

# County of San Diego Emergency Medical Services Local Emergency Medical Services Information System (LEMSIS)

SANDIEGOCOUNTY.GOV

RESOURCE BRIDGE SPECIALTY PROGRAM

*Specialty User Guide*




# LEMSIS > Resource Bridge > Login

Resource Bridge > **Login**

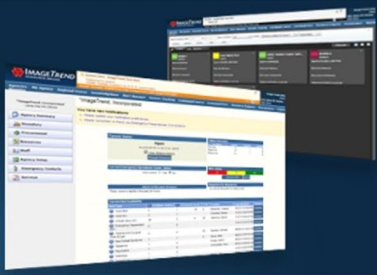


# LEMSIS > Resource Bridge > Login



COUNTY OF SAN DIEGO  
EMERGENCY MEDICAL SERVICES

## County of San Diego Emergency Medical Services LEMSIS Resource Bridge



### INTEGRATIVE PREPAREDNESS

**ImageTrend Resource Bridge**  
ImageTrend Resource Bridge provides secure, anytime, anywhere access via an internet connection allowing system-wide resource tracking, alerting and real-time patient status information flow between prehospital providers and receiving emergency department (ED) personnel. Resource Bridge is a database-driven web application intended as a county-wide communication and information flow solution. This system has been designed to easily monitor and alert regarding ED and hospital bed availability, inpatient (IP) admissions boarded in the ED, surge and multi-casualty incident bed availability and ED/Specialty Care services availability.

The system provides:

- Hospital Hub: provides Emergency Departments with real-time access to electronic EMS reports and allows Emergency Department to enter outcome data for EMS agencies.
- ED, Specialty Care and Specialist availability/diversion status.
- Resource tracking (ventilators, ED beds, IP boarding in ED, surge/MCI capacity).
- Alert notifications (drills, bed counts, system information).
- Unique views to facilitate system and data access for all users system-wide.
- Standard and ad hoc reporting to turn data into useful information.
- The application is scalable to conform to the needs of small, medium

### SYSTEM LOGIN

Username:

Password:

[Forgot your password?](#)

<https://cosd.imagetrendresourcebridge.com/>

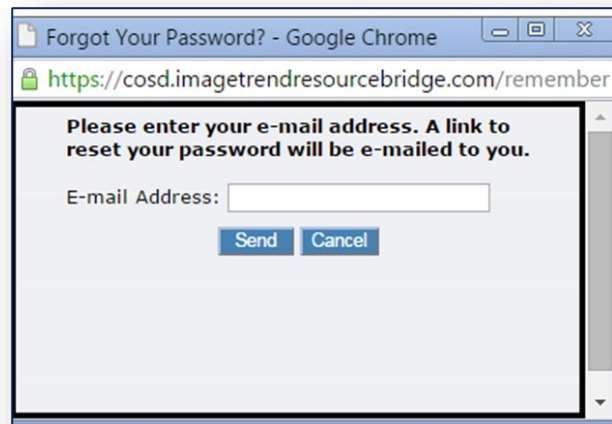
## Login screen

- Username
- Password
- Prompted to change password on first login



# Login

- Username = 1<sup>st</sup> letter of first name and full last name (ex. Jane Doe = jdoe)
- Initial Temporary Password = ***will be emailed to you***
- Unable to Login? Click on “Forgot your password?” under Submit button
- Enter your e-mail address (work e-mail). Await link to reset password

A login form titled 'SYSTEM LOGIN' with a medical icon (a red cross inside a black square). It contains two input fields: 'Username:' and 'Password:'. Below these fields is a blue 'Submit' button. At the bottom of the form is a link that says 'Forgot your password?'.

# LEMSIS > Resource Bridge

Resource Bridge > Landing Page > *Privacy Agreement* > **My Agency Tab**

**System Access & Privacy Agreement**

By accessing this County application/system, you agree that:  
System data is confidential and/or protected under the law.  
You are an authorized user.  
You will use the system only for business purposes.  
System usage is logged and monitored for security purposes.

☒ I Agree ☐ I Do Not Agree



# LEMSIS > Resource Bridge > Specialty Program User > Landing Page

Login Landing Page is My Agency/Agency Summary Dashboard

Home

Hospital Name

Alerts

There are no current alerts.

Current Bed Availability

Bed Type	Available	Staffed
Adult CCU/ICU	1	
Contact: Rees, Craig		
Last Updated: 04/04/18 09:14 AM		
Behavioral Health	7	
Last Updated: 04/04/18 09:14 AM		
Burn	5	
Contact: Rees, Craig		
Last Updated: 04/04/18 09:14 AM		
ED HOLD - Behavioral Health	10	
Last Updated: 04/04/18 09:14 AM		
ED HOLD - ICU	2	
Last Updated: 04/04/18 09:14 AM		
ED HOLD - Med-Surg	15	
Last Updated: 04/04/18 09:14 AM		
ED HOLD - Tele	25	
Last Updated: 04/04/18 09:14 AM		
Isolation (Non-Negative Pressure)	1	
Last Updated: 04/04/18 09:14 AM		
Labor & Delivery	1	
Last Updated: 04/04/18 09:14 AM		
Med-Surg	0	
Last Updated: 04/04/18 09:14 AM		
Negative Pressure	1	
Last Updated: 04/04/18 09:14 AM		
Neonatal ICU (NICU)	0	
Last Updated: 04/04/18 09:14 AM		
Operating Rooms	25	
Last Updated: 04/04/18 09:14 AM		
Pediatric ICU (PICU)	0	
Last Updated: 04/04/18 09:14 AM		
Pediatrics	3	
Last Updated: 04/04/18 09:14 AM		
Postpartum	0	
Last Updated: 04/04/18 09:14 AM		
Telemetry	0	
Last Updated: 04/04/18 09:14 AM		

Alerts in the past 24 hours

There were no alerts in the past 24 hours.

Send Alert

Edit Quick Alerts

Current Specialty Availability

Specialty	Status
CT SCANNER	OPEN
Begin: 04/12/2019 11:02	
End:	
HELIPAD	OPEN
Begin: 06/05/2018 15:15	
End:	
Internal Capacity Plan	NOT ACTIVATED
Begin: 04/12/2019 11:01	
End:	
L&D/OB	OPEN
Begin: 05/22/2018 13:27	
End:	
Comment: Testing	
Space Conversion	THIS IS A DRILL
Begin: 11/07/2018 11:19	
End:	
STEMI	OPEN
Begin: 02/02/2022 12:11	
End:	
STROKE	DIVERSION-SPECIALTY
Begin: 01/20/2021 15:19	
End:	
Comment: DO updating for hospital because XYZ	
TRAUMA	DIVERSION-RESUS FULL
Begin: 06/23/2020 13:53	
End:	

