

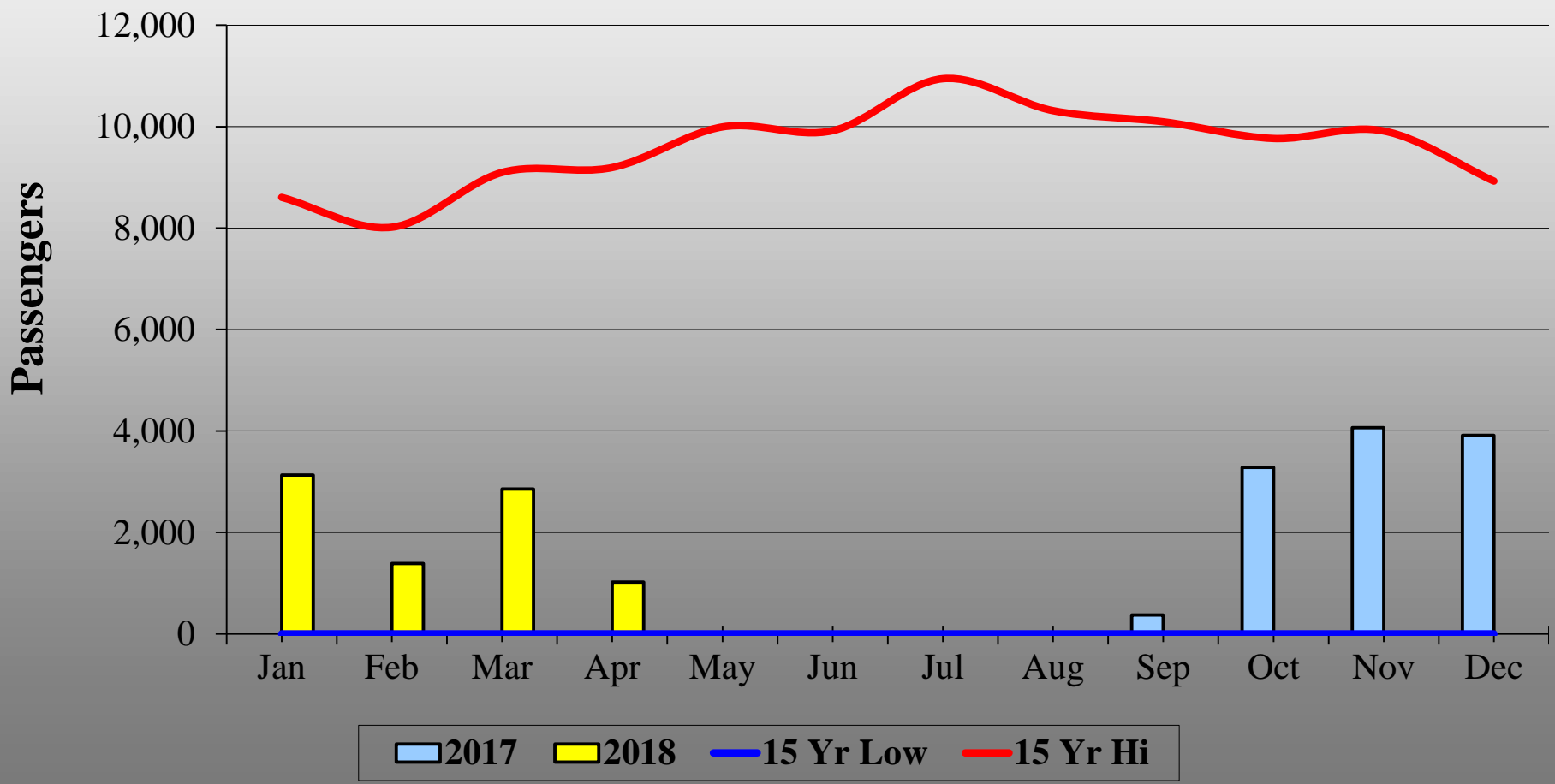
McClellan-Palomar Airport Monthly Airport Performance Report



