THE ABC’S
OF MOBILE FOOD FACILITIES

COUNTY OF SAN DIEGO
DEPARTMENT OF ENVIRONMENTAL HEALTH

FOOD AND HOUSING DIVISION
DEPARTMENT OF ENVIRONMENTAL HEALTH
COUNTY OF SAN DIEGO
Learning Objectives

- Requirements for Employee Food Safety Knowledge and Experience
- Food Safety Procedures and Tools
- How to Earn the “A” Grade
- The New Inspection Report
- Plan Check Requirements for New Facilities and Changes of Ownership
- Frequently Asked Questions
Mobile Food Facility Program

Over 1200 mobile food facilities in the County of San Diego

- Inspected for compliance with sanitary laws specified in the California Retail Food Code
- Issued Health Permit Decals when they pass annual re-certification inspection

FOOD SAFETY IS MOST IMPORTANT!!!
Why Grade Mobile Food Facilities?

- Restaurants have been successfully graded in the County of San Diego County since the 1950’s
- Chairman Roberts proposed ABC grading for mobile food facilities
- DEH presented implementation report to the Board on July 11, 2012
- Board adopted ordinance granting DEH the authority to grade mobile food facilities
Imminent Health Hazard

A significant threat or danger to health that can cause food infection, food intoxication, disease transmission, vermin infestation, or hazardous condition that requires immediate correction or cessation of operation to prevent injury/illness/death.

No hot water
Ill Food Handlers
Vermin
Improper Cooking
Improper Liquid Waste Disposal

Unsafe Food Temperature
Not Properly Washing Hands
Unapproved Food Sources
Improper Sanitizing
Why Promote Food Safety?

To Prevent Food-Borne Illnesses in San Diego County

2010 Statistics

- 535 Salmonella cases
- 34 E coli 0157:H7 cases
- 16 Foodborne Illness Outbreaks
- 15 Vibrio cases
- 7 Listeria cases
- 4 Scombroid Fish Poisoning cases

*Number of cases is under reported!*

To Protect Children, the Elderly, and the Immune-compromised

- Food-safety vulnerable populations
- Their Immune systems may not be as strong as that of a healthy adult
What Can Make People Sick at My Mobile Food Facility?

The Five Major Risk Factors

Identified by the Centers for Disease Control (CDC) and Prevention as contributors to foodborne illness

1. Improper hot/cold holding temperatures of potentially hazardous food
2. Improper cooking temperatures
3. Dirty and/or contaminated utensils and equipment
4. Poor employee health and hygiene
5. Food from unsafe sources
Risk Factors Observed and their Relative Occurrence

- Improper Holding Time/Temperature
- Poor Personal Hygiene
- Contaminated Equipment
- Other / Chemical
- Inadequate Cooking
- Food from unsafe sources
Risk Factor 1: Improper Holding Temperatures of Potentially Hazardous Food (PHF)

**Temperature Danger Zone** (41°F-135°F)

**Maintain PHFs at their correct hot and cold holding temperatures**
(steam table and refrigeration temperatures)

- **Cold food** must be kept at 41°F or below
- **Hot food** must be held at 135°F or above
Risk Factor 2: Improper Hand Washing/Glove Use

**WASH YOUR HANDS**

**When**
- Changing tasks
- Starting a shift
- Removing the trash

**After touching**
- Your face
- Contaminated contact surfaces

**Before**
- Using hand sanitizer

**PRACTICE PROPER GLOVE USE**

- Wash hands before donning gloves
- Do not use them as a substitute for handwashing
- Do not reuse them
Risk Factor 3: Improper Cooking Temperatures

**Use proper cooking temperatures for the foods you are preparing**

<table>
<thead>
<tr>
<th>FOOD ITEM</th>
<th>TEMPERATURE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fish, steak</td>
<td>145°F</td>
</tr>
<tr>
<td>Hamburger</td>
<td>155°F</td>
</tr>
<tr>
<td>Chicken</td>
<td>165°F</td>
</tr>
<tr>
<td>Reheating foods</td>
<td>165°F</td>
</tr>
</tbody>
</table>

http://ocfoodinfo.com/risk
Risk Factor 4: Foods from Unsafe Sources

ENSURE THAT FOOD COMES FROM APPROVED SOURCES

• All Food must be made and stored at the commissary or in your mobile food facility