Current Status

HOSPITAL OPEN

Comment: ImageTrend Test ED Bypass to open

As of 10:45 AM on 05/23 for 45:47

View Status Report

Status Overview

Location	Open	Caution	Closed
Regional	2	0	0
Statewide	22	0	2

Clock

Wednesday

May 23rd, 2018

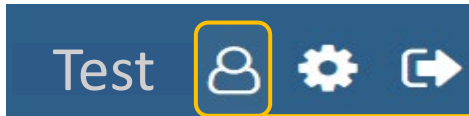
10:46:12 AM

Username, Help, and Logout appears in top right corner

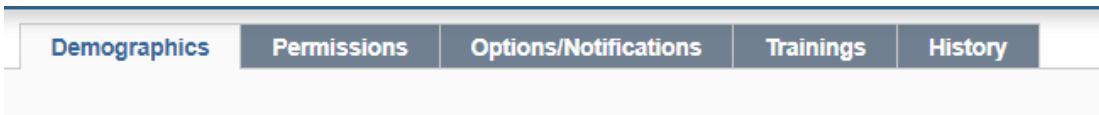


# How Do I – Setup/Edit My Profile?

- On My Agency/Agency Summary Dashboard –



- This action will open the Demographics, Permissions, Options/Notifications, Trainings and History tabs

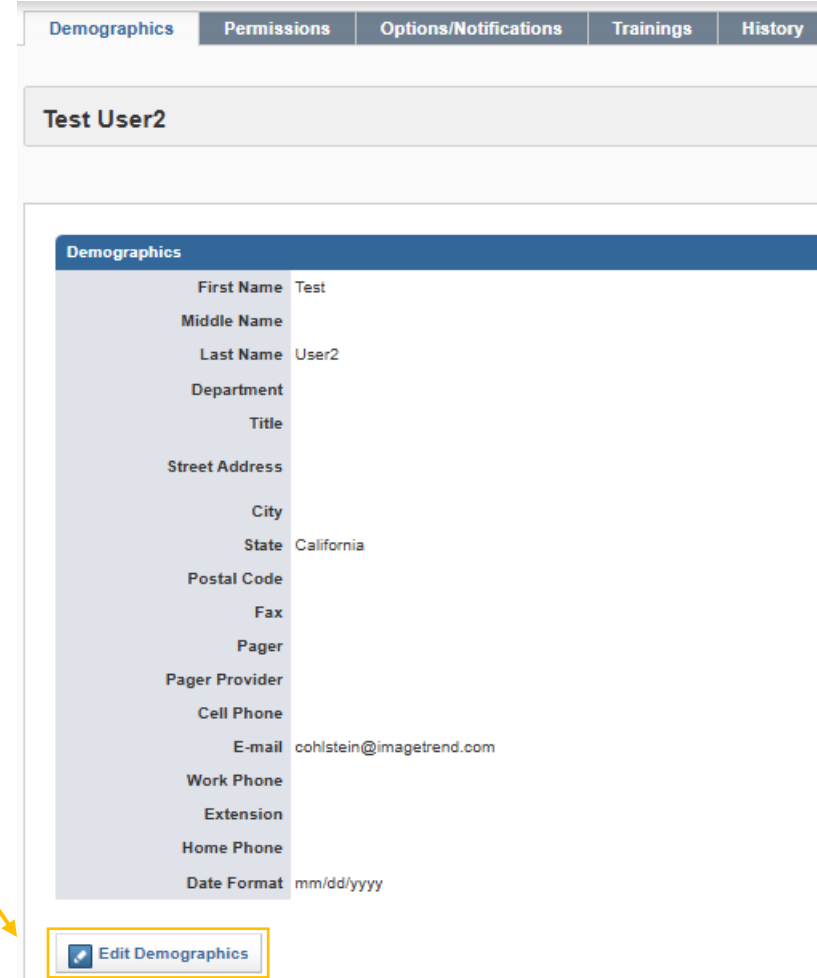


Click the little icon of the person next to your name. This will take you to the screens to:

- Edit your Demographics
- Edit your password in Permissions
- Sign-up to receive alerts & notifications in Options/Notifications
- View your user and access history

# How Do I – Setup/Edit My Profile?

- “Click” Edit Demographics



Demographics	Permissions	Options/Notifications	Trainings	History
<b>Test User2</b>				
<b>Demographics</b>				
First Name	Test			
Middle Name				
Last Name	User2			
Department				
Title				
Street Address				
City				
State	California			
Postal Code				
Fax				
Pager				
Pager Provider				
Cell Phone				
E-mail	cohlstein@imagetrend.com			
Work Phone				
Extension				
Home Phone				
Date Format	mm/dd/yyyy			
<a href="#">Edit Demographics</a>				





# How Do I – Setup/Edit My Profile?

- Enter updated demographics and “click” **Save And Continue**

Demographics   Permissions   Options/Notifications   Trainings   History

Test User2

**Demographics**

First Name  \*   Middle Name

Last Name  \*

Department

Title

Street Address

City    State

Postal Code

Fax

Home Phone

Work Phone    Extension

Cell Phone    Verify

Pager    Pager Provider    Verify

E-mail  \*   Verify

**Additional Information**

Choose Date format



# How Do I – Setup/Edit My Profile?

1. “Click” on **Edit Permissions**
2. Enter updated Account Information and “click” **Save and Continue**

Demographics	Permissions	Options/Notifications	Trainings	History
Test User2				
<b>Account Information</b>				
Username TestUser				
Primary Agency *ImageTrend, Inc				
Permission Group Specialty Program User				
Staff/Volunteer Staff				
Selected Roles				
Current Status Active				
Report Writer Permission Group Specialty Group Report-Writer User				
Patient Tracking Permission Group Patient Tracking No Access				
Command Center Settings				
View All Rooms No				
<input checked="" type="checkbox"/> <b>Edit Permissions</b>				



Demographics	Permissions	Options/Notifications	Trainings	History
Test User2				
<b>Account Information</b>				
Username TestUser				
Password Update Password				
Primary Agency *ImageTrend, Inc				
Permission Group Specialty Program User				
Staff/Volunteer Staff				
Selected Roles				
- Selected Roles - Fire & Private EMS Agencies				
Use Ctrl Click to Select Multiple Items in the Above Box				
Content Rights View Content Rights				
Current Status <input checked="" type="radio"/> Active <input type="radio"/> Inactive				
Report Writer Permission Group Specialty Group Report-Writer User				
Patient Tracking Permission Group Patient Tracking No Access				
Command Center Settings -Select Group-				
*If left blank, this will default to the settings under their San Diego Resource Bridge permission group.				
View All Rooms No				
<input type="button" value="Save"/> <input checked="" type="button" value="Save And Continue"/> <input type="button" value="Delete"/> <input type="button" value="Back"/>				



# How Do I – Setup/Edit My Profile?

- “Click” **Edit Options**
- “Enter updated Default Landing Page and “click” **Save and Continue**

The screenshot shows the 'Options' tab selected in the top navigation bar. Below the navigation bar, there is a 'Test' section. Underneath, there are several sub-tabs: 'Options', 'Alert Settings', 'Diversion Settings', 'Specialty Settings', 'Received Notifications', 'Alert Acknowledgements', and 'Command Center Settings'. The 'Options' sub-tab is active, displaying a list of settings: 'Default Landing Page' (My Agency), 'Default Patient Tracking Page' (QPE/Log), 'Test Audio Configuration' (- Test Audio Configuration -), and 'Play Audible Alerts' (no). At the bottom left, the 'Edit Options' button is highlighted with a yellow box.