October 2018



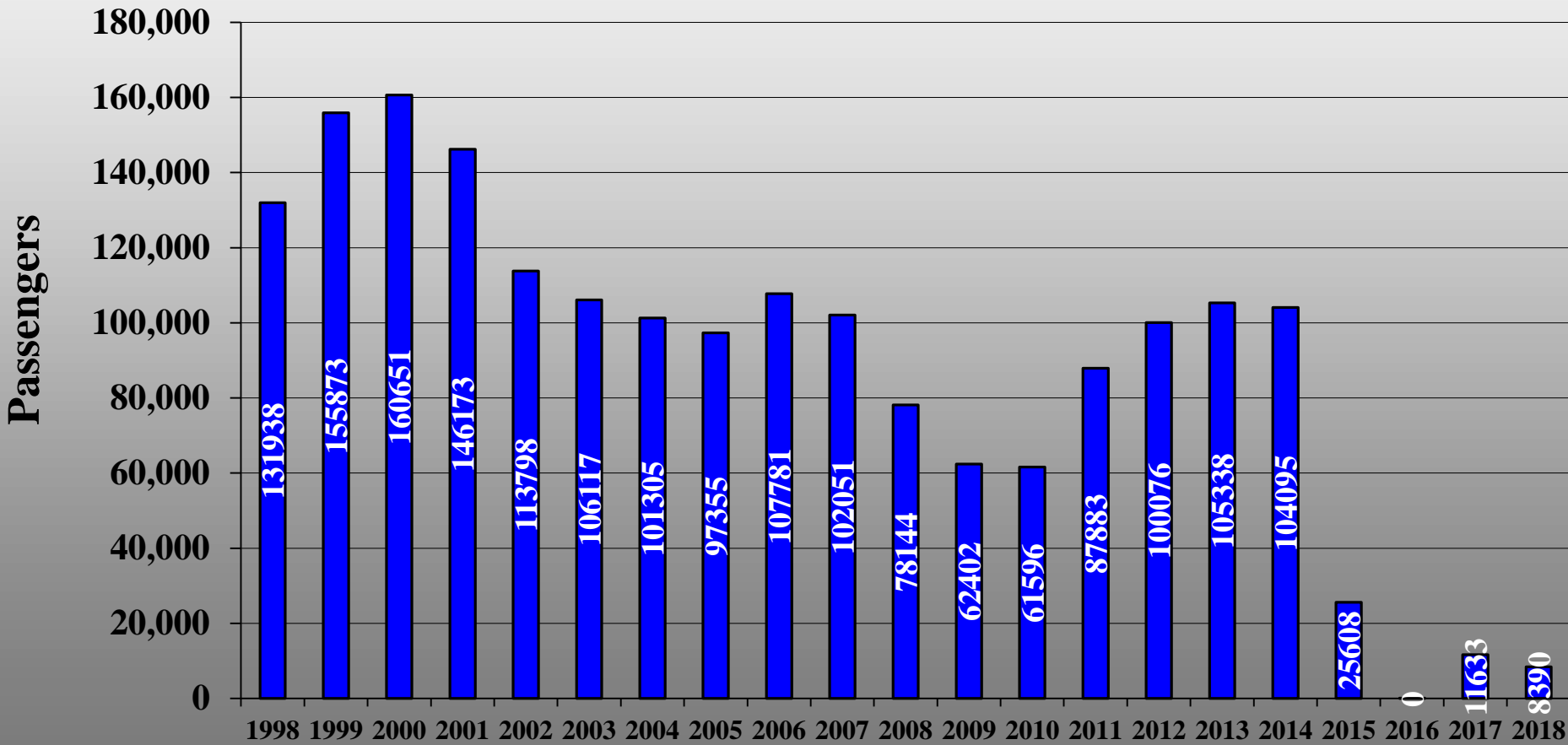
Monthly Airline Passengers





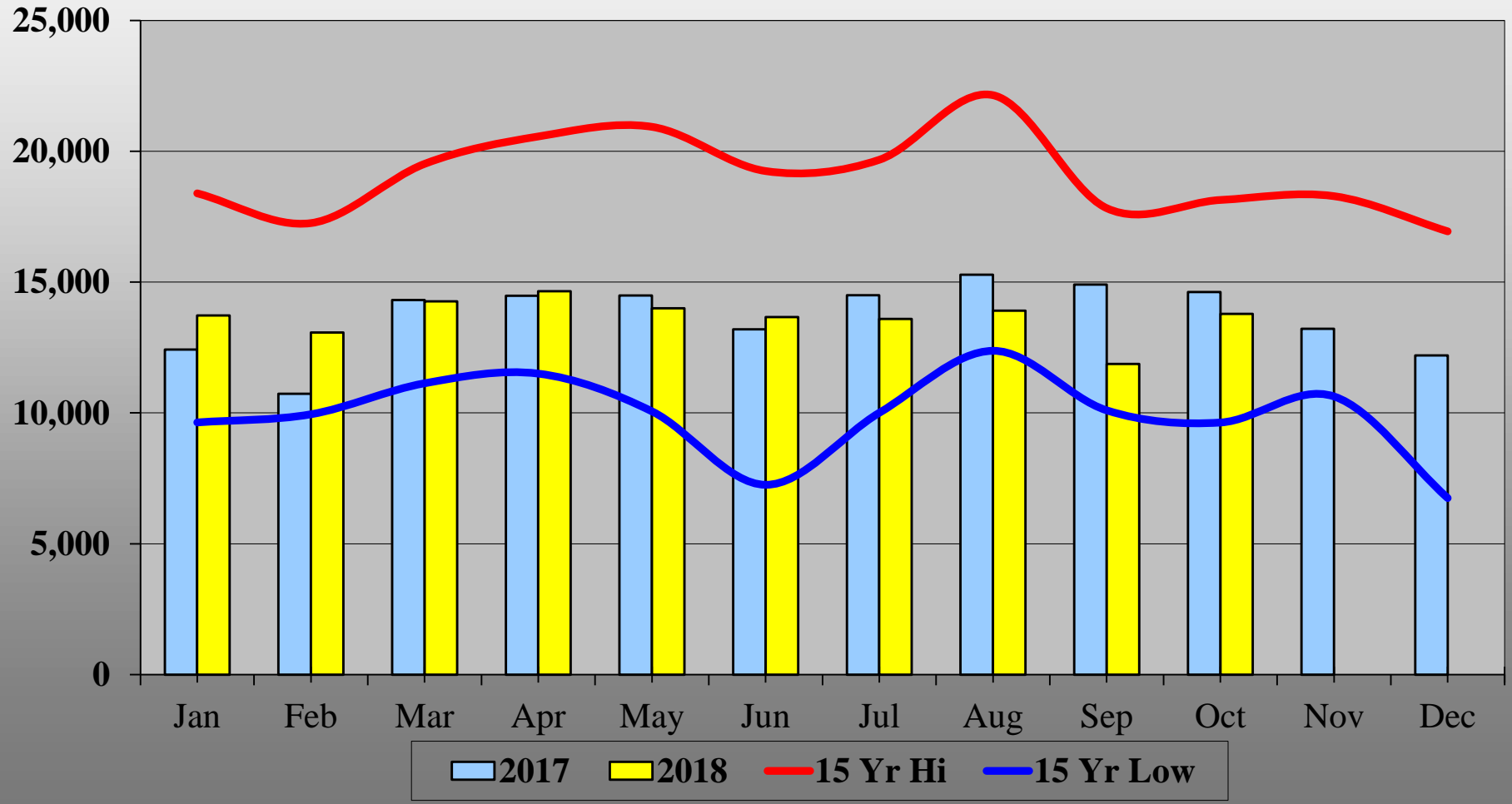
Annual Airline Passengers

■ Actual ■ Projected





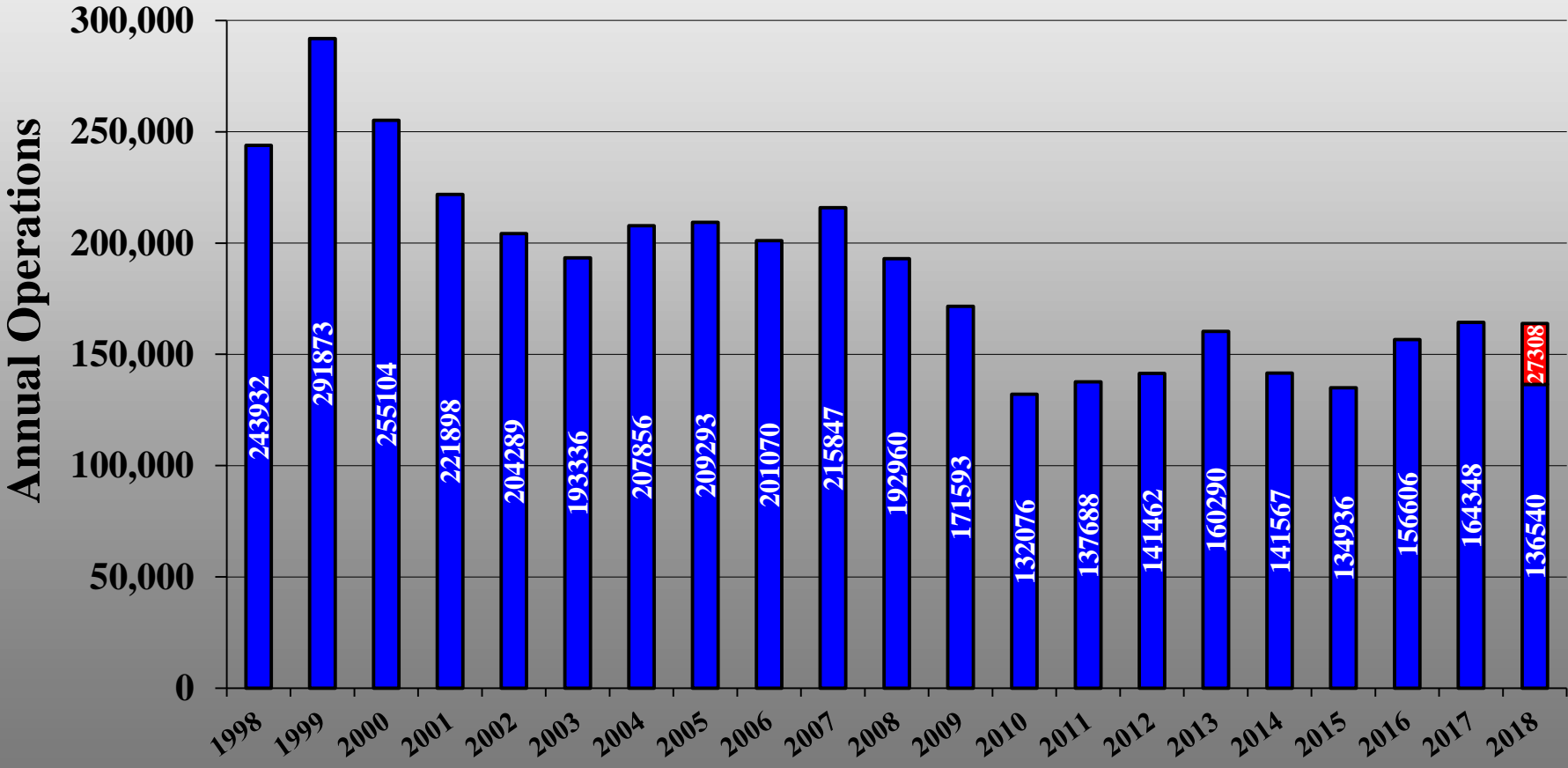