• **DO NOT MAKE FOOD AT HOME!**
Risk Factor 5: Contaminated Equipment

**Prevent Cross-Contamination**

When preparing food and switching from raw food to cooked food, employees must thoroughly:
- Wash their hands
- Wash any equipment used for raw food before using it to manipulate cooked food

**Prevent Dirty/Contaminated Equipment**
- Always use the proper type and amount of sanitizer
- Sanitizer kills bacteria and other organisms not seen by the naked eye that may contaminate equipment and dishes
Proper Warewashing

THREE STEP PROCESS: WASH-RINSE-SANITIZE

1. **Wash** with soap equipment/dishes in a minimum 100F water.

2. **Rinse** the equipment/dishes in clear water.

3. **Sanitize** the equipment/dishes in solution of -
   - 100 ppm chlorine for 30 seconds, or
   - 200 ppm quat ammonium for one minute.
• WASH utensils in the first compartment filled with a wash solution that consists of detergent and hot water. Wash solution shall be maintained at 100°F or at the temperature specified on the detergent label instructions.
• RINSE utensils in the middle compartment filled with clear water maintained at 110°F. Refill sink compartment if water cools or gets cloudy.
• SANITIZE utensils in the last compartment filled with sanitizing solution using one of the following methods:
  • Contact with a solution of 100 ppm available chlorine solution for 30 seconds.
  • Contact with a solution of 25 ppm available iodine for one minute.
  • Contact with a solution of 200 ppm quaternary ammonium for one minute.
Earning the “A” Grade

A  90—100% Satisfactory Compliance
B  80-89% Needs Improvement
C  79% or less Failing Grade

CLOSED  Ordered closed
Due to an Imminent Health Hazard
or Lack of a Valid Health Permit
Major Violations represent high risk factors for a foodborne illness.

Violations more likely to cause a foodborne illness are worth more points.

A hand washing violation is a Major Violation and takes 4 points off the inspection score.

A dirty floor is a minor violation and takes 1 point off the inspection score.
Inspection Report

- Demonstration of Knowledge
- Employee Health and Hygiene
- Time & Temperature Relationship
- Protection from Contamination
- Food from Approved Sources
- Water / Hot Water
- Liquid Waste Disposal
- Vermin
- Facilities / Equipment / Utensils
- Compliance and Enforcement
- Operation

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### Risk Factors and Interventions

<table>
<thead>
<tr>
<th>Risk Factor</th>
<th>Interventions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Safety Certificate and Exp. Date</td>
<td></td>
</tr>
<tr>
<td>Food Preparation Procedures</td>
<td></td>
</tr>
<tr>
<td>Personal Hygiene Practices</td>
<td></td>
</tr>
<tr>
<td>Food Storage and Preparation</td>
<td></td>
</tr>
<tr>
<td>Food and Drink Handling</td>
<td></td>
</tr>
<tr>
<td>Compliance with Food Code Regulations</td>
<td></td>
</tr>
<tr>
<td>Vermin Control</td>
<td></td>
</tr>
<tr>
<td>Food Service Equipment and Utensils</td>
<td></td>
</tr>
<tr>
<td>Water/Hot Water</td>
<td></td>
</tr>
<tr>
<td>Liquid Waste Disposal</td>
<td></td>
</tr>
<tr>
<td>Vermin Control</td>
<td></td>
</tr>
<tr>
<td>Facilities/Equipment/Utensils</td>
<td></td>
</tr>
</tbody>
</table>

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### Inspection Score

- **Grade:** 
- **Senior Inspector:** 
- **Secondary Inspector:** 

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DEH FH-205 (rev. 10/12)  Page 18 of ___
Demonstration of Knowledge