The screenshot shows the 'Options' tab selected in the top navigation bar. Below the navigation bar, there is a 'Test' section. Underneath, there are several sub-tabs: 'Options', 'Alert Settings', 'Diversion Settings', 'Specialty Settings', 'Received Notifications', 'Alert Acknowledgements', and 'Command Center Settings'. The 'Options' sub-tab is active, displaying a list of settings: 'Default Landing Page' (My Agency), 'Default Patient Tracking Page' (QPE/Log), 'Make available As Emergency Contact to other Agencies' (No), and 'Play Audible Alerts' (No). At the bottom, there are three buttons: 'Save', 'Save And Continue' (highlighted with a yellow box), and 'Back'.

# How Do I – Setup/Edit My Profile?

- Choose Alert Notification preferences for Alert Settings, Diversion and Specialty then “click” **Save and Continue** at the bottom of each page.

*If you do not want to receive alerts, leave all options unchecked.*

Demographics Permissions Options/Notifications Trainings History

Test

Options Alert Settings Diversion Settings Specialty Settings Received Notifications Alert Acknowledgements Command Center Settings

You do not have a cell phone number in your profile.  
You do not have a pager or pager provider selected.  
You can change your settings in the demographics tab.

Save Save And Continue

Alert Notifications			
Alert Type	Email	Mobile	Pager
Annex D/MCI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD 911 Resources Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Available Bed Count	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Bed and MCI Update	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Pre-Drill Announcement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS System Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD Notification to Facility Administrators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
County Ambulance Diversion	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ED Diversion System Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HOSPITAL ALERT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
INTERNAL DISASTER Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MED CC - Monitor for 911 Req	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MED CC - Monitor for Sys Req	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Med CC - Weekly Roll Call*	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Med CC- Annex D Activation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Missing Person Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Patient Tracking Event	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Requests for Data	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Save Save And Continue



# How Do I – Setup/Edit My Profile?

- Diversion Settings:  
Select notification preferences for hospitals going on ED Diversion (Diversion).

*If you do not want to receive alerts, leave all options unchecked.*

Test SpecialtyUser

Options Alert Settings **Diversion Settings** Specialty Settings Received Notifications Alert Acknowledgements

You do not have a cell phone and cell phone provider selected.  
You do not have a pager and pager provider selected.  
You can change your settings in the demographics tab.

Save Save And Continue

**Agency Diversion Notifications**

Alert Type	✉	📱	📠	📄
<b>Riverside County</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
*ImageTrend, Inc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Temecula Valley Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>San Diego County</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alvarado Hospital Medical Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COSD EMS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kaiser San Diego Medical Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kaiser Zion Medical Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Naval Hospital, Camp Pendleton	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Naval Medical Center, San Diego	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Palomar Medical Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Palomar Medical Center-Poway Campus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paradise Valley Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rady Children's Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scripps Green Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scripps Memorial Hospital Encinitas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scripps Memorial Hospital La Jolla	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scripps Memorial Hospital Chula Vista	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



# How Do I – Setup/Edit My Profile?

- Specialty Settings: Select notification preferences for hospitals going on Specialty Diversion.
- A **green icon** indicates you will receive notifications for the specialty by the method selected.
- A **black icon** indicates no notification will be received.
- A **red icon** indicates you cannot select the option until more information has been added to your Demographics.

*If you do not want to receive notifications, leave all options unchecked.*

DemographicsPermissionsOptions/NotificationsHistory

Test SpecialtyUser

OptionsAlert SettingsDiversion SettingsSpecialty SettingsReceived NotificationsAlert Acknowledgements

Continue

Search

GO CLEAR

- All Regions -

\*ImageTrend, Inc

- All Agency Types -

- All Specialties -

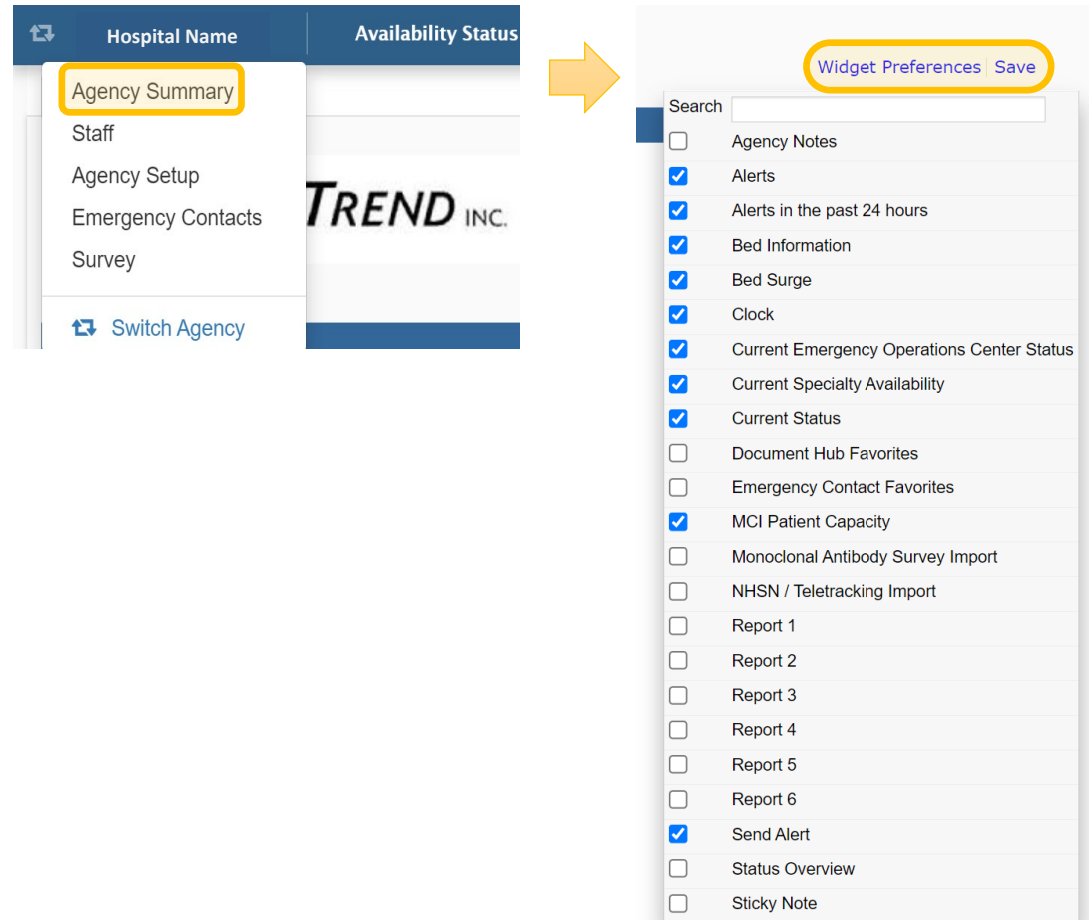
GO CLEAR

Specialty Notifications						
Specialty	Region	Agency	Agency Type			
BEHAVIORAL HEALTH	Riverside County	*ImageTrend, Inc	Hospital			
Cardiothoracic Surgeon	Riverside County	*ImageTrend, Inc	Hospital			
General Surgeon	Riverside County	*ImageTrend, Inc	Hospital			
HELIPAD	Riverside County	*ImageTrend, Inc	Hospital			
ICU	Riverside County	*ImageTrend, Inc	Hospital			
L&D/OB	Riverside County	*ImageTrend, Inc	Hospital			
MRI SCANNER	Riverside County	*ImageTrend, Inc	Hospital			
Neurologist	Riverside County	*ImageTrend, Inc	Hospital			
Neurosurgeon	Riverside County	*ImageTrend, Inc	Hospital			
STEMI	Riverside County	*ImageTrend, Inc	Hospital			
STROKE	Riverside County	*ImageTrend, Inc	Hospital			
TRAUMA	Riverside County	*ImageTrend, Inc	Hospital			



