



County of San Diego

JEFF C. MONEDA
DIRECTOR

DEPARTMENT OF PUBLIC WORKS
5510 OVERLAND AVENUE, SUITE 410
SAN DIEGO, CA 92123-1237
(858) 694-2212
www.sdcounty.ca.gov/dpw/

July 27, 2020

ONLINE SERVICE NOTIFICATION FOR THE DEPARTMENT OF PUBLIC WORKS

Dear Valued Customer:

At the County of San Diego, a top priority for the Department of Public Works (DPW) is the health and well-being of our customers, associates, and communities. We understand the concern and uncertainty you may be experiencing surrounding the Coronavirus Public Health Emergency (COVID-19) and are committed to being responsive to the needs of our customers and associates as the situation evolves while still complying with the local Health Order. To ensure the health, safety, and well-being of everyone, DPW is implementing practices to maintain social distancing while providing our full level of service.

Customers are encouraged to utilize online services when submitting plans, maps, and other information. Starting Friday, March 20, and until further notice, DPW's counters will be closed to personal interactions. On-line, phone, and e-mail services are encouraged. Face-to-face meetings will only take place as a last resort, only when necessary precautions can be enforced, and must be pre-arranged by phone or email.

Available services can be found at the following:

County Surveyor

Survey Records System website: <https://srs.sandiegocounty.gov/>

County Surveyor website: <https://www.sandiegocounty.gov/dpw/surveyor.html>

Phone: (858) 694-3253

Private Development Construction Inspection (PDCI)

PDCI Front Desk Phone: (858) 694-3165

Email: kim.patrick@sdcounty.ca.gov

Right-of-Way Enforcement Officer Phone: (858) 753-3450 Email:
dpw.rightofwayenforcement@sdcounty.ca.gov

Watercourse Enforcement Officer Phone: (619) 359-9809

Online Service Notification for
Department of Public Works
July 27, 2020
Page 2

Email: teni.garcia@sdcounty.ca.gov

Watershed Protection Program

To report stormwater pollution or irrigation runoff in the unincorporated area of the County, please call 1-888-846-0800, e-mail us at watersheds@sdcounty.ca.gov, or visit us at <https://www.sandiegocounty.gov/content/sdc/dpw/watersheds/Reporting.html>.

[ProjectCleanWater.org](http://www.projectcleanwater.org) is a regional water quality resource for all of San Diego County, South Orange County, and South Riverside County where you can find information and report stormwater pollution concerns to any of the regional jurisdictions at <http://www.projectcleanwater.org/report-pollution/>.

To obtain structural BPM inspection and maintenance information for general information about maintenance of stormwater treatment devices in the unincorporated area of the County, please call (858) 495-5323, visit <https://www.sandiegocounty.gov/content/sdc/dpw/watersheds/DevelopmentandConstruction/S-BMPs.html>, or e-mail us at BMP.Program@sdcounty.ca.gov.

Flood Control

Flood Control Phone: (858) 495-5318

For steps to determine if drainage facilities on your property are maintained by the County, see <https://www.sandiegocounty.gov/content/sdc/dpw/flood/Public-drainage-facility-on-private-property.html>.

To determine if there is a FEMA-mapped floodplain on a property, enter address, place, or coordinates in FEMA Map Services Center, please use the online tool at: <https://msc.fema.gov/portal/search>.

Waste and Recycling

Please see the waste and recycling website at <https://www.sandiegocounty.gov/content/sdc/dpw/recycling.html> for information and assistance on reducing waste, composting, and available resources to start or improve your home or business recycling program.

Collection Services

Private recycling and franchised waste companies provide recycling and trash collection services throughout the unincorporated area. For a list of service providers for your area, a list of franchised waste haulers is available at: https://www.sandiegocounty.gov/content/dam/sdc/dpw/SOLID_WASTE_PLANNING_and_RECYCLING/Files/Haulers-by-Area%20June%202019.pdf, and a list of recycling haulers is available at: https://www.sandiegocounty.gov/content/dam/sdc/dpw/SOLID_WASTE_PLANNING_and_RECYCLING/Files/UnincorpRecyclingServices.pdf.

Online Service Notification for
Department of Public Works
July 27, 2020
Page 3

For information on where or how to recycle, repair, reuse or properly dispose just about anything, try our online database at www.WasteFreeSD.org, or call 1-877-R-1-EARTH (1-877-713-2784).

If you have any other questions or concerns regarding our services, please feel free to visit our DPW website and the list of additional contacts provided at: <https://www.sandiegocounty.gov/content/sdc/dpw/aboutdpw/offices.html>, and may also use the County's Tell Us Now app, available at: <https://www.sandiegocounty.gov/content/sdc/dmpr/gfx/appcenter/index.html>.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Jeff Moneda', is positioned above the typed name.

JEFF C. MONEDA, PE
Director, Department of Public Works