

NICK MACCHIONE, FACHE
AGENCY DIRECTOR

## **HEALTH AND HUMAN SERVICES AGENCY**

ERIC MCDONALD, M.D., M.P.H., FACEP

EMERGENCY MEDICAL SERVICES
PO Box 231309, MAIL STOP S-555
SAN DIEGO, CA 92193-1309
(619) 285-6429 · FAX (858) 999-8992

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## DEACTIVATION OF THE HOSPITAL COUNTY AMBULANCE DIVERSION OPTION DURING THE COVID-19 PANDEMIC

County of San Diego EMS actively monitors the health of the 9-1-1 delivery system. The COVID-19 pandemic increased demands on the county's entire healthcare continuum. In an effort to preserve critical healthcare resources, the County of San Diego EMS Medical Director issued the temporary **COUNTY AMBULANCE DIVERSION** option on <u>December 15, 2020</u>.

As the county's healthcare situation has stabilized, the County Ambulance Diversion policy shall end **July 1, 2021 at 0800**. This change corresponds to the effective date of the updated County of San Diego EMS policy S-010 Emergency Department Ambulance Diversion. The County Ambulance Diversion option may be rapidly reinstated should health system measures – including ED bypass, EMS Transfer of Care times, and overall hospital occupancy – indicate a need.

Thank you for the outstanding care you provide to our patients, day in and day out. We recognize and appreciate your dedication during the special conditions of this pandemic.

Respectfully,

Kristi L. Koenig, MD, FACEP, FIFEM, FAEMS, Medical Director

**Emergency Medical Services** 

Kristi Koinig

County of San Diego Health & Human Services Agency

cc: Eric McDonald, MD, MPH, Chief Medical Officer

Andrew Parr, EMS Administrator

**EMS Agencies** 

**EMS Dispatch Centers**