# How Do I – Setup My Agency Dashboard?

- Navigate to Agency Summary under hospital name (upper left)
- On Dashboard - Select Widget Preferences (located on right)
  - Widget -“app” residing on the Dashboard allowing users to access a function. Multiple widgets are set-up on the Dashboard
- Place checkmark in box next to corresponding widget
- Recommended Widgets (may be more than necessary depending on your role at your facility):
  - Alerts
  - Alerts past 24 hrs.
  - Clock
  - Current Bed Availability
  - Current Specialty Availability
  - Current Status
  - Send Alert
- Save – must Save or selection will disappear



# Recommended User Dashboard Orientation

- Helpful Hints: Any time changes are made remember to **Save**.
- To reposition widget right mouse, click on top blue bar of widget, hold then drag widget to preferred position.

The screenshot displays the ImageTrend Resource Bridge dashboard. The top navigation bar includes the ImageTrend logo, a user profile dropdown, and links to Availability Status, Alert Manager, Hospital Hub, Reports, and More. The main content area is divided into several widgets:

- Alerts:** A yellow box indicating "There are no current alerts."
- Current Bed Availability:** A table listing various bed types and their availability.
- Alerts in the past 24 hours:** A box indicating "There were no alerts in the past 24 hours."
- Send Alert:** A button to send alerts, with an "Edit Quick Alerts" link.
- Current Specialty Availability:** A table showing the status of various medical specialties.
- Current Status:** A green box indicating "HOSPITAL OPEN" with a comment about a test bypass and a link to view the status report.
- Status Overview:** A table showing the status of the hospital across different locations.
- Clock:** A digital clock showing the date and time.

The "Current Specialty Availability" table is highlighted with a red border. It lists specialties such as CT SCANNER, HELIPAD, Internal Capacity Plan, L&D/OB, Space Conversion, STEMI, STROKE, and TRAUMA, along with their status (OPEN, NOT ACTIVATED, DIVERSION-SPECIALTY, DIVERSION-RESUS FULL).





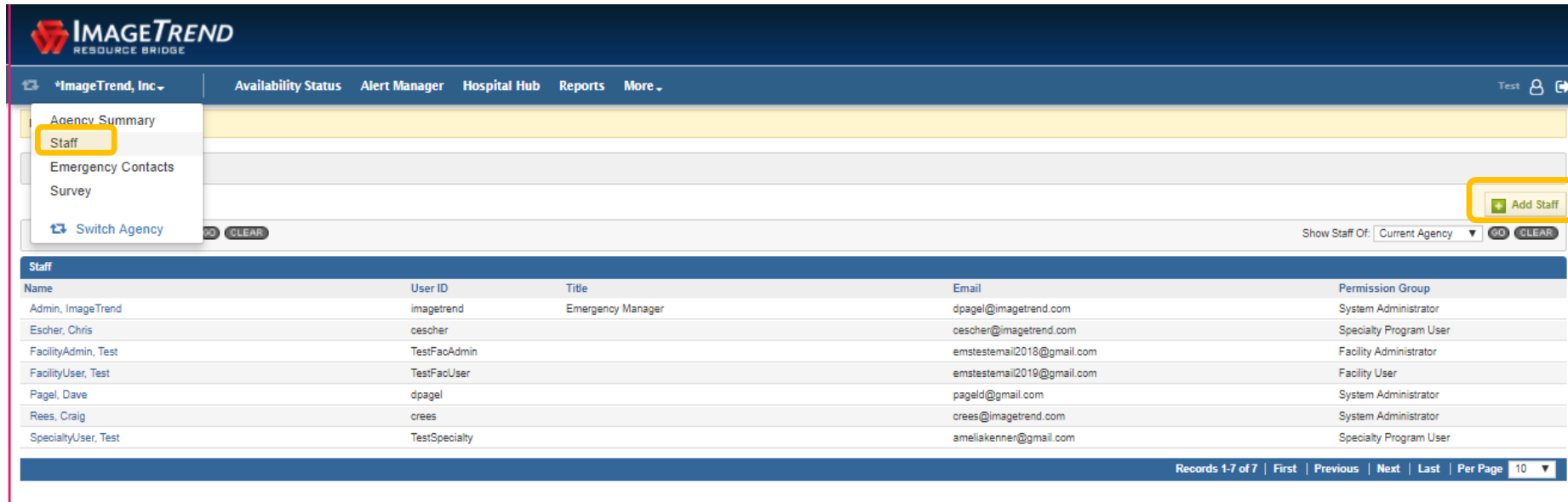
# LEMSIS > Resource Bridge > Staff (Adding a New User)

Resource Bridge > **Adding a New User**



# LEMSIS > Resource Bridge > Staff (Adding a New User)

**Navigation:** My Agency > Staff > Add Staff (righthand corner)



**ImageTrend Resource Bridge**

Navigation: My Agency > Staff > Add Staff (righthand corner)

**Staff**

Name	User ID	Title	Email	Permission Group
Admin, ImageTrend	imagetrend	Emergency Manager	dpagel@imagetrend.com	System Administrator
Escher, Chris	oescher		oescher@imagetrend.com	Specialty Program User
FacilityAdmin, Test	TestFacAdmin		emstestemail2018@gmail.com	Facility Administrator
FacilityUser, Test	TestFacUser		emstestemail2019@gmail.com	Facility User
Pagel, Dave	dpagel		pageld@gmail.com	System Administrator
Rees, Craig	crees		crees@imagetrend.com	System Administrator
SpecialtyUser, Test	TestSpecialty		amelakenner@gmail.com	Specialty Program User

Records 1-7 of 7 | First | Previous | Next | Last | Per Page 10



# LEMSIS > Resource Bridge > Staff (Adding a New User)

- First Name, Last Name, and Email are required on the Demographics Tab.
- Click **Save and Continue** when done.

The screenshot shows the 'Add User' form in the LEMSIS system, specifically the 'Demographics' tab. The form is titled 'Add User' and has two tabs: 'Demographics' and 'History'. The 'Demographics' tab is active, showing a form with various fields for user information. The fields are organized into two main sections: 'Demographics' and 'Additional Information'. The 'Demographics' section includes fields for First Name, Middle Name, Last Name, Department, Title, Street Address, City, State (a dropdown menu currently set to 'California'), Postal Code, Fax, Home Phone, Work Phone, Extension, Cell Phone, Pager, Pager Provider (a dropdown menu currently set to '- Pager Provider -'), and E-mail. The 'Additional Information' section includes a 'Choose Date format' dropdown menu currently set to 'MM/DD/YYYY - 09/16/2025'. At the bottom of the form, there are two buttons: 'Save' and 'Save And Continue'. The 'Save And Continue' button is highlighted with a yellow border, indicating it is the recommended action to take after completing the form.