Monthly Take-Off & Landing Count





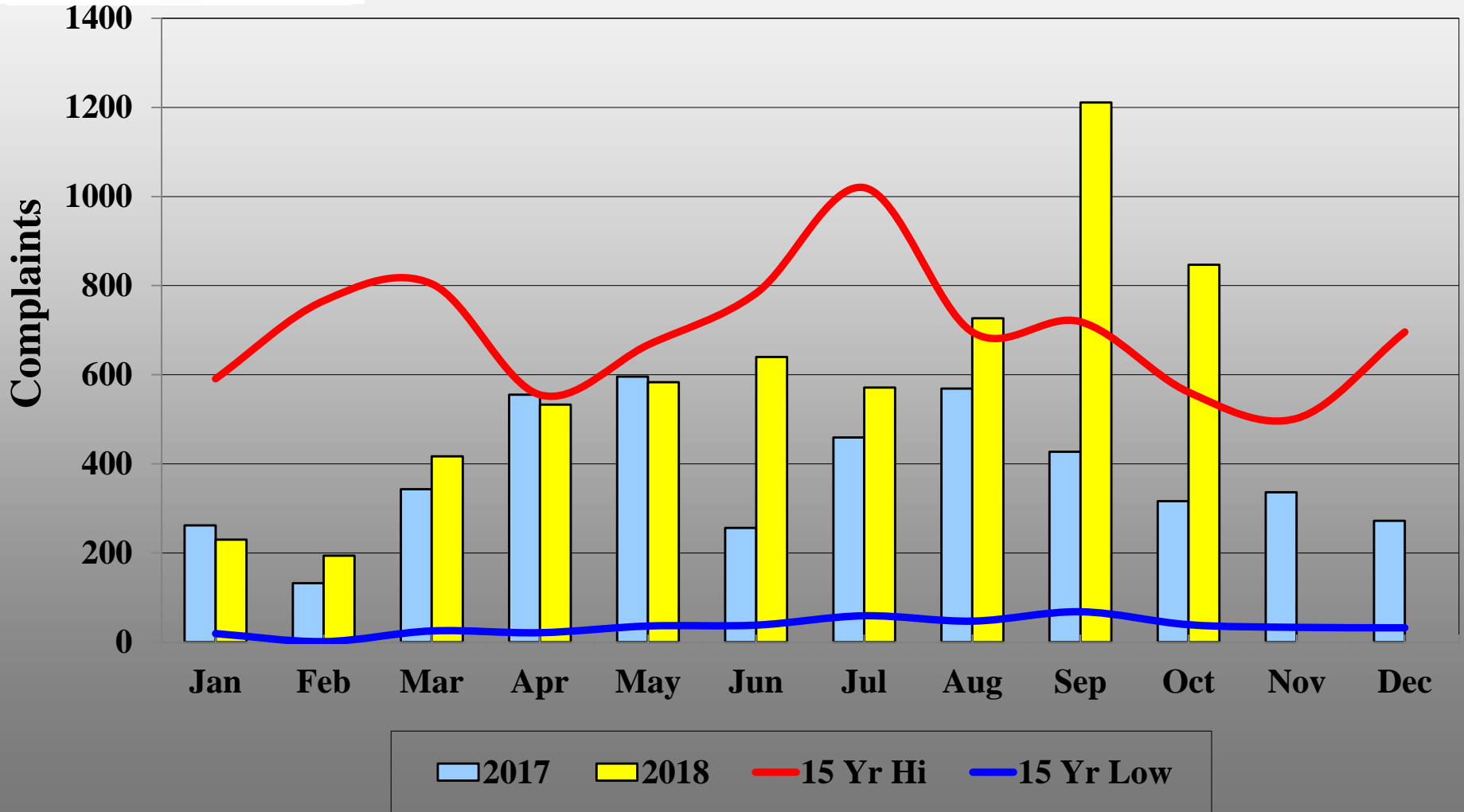
Annual Take-Off & Landing Count

■ Actual ■ Projected

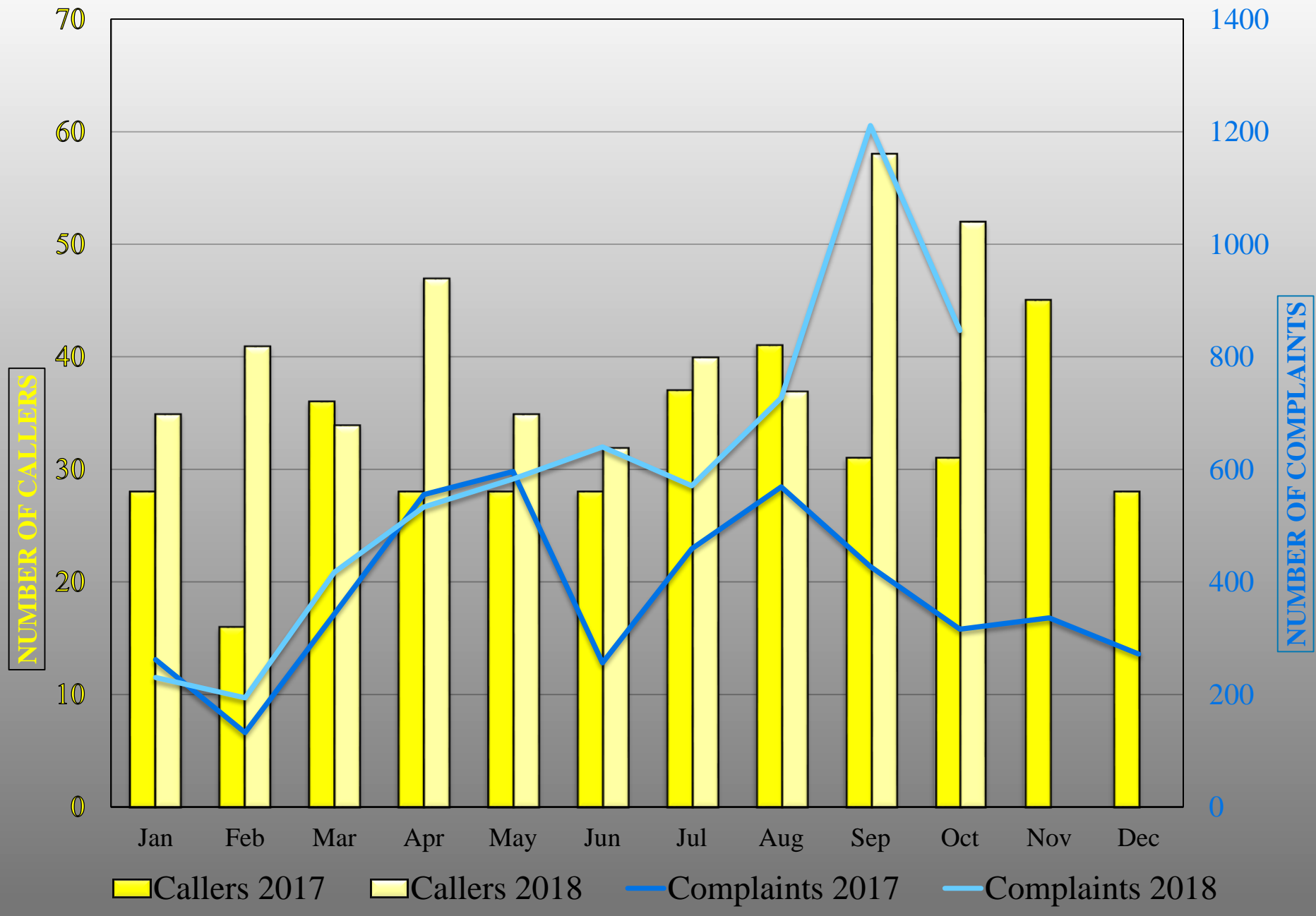




Total Monthly Complaints



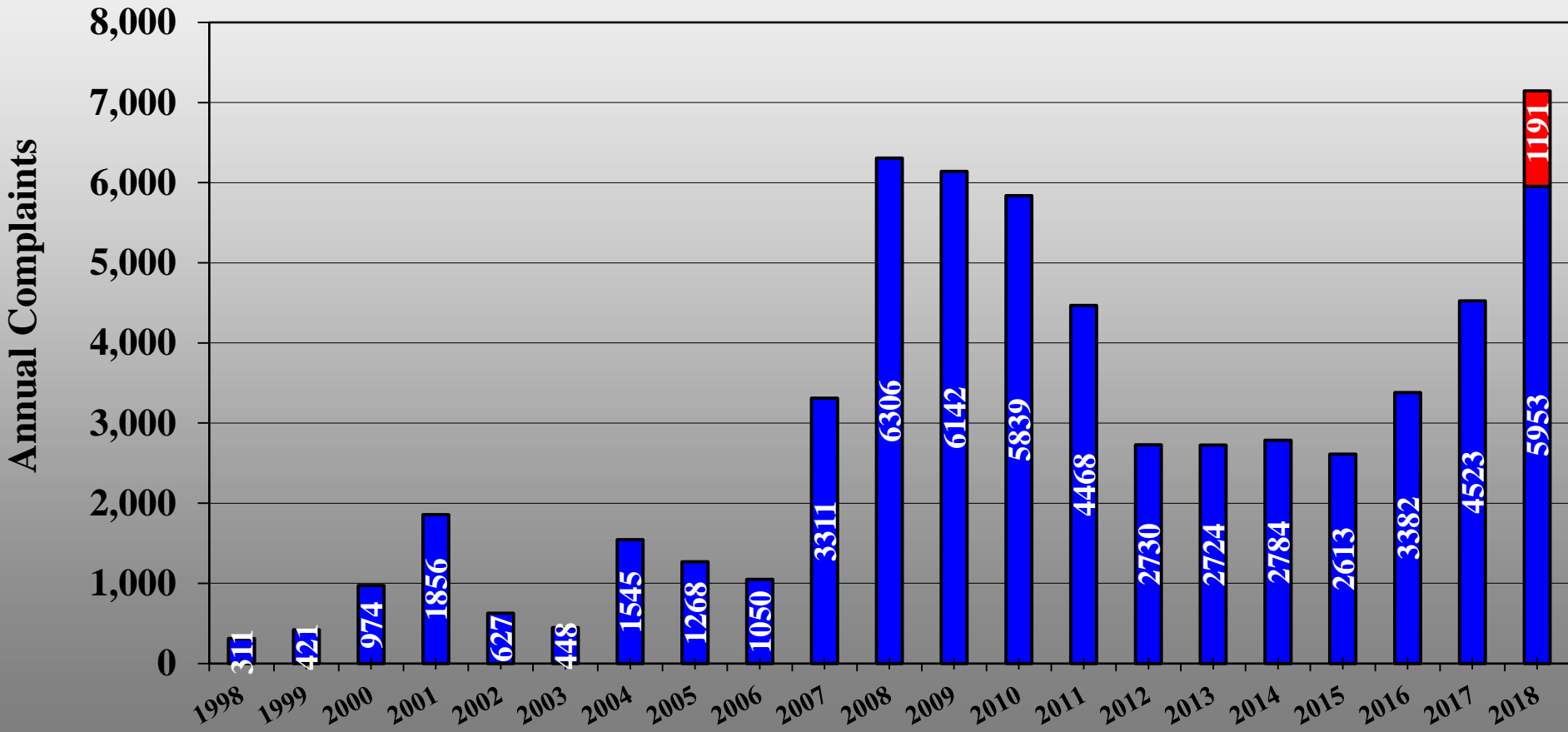