Food Safety Certification for the owner/manager

- Owner/Manager may use certificate at only one mobile food facility

Valid for 5 years

- Food Handler Cards or Tests for all employees
  - 3-hr Food Handler’s class from an approved school (card), or
  - County-issued Food Handler test given by owner/manager with Food Safety Certification

Valid for 3 years
Food Employees must **notify** the person in charge when they experience **any** of these symptoms:

- Diarrhea
- Fever
- Vomiting
- Jaundice (yellowing of skin or eyes)
- Sore throat with fever
- Lesions (cut or open sore)

**Wash Hands!!!**

- Hand sink must have 100 – 108°F water, be easily accessible and have soap and paper towels in dispensers

**Do not Smoke** in food preparation areas
Avoid the **TEMPERATURE DANGER ZONE** (41°F-135°F)

Bacteria that cause food poisoning grow and multiply to dangerous levels when allowed enough time in the temperature danger zone.

Potentially Hazardous Foods (PHFs)
- Meat, poultry, seafood, dairy, raw eggs, cooked vegetables, garlic in oil, sliced melons/tomatoes, etc.
- Hold below 41°F or above 135°F
Proper Cooking Temperatures kill bacteria

<table>
<thead>
<tr>
<th>Food Item</th>
<th>Internal Temperatures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooked Fruits and Vegetables for Hot Holding</td>
<td>135°F</td>
</tr>
<tr>
<td>Single Pieces of Meat: Beef, Veal, Lamb, Game Animals, and Pork</td>
<td>145°F for 15 seconds</td>
</tr>
<tr>
<td>Comminuted Meats, such as Hamburger; Raw Eggs for later service</td>
<td>158°F</td>
</tr>
<tr>
<td>Chicken, Duck, Turkey; Stuffed Fish, Meat or Poultry</td>
<td>165°F for 15 seconds</td>
</tr>
<tr>
<td>Roasts (Beef, Pork and Ham)</td>
<td>130°F or as specified in the California Retail Code Section 114004</td>
</tr>
</tbody>
</table>
Proper Reheating Procedures for Hot Holding Food

Food must have been previously prepared in an approved kitchen

- Reheat rapidly on grill/stove to 165°F
- Hold on steam table 135°F or above
- Discard all food hot-held at the end of the day

Practices not allowed in mobile food facilities:

- Cooling of cooked foods inside the mobile food facility
- Using steam tables or hot holding units for reheating or cooking
Proper Thawing

- Inside the refrigerator
- Under clean, running water at 70°F or lower for up to 2 hrs
- As part of the cooking procedure
- In a microwave
Protection from Contamination

Equipment Washing and Sanitizing

Approved Source

Shell Fish Tags

• Oysters, mussels, clams, or scallops (unshucked)
• Keep with shell stock batch until all are sold
• Keep in mobile food facility for at least 90 days

Shellfish stock without tags may be impounded!!!
Protection from Contamination

Food Display and Service

• No food shall be stored, prepared, displayed or served outside of a mobile food facility
• Condiments and sauces shall be dispensed from protected containers

Spoilage, Contamination, Adulteration

• Inspect food
• Prevent cross-contamination!
Protection from Contamination

Food Storage in your Mobile Food Facility

- Store ready-to-eat foods safe and covered
- Store uncooked foods in commissary refrigerators at end of day
- Do not leave any PHF on the vehicle overnight
- Separate food from chemical storage

Labeling: Sherman Law

- Prepackaged foods must be labeled in English
  - Name of food
  - Name and address of manufacturer
  - Quantity
  - List of ingredients
  - Nutrition facts (if required)
Potable Water and Waste Water Requirements

- Hot water: 120° or above
- ANSI-approved and No plumbing leaks
- Appropriate size