Demographics History

Add User

Demographics

First Name First Name \* Middle Name Middle Name

Last Name Last Name \*

Department

Title

Street Address

City City State California

Postal Code

Fax

Home Phone

Work Phone Work Phone Extension Extension

Cell Phone Cell Phone Verify

Pager Pager Pager Provider - Pager Provider - Verify

E-mail E-mail \* Verify

Additional Information

Choose Date format MM/DD/YYYY - 09/16/2025

Save Save And Continue



# LEMSIS > Resource Bridge > Staff (Adding a New User)

- **Enter Username:** 1st letter of first name and full last name
- **Enter temporary password:** such as *Welcome1*
- **Assign Permission Group:** Specialty Program User is only option
- **Assign Staff or Volunteer**
- **Content Rights:** pre-set by CoSD > skip
- **Current Status:** select Active
- **Save and Continue** – the next screen will be Options/Notifications. You can set this up for the user or have them set it up once they log in.

The screenshot shows the 'IMAGE TREND RESOURCE BRIDGE' web application. The top navigation bar includes links for 'Availability Status', 'Alert Manager', 'Hospital Hub', 'Reports', and 'More'. Below this, a secondary navigation bar shows 'Demographics', 'Permissions', and 'History' tabs. The main content area is titled 'Test User'. Under the 'Account Information' section, the following fields are visible: 'Username' (TestUser), 'Password' (Password) and 'Verify' (Verify), 'Primary Agency' (ImageTrend, Inc), 'Permission Group' (Specialty Program User), 'Staff/Volunteer' (Specialty Program User), 'Content Rights' (View Content Rights), 'Current Status' (Active), and 'View All Rooms' (No). At the bottom, there are 'Save' and 'Save And Continue' buttons. The 'Save And Continue' button is highlighted with a yellow box.

# LEMSIS > Resource Bridge

Resource Bridge > **Availability Status Tab**



# LEMSIS > Resource Bridge > Availability Status

- Select Availability Status from options across the top of the screen.
- The default view is Radio Room/ED View.

<div>ImageTrend Resource Bridge™</div> <div>HOSPITAL ALERT - Rady Children's Large Crane # 3 Notification 8/22/25-1/31/27 Rady Children's Hospital will be erecting the 3rd Large Construction Crane on-site to support construction of the new Central Utility Plant (CUP) for the new tower. Building of crane # 3 will begin Friday (8/22) and build will be complete by Sunday (8/24). This crane will be at a max height of 741' ASML. Crane will be in-place until January 2027. S...</div> <div>Issued: 08/22/2025 at 13:03 by Jesus Rodriguez</div>										
<div>Hospital</div> <div>Availability StatusAlert ManagerPatient TrackingCommand CenterHospital HubReportsDocument HubHospital Hub 2025More</div> <div>Test</div>										
<div>View   Radio Room/ED ViewSettings</div> <div>Records: 23</div>										
Name	Diversion	ED Impact Status	Diversion Comments	TRAUMA	STEMI	STROKE	ECPR	CT SCANNER	L&D/OB	HELIPAD
Temecula Valley Hospital	HOSPITAL_OPEN	Normal Impact			OPEN	OPEN		OPEN		OPEN
Kaiser San Diego Medical Center	HOSPITAL_OPEN	Normal Impact				OPEN		OPEN	OPEN	
Kaiser San Marcos Medical Center	HOSPITAL_OPEN	Normal Impact				OPEN		OPEN	OPEN	
Kaiser Zion Medical Center	HOSPITAL_OPEN	Normal Impact				OPEN		OPEN		
Naval Hospital, Camp Pendleton	HOSPITAL_OPEN	Normal Impact						OPEN	OPEN	OPEN
Naval Medical Center, San Diego	HOSPITAL_OPEN	Normal Impact						OPEN	OPEN	OPEN
Palomar Medical Center	HOSPITAL_OPEN	Normal Impact		OPEN	OPEN	OPEN		OPEN	OPEN	OPEN
Palomar Medical Center-Poway Campus	HOSPITAL_OPEN	Normal Impact				OPEN		OPEN		OPEN
Paradise Valley Hospital	HOSPITAL_OPEN	Normal Impact			OPEN	OPEN		OPEN		OPEN
Rady Children's Hospital	HOSPITAL_OPEN	Normal Impact		OPEN				OPEN		OPEN



# LEMSIS > Resource Bridge > Availability Status

This view displays the status of hospitals and specialty services

- Color coding reflects availability of services, open status and diversion status
- Name column is reflective of the Hospital Status

Hospital   Availability Status   Alert Manager   Patient Tracking   Command Center   Hospital Hub   Reports   Document Hub   More ▾											
View   Radio Room/ED View ▾   Settings   Records: 23 ▲											
Name	Diversion	ED Impact Status	Diversion Comments	TRAUMA	STEMI	STROKE	ECPR	CT SCANNER	L&D/OB	HELIPAD	
Temecula Valley Hospital	HOSPITAL OPEN	Normal Impact			OPEN	OPEN		OPEN		OPEN	
Kaiser Foundation Hospital San Marcos	HOSPITAL OPEN	Normal Impact						OPEN	OPEN		
Kaiser San Diego Medical Center	HOSPITAL OPEN	Normal Impact				OPEN		OPEN	OPEN		
Kaiser Zion Medical Center	HOSPITAL OPEN	Normal Impact				OPEN		OPEN			
Naval Hospital, Camp Pendleton	HOSPITAL OPEN	Normal Impact						OPEN	OPEN	OPEN	
Naval Medical Center, San Diego	HOSPITAL OPEN	Normal Impact						OPEN	OPEN	OPEN	
Palomar Medical Center	HOSPITAL OPEN	Normal Impact		OPEN	OPEN	OPEN		OPEN	OPEN	OPEN	
Palomar Medical Center-Poway Campus	HOSPITAL OPEN	Normal Impact				OPEN		OPEN		OPEN	
Paradise Valley Hospital	HOSPITAL OPEN	Normal Impact			OPEN	OPEN		OPEN		OPEN	
Rady Children's Hospital	HOSPITAL OPEN	Normal Impact		OPEN				OPEN		OPEN	
Scripps Memorial Hospital Encinitas	HOSPITAL OPEN	Normal Impact			DIVERSION-EMERGENCY	OPEN		OPEN	OPEN	OPEN	
Scripps Memorial Hospital La Jolla	HOSPITAL OPEN	Normal Impact		OPEN	OPEN	OPEN	OPEN	OPEN	OPEN	OPEN	



# LEMSIS > Resource Bridge

Resource Bridge > My Agency > **Update Resource Status**





# LEMSIS > Resource Bridge > Current Specialty Availability

- You have access to update your hospital's Specialty Availability by navigating to the Agency Summary under your facility name (upper left-hand drop down):

The screenshot displays the ImageTrend Resource Bridge interface. The top navigation bar includes the ImageTrend logo and a dropdown menu for 'ImageTrend, Inc.' which is currently open, showing options like 'Agency Summary', 'Staff', 'Agency Setup', 'Emergency Contacts', 'Survey', and 'Switch Agency'. The 'Agency Summary' option is highlighted. Below the navigation bar, the main content area is divided into several sections. On the left, there is a 'Current Bed Availability' table. In the center, there is a 'Current Specialty Availability' table, which is highlighted with a red box. On the right, there is a 'Current Status' section showing 'HOSPITAL OPEN' and a 'Status Overview' table.

