		\$ 0.41	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Software maintenance	-	ψ 0.11	represents costs associated with software maintenance along with the moot and resources for Level 2 support.
orage - Secondary Tier	Section 6.12	Used Gigabyte			\$ 0.52		
orașe - Becondary Tier	Section 0.12	Jaca Gigaryte	1 CO 1 CI CIIII	Hardware	ψ 0.32	\$ 0.13	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				naraware		\$ 0.13	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years, the aggregated co
				Operating System License		\$ 0.02	
				Other Software License			Represents the estimate of the Non-OS License Software in support of the DPC.
				Other Software License		\$ 0.03	Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Handanana Mainton an aa		\$ 0.05	noted above.
				Hardware Maintenance		\$ 0.03	noted above.
				G G M :		\$ 0.27	
orage - Document Processing	Schedule 4.3 -		Fixed Monthly	Software Maintenance		\$ 0.27	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
		TT 14	,		0 16.570.20		
enter 1	Section 6.12	Unit	Fee Per Unit	77 7	\$ 16,579.20	e 0.602.76	
				Hardware		\$ 8,602.76	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated co
				Operating System License			apportioned over the assumed baseline volumes.
				Other Software License		\$ 928.44	Represents the estimate of the Non-OS License Software in support of the DPC.
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware Maintenance		\$ 3,444.79	noted above.
				Software Maintenance		\$ 1,952.66	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
orage - Document Processing	Schedule 4.3 -		Fixed Monthly				
enter 2	Section 6.12	Unit	Fee Per Unit		\$ 9,828.00		
				Hardware		\$ 5,099.64	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated co
				Operating System License		\$ 978.43	
				Other Software License		\$ 550.37	Represents the estimate of the Non-OS License Software in support of the DPC.
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware Maintenance		\$ 2,042.04	noted above.
				Software Maintenance		\$ 1,157.52	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
orage - Immutable Tier (1 TB)	Section 6.12	1 Terabyte	Fee Per Unit		\$ 638.62		
		1		Hardware		\$ 318.67	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated co
				Operating System License		\$ 180.73	apportioned over the assumed baseline volumes.
	1	1	1	Other Software License		\$ -	N/A
				oute. Software Electise		Ψ	Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware Maintenance		\$ 40.17	noted above.
			I	mara ware maintenance		ψ 4 7.1/	Inoted above.

		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
	011110		E: 137 -11	Software Maintenance		\$ 90.05	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly				
Storage - Immutable Tier (500GB)	Section 6.12	512 Gigabyte	Fee Per Unit	-	\$ 319.31	A	
				Hardware		\$ 159.02	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost
				Operating System License		\$ 90.05	
				Other Software License		\$ -	N/A Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Handana Mainten an a		0 24.50	1 .
				Hardware Maintenance		\$ 24.39	noted above.
				Software Maintenance		\$ 45.66	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Software Maintenance		\$ 43.00	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
Enterprise Application Access	Section 6.26	Month	Fee Per Unit		\$ 75,117.37		
antiplise Application Access	Section 0.20	Worth	rec r er omit	Hardware	\$ 73,117.37	\$ -	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				11uruwure		Ψ -	Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License		s -	apportioned over the assumed baseline volumes.
				Other Software License		\$ 54,000,00	Represents the estimate of the Non-OS License Software.
							Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware
				Hardware Maintenance		\$ -	noted above.
						•	Represents costs associated with software maintenance along with the labor and resources for support by vendor
				Software Maintenance		\$ 21,117.37	and Contractor.
Optional Item Catalog (OIC) -	Exhibit 16.1 -		Fixed Fee Per				
Software Addition	Section 10.2	Add	Unit		\$ 2,450.00		
				Hardware		\$ 221.32	Represents the lab workstations used to test MSI packing.
				Operating System License		\$ -	
				Other Software License		\$ 48.28	Represents desktop software packaging and installation kit software.
				Hardware Maintenance		\$ -	
				Software Maintenance		\$ 2,180.40	Represents the labor costs for adding software to the catalog of available software.
Optional Item Catalog (OIC) -	Exhibit 16.1 -		Fixed Fee Per				
Update	Section 10.2	Update	Unit		\$ 1,400.00		
				Hardware		\$ 112.56	Represents the lab workstations used to test MSI packing.
				Operating System License			
				Other Software License		\$ 26.15	Represents desktop software packaging and installation kit software.
				Hardware Maintenance		Φ 126120	
Fransition Services - Service Desk			Fixed Fee Per	Software Maintenance		\$ 1,261.29	Represents the labor costs for updating software to the catalog of available software.
	Schedule 2.1	Milantana	Unit		0		
Framework	Schedule 2.1	Milestone	Unit	Handrians	\$ -	¢	N/A
		+		Hardware Software			N/A N/A
				Labor			N/A
Transition Services - Application	1	1	Fixed Fee Per	Luooi		Ψ -	LV/IX
Services Framework	Schedule 2.1	Milestone	Unit		s		
Services I fame work	Benedule 2.1	MINESTORE	OHIL	Hardware	Ψ -	\$ -	N/A
				Software			N/A
				Labor			N/A
Fransition Services - End User		1	Fixed Fee Per				P ***
Services Framework	Schedule 2.1	Milestone	Unit		s -		
				Hardware	Ψ	\$ -	N/A
		1		Software			N/A
	1			Labor		·	N/A

					, , , , , , , , , , , , , , , , , , , ,		
		Unit of	Pricing				
Resource Unit (RU)	*Reference	Measure	Method	Decomposition	Resource Unit Fee	Component Fee	Component Description
Transition Services - Network			Fixed Fee Per				
Services Framework	Schedule 2.1	Milestone	Unit		\$ -		
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ -	N/A
Transition Services - Data Center			Fixed Fee Per				
Services Framework	Schedule 2.1	Milestone	Unit		\$ -		
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ -	N/A
Transition Services - Cross			Fixed Fee Per				
Functional Services Framework	Schedule 2.1	Milestone	Unit		\$ -		
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ -	N/A
Transition Services - Transition			Fixed Fee Per				
Completion	Schedule 2.1	Milestone	Unit		\$ 7,212,700.17		
				Hardware		\$ -	N/A
				Software		\$ -	N/A
				Labor		\$ 7,212,700.17	See TS7 - Completion tab for details.

^{*}Schedule 4.3 Reference includes the Section reference for the specific requirements for this particular Resource Unit but it still includes all general requirements applicable to such Resource Unit in the higher levels of the obligations hierarchy as described in Schedule 4.3. For example, the Resource Unit for Desktop - Standard Workstation includes not only the responsibilities as stated in Section 4.5 of the End-User Services Section of Schedule 4.3, but also the responsibilities in Sections 4.1 through 4.3 of the End-User Services Section, as well as the responsibilities and requirements in Section 1 of Schedule 4.3.

^{**}The main frame RU unit volumes are based on the R24 CPUs

^{***}With the exception of 2.3.1.4 and 2.3.1.5 and their respective requirements