Callers & Complaints





Annual Complaints

Actual Projected

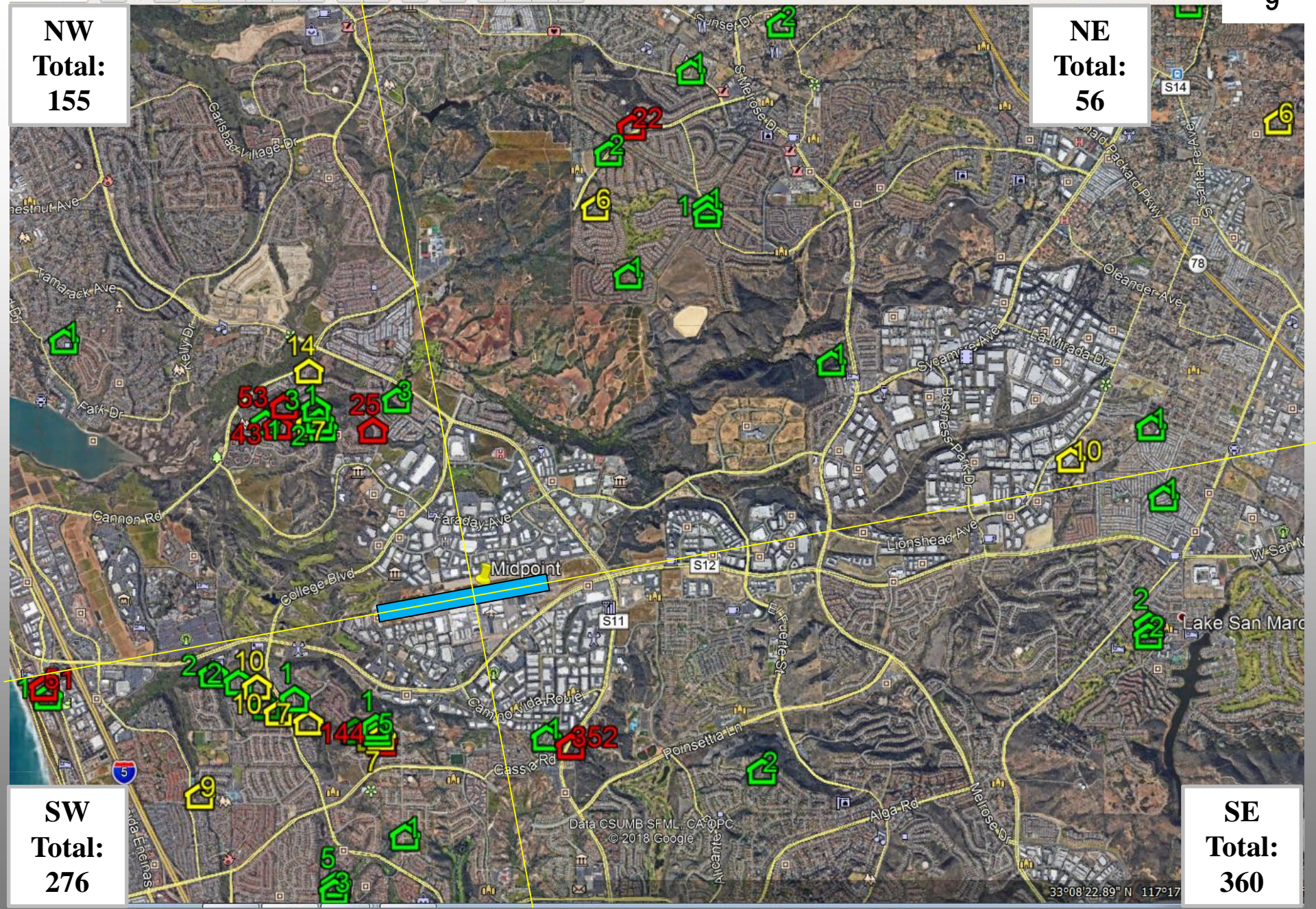


NW
Total:
155

NE
Total:
56

SW
Total:
276

SE
Total:
360



Green = 1 – 5 complaints Yellow = 6 – 14 