Bed Type	Available Staffed
Adult CCU/ICU	1
Behavioral Health	7
Burn	5
ED HOLD - Behavioral Health	10
ED HOLD - ICU	2
ED HOLD - Med-Surg	15
ED HOLD - Tele	25
Isolation (Non-Negative Pressure)	1
Labor & Delivery	1
Med-Surg	0
Negative Pressure	1
Neonatal ICU (NICU)	0
Operating Rooms	25
Pediatric ICU (PICU)	0
Pediatrics	3

Specialty	Status
CT SCANNER	OPEN
HELIPAD	OPEN
Internal Capacity Plan	NOT ACTIVATED
LAD/OS	OPEN
Space Conversion	THIS IS A DRILL
STEMI	OPEN
STROKE	DIVERSION-SPECIALTY
TRAUMA	DIVERSION-RESUS FULL

Location	Open	Caution	Closed
Regional	2	0	0
Statewide	22	0	2

Wednesday  
May 23rd, 2018  
10:46:12 AM



# LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Specialty Availability

How to update the resource availability status – Current Specialty Availability

- In Current Specialty Availability widget > select Specialty to be updated

The screenshot displays the IMAGE TREND Resource Bridge interface. The top navigation bar includes links for Hospital, Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, and More. The main content area is divided into several widgets:

- Alerts:** A yellow banner stating "There are no current alerts."
- Bed Surge:** A table showing ED Boarding status for various specialties (Behavioral Health, ICU, Med-Surg, Tele) with columns for 0Hr, 24Hr, and 72Hr.
- Current Status:** A green banner indicating "Forced Open" as of 09:53 AM on 03/02 for 785:11, with a "View Status Report" link and an "Update Status" button.
- Current Specialty Availability:** A table listing specialties and their status. The "CT SCANNER" and "HELIPAD" are marked "OPEN", "Internal Capacity Plan" is "NOT ACTIVATED", "L&D/OB" is "OPEN", "STEMI" is "OPEN", "STROKE" is "DIVERSION-SPECIALTY", and "TRAUMA" is "DIVERSION-RESUS FULL".
- Bed Information:** A table showing the number of beds for various specialties, including ED Boarding (Behavioral Health, ICU, Med-Surg, Tele) and Available Beds (Adult CCU/ICU, Behavioral Health, Burn, Isolation, Labor & Delivery, Med-Surg, Negative Pressure, Neonatal ICU, Operating Rooms, Pediatric ICU, etc.).

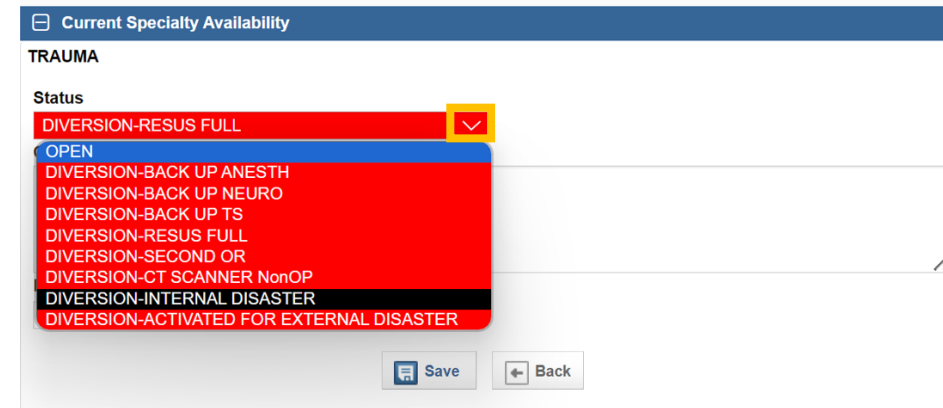
The "Current Specialty Availability" widget is highlighted with an orange border, and the "CT SCANNER" and "HELIPAD" rows are also highlighted with orange borders.



# LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Specialty Availability

- Select Specialty Diversion Reason from dropdown list
- Enter Comment
- Enter Resource Bridge password
- Click **Save**

*The Status update will be reflected in the Current Specialty Availability widget as well as on the Availability Status screen*