<table>
<thead>
<tr>
<th>TYPE OF TANK</th>
<th>WATER USE</th>
<th>REQUIRED TANK SIZE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>NON POTENTIALLY HAZARDOUS FOOD</td>
</tr>
<tr>
<td>Potable Water Tank</td>
<td>Hand sink</td>
<td>5 Gallons</td>
</tr>
<tr>
<td></td>
<td>Ware washing sink</td>
<td>Not Applicable</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Total Potable Water Tank Requirement</td>
<td>5 Gallons</td>
</tr>
<tr>
<td>Waste Water Tank</td>
<td>Hand sink</td>
<td>7.5 Gallons</td>
</tr>
<tr>
<td></td>
<td>Ware washing sink</td>
<td>Not Applicable</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Total Waste Water Tank Requirement</td>
<td>7.5 Gallons</td>
</tr>
</tbody>
</table>

Electric Water Heater
Liquid Waste Disposal

- **Into waste tanks – No Disposal Into Buckets or Pans!**
  - Written sanitation operating procedures for servicing potable and waste water tanks
  - Removable tanks labeled “waste” to distinguish from “potable” water tanks
  - Tanks adequately vented for flow
  - Immediate correction of back-ups implemented
  - Mobile Food Facility to close when waste tank full and cannot hold more waste water
  - Waste water discarded into approved disposal stations

- **Sinks in good repair**
  - Lines maintained free of leaks
  - Sinks to drain freely

- **Cross-connection control or backflow prevention devices available**
Prevent cockroaches, flies, rodents and birds

- Eliminate openings where insects or rodents can enter (open doors or holes on walls).
- Always inspect delivered products to detect insects or rodent damage.
- Only use pesticides in accordance with instructions on the label.
- Keep pets and other animals outside the mobile food facility.
Facilities/Equipment
Utensils

Exterior Requirements

• Self-closing doors
• Pass-through windows with maximum size of 216 in²
• Windows screened with at least a 16” mesh screen
• Propane tanks properly vented and located outside of the mobile food facility
• Business Identification/certification

Floors, Walls, Ceilings

• Free of grease, dirt, debris
• Windows, screens, exhaust vents, fans, areas around conduits and floor mats maintained clean
Facilities/Equipment
Utensils

Business Identification:
• Business name/operator’s name
• City, state, zip code
• Legible, clearly visible to consumers
• Permanently affixed on the consumer side of the mobile food facility
• Minimum dimensions: 3 inch lettering

Note: A certification insignia issued by the California Department of Housing and Community Development (HCD) is required on a mobile food facility that is occupied and has 110 volt electrical, plumbing, a gas appliance/equipment or a mechanical generator or compressor.

Contact HCD at (951) 782-4420.
Facilities/Equipment/Utensils
Occupied MFF

Height and Width Requirements

- **Height**: Minimum of 74 inches from floor to ceiling
- **Width**: Minimum of 30 inches of unobstructed aisle space
Fire Safety - Maintain the following equipment:

- 10 BC-rated fire extinguisher
  - Readily available
  - Inspected annually by the Fire Department
- First aid kit
- Secondary emergency exit
  - With minimum size of 24 by 36 in

Ensure that coffee urns, deep fryers, steam tables and similar equipment have positive closing lids, fitted with secure latch mechanism.
Facilities/Equipment/Utensils

**Lighting**
- Maintain adequate lighting
- Light bulbs shall be shielded, coated or shatter-resistant

**Ventilation**
- Provide exhaust ventilation equipment, fans, grease baffles, vents and suppression systems
- Maintain them clean and in good repair
- Ensure that mechanical ventilation for all units with cooking equipment meets and is maintained according to the requirements of the Uniform Mechanical Code
Equipment and Utensils

- New and replacements must be certified by American National Standards Institute (ANSI)
- Maintain clean and in good repair
- Discard or resurface (contact surfaces of) utensils such as cutting boards when they are no longer cleanable
- Clean all non-food contact surfaces frequently
- Store multi-use towels in a labeled sanitizer bucket
- Store dirty towels and other soiled linens in designated containers at commissary storage areas, away from food preparation areas.
Refuse Disposal