complaints Red = 15 or more complaints



Complaints by Quadrant

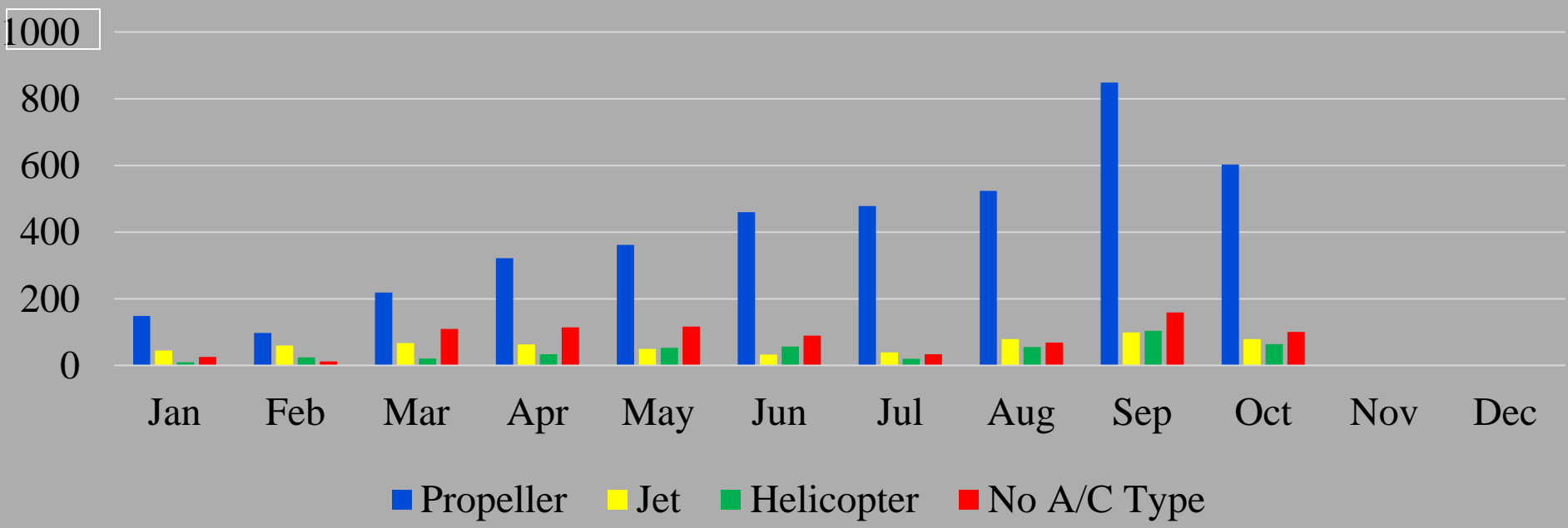
	Total Callers	Total Complaints	Filtered* Complaints
NW	13	155	108
SW	19	276	138
SE	6	360	14
NE	14	56	56
Total	52	847	317