Current Specialty Availability

TRAUMA

Status

DIVERSION-RESUS FULL

OPEN

DIVERSION-BACK UP ANESTH

DIVERSION-BACK UP NEURO

DIVERSION-BACK UP TS

DIVERSION-RESUS FULL

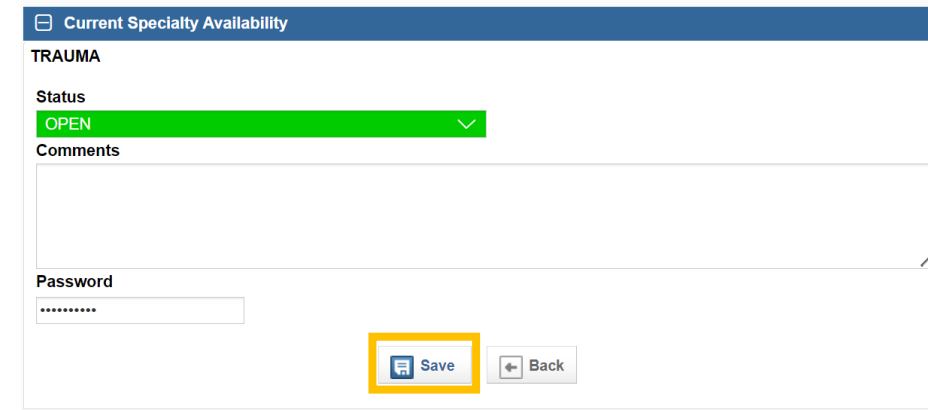
DIVERSION-SECOND OR

DIVERSION-CT SCANNER NonOP

DIVERSION-INTERNAL DISASTER

DIVERSION-ACTIVATED FOR EXTERNAL DISASTER

Save Back



Current Specialty Availability

TRAUMA

Status

OPEN

Comments

Password

Save Back

# Current Specialty Availability: Status Change Reasons Defined

STATUS	REASON OPTIONS	Definition
CT SCANNER	Open Down-Scheduled Down Unexpected	<ul style="list-style-type: none"> <li>Open</li> <li>Down for scheduled maintenance</li> <li>Issue with CT Scanner that was not planned</li> </ul>
ED IMPACT STATUS	Normal Impact / Moderately Impacted / Highly Impacted	<ul style="list-style-type: none"> <li>Please see <i>"Instructions for Updating ED Impact Score in Resource Bridge"</i></li> </ul>
HELIPAD	Down Down- No Incoming Flights Hazard- Early Contact Req Open	<ul style="list-style-type: none"> <li>Construction/Security related issues</li> <li>Construction/Security related issues</li> <li>Construction/Security related issues</li> <li>Open</li> </ul>
L&D/OB	Yes Diversion - L&D/OB Diversion-Internal Disaster County Ambulance Diversion	<ul style="list-style-type: none"> <li>Open</li> <li>L&amp;D/OB full, no beds available</li> <li>Diversion related to internal disaster at hospital</li> <li>Diversion related to County Ambulance Diversion</li> </ul>
STROKE	Open Diversion-CT Down Diversion-Specialty Diversion-Internal Disaster County Ambulance Diversion	<ul style="list-style-type: none"> <li>Open</li> <li>CT scanner down either scheduled or unexpected</li> <li>No neurosurgeon/neurologist available or neurointervention available</li> <li>Diversion related to internal disaster at hospital</li> <li>Diversion related to County Ambulance Diversion</li> </ul>
STEMI	Open Diversion-Emergency Diversion-Non Emergency Diversion-Specialty Diversion-Internal Disaster County Ambulance Diversion	<ul style="list-style-type: none"> <li>Open</li> <li>Emergency PCI patient currently in Cath Lab</li> <li>Non-emergency PCI patient currently in Cath Lab</li> <li>Cath lab not available, Cath lab full, no interventional cardiologist available</li> <li>Diversion related to internal disaster at hospital</li> <li>Diversion related to County Ambulance Diversion</li> </ul>
TRAUMA	Open Diversion-Resus Full Diversion-CT Scanner NonOp Diversion-Internal Disaster Diversion-Activated for External Disaster Diversion-Back Up Anesth / Back Up Neuro Diversion-Back Up TS County Ambulance Diversion	<ul style="list-style-type: none"> <li>Open</li> <li>Resus Full</li> <li>CT Down or currently occupied by another patient</li> <li>Diversion related to internal disaster at hospital</li> <li>Diversion related to external disaster</li> <li>No trauma support staff available (ICU staffing, OR staffing)</li> <li>Diversion related no trauma surgeon or trauma nurses availability</li> <li>Diversion related to County Ambulance Diversion</li> </ul>



# LEMSIS > Resource Bridge

Resource Bridge > **Hospital Hub**



# LEMSIS > Resource Bridge

## Hospital Hub 2025 Tab

Hospital		View   Display View		Settings	Print	View	Attach	Outcome	Related	Log	GWTG	UID	Records: 37										Filters	Clear	Search	Max
	Service	Age	Age Units	Arrival Date	Attachments	Base Hospital Contacted	Cause Of Injury	Chief Complaint	Date Entered	Destination Name	EMS Call Sign	EMS Unit Number	Gender	Has Attachments	Incident Date	Incident Number	Is Base Hospital	Locked	Logs	Medical Record Number	Outcome	Patient ID	PCR Number			
48%	ImageTrend Dev	21	Years	12/05/2024 14:20		✗	Striking against or struck by sp...		12/05/2024 14:00	ImageTrend Lakeville Hospital	A01	AMB01	Female	No	12/05/2024 14:00	1382786	No	Yes	📄	👤		4648f5026f1043e1a37				
49%	Lakeville EMS	100	Years	12/05/2024 08:24		✗	Intentional self-harm by other s...		12/05/2024 09:05	ImageTrend Lakeville Hospital	Hollywood	605	Female	No	12/05/2024 08:05	1382774	No	No	📄	👤		448b5c99c5a4cad85e				
50%	Twin Cities Fire & Rescue	58	Years	12/05/2024 07:43		✗	Contact with hot air and other h...		12/05/2024 07:25	ImageTrend Lakeville Hospital	Engine 1	ENG01	Female	No	12/05/2024 07:29	1382766	No	Yes	📄	👤		c74fac9891945a5ae8				
78%	South San Francisco Demo Agency	14	Years	12/05/2024 06:07		✗	Exposure to unspecified man-made...		12/05/2024 05:45	ImageTrend Lakeville Hospital	EC3	Battalion 3	Male	No	12/05/2024 05:49	268446	No	No	📄	👤		82f9eeffba2e4507b39				
78%	South San Francisco Demo Agency	78	Years	12/05/2024 06:03		✗	Contact with knife, sword or dag...		12/05/2024 05:45	ImageTrend Lakeville Hospital	L24	Truck 24	Female	No	12/05/2024 05:48	268444	No	No	📄	👤		5a75499ba54a415b9ac				
78%	CORE Demo Agency	68	Years	12/05/2024 05:57		✗	Pedestrian injured in collision ...		12/05/2024 05:40	ImageTrend Lakeville Hospital	E2	E2	Female	No	12/05/2024 05:43	268438	No	No	📄	👤		14d07c6638c44bda9				
78%	CORE Demo Agency	18	Years	12/05/2024 05:53		✗	Auto vs. Bicycle		12/05/2024 05:40	ImageTrend Lakeville Hospital	A10	A10	Female	No	12/05/2024 05:43	268436	No	No	📄	👤		47e8b281d106473387				

- Allows hospital staff access to field Patient Care Records (PCRs)
- Alerts hospital staff to newly incoming ambulances
- Allows hospital staff to manage anticipated patient arrival
- View of PCRs is limited to only those arriving to your facility
- Section for hospital staff to enter Outcome data for patients

*For more details, refer to the LEMSIS Resource Bridge Hospital Hub Manual*



# LEMSIS > Resource Bridge

Resource Bridge > **Reports Tab**



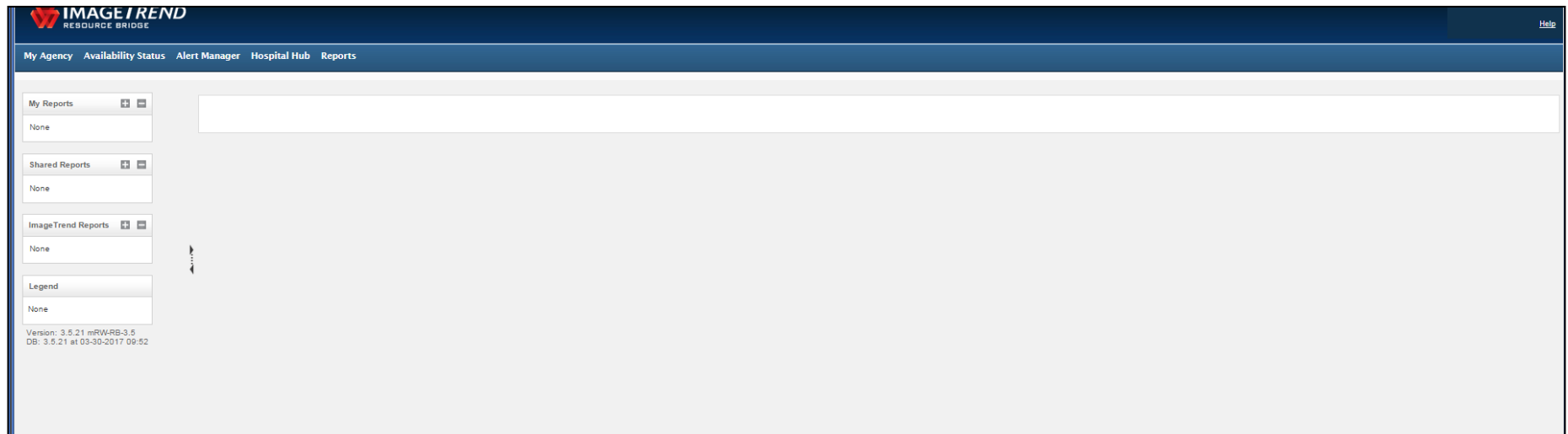
## Click on Reports Tab



# LEMSIS > Resource Bridge > Reports Tab

## Reports Button

- Only shared reports will populate the menu options on the left side of the screen



