



# County of San Diego

**BRIAN ALBRIGHT**  
DIRECTOR

DEPARTMENT OF PUBLIC WORKS  
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[www.sdcounty.ca.gov/dpw/](http://www.sdcounty.ca.gov/dpw/)

March 19, 2020

## ONLINE SERVICE NOTIFICATION FOR THE DEPARTMENT OF PUBLIC WORKS

Dear Valued Customer:

At the County of San Diego, a top priority for the Department of Public Works (DPW) is the health and well-being of our customers, associates, and communities. We understand the concern and uncertainty you may be experiencing surrounding the coronavirus (COVID-19) and are committed to being responsive to the needs of our customers and associates as the situation evolves while still complying with the local Health Order. To ensure the health, safety, and well-being of everyone, DPW is implementing practices to maintain social distancing while providing our full level of service.

Customers are encouraged to utilize online services when submitting plans, maps, and other information. Starting Friday, March 20, and until further notice, DPW's counters will be closed to personal interactions. On-line, phone, and e-mail services are encouraged. Face-to-face meetings will only take place as a last resort, only when necessary precautions can be enforced, and must be pre-arranged by phone or email.

Available services can be found at the following:

### **County Surveyor**

Survey Records System website: <https://srs.sandiegocounty.gov/>

County Surveyor website: <https://www.sandiegocounty.gov/dpw/surveyor.html>

Phone: (858) 694-3253

### **Private Development Construction Inspection (PDCI)**

PDCI Front Desk Phone: (858) 694-3165

Email: [kim.patrick@sdcounty.ca.gov](mailto:kim.patrick@sdcounty.ca.gov)

Right-of-Way Enforcement Officer Phone: (858) 753-3450 Email:

[dpw.rightofwayenforcement@sdcounty.ca.gov](mailto:dpw.rightofwayenforcement@sdcounty.ca.gov)

Watercourse Enforcement Officer Phone: (619) 359-9809

Email: [teni.garcia@sdcounty.ca.gov](mailto:teni.garcia@sdcounty.ca.gov)

### **Watershed Protection Program**

To report stormwater pollution or irrigation runoff in the unincorporated area of the County, please call 1-888-846-0800, e-mail us at [watersheds@sdcounty.ca.gov](mailto:watersheds@sdcounty.ca.gov), or visit us at <https://www.sandiegocounty.gov/content/sdc/dpw/watersheds/Reporting.html>.

[ProjectCleanWater.org](http://www.projectcleanwater.org) is a regional water quality resource for all of San Diego County, South Orange County, and South Riverside County where you can find information and report stormwater pollution concerns to any of the regional jurisdictions at <http://www.projectcleanwater.org/report-pollution/>.

To obtain structural BPM inspection and maintenance information for general information about maintenance of stormwater treatment devices in the unincorporated area of the County, please call (858) 495-5323, visit <https://www.sandiegocounty.gov/content/sdc/dpw/watersheds/DevelopmentandConstruction/S-BMPs.html>, or e-mail us at [BMP.Program@sdcounty.ca.gov](mailto:BMP.Program@sdcounty.ca.gov).

### **Flood Control**

Flood Control Phone: (858) 495-5318

For steps to determine if drainage facilities on your property are maintained by the County, see <https://www.sandiegocounty.gov/content/sdc/dpw/flood/Public-drainage-facility-on-private-property.html>.

To determine if there is a FEMA-mapped floodplain on a property, enter address, place, or coordinates in FEMA Map Services Center, please use the online tool at <https://msc.fema.gov/portal/search>.

### **Waste and Recycling**

Please see the waste and recycling website at <https://www.sandiegocounty.gov/content/sdc/dpw/recycling.html> for information and assistance on reducing waste, composting, and available resources to start or improve your home or business recycling program.

### **Collection Services**

Private recycling and franchised waste companies provide recycling and trash collection services throughout the unincorporated area. For a list of service providers for your area, a list of franchised waste haulers is available at [https://www.sandiegocounty.gov/content/dam/sdc/dpw/SOLID\\_WASTE\\_PLANNING\\_and\\_RECYCLING/Files/Haulers-by-Area%20June%202019.pdf](https://www.sandiegocounty.gov/content/dam/sdc/dpw/SOLID_WASTE_PLANNING_and_RECYCLING/Files/Haulers-by-Area%20June%202019.pdf), and a list of recycling haulers is available at [https://www.sandiegocounty.gov/content/dam/sdc/dpw/SOLID\\_WASTE\\_PLANNING\\_and\\_RECYCLING/Files/UnincorpRecyclingServices.pdf](https://www.sandiegocounty.gov/content/dam/sdc/dpw/SOLID_WASTE_PLANNING_and_RECYCLING/Files/UnincorpRecyclingServices.pdf).

Online Service Notification for  
Department of Public Works  
March 19, 2020  
Page 3

For information on where or how to recycle, repair, reuse or properly dispose just about anything, try our online database at [www.WasteFreeSD.org](http://www.WasteFreeSD.org), or call 1-877-R-1-EARTH (1-877-713-2784).

If you have any other questions or concerns regarding our services, please feel free to visit our DPW website and the list of additional contacts provided at <https://www.sandiegocounty.gov/content/sdc/dpw/aboutdpw/offices.html>, and may also use the County's Tell Us Now app, available at <https://www.sandiegocounty.gov/content/sdc/dmpr/gfx/appcenter/index.html>.

Sincerely,

A handwritten signature in blue ink that reads "B. Albright". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

BRIAN ALBRIGHT  
Director, Department of Public Works