• Discard food waste and rubbish in water-proof disposable bags
• Contain bags in leak proof container with tight fitting lids
• Remove and dispose of food waste and rubbish in a sanitary manner as frequently as necessary
Facilities/Equipment Utensils

Required Signs/Permits

• Health permit - decals must be posted
• Hand sink – Must have a sign or poster notifying food employees to wash their hands
• Graded MFF – Must post grade card in a location visible to the public during hours of operation

NOTE: Mobile food operators must verify with other local and state agencies for other permits requirements in the areas where they conduct business
Health Permit Decals
Post on two sides of the unit
Compliance and Enforcement

Documentation Required by Plan Check

- Menu
- Standard Operational Procedures to include
  - Food handling
  - Cleaning & sanitizing of food contact surfaces and utensils
- Commissary Letter
- Restroom Letter
- Route Sheet
Commissary Letter

- All mobile food facilities must operate in conjunction with an approved commissary or other approved location.
- Commissary letters must be submitted annually or when a commissary change occurs.
- Mobile food facility must be cleaned and stored daily within a commissary or other approved location.
Compliance and Enforcement

Restroom Letter
- Within 200 feet of mobile food facility
- Located in a commercial business (does not have to be a restaurant)

Restroom Must Have:
- Single use soap and towels inside a dispenser
- Hold and hot running water at a temperature of at least 100°F
Written Standard Operating Procedures

Procedures must include clear instructions to properly:

- Clean and sanitize utensils and equipment
- Fill up water tank
- Dispose of waste water
- Store food at the end of business day
- Maintain all vehicle and food preparation equipment
- Clean interior and exterior of mobile food facility
- Dispose of used grease from fryer
- Dispose of garbage
Plan Check

Required for the following:

• New Mobile Food Facilities (MFFs)
• MFFs that changed owner
• MFFs where new equipment will be installed
• MFFs changing their menu or food process
• MFFs changing the location of their business, if they conduct business longer than 60 minutes in a given location
At the End of the Inspection:

Your Environmental Health Specialist will:

1. Review with you the results of the inspection

2. Explain how to prevent and correct violations found during inspection

3. Issue a score and grade card
What Happens if there is a Major Violation in My Mobile Food Facility?

Major Violation observed (Major Risk Factors) during inspections must be corrected on site (COS).

Violation #1: Hot water at 95°F
   COS: Adjust water heater so water reaches 120°F

Violation #2: Broken refrigerator holding multiple items at 52°F
   COS: Discard food

Violation #3: No sanitizer while washing dishes
   COS: Rewash the dishes by hand at the warewashing sink with proper sanitizer

CORRECT ON SITE!!!
What should I do if I notice a Major Violation myself?

Use same COS/closure principles:

1. *No hot water: despite attempts, employees are unable to repair the water heater*

   **COS:** Employees should self-close the facility until hot water is restored.

2. *Employee takes the temperature at a refrigerator upon opening and finds food at 55F.*

   **COS:** Employee should discard food, notify other employees that unit is not to be used, and contact repair service.

**Reasoning for self-closure?**

**To Prevent Food-Borne Illness!**
How do I prevent Major Violations in my Mobile Food Facility?

Implement procedures and educate your employees

- **Write down your procedures and train employees**
  Let your employees know what you expect them to do and how you expect them to do it.

- **Let your employees know that food safety is a priority**
  Your priorities are your employees’ priorities. If you stress food safety, so will your employees.

- **Explain to your employees why safe food handling is so important**
  Remind employees of the importance of safe food handling. Many employees have years of experience in the food industry, but may have forgotten food safety training or have picked up bad habits. Others may need to learn why it is important to have safe food handling habits.
Examples of Interventions to Prevent/Correct Violations

1. Improper hot and cold holding temperatures (steam table and refrigeration temperatures):
   • Provide employees with an accurate probe thermometer.
   • Temperature logs. Ensure employees are using logs and check to ensure the temperatures are being taken correctly.