# LEMSIS > Resource Bridge > Reports Tab

- Access to the following datasets: ED Diversion, Specialty, and Specialty-Admin
- To create a specialty Diversion report: Click the Specialty dataset and it will open to the Columns tab.
- Fields recommended for getting started: Agency Specialty Status, Agency Specialty Status Begins, Agency Specialty Status Ends, Agency Specialty Status Comments, Agency Specialty Status Created By, Agency Specialty Status Duration (min)

The screenshot shows the ImageTrend Resource Bridge interface. The top navigation bar includes the ImageTrend logo, a user menu for 'ImageTrend, Inc.', and tabs for 'Availability Status', 'Alert Manager', 'Hospital Hub', 'Reports', and 'More'. The 'Reports' tab is active, showing a 'Create a Report' button and a 'Load Dashboard' link. A search bar for reports is present. On the left, there are sections for 'My Reports' (showing 'None'), 'Shared Reports' (showing 'None'), and 'ImageTrend Reports' (showing 'None'). A 'Legend' section also shows 'None'. The main area is titled 'Columns' and displays a message: 'This new report has not yet been saved. To save your report, go to Actions -> Save.' Below this, the 'Data Set: Specialty' is selected. The 'Select Columns' section lists available fields: Agency Active, Agency Name, Agency Region Name, Agency Regional Category, Agency Specialty Status Created On, Agency Specialty User Entered Begin, Agency Specialty User Entered End, Is Current Agency Specialty Status, Specialty Admin Available, Specialty Description, Specialty Name, and Specialty Status Option Name. The 'Selected' section lists the chosen fields: Agency Specialty Status, Agency Specialty Status Begins, Agency Specialty Status Ends, Agency Specialty Status Comment, Agency Specialty Status Created By, and Agency Specialty Status Duration (min). At the bottom, there is a 'Create Column...' button and a 'Make Report Distinct' option with radio buttons for 'Yes' and 'No' (selected).

Version: 3.6.03 mRW-RB-3.6  
DB: 3.6.03 at 04-18-2018 10:05



# LEMSIS > Resource Bridge > Reports Tab

- Click to the Criteria Tab: Click Add New. Start by selecting which Specialty you are reporting on. In the Field box, select Specialty Name.
- Then select the Operator (most likely you will select “is equal to”).
- Then select the type of Specialty under the Value drop-down.
- Then click **Save**.

The screenshot displays the LEMSIS Resource Bridge interface. The top navigation bar includes 'Availability Status', 'Alert Manager', 'Hospital Hub', 'Reports', and 'More'. The 'Reports' tab is active, showing a 'Criteria' section with a table for defining report criteria. A modal dialog titled 'Add New Criteria Line' is open, allowing the user to specify the field, operator, and value for a new criterion. The 'Field' is set to 'Specialty Name', the 'Operator' is 'is equal to', and the 'Value' is a dropdown menu showing various specialty types, with 'TRAUMA' currently selected. The background interface includes a sidebar with 'Create a Report', 'Load Dashboard', and 'Search Reports' options, and a main area with tabs for 'Columns', 'Display', 'Grouping', 'Sorting', 'Criteria', 'Additional Options', and 'Actions'. A warning message at the top of the main area states: 'This new report has not yet been saved. To save your report, go to Actions -> Save.'

Version: 3.6.03 mRW-RB-3.6  
DB: 3.6.03 at 04-18-2018 10:05

# LEMSIS > Resource Bridge > Reports Tab

- Continue to add more criteria to build your report.
  - For example, you may want to know about Diversion occurring only during the previous month. To do this, click Add New again, select “Agency Specialty Status Begins”, “is equal to”, “Last Month”.
- Click **Save**.

The screenshot displays the LEMSIS Reports Tab interface. The main window shows a criteria table with columns for 'And/Or', 'Field', 'Operator', and 'Value'. A modal dialog titled 'Add New Criteria Line' is open, allowing the user to select a field, operator, and value. The 'Field' dropdown is set to 'Agency Specialty Status Begins', the 'Operator' is 'is equal to', and the 'Value' dropdown is set to 'Last Month'. The background interface includes a sidebar with 'Create a Report', 'Load Dashboard', and 'Search Reports' options, and a main area with a criteria table and a 'Generate Report' button.

Version: 3.6.03 mRW-RB-3.6  
DB: 3.6.03 at 04-18-2018 10:05

# LEMSIS > Resource Bridge > Reports Tab

- At this point you will want to save your report.
- Hover your mouse over the Actions Tab, and click Save As.
- Enter a name for the report, a description (optional), the folder to save your report in.
- Click **Save**.

The screenshot displays the LEMSIS Reports interface. The main window is titled "Columns: Test Specialty Bypass Report" and shows a list of available columns for selection. A "Save As" dialog box is open, prompting the user to enter a "Report Name" (pre-filled with "Test Specialty Bypass Report"), a "Report Description" (empty), and a "Report Folder" (pre-filled with "Specialties"). The dialog box has "Save" and "Cancel" buttons at the bottom. The background interface includes a sidebar with "My Reports" and "Shared Reports" sections, and a top navigation bar with tabs like "Availability Status", "Alert Manager", "Hospital Hub", and "Reports".

# LEMSIS > Resource Bridge > Reports Tab

- To create a schedule for your report to be automatically generated and sent to your email.
- Go to Actions > Schedule Report > Add. Here you can decide how often you would like to receive the report, what time of day, the format (PDF, CSV, or XML), the Subject and Message of the email, and who should receive the report.
- Click **Save Schedule**.

The screenshot displays the LEMSIS Reports Tab interface. On the left, there is a sidebar with options like 'Create a Report', 'Load Dashboard', 'Search Reports', 'My Reports', 'Specialties (1)', 'Test Specialty Bypass Report', 'Shared Reports', 'ImageTrend Reports', and 'Legend'. The main area shows a 'Columns: Test Specialty Bypass Report' table with various columns like 'Agency Active', 'Agency Name', etc. An 'Add Schedule' dialog box is open in the foreground, allowing users to configure report scheduling. The dialog includes fields for 'Recurring' (Daily), 'Time' (8:00 AM), 'From' (05/23/2018), 'To' (05/23/2019), 'Format' (PDF), 'Subject' (Scheduled Report: Test Specialty Bypass Report), 'Message' (Attached is the scheduled report: Test Specialty Bypass Report), 'Allow Unsubscribe' (Yes), and 'Recipient Search' (Aberg, Brandon). The 'Save Schedule' button is highlighted at the bottom left of the dialog.