



County of San Diego

DEPARTMENT OF ENVIRONMENTAL HEALTH FOOD AND HOUSING DIVISION

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GUIDANCE FOR 3RD PARTY FOOD DELIVERY SERVICE PROVIDERS

The County of San Diego Department of Environmental Health (DEH) is providing food safety guidance on the safe transport and delivery of food for third party food delivery service providers.

GENERAL GUIDANCE

- Drivers should never touch food; all food must remain in its original packaging and should not be handled by a driver.
- Restaurants have been instructed to have all to-go items packaged and bagged, including utensils, napkins, and condiments. This ensures drivers do not need to touch any additional items during the pick-up transaction.
- Drivers picking up food are allowed to use a restaurant's restroom.
- Drivers should wash their hands often with soap and water for at least 20 seconds. Drivers must wash their hands after engaging in any activity that might pose a contamination risk, such as handling money or using a restroom.
- Drivers should use an alcohol-based hand sanitizer that contains at least 60% alcohol in between each delivery, before picking up food and after dropping off food to a customer.
- To help protect yourself and the public from COVID-19, the local Health Officer has ordered face coverings, not face masks, must be worn by all employees who may have contact with the public in a restaurant or when making a delivery to a customer. A face covering is something made of cloth that covers the nose and mouth. Face masks are in limited supply and should be reserved for the use of healthcare workers.

RESTAURANT FOOD PICK-UP & FOOD DROP-OFF

- Drivers should follow each food facility's procedures to maintain social distancing of six feet.
- Some restaurants may implement a numbering system or texting system (like restaurant table availability notifications) that will require the public, including food delivery drivers, to wait in their vehicles, rather than in a line.
- If the food order is not ready upon arrival, drivers should wait in their car, not in the food facility.
- Drivers should maintain social distancing of six feet when dropping off food.

VEHICLE CLEANLINESS

- Drivers must maintain the interior of vehicles in a clean and sanitary manner, including the trunk and/or rear storage areas.
- Drivers must store food inside a clean and disinfected secondary container for transportation. Maintain clean, insulated carriers in the vehicle for storage of food during transportation.
- Drivers should use, in accordance with label directions, a [disinfectant approved by the EPA](#), such as wipes that contain bleach, to clean and disinfect common touch points, including the steering wheel, radio buttons, gear shift, and door handles, in their vehicle on a frequent basis.

QUESTIONS / MORE INFORMATION

For more information, please visit DEH's website at www.sdcdeh.org or contact the Food Information Specialist during normal business hours at (858) 505-6900 or by email at fhduyeh@sdcounty.ca.gov.