2. Improper Hand washing and Glove Use:
   • Provide employees constant education about hand washing. Identify and list example situations when employees must wash their hands.
   • Ensure soap and towels are available at the hand sink.
   • Periodically watch and remind employees to ensure proper hand washing techniques are followed
Common Misuses:

1. Employees do not know how to read or calibrate their thermometers.

2. Employees do not use a probe thermometer to take the temperature.

3. No corrective action followed when food is out of temperature.

4. Employees consistently mark the temperature as 41°F instead of actual thermometer reading.

5. Employees fail to use log.

6. Employees take the temperature of foods that are not potentially hazardous.
Examples of Interventions to Prevent/Correct Violations

3. Improper cooking temperatures:
   - Educate employees about proper temperatures
   - Post proper cooking temperatures in the MFF
   - Use a temperature log.
   - Provide accurate probe thermometer.

4. Foods from unsafe sources:
   - Ensure food is not purchased from illegal vendors or made at home.

5. Contaminated Equipment
   - Employee training
   - Sanitizer log
   - Proper test strips

Verify employees are following procedures and completing temperature logs. This practice holds employees accountable and demonstrates that your business is being proactive about food safety.
A - Score is between 90 and 100 points  
Facility is in substantial compliance with state law

B - Score is between 80 and 89 points  
Facility needs significant improvement

C - Score is 79 points or less - This is a failing grade

CLOSED - When Major Violations cannot be COS
What happens if my facility scores a “B” or a “C” Grade?

**ALL MAJOR VIOLATIONS MUST BE CORRECTED ON SITE**

- The letter grade earned during the inspection will be posted on your facility.
- Letter grade must stay posted; it cannot be removed or camouflaged.
- You can request a reinspection when all violations are corrected.
- If you do not request a reinspection, your facility will be automatically reinspected in 30 days.

Reinspection fees apply for all re-inspections.
What happens if my facility must be closed?

All major violations must be corrected on site

- A closed sign and decal will be posted on your facility.
- The closed sign must remain posted; it must not be removed or camouflaged.
- A full inspection must be completed and passed before you can re-open.
- The letter grade earned during inspection will be posted when your facility is approved to reopen.
Mobile Food Facility (MFF) Permit Types

FB11 – Commisary: Vending Machines
FB12 – Commisary: Mobile Food Facilities
FB14 – Vending Machine
FB15 – MFF: Full Food Preparation
FB16 – MFF: Packaged Food
FB19 – MFF: Prepackaged Food
FB22 – MFF: Limited Food Preparation
FB23 – MFF: Limited Food Preparation (Single Operating Site)
FB30 – Mobile Support Unit
Limited Food Preparation (Carts: B22 and B23)

Cart types:

- Hot Dog
- Coffee
- Churro
- Pretzel
- Shaved Ice
Limited Food Prep (B22 & B23)  
CalCode § 113818

**Preparation must occur in a food compartment in the food cart**

What is limited food prep?

- Heating, frying, baking, roasting, popping, shaving ice, blending, steaming or boiling hot dogs, assembly
- Dispensing and portioning nonpotentially hazardous food
- Holding, portioning and dispensing packaged foods
- Slicing and chopping food on a heated cooking surface
- Cooking and seasoning to order
- Preparing beverages for immediate service that do not contain frozen milk products
What is NOT limited food prep?