**65% of complaints
were from 3 callers.**

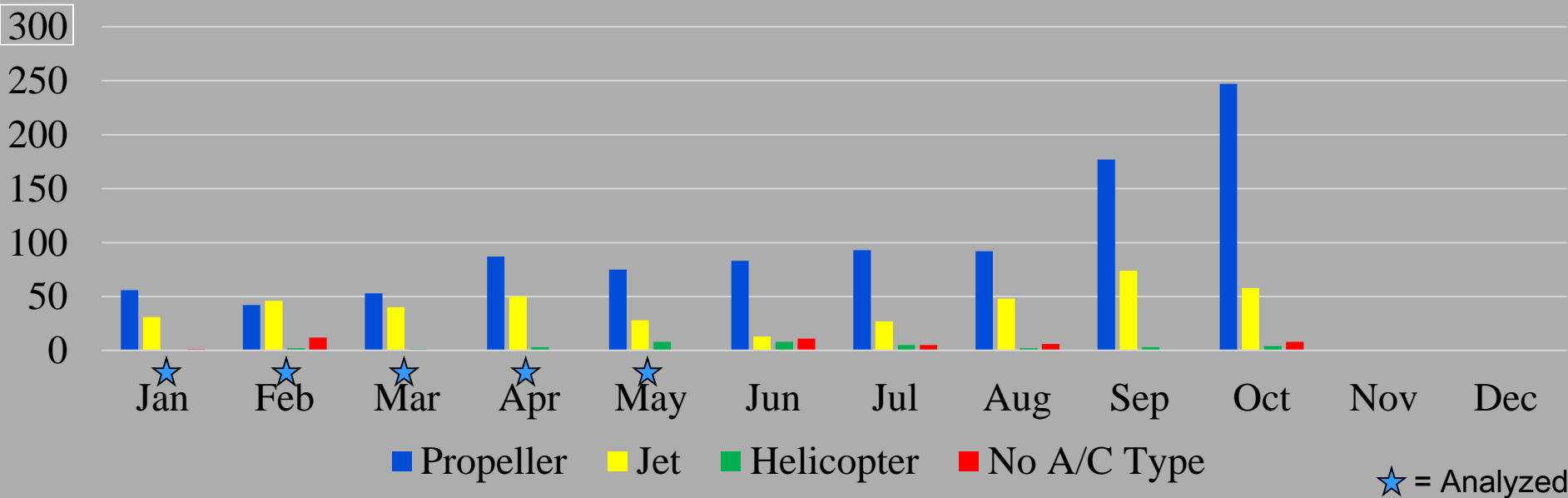
*In the filtered data set, the top 3 callers complaints were reduced to the average number of complaints reported by the other callers.

