



## **ImageTrend Contract Extension & Competitive Solicitation Summary Sheet**

On September 1, 2016, the San Diego County Emergency Medical Services Office (County EMS) entered into a contract with ImageTrend, LLC, for a software solution known as the Local EMS Information System (LEMSIS) to collect, manage, and support prehospital data.

County EMS also utilizes LEMSIS software resources to better serve our EMS workforce and residents, which includes, but is not limited to, the following:

- Online application processing for the rapid credentialing of the county's 10,000 EMS workforce.
- Permitting and inspecting private ground and air ambulance services.
- Reviewing EMS training programs that include twelve EMT schools, five paramedic training institutions, and sixty-three continuing education providers.
- Managing real-time hospital resource tracking, alerting, and real-time patient status updates.
- Collecting and analyzing epidemiological data to enhance responses and communication during disasters, and the 250,000 emergency medical calls made annually.
- Hosting three specialty care data repositories for the thirty-nine combined programs.

In addition to the EMS Office, there are thirty-five prehospital agencies and twenty-two medical centers in the region that utilize LEMSIS at no cost, including hospitals, fire departments, and private ambulance operators. By having as many agencies as possible on one system, the County is able to establish a seamless EMS delivery system that best serves patients in our region.

County EMS's current contract with ImageTrend will end December 31, 2025. The status of this contract not only impacts County EMS and the other organizations that use LEMSIS but also affects the Board-directed redesign of the EMS delivery system.

At the September 9, 2025, County of San Diego Board of Supervisors meeting, County EMS will request authorization for five one-year options to extend the current ImageTrend contract, ensuring no disruption of services to the EMS System. County EMS will also request authorization to issue a new competitive solicitation for Prehospital Data Collection software for a term of 10 years, to ensure the LEMSIS is using the most innovative and effective software system for collecting, managing, and supporting prehospital data. This timeline will enable the EMS redesign project to be completed, and robust stakeholder input will be incorporated through a competitive solicitation for a future data collection and management system.

**Request for EMCC Action:** The EMS Office requests support for the recommendations to the Board of Supervisors to extend the contract with ImageTrend and authorize a competitive solicitation for a new contract.