

CSA 17 Quarterly Ambulance Performance Summary

Reporting Period: 04/01/2026 thru 06/30/2026

Purpose

This handout provides a clear quarterly snapshot of 9-1-1 ambulance activity and response performance in CSA 17. It is designed for non-EMS audiences and includes required contract measures plus reference metrics for situational awareness.

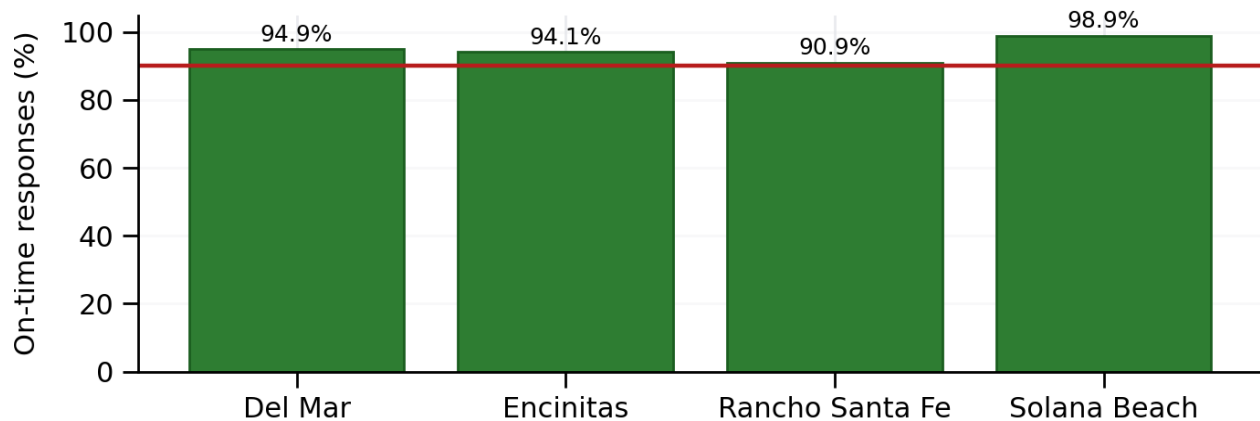
Contract requirement: response time compliance

Standard: Ambulance arrives within 10 minutes, 90% of the time for emergency (Code 3 / lights & sirens) calls.

Key takeaway: All contracted CSA 17 jurisdictions met or exceeded the 90% standard this quarter.

Systemwide (all reported zones): 93.9% on-time. Compliance values shown in this handout are based on the monthly performance summaries for April, May, and June.

Response Time Compliance by Jurisdiction (Code 3)



Visual key - How to read this chart:

- Each bar represents a jurisdiction in the CSA 17 contracted service area.
- The red line marks the County required 90% standard.
- Bars at or above the red line indicate meeting the contract standard.
- CSA 17 Other is reported for visibility only and is not part of the contractual 90% obligation.

Jurisdiction compliance summary (Code 3)

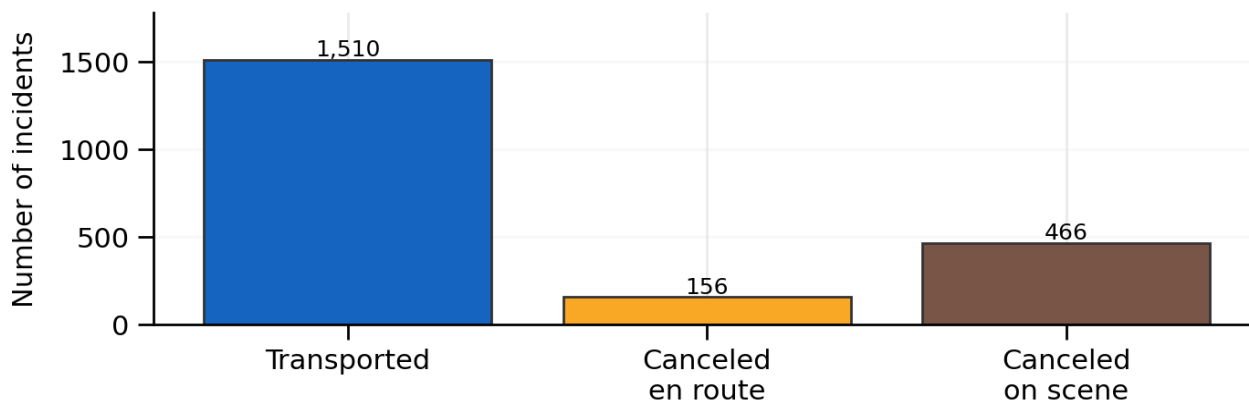
Jurisdiction	On-time (%)	Avg response	90th percentile	Calls
Del Mar	94.9%	00:06:39	00:10:10	157
Encinitas	94.1%	00:07:23	00:10:56	1,293
Rancho Santa Fe	90.9%	00:07:25	00:11:32	372
Solana Beach	98.9%	00:05:46	00:08:12	259
CSA 17 Other	82.4%	00:07:23	00:10:36	51

System Activity & Reliability (reference metrics)

Activity at a glance (Code 3)

- Total emergency ambulance responses: 2,132
- Calls resulting in transport: 1,510 (transport rate 70.8%)
- Canceled while en route: 156
- Canceled on scene: 466
- Total units transporting: 1,516
- Average response time: 00:06:55 (mm:ss)
- 90th percentile response time: 00:10:44 (mm:ss)

Q2 Code 3 Activity Outcomes



Visual key - What this shows:

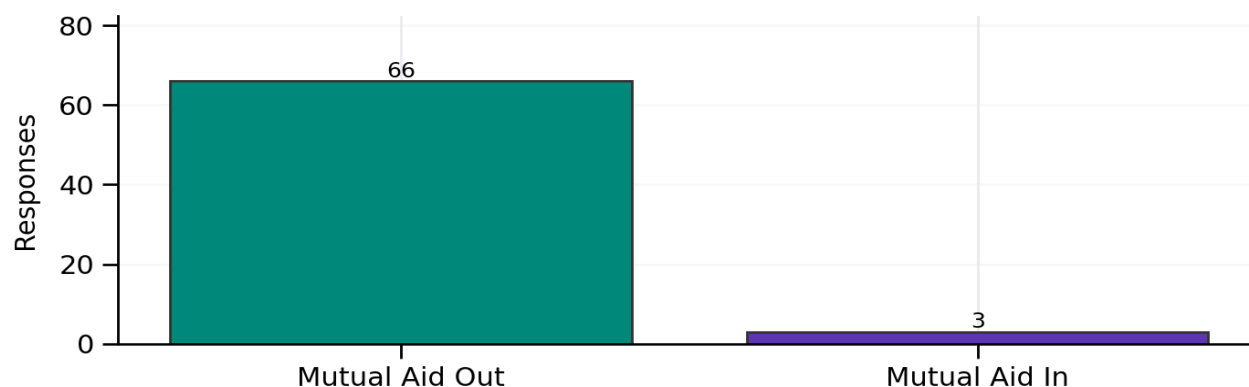
- Transports are incidents where the patient was taken to a hospital.
- Canceled while en route means the ambulance response was canceled before arrival.
- Canceled on scene means the ambulance arrived but the incident did not result in transport.

Mutual aid (regional coordination)

Mutual Aid Out: 66 responses; 60 arrived on scene; 43 transports.

Mutual Aid In: 3 responses.

Mutual Aid Activity (regional coordination)



Visual key - Mutual aid explained:

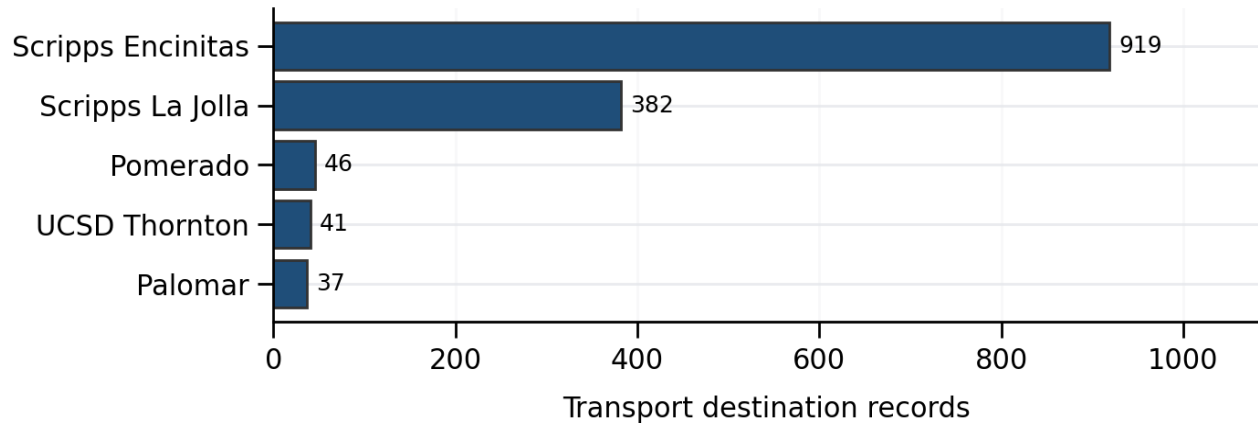
- “Out” means CSA 17 ambulances supported nearby communities during their high demand.
- “In” means nearby agencies supported CSA 17 during high demand.
- This reflects regional cooperation and coordinated coverage.

Transport Destinations & Definitions (reference)

Where patients were transported

This quarter, 1,520 transport destination records were reported with a receiving destination. The chart below shows the top destinations by count.

Top 5 Receiving Destinations



Visual key - How to read this chart:

- Each bar shows how many recorded transports were associated with that receiving destination.
- Higher volume often reflects proximity and specialty services.
- This is not a quality ranking of hospitals.

Top 5 receiving destinations

Destination	Records	Share
Scripps Encinitas	919	60.5%
Scripps La Jolla	382	25.1%
Pomerado	46	3.0%
UCSD Thornton	41	2.7%
Palomar	37	2.4%

Quarterly jurisdiction detail

Jurisdiction	Calls	Cancel enroute	Cancel on scene	Transports	Transport rate
Del Mar	157	24	46	87	55.4%
Encinitas	1,293	89	251	953	73.7%
Rancho Santa Fe	372	31	84	257	69.1%
Solana Beach	259	5	71	183	70.7%
CSA 17 Other	51	7	14	30	58.8%
Systemwide	2,132	156	466	1,510	70.8%

Definitions (plain language)

- Code 3: Emergency response using lights and sirens.
- Response time: Time from dispatch completion to ambulance arrival on scene.
- On-time (%): Percent of emergency incidents where the first arriving ambulance arrived within 10:00.
- 90th percentile: 90% of responses were at or faster than this time.

Reminder: "CSA 17 Other" is reported for visibility only and is not part of the contractual 90% compliance obligation.