** 24 complaints from 18 callers were not included. **

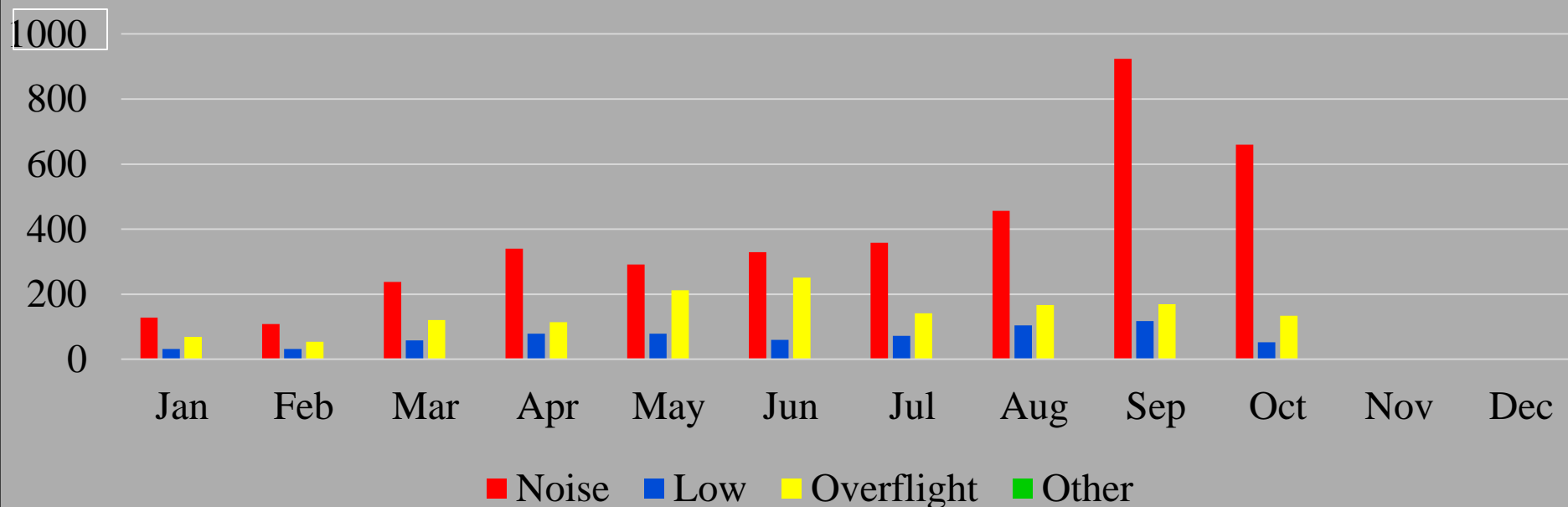
Complaints by Aircraft Type - All Data



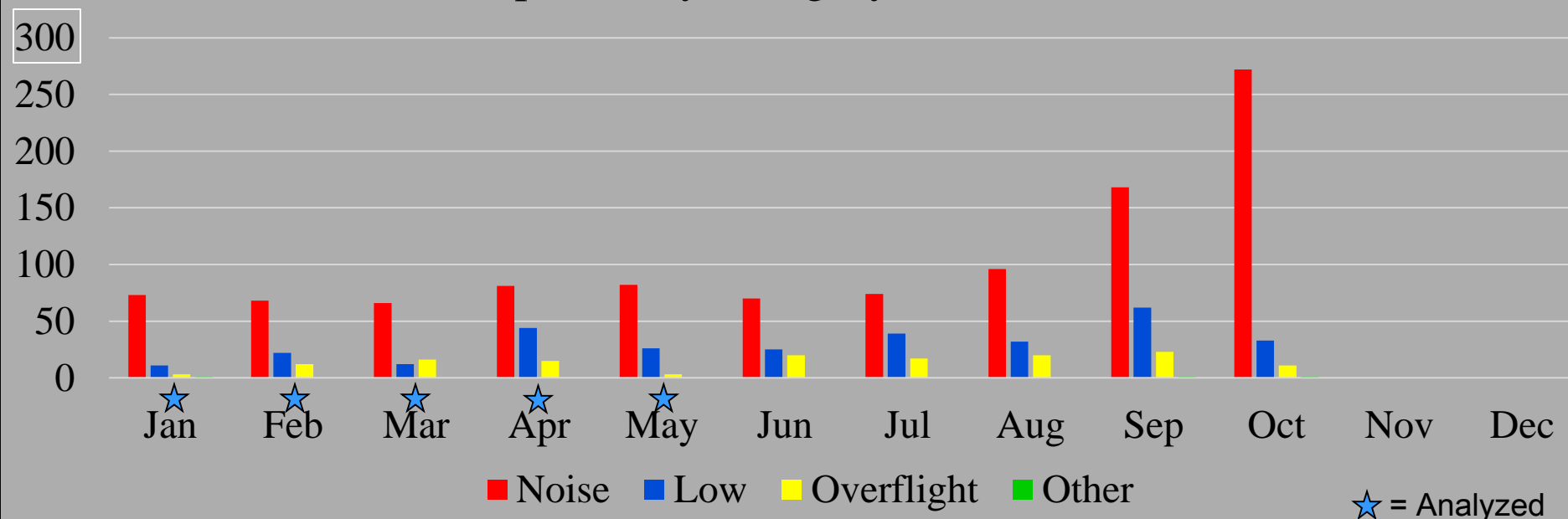
Complaints by Aircraft Type - Filtered Data