- Slicing and chopping not on a cooking surface
- Cooling cooked food
- Grinding raw food
- Reheating for hot holding, except for hot dogs or tamales
- Hot holding of food, except for corn on the cob, hot dogs or tamales
- Washing foods
- Cooking foods for later use
<table>
<thead>
<tr>
<th>JURISDICTION</th>
<th>REQUIREMENTS/ALLOWANCES</th>
<th>CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Co. of San Diego</td>
<td>Insert County’s information here</td>
<td>(858) 565-5981</td>
</tr>
<tr>
<td>Carlsbad</td>
<td>Allowed Stationary, private property, not on streets</td>
<td>(760) 434-2820</td>
</tr>
<tr>
<td>Chula Vista</td>
<td>Allowed for 10 minutes</td>
<td>(619) 691-5250</td>
</tr>
<tr>
<td>Coronado</td>
<td>Allowed for 10 minutes, requires police approval</td>
<td>(619) 522-7320</td>
</tr>
<tr>
<td>Del Mar</td>
<td>Allowed, requires permit and approved location</td>
<td>(760) 755-9313</td>
</tr>
<tr>
<td>El Cajon</td>
<td>Allowed for 10 minutes, must be 200 feet from schools</td>
<td>(619) 441-1776</td>
</tr>
<tr>
<td>Encinitas</td>
<td>Allowed Stationary with approval from Zoning Dept.</td>
<td>(760) 633-2600</td>
</tr>
<tr>
<td>Escondido</td>
<td>Allowed Stationary with approval from Planning Dept.</td>
<td>(760) 839-4880</td>
</tr>
<tr>
<td>Imperial Beach</td>
<td>Not allowed</td>
<td>(619) 423-8300</td>
</tr>
<tr>
<td>La Mesa</td>
<td>Not allowed outdoors, only at Grossmont Center</td>
<td>(619) 463-6611</td>
</tr>
<tr>
<td>Lemon Grove</td>
<td>Allowed Stationary, requires Conditional Use Permit</td>
<td>(619) 464-6934</td>
</tr>
<tr>
<td>National City</td>
<td>Not allowed</td>
<td>(619) 336-4200</td>
</tr>
<tr>
<td>Oceanside</td>
<td>Allowed Stationary with approval from Planning Dept.</td>
<td>(760) 966-4410</td>
</tr>
<tr>
<td>Poway</td>
<td>Allowed in 4 zones, requires Conditional Use Permit</td>
<td>(760) 966-4410</td>
</tr>
<tr>
<td>San Diego</td>
<td>Allowed Stationary, private property, not on streets</td>
<td>(619) 236-5555</td>
</tr>
<tr>
<td>San Marcos</td>
<td>Allowed Stationary, requires Conditional Use Permit</td>
<td>(760) 744-1050</td>
</tr>
<tr>
<td>Santee</td>
<td>Allowed Stationary, private property, not on streets</td>
<td>(619) 258-4100</td>
</tr>
<tr>
<td>Solana Beach</td>
<td>Allowed Stationary, private property, not on streets</td>
<td>(858) 720-2400</td>
</tr>
<tr>
<td>Vista</td>
<td>Allowed Stationary, requires approval from Permit Center</td>
<td>(760) 630-3108</td>
</tr>
</tbody>
</table>
DEH Contact Info

PRIMARY OFFICE
5500 Overland Avenue
San Diego, CA 92123

Technical Questions
(858) 505-6900
Email
fhdutyeh@sdcounty.ca.gov

Report a Food-Borne Illness:
(858) 505-6814
Email
fhdepi@sdcounty.ca.gov

Sanitation Complaint:
(858) 505-6903
Email
fhdcomplaints@sdcounty.ca.gov

Temporary Food Events:
(858) 505-6809
Email
fhdtempevents@sdcounty.ca.gov

Plan Check Technical Questions:
(858) 505-6659
Email
plnchk@sdcounty.ca.gov

Permit Questions:
(858) 505-6666
Email
fhdpermits@sdcounty.ca.gov

Plan Check Scheduling:
(858) 505-6660
Email
plnchk@sdcounty.ca.gov

Food Handler Questions:
(858) 505-6900
Email
fhdutyeh@sdcounty.ca.gov
1. Do I always have to have the food handler training cards/exams in the mobile food facility?
   • Yes! Even if we have seen it before, it has to be on site and available at all times. Each inspection we have to verify that the training is still valid and the employees may have changed.

2. Why do you close for cockroaches?
   • Cockroaches seen on a food contact surface or with the potential to contaminate a food contact surface are an immediate health risk. Cockroaches carry disease, and spread disease on the surfaces they walk on.

3. Can we barbeque outside of our mobile food facility?
   • No! All cooking and food preparation must be done inside the mobile food facility.
Questions?