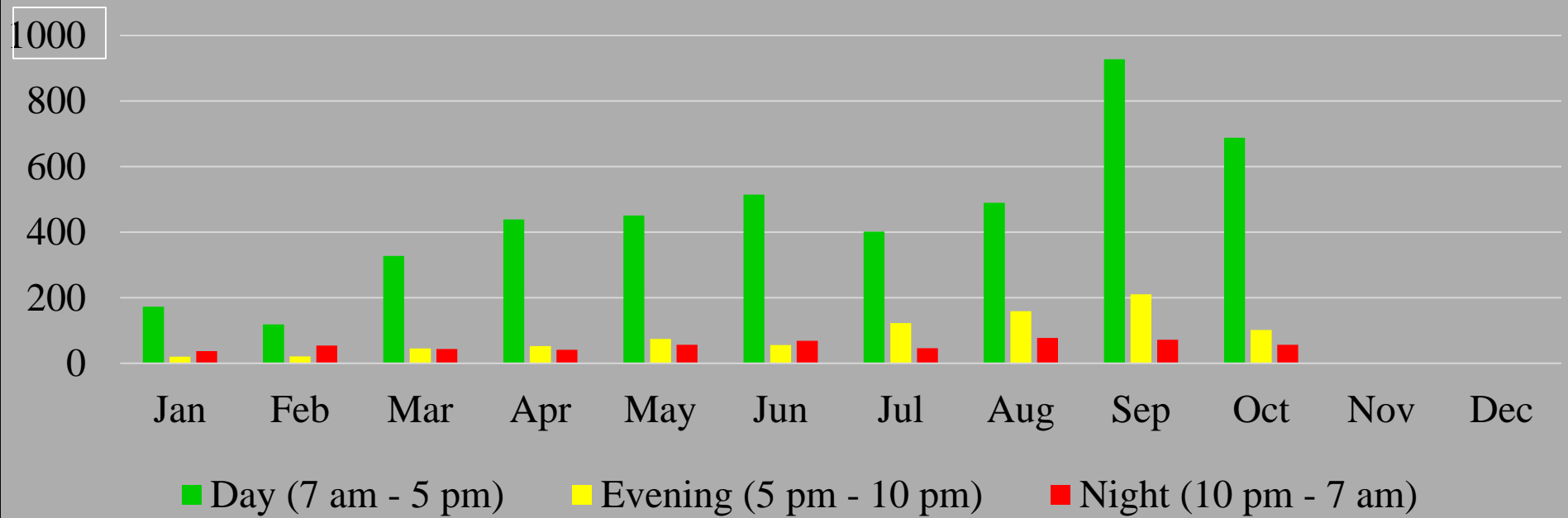
Complaints by Category - All Data



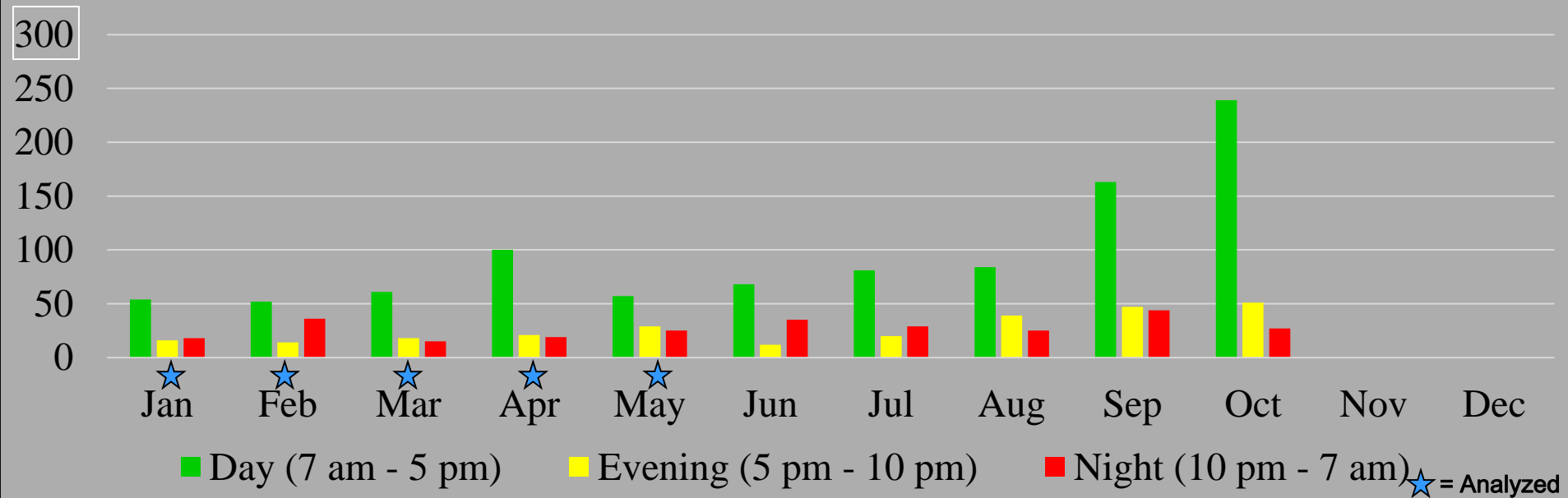
Complaints by Category - Filtered Data



Complaints by Time of Day - All Data



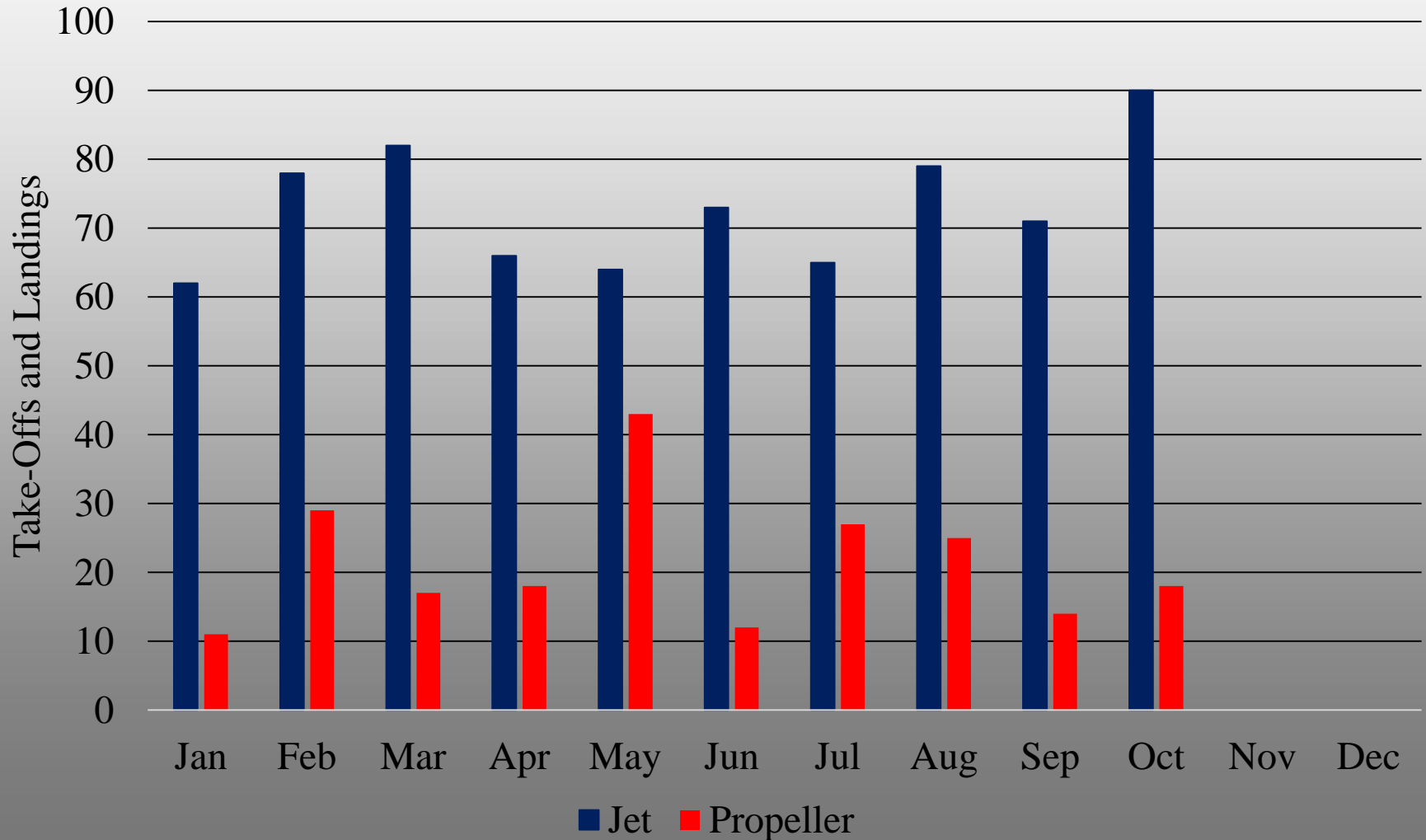
Complaints by Time of Day - Filtered Data





Flights During Voluntary Quiet Hours

Jets 10:00pm-7:00am, Props 12:00am-6:00am





August 2018

Questions or Comments?